

Hospital Outpatient Department Services (HOPD) Reason Codes and Statements

June 9, 2020

Reason Code	TEMPORARY FISS PROGRAM REASON CODES FOR ALL 5 SERVICES
HBO1A	The submitted documentation was incomplete, insufficient or incorrect. Refer to Internet- Only Manual (IOM), Publication (Pub.) 100-08, Ch. 3, section 3.6.2.2; §1842(p)(4) of the Act; IOM Pub.100-08, Ch. 3, section 3.3.2.4, section 3.6.2.2, and section 3.2.3.8; 42 CFR 410; IOM Pub. 100-02, Ch.15, section 80.6.1. For details please refer to the PA decision letter.
HBO1G	The documentation submitted does not support medical necessity as listed in coverage requirements. Refer to §1862(a)(1)(A) of the Act, IOM Pub. 100-08, Chapter 3, sections 3.6.2.1 and, 3.6.2.2; IOM Pub.100- 08, Chapter 3, section 3.4.1.3.
HBO1I	Service provided is not a covered Medicare benefit. Refer to §1862 of the Act; 42 CFR 411.15.

Reason Code	ADMINISTRATIVE/OTHER (To be used via RC Client to esMD)
GX015	Other
GX101	The system used to retrieve the Subscriber/Insured details using the given MBI is temporarily unavailable
GX102	The documentation submitted is incomplete
GX103	This submission is an unsolicited response
GX104	The documentation submitted cannot be matched to a case/claim
GX105	This is a duplicate of a previously submitted transaction
GX106	The date(s) of service on the cover sheet received is missing or invalid
GX107	The billed amount on the cover sheet received is missing or invalid
GX108	The Claim number on the cover sheet received is missing or invalid
GX109	The ACN on the coversheet received is missing or invalid
GX201	The NPI submitted in the PA request is invalid
GX202	The Provider NPI is sent but not found on the NPI Crosswalk File
GX203	The Provider NPI is sent but not found. (Check digit validation)
GX204	The Provider name is missing
GX205	The Provider address and/or city is missing
GX206	The Provider state is missing/invalid
GX207	The Provider zip code is missing/invalid Must be 5 or 9 numerics but not all zeros
GX208	The MBI is not found or invalid
GX209	The Gender Code is missing or invalid
GX210	The Name is invalid (MBI/Name Mismatched)
GX211	Date of Birth is missing or invalid
GX212	The first two digits of the Type of Bill are invalid
GX213	Diagnosis code is invalid

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GX214	The Event date (or Date of Service) is invalid
GX215	The Revenue Code is invalid
GX216	The Procedure Code is invalid
GX217	The Qualifier HC and HCPCS is invalid
GX218	The Modifier is invalid