



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: September 15, 2025

TO: Illinois Applicable Integrated Plan (AIP) D-SNPs

FROM: Kerry Branick
Deputy Director, Medicare-Medicaid Coordination Office

SUBJECT: Illinois AIP D-SNPs: Updates to Contract Year 2026 Model Materials

CMS and the state of Illinois are issuing an update to the CY 2026 Member Handbook for use by applicable integrated plan (AIP) dual eligible special needs plans (D-SNPs) operating in Illinois. This includes updates to Chapters 1 and 4. MMCO will not issue a revised CY 2026 Member Handbook model for changes included in this memorandum. We instruct AIP D-SNPs in Illinois to update their CY 2026 Member Handbook based on the information provided in this memorandum.

These updates include:

Member Handbook

- **Chapter 1 update- last paragraph of Section E, bottom of page 9**

If you lose eligibility but can be expected to regain it within *[Insert the time period for deemed continued eligibility in days or months. Plans may choose any length of time from 90 days to six months for deeming continued eligibility, as long as they apply the criteria consistently across all members and fully inform members of the policy.]* then you are still eligible for our plan. **Chapter 4 Section C** tells you about coverage and cost-sharing during this period.

Call Member Services for more information.

- **Chapter 4 update - Section C, bottom of page 4 prior to the language regarding Special Supplemental Benefits for the Chronically Ill insert a bullet with the following information.**

- *[Plans should include this language or modify as appropriate here or in other sections of the materials, as needed: If you lose your Illinois Medicaid benefits,*

within the <insert number of months> period of deemed continued eligibility, your Medicare benefits in this plan will continue. However, your Illinois Medicaid services shall not be covered in this plan. Contact the Illinois Department of Human Services Customer Help Line for information about your Illinois Medicaid eligibility. See Chapter 2 for phone numbers for Illinois Department of Human Services Customer Help Line and other resources. You can keep your Medicare benefits, but not your Illinois Medicaid benefits.]

Hard copy Member Handbooks must include this information before they are mailed to enrollees whenever possible. If updates to the hard copy Member Handbook are not practicable – for example, if they have already been printed – the model errata may be used to communicate the updated and accurate information until current stock of outdated materials is depleted.

This memorandum and the attached models will also be posted to the Medicare-Medicaid Coordination Office’s “D-SNPs: Integration & Unified Appeals & Grievance Requirements” webpage at <https://www.cms.gov/medicaid-chip/medicare-coordination/qualified-beneficiary-program/d-snps-integration-unified-appeals-grievance-requirements> grouped alphabetically by state under the “Model Materials” heading.

If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCO_DSNPOperations@cms.hhs.gov.