

# Centers for Medicare & Medicaid Services CMS eXpedited Life Cycle (XLC)

# **Identity Management (IDM)**

# Annual Role Certification (ARC) Quick Reference Guide

Version 1.03 06/22/2022

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## 1. How to Request Annual Role Certification - All Users

IMPORTANT: The role certification request procedure is completely OPTIONAL for all users. Approvers are responsible for reviewing and recertifying a user's role(s) even if the user does not request it using the procedure described in this section.

The following terms are introduced in this section:

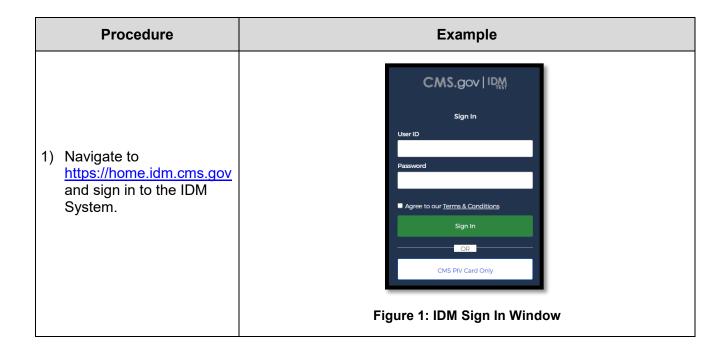
Annual Role Certification - The process by which a user is granted continued use of a
role for another 365 days. Annual Role Certification is required every year by CMS'
security policy and is counted from the original role approval date or the previous year's
certification date.

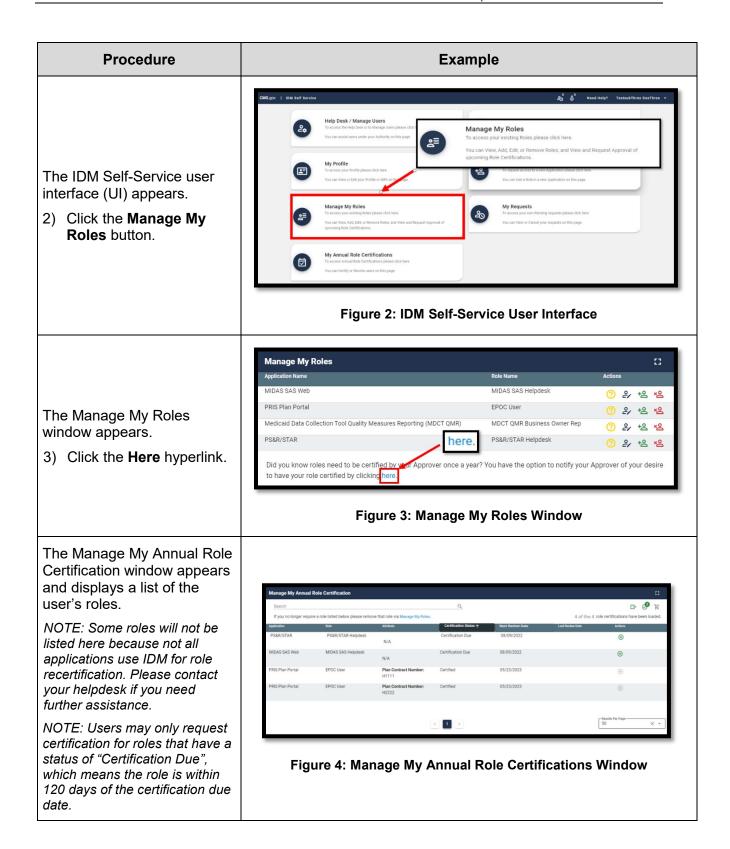
#### 1.1 How to View a List of Roles Available for Recertification

The IDM System enables users to send an annual role certification request to their approver for roles which they have a continuing need to access. The IDM System sends an email to users 45 days before their role certification due date. The email contains instructions for how to initiate the role certification request.

NOTE: An email is sent for each role that is due for certification unless multiple roles are due for certification on the same day. The following exceptions apply:

- Users will only receive one email when multiple roles are due for certification on the same day.
- Approvers that have multiple roles due on the same day from different applications will get two emails.





# 1.2 How to Use the Manage My Annual Role Certification Window



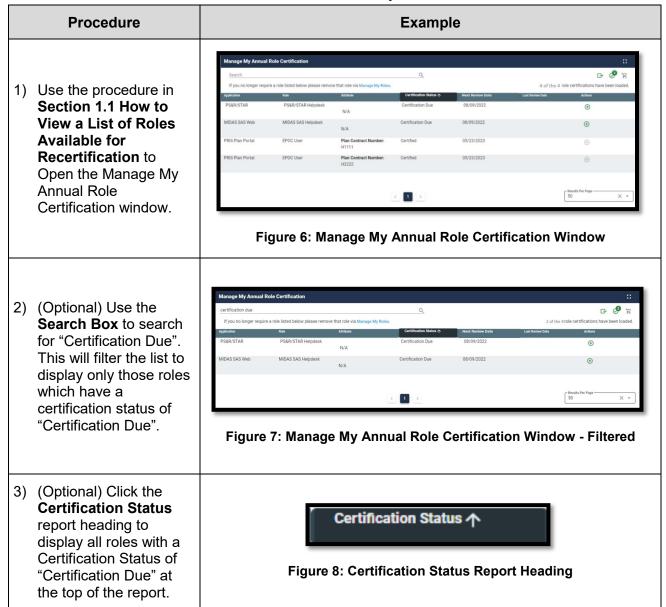
Figure 5: Manage My Annual Role Certification Window with Controls Highlighted

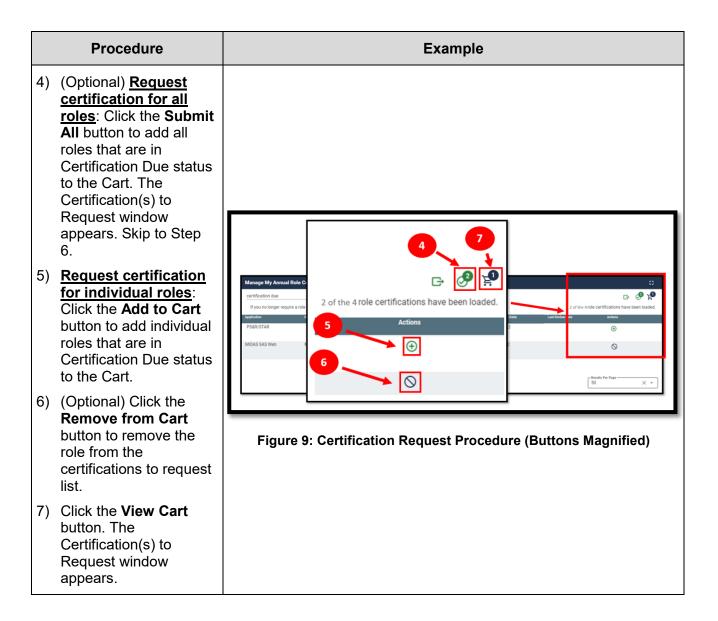
Table 1: Manage My Annual Role Certification Window Control Summary

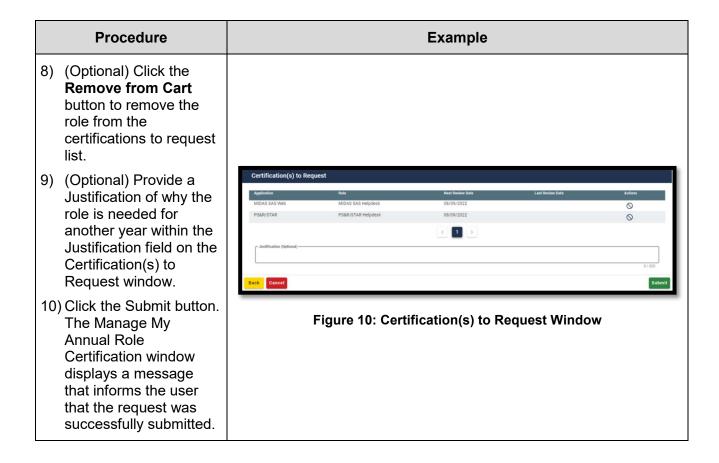
Task	Reference	Action
Search	1	User the <b>Search</b> box to search for and display only those records that contain the term.
Manage Roles	2	Click the <b>Manage My Roles</b> hyperlink to return to the Manage My Roles window.
Full Screen View	3	Click the <b>Full Screen</b> button to switch between full screen and normal view.
Submit All	4	Click the <b>Submit All</b> button to add all roles that are in Certification Due status to the Cart.
Export List	5	Click the <b>Export</b> button to export the list of all user roles to a Microsoft Excel or .CSV file.
View Cart Contents	6	Click the <b>View Cart</b> button to view the certifications to request list.
Add to Cart	7	Click the <b>Add to Cart</b> button to add individual roles that are in Certification Due status to the Cart.
Sort by Column	8	Click the <b>Column Header</b> to sort the list based on the contents of that column.
Page Navigation	9	Click the <b>Arrows</b> or <b>Page Numbers</b> to select the desired page of results.

Task	Reference	Action
Change Page Size	10	Select <b>Results Per Page</b> to change the number of records that are displayed on a page.

# 1.3 How to Submit a Role Certification Request







## 2. How to Perform Annual Role Certification - Approvers Only

NOTE: The procedures in this section only apply to users who have an Approver role and who certify or revoke roles for other users which fall within the scope of annual role certification.

## 2.1 Annual Role Certification for Manually Approved Roles

The following terms are introduced in this section:

 Manually Approved Roles - Roles that are subject to a request and approval process performed by a person. The first or original grant of a manually approved role is valid for one year.

The IDM System sends email reminders to Approvers who manage users with manually approved roles to remind them of the annual role certification date. Email reminders are sent to approvers at intervals of 30, 15, 7, and 1 day(s) before the user's role certification due date.

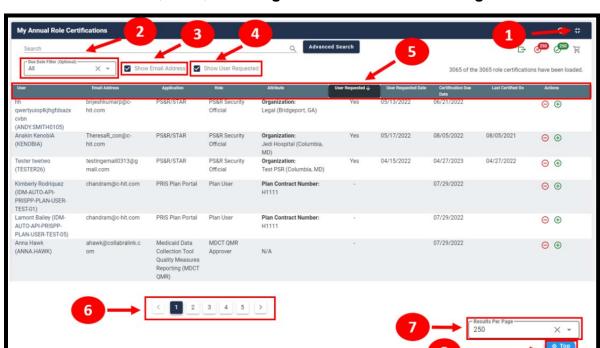
NOTE: A user whose roles are revoked will continue to have access to IDM and any application(s) until the nightly job runs. Approvers can immediately remove the user's access via IDM's role removal functionality.

**WARNING**: The more role certifications you process in one transaction, the longer it will take for that transaction to complete. A maximum of 500 roles per transaction is recommended.

## 2.2 How to View a List of Pending Certifications

Procedure	Example	
1) Navigate to https://home.idm.cms.gov and sign in to the IDM System.	Sign In User ID Password  Agree to our Ierms & Conditions Sign In CMS PIV Card Only  Figure 11: IDM Sign In Window	

### **Procedure** Example The IDM Self-Service user interface (UI) appears. My Annual Role Certifications 2) Click the My Annual Role 团 Certifications button. NOTE: The My Annual Role Certifications button is only My Annual Role Certification available for users who have an Approver role. Figure 12: IDM Self-Service User Interface The My Annual Role Certifications window appears. NOTE: The window displays a list of roles for all users under an Approver's authority that require certification within the next 365 days. Displays the number of role certification records that were loaded. NOTE: A maximum of 1000 records can be displayed at a time. Figure 13: My Annual Role Certifications Window



# 2.3 How to Filter, Sort, and Paginate the List of Pending Certifications

Figure 14: My Annual Role Certifications Window with Controls Highlighted

**Table 2: My Annual Role Certification Window Control Summary** 

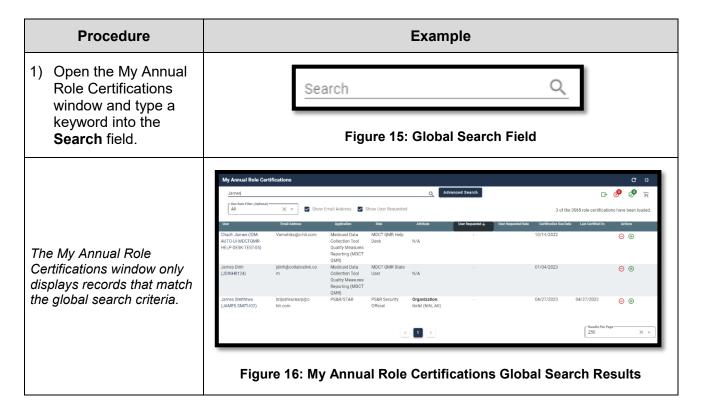
Task	Reference	Action
View Full Screen	1	Click the <b>Full Screen</b> button to switch between full screen and normal view.
Filter by 30, 60, or 90 Days, or the Current Date	2	Select <b>Due Date</b> to display all users or display only those users whose certifications expire at the end of the current day, or within the next 30, 60, or 90 days.
Show Email Addresses	3	Click the <b>Show Email Address</b> box to display or hide the Email Address column.  NOTE: The Email Address column must be displayed if you want to perform a Global Search based on a user's email address.
Show User Requested Information	4	Click the <b>Show User Requested</b> box to display or hide the User Requested "Yes" flag and date on which the user initiated a role certification request.
Sort by Column	5	Click the <b>Column Header</b> to sort the list based on the contents of that column.
Page Navigation	6	Click the <b>Arrows</b> or <b>Page Numbers</b> to select the desired page of results.

Task	Reference	Action
Change Page Size	7	Select <b>Results Per Page</b> to change the number of records that are displayed on a page.
Move to Top of Page	8	Click the <b>Top</b> button to move to the top of the page.

#### 2.4 How to Perform a Global Search

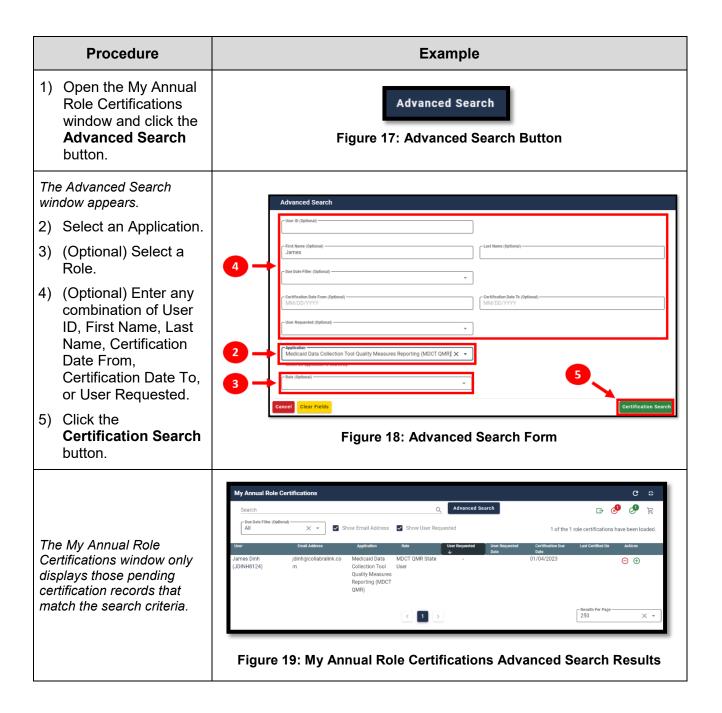
The Global Search enables Approvers to perform a keyword search across all columns of information to narrow the results of the records in their pending role certification queue.

NOTE: The **Show Email Address** box must be selected if you want to perform a Global Search that is based on a user's email address.

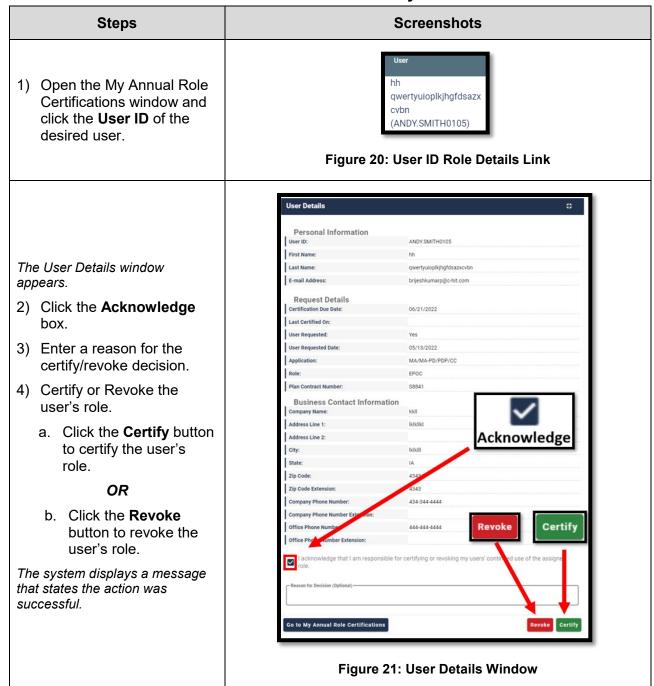


#### 2.5 How to Perform an Advanced Search

The Advanced Search enables Approvers to perform a search using a combination of date range, application, role, and group (if applicable) to narrow the results of the records in their pending role certification queue.

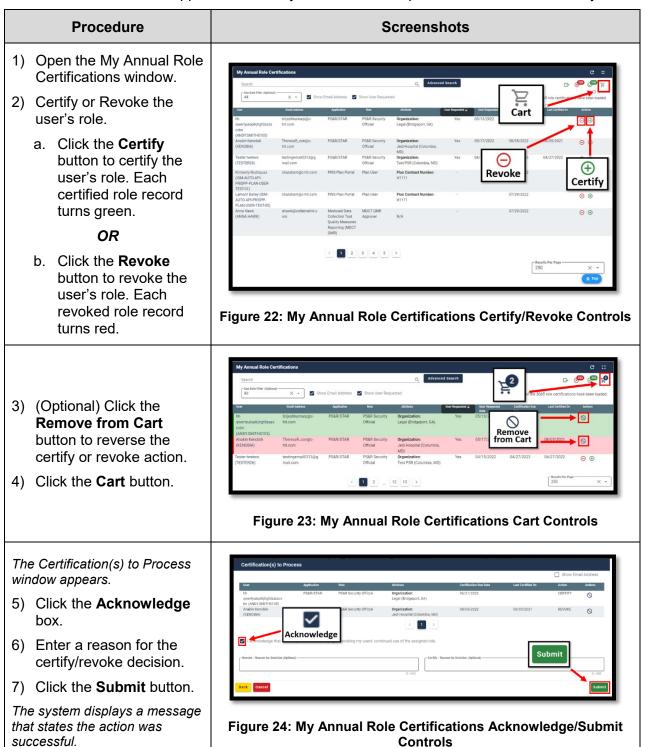


## 2.6 How to View User/Role Details and Certify/Revoke a User's Role



#### 2.7 How to Use the Cart to Certify and Revoke Multiple User Roles

The Cart feature enables Approvers to certify and revoke multiple user roles simultaneously.



### 2.8 How to Bulk Certify/Revoke Multiple Users' Roles

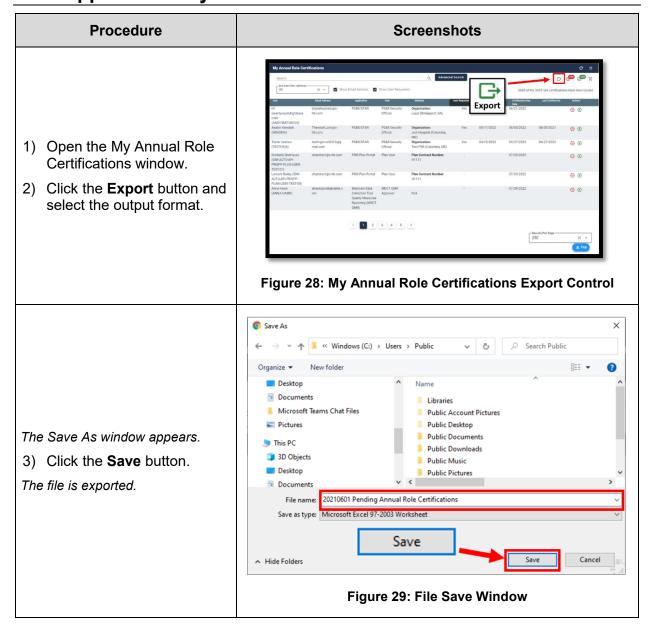
The Bulk Certify/Revoke feature enables Approvers to select all user roles that are displayed on the page then bulk-submit them for certification or revocation.

#### **Procedure Screenshots** 1) Open the My Annual Role Certifications window. 2) (Optional) Use the Pagination control to adjust the number of records per page. WARNING: The more role certifications you process in one transaction, the longer it will take for that transaction to complete. A maximum of 500 roles per transaction is recommended. Figure 25: My Annual Role Certifications Pagination Controls 3) Certify or Revoke all displayed roles. Revoke all a. Click the Certify all button to certify all Certify all roles displayed on the page. OR b. Click the Revoke all button to revoke all roles displayed on the page.

Figure 26: My Annual Role Certifications Certify/Revoke Controls

#### **Procedure Screenshots** The Certification(s) to Process window appears. 4) Click the **Acknowledge** box. 5) Enter a reason for the 1 2 3 4 5 > Acknowledge certify/revoke decision. 6) Click the **Submit** button. The system displays a message that states the action was Figure 27: My Annual Role Certifications Acknowledge/Submit successful. **Controls**

# 3. How to Export Pending Role Certification Records to Excel - Approvers Only

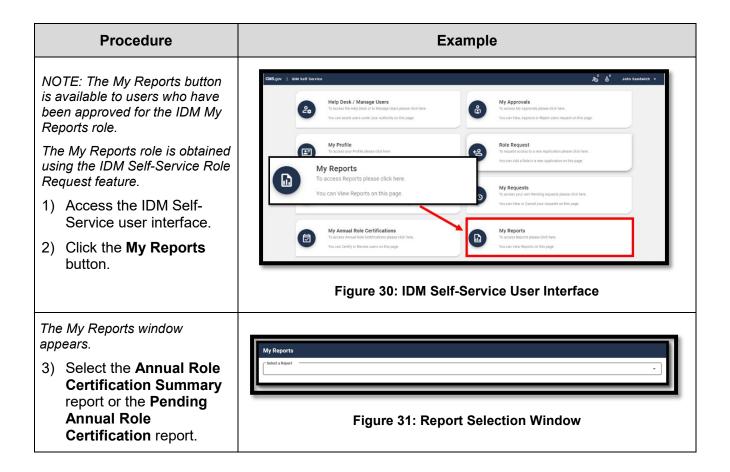


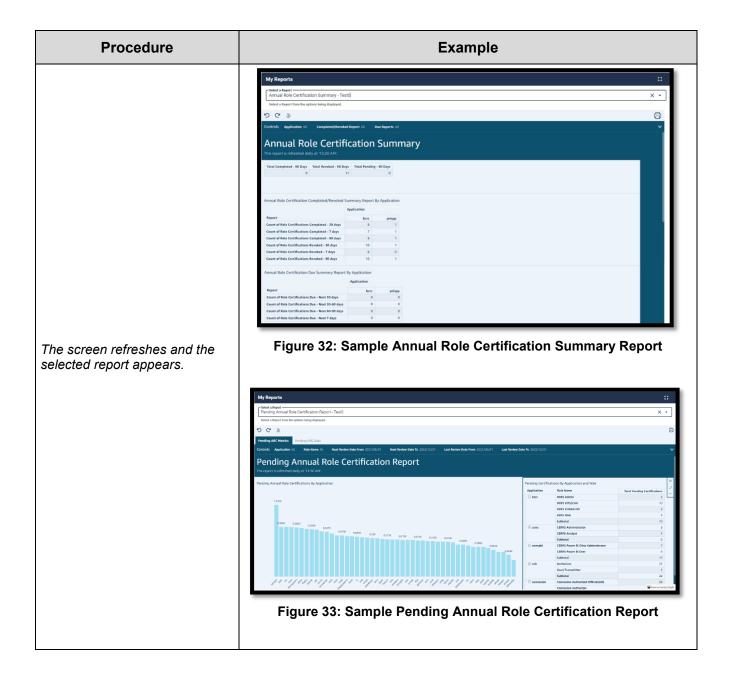
# 4. How to Use the IDM Annual Role Certification Reports - BO/BOR Roles Only

NOTE: The IDM Annual Role Certification Reports are only available to users who are approved for the Application Business Owners (BO) or Application Business Owner Representatives (BOR) role within the IDM Reports application.

The IDM Annual Role Certification Reports consist of two reports:

- Annual Role Certification Summary Report Displays a summary of the total count(s)
  of all user roles that were certified, revoked, or are pending annual role certification for
  each application for which an Approver is responsible. The report data is presented a
  tabular format.
- Pending Annual Role Certification Report Displays a count of pending annual role
  certifications categorized by application and by application and role for each application
  for which an Approver is responsible. The report data is presented in both a graphical
  and a tabular format.





# 4.1 How to Filter and Sort the IDM Annual Role Certification Reports

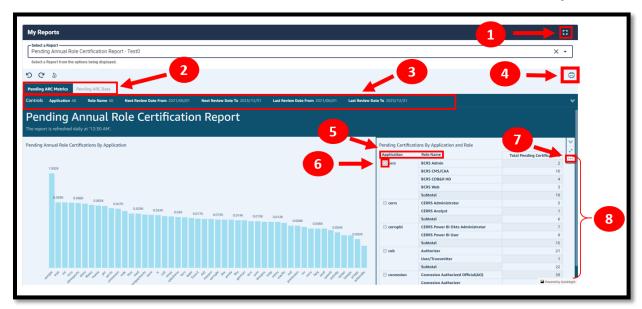
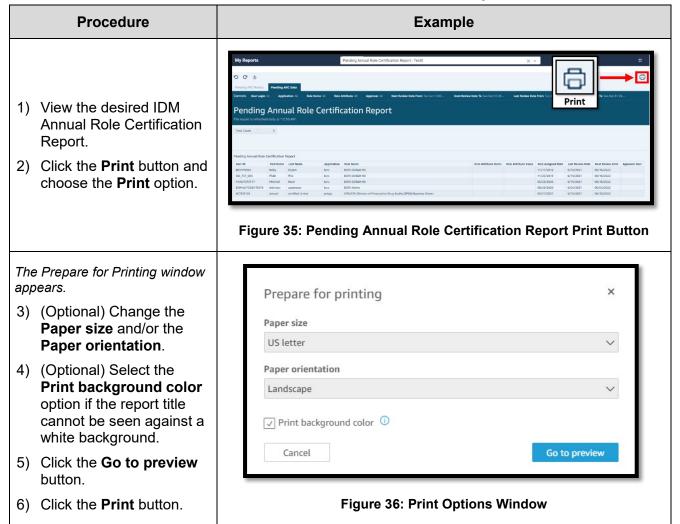


Figure 34: My Reports Window with Controls Highlighted

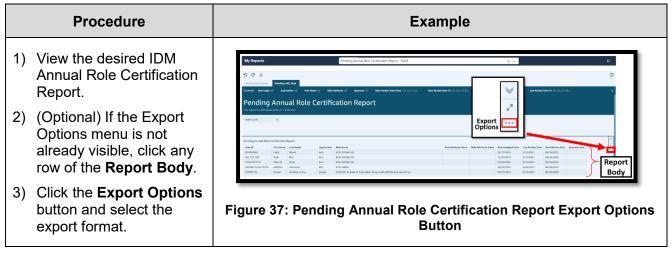
**Table 3: My Reports Control Summary** 

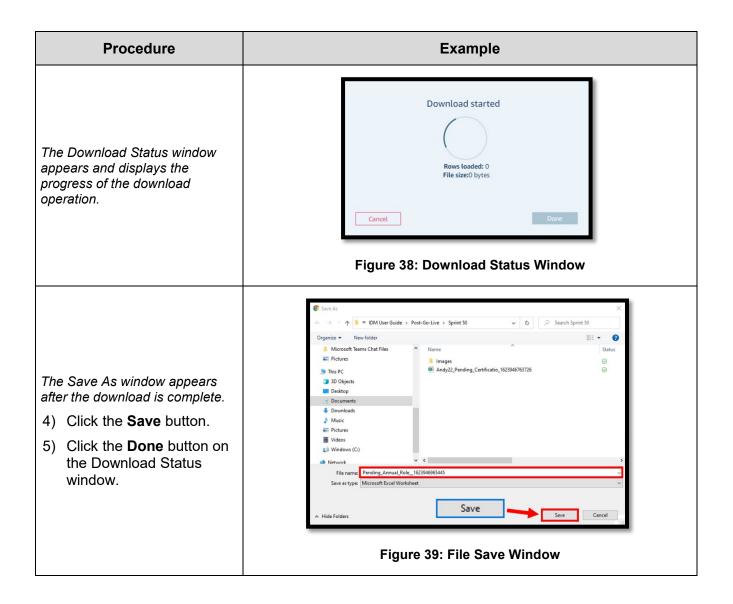
Task	Reference	Action
View Full Screen	1	Click the <b>Full Screen</b> button to switch between full screen and normal view.
Select Report	2	Click the <b>Report Selection</b> button that corresponds to the desired report.
Filter Report Columns	3	Click a <b>Report Filter</b> button to filter the report to display specific information.
Print	4	Click the <b>Print button</b> to print the current report on a print or create a Portable Document Format (.PDF) file.
Sort Report Columns	5	Click a <b>Column Header</b> to change the sort order of the report data based on the order of the selected column
Expand/Collapse	6	Click the <b>Expand/Collapse</b> button to expand or collapse the list of role names.
Export Options Menu	7	Click the <b>Export Options</b> button to select the export format and export the report.
Report Body	8	Click the <b>Report Body</b> to display or hide the Export Options menu.

### 4.2 How to Print the IDM Annual Role Certification Reports



## 4.3 How to Export the IDM Annual Role Certification Reports to Excel





CMS XLC Appendix A: Acronyms

# **Appendix A: Acronyms**

Table 4: Acronyms

Acronym	Literal Translation	
ARC	Annual Role Certification	
ВО	Business Owner	
BOR	Business Owner Representative	
C-HIT	Chags Health Information Technology	
CMS	Centers for Medicare & Medicaid Services	
CSV	Comma Separated Value	
IDM	Identity Management	
PDF	Portable Document Format	
QA	Quality Assurance	
UI	User Interface	

CMS XLC Appendix B: Approvals

# **Appendix B: Approvals**

The undersigned acknowledge that they have reviewed this document and agree with the information presented within this document. Changes to this document will be coordinated with, and approved by, the undersigned, or their designated representatives.

**Table 5: Approvals** 

Document Approved By	Date Approved
Carla Layne, EIDM Contracting Officer Representative, CMS	Date
Verne Webster, EIDM Government Task Leader, CMS	Date
Veera Netla, IDM Project Manager, C-HIT	Date
Micalina Mendoza, IDM QA Manager, C-HIT	Date