



Quick Reference Guide: How to Link Your CMS Enterprise Portal Account to Login.gov or ID.me

The [Centers for Medicare & Medicaid Services\(CMS\) Enterprise Portal](https://portal.cms.gov/), found at <https://portal.cms.gov/>, is a convenient single point of entry to numerous CMS applications, systems, and databases used for agent and broker Federally-facilitated Marketplace (FFM) registration and training, including the Marketplace Learning Management System (MLMS).

CMS requires that the individual user identity proof and must maintain the security of their credentials from any other party. Never share your password or account information, which includes your Social Security Number with any other person. Identity proofing must be completed via Login.gov or ID.me, both which are viable options. Additionally, all agents and brokers are now required to link their CMS Enterprise Portal account with either Login.gov or ID.me, which are known as Credential Service Providers (CSPs). **Be aware, you must know the password to your existing CMS Enterprise Portal account prior to linking to a CSP. Please ensure that your IDM password is current and working before taking any additional steps.**

For further details about linking, please reference section 5.4 of the "CMS IDM User Guide" at: https://identity.cms.gov/store/idm_documentation#userGuides.

Link your CMS Enterprise Account (sometimes called IDM or FFM User ID) via Login.gov or ID.me

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On the [CMS Enterprise Portal](https://portal.cms.gov/) home page, select from the available sign-in options:

- Click "Continue" next to the **Login.gov** option, **OR** the **ID.me** option

If you have previously used Login.gov or ID.me for other reasons, select whichever option you have previously used, log in and proceed to **Step 4** of this guide.

Sign in/Create your CMS account

By signing in, you agree to the [terms and conditions](#).

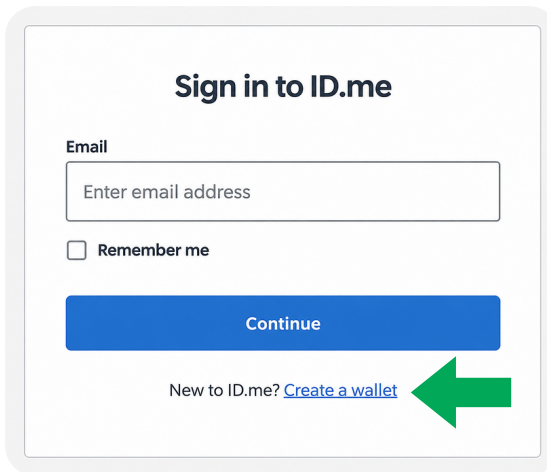
	Personal Identity Verification (PIV) Existing CMS employees and contractors can securely sign in using their federal PIV card.	Continue
	ID.me For new and existing users that want to create an account or sign in with an existing ID.me wallet.	Continue
	Login.gov For new and existing users that want to create an account or sign in with existing Login.gov credentials.	Continue
	EUA or IDM User ID Existing users with active EUA or IDM credentials can sign in using their current account.	Continue

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Next, you will create an account in whichever CSP option you chose, or you may also choose to create an account in both options.

For ID.ME

- Click "Create a wallet".
- Enter your email address.
- Create a password.
- Check the box to accept the ID.me Terms of Service and Privacy Policy.
- Follow the remaining prompts to complete account setup and identity verification.



Sign in to ID.me

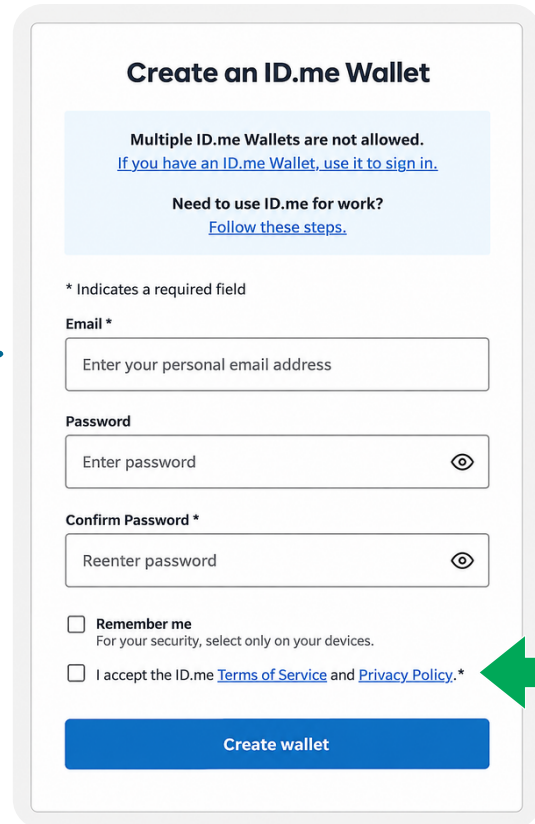
Email

Enter email address

☐ Remember me

Continue

New to ID.me? [Create a wallet](#)



Create an ID.me Wallet

Multiple ID.me Wallets are not allowed.
[If you have an ID.me Wallet, use it to sign in.](#)

Need to use ID.me for work?
[Follow these steps.](#)

* Indicates a required field

Email *

Enter your personal email address

Password

Enter password

Confirm Password *

Reenter password

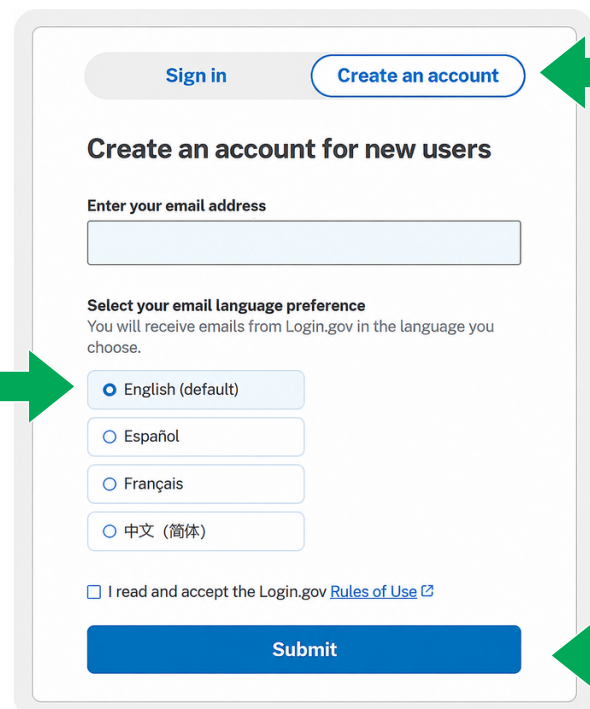
☐ Remember me
For your security, select only on your devices.

☐ I accept the ID.me [Terms of Service](#) and [Privacy Policy](#).*

Create wallet

For LOGIN.GOV

- Click "Create an account."
- Enter your email address and select your preferred language.
- Check the box to accept the Login.gov Rules of Use.
- Click "Submit."
- Continue through the rest of the steps to create an account.



Sign in **Create an account**

Create an account for new users

Enter your email address

Select your email language preference
You will receive emails from Login.gov in the language you choose.

☒ English (default)

☐ Español

☐ Français

☐ 中文 (简体)

☐ I read and accept the Login.gov [Rules of Use](#)

Submit



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You'll see a page asking to connect your verified information to CMS – once you review and confirm that your information is correct, select “Agree and continue.”

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After you have finished creating Login.gov or ID.me credentials, or if you have existing Login.gov or ID.me credentials, you can now **link these new credentials** to your existing CMS Enterprise Portal account by following these steps:

- Log back in to the CMS Enterprise Portal using your Login.gov or ID.me credentials.
- You will receive a message indicating an additional account was found.
- Click **Start linking new sign-in option**.

This is a screenshot of a web page titled "Connect your verified information to CMS". At the top, there is a circular icon with a checkmark. Below the title, it says "We'll share this information with CMS:". The page lists several verified pieces of information, each with a green checkmark icon: "Email address" (david.martinez@sampleemail.net), "Full name" (David Martinez), "Address" (110023 YOUR STREET APT 111 ANY CITY, ST 12345), "Phone number" (+1 234-567-8910), "Date of birth" (November 16, 1988), "Social Security number" (5**-**-****3), and "Updated on" (September 1, 2026). At the bottom left, there is a blue button labeled "Agree and continue" with a green arrow pointing to it. At the bottom right, there is a blue link labeled "Cancel".This is a screenshot of a web page titled "Account found". The text says: "An existing IDM account was found with your information. Would you like to link your Login.gov account?". Below this, it explains: "Linking will allow you to sign-in to CMS applications using either Login.gov or your existing sign-in option(s). You may only have one IDM account." There are two buttons: a dark blue button labeled "Start linking new sign-in option" with a green arrow pointing to it, and a light blue button labeled "Cancel and sign in with existing option". At the bottom, there is a link: "If you feel that this is an error or need more help, please [contact your application help desk](#)." and another link: "[Back to main sign-in page](#)".



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Click “Sign in” next to the “IDM User ID” option to link it to your Login.gov or ID.me account. Enter your existing CMS Enterprise Portal account credentials.

Verify existing account

To link these accounts, please sign in using your existing IDM sign-in option. This ensures that only you can access your information.

By signing in, you agree to the [terms and conditions](#).

ID.me
For new and existing users that want to create an account or sign in with an existing ID.me wallet. **Sign in**

IDM User ID
Existing users with active IDM credentials can sign in using their current account. **Sign in**

[Back](#)

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After signing in, review the profile updates that will be made once your accounts are linked, and click “Confirm and link” to complete the linking process.

Review profile updates

To keep your account secure, we are updating your IDM profile information with the verified information from Login.gov:

Name: NewFirst NewLast
Updated from: Oldfirst OldLast

Phone number: +1 555-666-7777
Updated from: +44 555-555-5555

Address: 456 New Street, New York, New York 67890
Updated from: 123 Old Road, Old Town, Virginia 12345

If any of this information needs to be updated, edit it using Login.gov. IDM will automatically update your profile information to match.

Confirm and link

[Cancel account linking and continue to IDM Home](#)

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Click “Continue to IDM Home,” and you will be redirected to the CMS Enterprise Portal.

Account linked successfully

Your Login.gov account is now linked to your IDM profile. Next time you sign in, you can use Login.gov or your IDM User ID and Password.

Continue to IDM Home