

Home Health Agency Perspectives on *Quality Management*

Expanded Home Health Value-
Based Purchasing (HHVBP) Model

October 2023



This material was prepared by the Lewin Group under the HHVBP Technical Assistance contract (HHSM-500-2014-00331) with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). The opinions, findings, conclusions, and recommendations expressed in this video are those of the presenters and do not necessarily reflect the official views or policy of CMS or HHS. Any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS.



Our Facilitators



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HHVBP Technical Assistance Team
The Lewin Group



Elaine Gardner, MS, RN, COS-C
HHVBP Technical Assistance Team
OASIS Answers, Inc.

Introduction

Invited home health professionals to share quality improvement experience and insights.

Heard from different agencies, operating in different locations and circumstances, with unique insights and common themes.

Disclaimer

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Quality Management Themes

Quality Assurance and Performance Improvement (QAPI)

Implement and manage performance improvement

Concurrent quality management

Course-correct problems before they become negative outcomes

Our Panelists



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Quality Management



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Data Capacity



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Learning and Staff Engagement



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Leadership, Strategy, Investment



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Thank You



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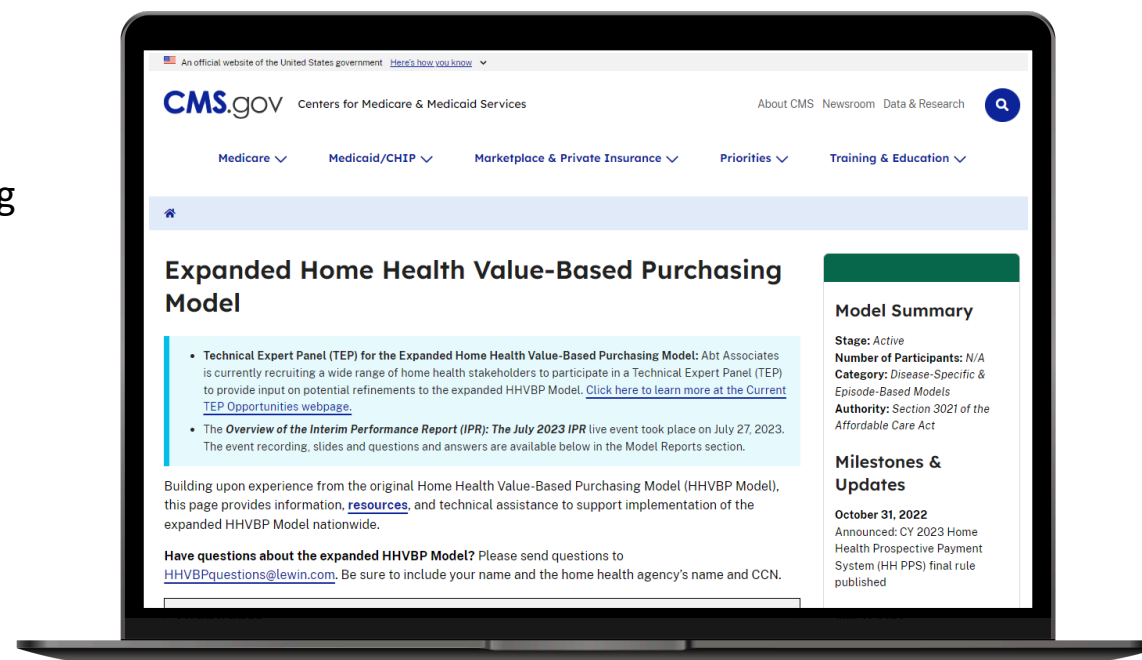
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Staying Connected Checklist

- ❑ Visit and bookmark the [Expanded HHVBP Model webpage](#).
- ❑ Review the [Expanded HHVBP Model YouTube playlist](#) for all recorded content.
- ❑ [Subscribe to the Expanded HHVBP Model listserv](#) by entering your email address on the contact form, then select “Home Health Value-Based Purchasing (HHVBP) Expanded Model” from the Innovations list. To ensure you receive expanded Model communications via email, please add “cmslists@subscriptions.cms.hhs.gov” to your email safe sender list.
- ❑ Access and review the reports available in [iQIES](#) in the “HHA Provider Preview Reports” folder.
- ❑ Contact the HHVBP Help Desk with questions: HHVBPquestions@lewin.com.



Thank You