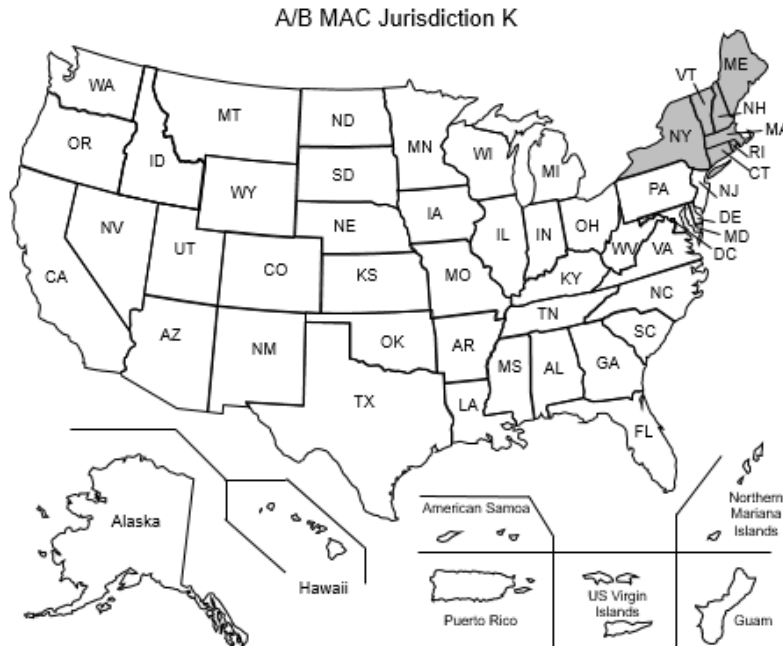


Award of Medicare Administrative Contractor (MAC) Contract for Jurisdiction K

- On December 15, 2021, the Centers for Medicare & Medicaid Services (CMS) announced that National Government Services, Inc. (NGS) has been awarded a contract for the administration of Medicare Part A and Part B Fee-for-Service claims in the states of Connecticut, Maine, Massachusetts, New Hampshire, New York, Rhode Island and Vermont (A/B MAC Jurisdiction K). The seven states are depicted in gray shading on the map below.



- NGS' contract will also include servicing a number of hospitals, skilled nursing facilities, and other institutional providers located across the country.
- This jurisdiction comprises approximately 11.3% of the overall national Medicare FFS Part A and Part B claims volume, equating to more than \$45.8 billion in Medicare benefit payments annually. The A/B MAC Jurisdiction K contract will provide Medicare services to more than 397 hospitals, approximately 137,581 physicians, and 4 million Medicare Fee-for-Service beneficiaries.
- In addition to the A/B MAC services, JK processes FFS Medicare Home Health and Hospice (HH+H) claims for Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island and Vermont. The states and territories are depicted in gray shading on the map below.

HH+H MAC Jurisdiction K



- This HH+H jurisdiction comprises approximately 4.7% of the overall national Medicare HH+H claims volume, equating to more than \$1.8 billion in Medicare benefit payments annually. The Jurisdiction K HH+H contract will provide Medicare services to 438 Home Health Agencies, 159 Hospices and 2 million Medicare beneficiaries.
- This contract award concludes another re-competition of a MAC contract under the competitive contracting provisions of the Medicare Prescription Drug, Improvement and Modernization Act of 2003. The previous MAC contract for A/B MAC Jurisdiction K was awarded to National Government Services, Inc. in February 2013.
- This A/B MAC Jurisdiction K contract includes a base year and six option years. The contract is a ‘cost plus award fee’ contract; the award fee will be earned only if NGS exceeds the base requirements of the contract. Inclusive of all options, the newly-awarded A/B MAC Jurisdiction K contract has a total estimated value of \$634,260,996.
- As NGS is the incumbent contractor for A/B MAC Jurisdiction K, CMS anticipates that implementation of the new contract will go smoothly, with few (if any) disruptions in service for Medicare beneficiaries and providers.
- To support the performance of the newly-awarded MAC contract, NGS will perform the contract from offices in Hingham, MA; South Portland, ME; Syracuse, NY; Harrisburg, PA; Indianapolis, IN; and Denison, TX.
- NGS will perform Medicare fee-for-service activities including processing claims received from providers and suppliers; appeals; re-openings; provider and supplier enrollment; customer service; provider outreach and education; medical review; and cost report audits.

- CMS has stringent standards for contract performance on these MAC contracts and measures performance through a variety of processes, including on-site oversight, data reviews and protocol-driven quality assurance reviews, as well as independent audits. As CMS continues to use the competitive process to select Medicare claims administration contractors, technical approach and past performance will be major evaluation factors.
- Questions about the contract award should be directed to Mohammed Islam in CMS' Office of Acquisition and Grants Management. Mr. Islam may be reached at 410-786-8156 or at Mohammed.Islam@cms.hhs.gov.