

Medicare Part A Cost Report e-Filing Updates



Thursday, March 30, 2023

Presenters: Owen Osaghae, CMS Jolene Nguyen, CGI Federal

Acronyms in this Presentation

- BSO Backup Security Official
- CCN CMS Certification Number
- CMHC Community Mental Health Center
- ECR Electronic Cost Report
- IDM Identity Management system
- ESRD End Stage Renal Disease
- FQHC Federally Qualified Health Center
- FTE Full Time Equivalent
- FYB Fiscal Year Begin
- FYE Fiscal Year End
- GME Graduate Medical Education
- HHA Home Health Agency
- Histolab Histocompatibility Laboratory
- HO Home Office
- IME Indirect Medical Education
- IPPS Inpatient Prospective Payment System
- IRIS Intern and Resident Information System

- IRR Interim Rate Review
- LPIC Limited Purpose Insurance Company
- MAC Medicare Administrative Contractor
- MCR Medicare Cost Report
- MCReF Medicare Cost Report e-Filing system
- MFA Multi-Factor Authentication
- NPR- Notice of Program Reimbursement
- OPA Organ Procurement Agency
- PHI Protected Health Information
- PII Personally Identifiable Information
- PS&R Provider Statistical and Reimbursement System
- RHC Rural Health Clinic
- SNF Skilled Nursing Facility
- SO Security Official
- STAR System for Tracking Audit and Reimbursement
- TS Tentative Settlement



- Introductions
- Background and Overview
- Discuss Updates and New Features to MCReF
- e-Filing Refresher
- Ongoing Outreach and Education
- Q&A

Business Overview

- The Medicare Cost Report (MCR) is used to determine Part A providers' annual Medicare reimbursable cost.
- Providers use a variety of sources (including Provider Statistical and Reimbursement system (PS&R) claim reimbursement data) to create their MCR.
 - There are about 56,000 MCRs submitted each year that account for over \$200 Billion of Medicare reimbursement.
- Regulation specifies deadline for submitting an acceptable cost report
- Medicare Administrative Contractors (MACs) have requirements for receiving, accepting, reviewing, auditing, and finalizing cost reports.

History of Cost Report Submission and Receipt Process



MCReF Usage

- Since 5/1/2018:
 - Over 110,000 successful submissions from over 8,000 distinct users
 - Median Submission Time: 4 seconds
 - Over 2,600 providers were able to correct errors with their MCR prior to submission and without the need for correspondence with their MAC, and potentially avoiding the rejection of their MCR
 - Tentative Settlement payments issued faster on average for MCReF submissions versus non-MCReF submissions
- CY2023 to date: 65% of all MCR submissions were e-Filed via MCReF
- A few quotes received from MCReF users:
 - "In the 25 years I have been doing cost reporting, never have we gotten tentatives this early or have we filed this early, so we know it is all because of MCReF."
 - "I am loving the cost report submission season! MCReF is awesome!"
 - "This is a great, centrally located tool for cost report filing statuses, especially when you have multiple facilities and multiple fiscal years."
 - "Finally started using it this year, and kicking myself for not doing it sooner!"
 - "...I have been involved in cost reporting since 1983. This is the best initiative that I have seen from CMS to help providers and be more efficient." 6

CMS Goal

- Expand the use of Medicare Cost Report e-Filing system (MCReF)
 - Improve e-filing functionality
 - Increase transparency to providers through cost report tracking

Advantages of MCReF for Providers

- One process for all providers via one submission portal
 - Available to all Part A providers regardless of MAC
 - Beneficial to chain organizations which have providers at multiple MACs, and any time you change MACs
 - Reduces confusion, delays, and time you spend on administrative processes
- Direct feedback on the receivability of your MCR submission
- Tentative Settlement payments issued faster on average for MCReF submissions
- Live updates on cost report status from submission through desk review and final settlement, including access to settlement documentation

MCReF – High Level System Changes

- Electronic Exhibits: MCReF updated to support submission of electronic bad debt exhibits
- **Guaranteed Documentation:** CMS will be requiring MACs to share Interim Rate, Tentative Settlement, and Final Settlement documentation through MCReF for activities July 2023 and onward
- **100% Electronic Home Office Submissions:** Home Office cost statements for FYBs on or after 10/01/2022 support e-signature and can be fully e-filed in MCReF
- **Instant Acceptance:** MCReF may now make and communicate an immediate autoacceptance decision, depending on the nature of your e-filing (including leveraging e-signatures and new electronic exhibits when applicable)



- CMS has started a new initiative to create standardized, electronic versions of the Medicare Bad Debt Listing, Medicaid Eligible Days, Charity Care Charges, and Total Bad Debt exhibits
 - The aim of this initiative is to accelerate cost report settlement
 - Adoption of these electronic versions is optional
- The specifications for how to create the electronic exhibits and pre-made templates will soon be shared with providers
- MCReF is now setup to receive and process all of these new electronic exhibits

Exhibits

- MCR instructions include exhibits specifying how to submit additional information that supports the reimbursement being claimed in the cost report
 - Exhibits include a visual layout of the requested information, definitions of the data, and rules that the data is required to follow

Electronic Specifications

- CMS support of exhibits includes *optional* electronic specifications for creating digital versions of the exhibits
- The specifications for each exhibit include an identifier, the necessary labels for header fields and columns, the rules for the information to be filled in (acceptable formatting, etc.), and the appropriate locations for all of the above

Templates

- In addition to optional electronic specifications, CMS has created pre-made spreadsheet templates that meet the specifications
- Templates will help guide data entry in accordance with the specifications:
 - Pre-formatted dates for expected fields
 - Data entry limitations for fields with a specific list of valid values (e.g. Yes/No fields)

Example Pre-made Template

Supporting Exhibit	Medicare Bad Debt Listing										
Provider Name											
Provider Number (CCN)											
FYE											
Bad Debts For (Choose One)											
Prepared By											
Date Prepared											
Subprovider											
Totals									\$ 0	\$0	\$0
Beneficiary Name	MBI or HICN	Dates of Service - From	Dates of Service - To	Medicaid No.	Deemed Indigent	Remittance Advice Date - Medicare	Date First Bill Sent to Bene	Collect. Efft. Cease Date	Medicare Deductible and Coinsurance Amounts - Deductible	Medicare Deductible and Coinsurance Amounts - Coins.	Allowable Bad Debts
1	2	3	4	5	6	7	8	9	10	11	12

- Benefits of following electronic specifications:
 - Upfront notice of potential issues with your exhibits if filing through MCReF
 - Accelerated cost report acceptance and tentative settlement

	12-3456 Health Center		Fiscal Year End ⁽⁾	12/31/2022	
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Next Steps

- Medicare Bad Debt Listing specifications and templates are finalized and in the process of being published for the following Cost Report forms:
 - HHA (1728-20), RHC (222-17), CMHC (2088-17), FQHC (224-14), ESRD (265-11), SNF (2540-10)
- Specifications and templates for the following Hospital (2552-10) Exhibits added by Transmittal 18 will be published shortly thereafter:
 - Medicare Bad Debt Listing
 - Medicaid Eligible Days
 - Charity Care Charges
 - Total Bad Debt



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Request ID:	A		
Reason:	Contractor Initiated	Issue Types:	Cost Issues
Decision:	Granted	Decision Date:	09/09/2022
Open Information Request(s):	None	Final Information Received Date:	
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Decision:	Granted	Decision Date:	02/12/2023
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MCReF Individual E-File Walkthrough

IDM Updates

- System Login: <u>https://mcref.cms.gov</u>
- Access is controlled by IDM
 - Restricted to IDM PS&R SOs / BSOs / MCReF Approved Cost Report Filers
 - Existing PS&R SOs / BSOs already have access
 - Any organization without access to PS&R must register a PS&R SO with IDM.
 - Note: If you want to use MCReF, keep your IDM accounts in good-standing.
 - Includes password updates and timely replacement of SOs.
 - IDM credential issues are not a valid reason for late MCR filing.
- Updates coming to IDM
 - Enhanced password requirements: minimum 15-character length, uppercase, lowercase, and numbers starting end of April
 - Requirement to update passwords every 60 days is going away this summer for active accounts

MCReF Login via IDM

	CMS.gov IDM		
	Sign In		
	User ID		
	Password	Ľ	
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/	Agree to our <u>Terms & Conditions</u>		
		2	
	CMS PIV Card Only		
	Attention CMS PIV card users: If this is your first time signing in you must first sign in using your EUA ID and password before having the option to log in with your PIV card.		
4	New User Registration		

MCReF Login via IDM

MCReF Walkthrough – Home Page

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	44-4444	Sample Hospital #4		12/31/2020	Pending Receipt	E-File CR
	11-1111	Sample Hospital #1		12/31/2019	Pending Receipt	E-File CR
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MCReF Walkthrough – Home Page

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Complete (23)	22-2222	Sample Hospital #2	12/31/2022 Pending Receipt SE-File CR

*Note: If you are unable to locate your CCN or Fiscal Year End in the table:

- Confirm that the SO of your organization has properly registered the CCN in question within IDM and that you are registered to the organization with an IDM role which grants e-Filing privileges.
- If so, and you still don't see what you're looking for, contact your MAC.

44-4444	Sample Hospital #4	12/31/2020	Pending Receipt	<u>E-F</u>
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MCReF Walkthrough – Home Page

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	22-2222	Sample Hospital #2	12/31/2019	Processing E-File CR		
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MCReF Walkthrough – Individual e-File

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Cost Report Material Do <u>not</u> encrypt or p Required Files: ECF Add File(s) The * I acknowledge th for Medicare and Me Reset Submit Note: Once 'Submit' i	IsO Deassword-protect uploaded files (including files within ZIP/archive file, Print Image, Signed Certification Page File Category ▲ The are currently no files within the Cost Report Materials Table. To The this represents an official submission of my Medicare cost dicaid Services (CMS), subject to all rules and regulations points s clicked, this transaction cannot be stopped. Closing the browser v	Submission les). This website is a secur add one or multiple files, pl at report to my servicing ertaining to Medicare cos	for this Provider and Fiscal Year End.) re portal for transmission of MCR materials (including PII/PHI). File ease click on the "Add File(s)" button above. Medicare Administrative Contractor (MAC) and the Centers t report submissions (e.g. filing deadlines). ther webpage will not cancel this e-filing.

MCReF Walkthrough – Individual e-File

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Medicare Utilization (Full	First Cost Report	Yes (No cost report submission has been previously recorded
Cost Report Materia Do <u>not</u> encrypt or p	Is① password-protect uploaded files (including files within ZIP/archive file	s). This website is a secu	for this Provider and Fiscal Year End.)
Cost Report Materia Do <u>not</u> encrypt or p Required Files: ECF	Is0 password-protect uploaded files (including files within ZIP/archive file R, Print Image, Signed Certification Page File Category A	s). This website is a secu	for this Provider and Fiscal Year End.) re portal for transmission of MCR materials (including PII/PHI). File
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Cost Report Materia Do <u>not</u> encrypt or p Required Files: ECF Add File(s) The * I acknowledge th for Medicare and Me Reset Submit	Is① Deassword-protect uploaded files (including files within ZIP/archive file R, Print Image, Signed Certification Page File Category ▲ ere are currently no files within the Cost Report Materials Table. To ace that this represents an official submission of my Medicare cost dicaid Services (CMS), subject to all rules and regulations per s clicked, this transaction cannot be stopped. Closing the browser with	s). This website is a secur s). This website is a secur dd one or multiple files, pl report to my servicing taining to Medicare cos	for this Provider and Fiscal Year End.) re portal for transmission of MCR materials (including PII/PHI). File ease click on the "Add File(s)" button above. Medicare Administrative Contractor (MAC) and the Centers it report submissions (e.g. filing deadlines). ther webpage will not cancel this e-filing.

MCReF Walkthrough – Individual e-File

	Medicare Cost Report e-Filing Sys	stem (MCReF)	Home Accessibility Help Logout User ID: Sample Friday, March 10, 2023					
lome Bulk e-File								
Back to Search Result	<u>S</u>							
-File Cost Report I	Materials							
* Indicates Required Fie + Indicates a newly add	ld ed or updated file		Printer Friendly Version					
Provider ⁽⁾	11-1111 Sample Hospital #1	Fiscal Year End ⁰	12/31/2022					
Medicare Utilization 0	Full	First Cost Report Submission ⁽⁾	Yes (No cost report submission has been previously recorded for this Provider and Fiscal Year End.)					
Cost Report Materia Do <u>not</u> encrypt or p Required Files: ECI	Is0 password-protect uploaded files (including files with R, Print Image, Signed Certification Page	hin ZIP/archive files). This website is a secur	e portal for transmission of MCR materials (including PII/PHI).					
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	11-1111 Sample Hospital #1		Fiscal Year End 🕚	12/31/2022
are Utilization ⁽	Full V		First Cost Report Submission ^①	Yes (No cost report submission has been previously recorded for this Provider and Fiscal Year End.)
t Report Materi to <u>not</u> encrypt or Required Files: EC	als① password-protect uploaded files CR, Print Image, Signed Certificati	(including files wi on Page	thin ZIP/archive files). This website is a secu	re portal for transmission of MCR materials (including PII/PH
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Supporting	Documents0		·	
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• Other		v	Additional CR Material.png (15 KB)	Remove
• Other		v	FinancialStatements.xlsx (83 KB)	Remove
		v	WorkingTrialBalance.xlsx (83 KB)	Remove

- In addition to allowing users to re-categorize after uploading, each supporting document has a shared file naming convention that, if followed, allows the system to automatically categorize all files.
- For example:
 - Files that begin with "MedicareBD" (case insensitive), regardless of what comes after, the system will recognize as a Medicare Bad Debt Listing. Some variations include:
 - "MedicareBD 2022.xls"
 - "medicarebd_per specifications.xlsx"
 - "MEDICAREBD.pdf"
- A full list of documents and their naming convention can be found in the MCReF User Manual (located within the system).

ovider	U	11-1111 Sample Hospital #1		Fiscal Year End ⁽⁾	12/31/2022
dicare	e Utilization 9	Full		First Cost Report Submission ⁽⁾	Yes (No cost report submission has been previously recorded for this Provider and Fiscal Year End.)
Do n	eport Materia	IsO	ıdına files wit	hin ZIP/archive files). This website is a secu	re portal for transmission of MCR materials (including PII/PHI).
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	Signed Certifi	ication Page	Ŧ	SIGPAGE111111.22A1.pdf (627 KB)	Remove
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Center	Expense/Re	venue Groupings	to all	rules and regulations pertaining to Me	dicare cost report submissions (e.g. filing deadlines).
	Financial As	sistance Policy			
Reset	Financial Sta	atements or Justification			
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		11-1111 Sample Hospital #1		Fiscal Year End ⁰	12/31/2022	
car	e Utilization (Full		First Cost Report Submission ⁽⁾	Yes (No cost report submission has been previou for this Provider and Fiscal Year End.)	sly recorded
st R Do <u>i</u> Rec	teport Materia <u>not</u> encrypt or quired Files: EC	Is0 password-protect uploaded files (i R, Print Image, Signed Certificatio	ncluding files wit <mark>n Page</mark>	hin ZIP/archive files). This website is a secu	ire portal for transmission of MCR materials (inc	luding PII/PHI).
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•	Print Image		Ŧ	PI111111.22A1.pdf (627 KB)		Remove
•	Signed Certif	ication Page	v	SIGPAGE111111.22A1.pdf (627 KB)		Remove
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•	Financial Stat	tements or Justification	Ŧ	FinancialStatements.xlsx (83 KB)		Remove
	Working Trial	Balance	v	WorkingTrialBalance.xlsx (83 KB)		Remove

E-Filing Fields

Field Name	Description
Provider	Indicates the provider currently selected for e-filing a cost report
Fiscal Year End	Indicates the fiscal year end currently selected for e-filing a cost report
Medicare Utilization	Allows the provider to select the Medicare Utilization level of the MCR being e-Filed. Options include: 'Full', 'Low', and 'No'.
First Cost Report Submission	Indicates whether or not an MCR has already been recorded as received by the provider's MAC for the selected Provider/FYE.
Cost Report Materials table	Used to upload all materials needed to submit a complete MCR package. This may include Acceptability Documents (such as an ECR or Print Image), Supporting Documents (such as PS&R Crosswalk or Working Trial Balance), and/or any other undesignated files collectively as "Other Documents".

Key Cost Report Materials

File Category	Description
ECR	The electronic cost report file (also known as the 'EC', 'SN', 'HH', 'OP', 'HS', 'RD', 'RF', 'FQ', or 'CM' file; for Home Offices, the 'HO' electronic cost statement) System-required: For Home Offices with FYBs on or after 10/01/2022 and all providers filing a Full Medicare Utilization MCR, <i>except</i> Limited Purpose Insurance Companies (LPICs) Format: A single file generated using a current version of CMS-certified ECR vendor software that is not a PDF, ZIP file or other archive file type File limit: 1 MB
Print Image	 The human-readable copy of the cost report (for Home Offices: the cost statement), also known as the "PI file" System-required: For Home Offices and all providers filing a Full or Low Medicare Utilization MCR <u>except</u> LPICs. If an ECR file is uploaded to the ECR row Format: Any human-readable format generated using a current version of CMS-certified ECR vendor software that is not a ZIP file or other archive file type File limit: 10 MB

Key Cost Report Materials

File Category	Description
Signed Certification Page	The electronically-signed Worksheet S certification page (for Home Offices: either the 287-05 Schedule A or the 287-22 Schedule S)
	System-required: For all providers <u>except</u> LPICs Format: Any human-readable format, including encryption codes, generated using a current version of CMS- certified ECR vendor software that is not a ZIP file or other archive file type File limit: 10 MB
IRIS	The Interns and Residents Information System (IRIS) files for documenting GME/IME Full Time Equivalents (FTEs)
	System-required: For all teaching hospitals and hospitals claiming GME/IME FTEs Format: XML required for FYBs on or after 10/01/2021; for prior FYBs, a set of "M" (Master) and "A" (Assignment) DBF files File limit: 10 MB
Cover Letter	A document describing the nature of the submission or any other information about the submission which the provider wishes to communicate to the MAC up front
	System-required: For all revised MCRs Format: Any human-readable format that is not a ZIP file or other archive file type File limit: 10 MB

MCReF Edits

e-Filing Submission:

- The system will perform "receivability" validations to confirm if your MCR is fundamentally sound (eg all required MCR Material files are included, in valid format, and within the size limits; attached files must be virus/malware free, have valid filenames, must not be blank/empty)
- If any error is displayed, your MCR will not be received.
 - Not considered rejections and do not follow CMS' formal MCR rejection processes.
- If the submission passes all "receivability" validations, you will be directed to a Confirmation screen. This screen will display the following:
 - A success message stating that your MCR is received and/or accepted
 - Your e-Postmark date in Eastern Time, unique e-Filing ID, and all selections for the submission just made
- Confirmation screen: save a copy of this screen's content for your records

MCReF Additional Details

- You will be warned if:
 - MCR submission is late
 - You try to upload an MCR generated with outdated software
 - There are any potentially missing documents in CR materials
 - There are any potential issues with the electronic exhibits
- Timely receipt of the cost report will be measured based on 11:59 PM ET for the provider's cost report due date
- Files uploaded are <u>not</u> to be encrypted or password protected. MCReF is a secure portal for transmission of MCR materials (including PII/PHI)
- Duplicate submissions will be rejected by the MAC; only the first MCR received by the MAC will be processed.



MCReF Bulk E-File Walkthrough

	leport e-Filing	System (MCReF)		Home Accessibility User ID Friday.	Help Logout : Sample March 10, 2023
Home Bulk e-File					
Home					
Filters				Show 20 🗸 entries Exp	ort To Excel
Quick Search					
Fiscal Year End From To	Provider # ⁽⁾ ^	Provider Name	🔶 FYE 🔍 🧃	Cost Report Status	Action
mm/dd/yyyy mm/dd/yyyy	11-1111	Sample Hospital #1	12/31/2023	FYE Not Elapsed	
CR Status	22-2222	Sample Hospital #2	12/31/2023	FYE Not Elapsed	
FYE Not Elapsed (4)	33-3333	Sample Hospital #3	12/31/2023	FYE Not Elapsed	
Pending Receipt (13)	44-4444	Sample Hospital #4	12/31/2023	FYE Not Elapsed	
Processing (3)	11-1111	Sample Hospital #1	12/31/2022	Pending Receipt	E-File CR
Complete (23)	22-2222	Sample Hospital #2	12/31/2022	Pending Receipt 😣	E-File CR
	33-3333	Sample Hospital #3	12/31/2022	Pending Receipt 😣	E-File CR
Bulk e-Filing Issue(s)	44-4444	Sample Hospital #4	12/31/2022	Pending Receipt	E-File CR
□ ▲Warning (1)	11-1111	Sample Hospital #1	12/31/2021	Pending Receipt	E-File CR
□ SError (5)	22-2222	Sample Hospital #2	12/31/2021	Pending Receipt	E-File CR
Clear Filters	33-3333	Sample Hospital #3	12/31/2021	Pending Receipt	E-File CR
	44-4444	Sample Hospital #4	12/31/2021	Pending Receipt	E-File CR
	11-1111	Sample Hospital #1	12/31/2020	Pending Receipt	E-File CR
	22-2222	Sample Hospital #2	12/31/2020	Pending Receipt	E-File CR
	33-3333	Sample Hospital #3	12/31/2020	Pending Receipt	E-File CR
	44-4444	Sample Hospital #4	12/31/2020	Pending Receipt	E-File CR
	11-1111	Sample Hospital #1	12/31/2019	Pending Receipt	E-File CR
	22-2222	Sample Hospital #2	12/31/2019	Processing	E-File CR
	33-3333	Sample Hospital #3	12/31/2019	Processing 8	E-File CR

Medicare Cost Report e-Filing System (MCReF)	Home	Accessibility	User Manual Log User ID: Sample Us Friday, March 10, 20	jout Iser 023
Home Bulk e-File				
Bulk Upload e-File History				
Bulk e-File Cost Report Materials				
* Indicates Required Field				_
* Cost Report Materials Upload in a structured Zip file per guidance (see Section 4.1.1 of the User Manual). Do <u>not</u> encrypt or password-protect the uploaded secure portal for transmission of MCR materials (including PII/PHI).	file (incl	uding files with	in). This website is a	
Choose File No file chosen				
* I acknowledge that this represents an official submission of my Medicare cost report to my servicing Medicare Admini	strativo	Contractor (N	AC) and the Cente	
for Medicare and Medicaid Services (CMS), subject to all rules and regulations pertaining to Medicare cost report submission	ons (e.g.	filing deadlin	es).	
Submit				
Note: Once 'Submit' is clicked, this transaction cannot be stopped. Closing the browser window or navigating to another webpage will n of the resulting upload will be found on the e-File History page once your upload is complete.	ot cancel	this e-filing. Al	l issues and statuses	;

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<u>ب</u> ا الله الله الله الله الله الله الله ال	111111_2022-12-31_Full
.	HB1111_2022-12-31_Full
	222222_2022-12-31_Full
۰. ۱۳۰۰ –	333333_2022-12-31_Full
.	444444_2022-12-31_Full

1 • 1	T 1 T (1) Y	
ile	Example File Name	Guidance
Iain ploaded IP file	Cost-Report- Materials.ZIP	The single ZIP file containing a folder for each MCR submission. There is no restriction on how the uploaded ZIP file is named. Format: A single ZIP file File limit: 1 GB
older per ubmission	11111_2019-12-31_Full	 A well-named folder containing the cost report materials for a specific Provider/FYE. Provider # FYE Medicare Provider # - 6-character CMS Certification Number (without a dash, 'IIIII' not 'II-IIII') FYE - Fiscal Year End of the cost report being submitted, with the 4-digit year, followed by the month, and then day, separated by hyphens (yyyy-mm-dd) Medicare Utilization – "Full", "Low", or "No". If this is not included, the system will assume the submission is a Full Medicare Utilization submission. The Provider #, FYE, and Medicare Utilization should each be separated by a single underscore (_) 50



Medicare Cost Report e-Filing System (MCReF)	Home	Accessibility	User Manual User ID: Sam Friday, March	Logout Iple User 10, 2023
Home Bulk e-File				
Bulk Upload e-File History				
Bulk e-File Cost Report Materials				
* Indicates Required Field				
 * Cost Report Materials Upload in a structured Zip file per guidance (see Section 4.1.1 of the User Manual). Do <u>not</u> encrypt or password-protect the uploaded secure portal for transmission of MCR materials (including PII/PHI). Choose File Cost Report Materials.zip 	file (incl	uding files with	in). This websit	e is a
I acknowledge that this represents an official submission of my Medicare cost report to my servicing Medicare Adminis for Medicare and Medicaid Services (CMS), subject to all rules and regulations pertaining to Medicare cost report submission Submit	strative ns (e.g.	Contractor (N filing deadlin	1AC) and the C les).	Centers
Note: Once 'Submit' is clicked, this transaction cannot be stopped. Closing the browser window or navigating to another webpage will no of the resulting upload will be found on the e-File History page once your upload is complete.	t cancel	this e-filing. Al	l issues and sta	tuses

Medicare Cost Report e-Filing System (MCReF)	ome	Accessibility	User Manual User ID: Sam Friday, March	Logout Iple User 10, 2023
Home Bulk e-File				
Bulk Upload e-File History				
Success Message Success S0003: Files have been uploaded and processing has begun. To see the status of the uploaded files, navigate	to t	ne e-File Hist	tory page.	
Bulk e-File Cost Report Materials * Indicates Required Field				
* Cost Report Materials Upload in a structured Zip file per guidance (see Section 4.1.1 of the User Manual). Do <u>not</u> encrypt or password-protect the uploaded file secure portal for transmission of MCR materials (including PII/PHI).	e (incl	uding files with	in). This websit	e is a
Choose File No file chosen				
I acknowledge that this represents an official submission of my Medicare cost report to my servicing Medicare Administration for Medicare and Medicaid Services (CMS), subject to all rules and regulations pertaining to Medicare cost report submissions	ative (e.g.	Contractor (N filing deadlin	1AC) and the (les).	Centers
Submit Note: Once 'Submit' is clicked, this transaction cannot be stopped. Closing the browser window or navigating to another webpage will not c	ancel	this e-filing. Al	l issues and sta	tuses

MCReF Walkthrough – Bulk e-File – e-File History

Medicare Cost Report e-Filing System (MCReF) Home								Accessibility Use	Help Logout r ID: Sample User	
CENTERS FOR MEDICARE & MEDICARD SERVICES									Thursday	r, March 30, 2023
Home Bulk e-File										
Bulk Upload e-File Histo	ry									
e-File History										
Include	Address A	ll Warnings								
Most Recent per Provider/FYE							Show 2	0 🗸 entries	Export To Exce	l Refresh
O All History Filters	Upload ID	Upload 🍦 e File Name	e-Filing ID	Submission Folder 🔶 Name	Upload Date 🍦 and Time	Uploaded By	Provider #	FYE 🗍	Load Status	Warnings / Errors
Upload ID Upload File Name	<u>448</u>	Cost Report Materials.zip			03/30/2023 9:39 AM ET	USER, SAMPLE			Pending	
Upload Date From To mm/dd/yyyy mm/dd/yyyy	<u>447</u>	CostReports.zip	3193308	111111_2022- 12-31_FULL	03/08/2023 3:56 PM ET	USER, SAMPLE	11-1111	12/31/2022	<u>Success</u>	
Uploaded By Provider #	<u>447</u>	CostReports.zip	3193304	222222_2022- 12-31_FULL	03/08/2023 3:56 PM ET	USER, SAMPLE	22-2222	12/31/2022	<u>Success</u>	
Fiscal Year End From To mm/dd/yyyy mm/dd/yyyy	<u>447</u>	CostReports.zip	3193306	333333_2022- 12-31_FULL	03/08/2023 3:56 PM ET	USER, SAMPLE	33-3333	12/31/2022	<u>Success</u>	
Load Status	<u>447</u>	CostReports.zip	3193238		03/08/2023 3:56 PM ET	USER, SAMPLE			Error	B445: Files not in folder
Pending (0) Processing (0) Warning (4)	<u>446</u>	CR-Materials -3-ESE.zip	3192622	444444_ 2022- 12-31_FULL	03/07/2023 4:02 PM ET	USER, SAMPLE	44-4444	12/31/2022	<u>Warning</u>	R1006: ECR - More recent CR transmittal available.
Expired Warning (1) Success (15)			3192577	Individual e-Filing Page	03/07/2023 11:57 AM ET	USER, SAMPLE	55-5555	12/31/2022	Success	
Error (50)	<u>445</u>	CR-Materials.zip	3191441	123456_2022- 12-31_FULL	03/07/2023 9:57 AM ET	USER, SAMPLE	12-3456	12/31/2022	<u>Success</u>	



General Reminders and e-Signatures

MCReF General Reminders

- Effective 1/2/2019, only 2 CMS-approved methods of MCR submission:
 - Electronic submission via MCReF
 - Physical submission via mail or hand-delivery
- All MCRs for Fiscal Year Ends on or after 12/31/2017 can be e-Filed via MCReF, with the following exception:
 - MCRs that would satisfy CMS' Acceptability Criteria but would not pass the "Receivability" checks must be filed via mail or hand-delivery (e.g., a single cost report with more than 350 MB of documentation)
- Providers will not receive an extension for system issues preventing e-Filing

Electronic Signature

- 2018 IPPS final rule issued in August 2017, authorizes providers to file with an electronic signature effective for FYEs on/after 12/31/2017.
 - Note: IPPS final rule does not change the authorized signatories (CFR 413.24(f)(4)(iv)(C))
- CMS has released MCR transmittals which support e-signature for every MCR form
 - An approved form of e-signature (per the 2018 IPPS final rule) is required for signing and subsequently uploading the "Signed Certification Page" in MCReF
- **Update:** Home Office cost statements for FYBs on or after 10/01/2022 support e-signature and can be fully e-filed in MCReF
 - Home Office 287-22 with support for e-Signature currently going through certification process for vendors
 - If filing for older years via MCReF using MCR form 287-05 (previous Home Office form), which does not support esignature, you must
 - Upload a scanned copy of the certification page via the "Signed Certification Page" slot.
 - Mail/hand-deliver a hard copy with a signature signed in ink to your MAC which must be received by the MAC within 10-days of MCR submission.

Electronic Signature

- The next few slides provide examples of valid and invalid uses of esignature
- These examples are not the exhaustive list of all possible valid and invalid uses of e-signature
- Refer to the 2018 IPPS final rule for e-signature guidance

Valid use of e-signature

E-signature checkbox checked and typed First and Last Name

12-22		4090 (Cont.)							
This report is required by law (42 USC 1395g; 42 CFR 413.20(b)). Failure to report can result in all interim)			
payments made since the beginning of the cost reporting period being deemed overpayments (42 USC 1395g).							50			
						EXPIRES 09-30-20.	25			
HOSPIT	AL AND HOSPITAL HEALTH CARE			PROVIDER CCN:	PERIOD	WORKSHEET S				
COMPLI	EX COST REPORT CERTIFICATION				FROM	PARTS I, II & III				
AND SE	TTLEMENT SUMMARY				то					
						•				
PART I -	COST REPORT STATUS									
Provider	Provider use only 1. [] Electronically prepared cost report Date: Time:									
	2. [] Manually prepared cost report									
	3. [] If this is an amended report ent	er the number of times the p	provider resubmitted this	cost report						
	4. [] Medicare Utilization. Enter "F	for full, "L" for low, or "N	I" for no .							
Contracto	r 5. [] Cost Report Status	6. Date Received:		10. NPR Date:						
use only	(1) As Submitted	7. Contractor No.:		11. Contractor's Vendo	r Code:					
	(2) Settled without audit	8. [] Initial Report for t	his Provider CCN	12. [] If line 5, colum	n 1, is 4: Enter number of	f				
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PART II	CERTIFICATION BY A CHIEF FINANCIAL O	FICER OR ADMINISTRA	ATOR OF PROVIDER(S	8)						
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IMPRISO	IMPRISONMENT MAY RESULT.									
	CERTIFICATION BY CHIEF FINANCIAL OFFICER OR ADMINISTRATOR OF PROVIDER(S)									
	I HEREBY CERTIFY that I have read the above ce	tification statement and tha	t I have examined the acc	ompanying electronically	filed or manually submit	ted cost report and				
	submitted cost report and the Balance Sheet and Sta	ement of Revenue and Exp	enses prepared by		{Provider Name(s) and I	Number(s)} for the				
	cost reporting period beginning ar	d ending	and to the best of my know	owledge and belief, this r	eport and statement are tr	ue, correct,				
	complete and prepared from the books and records o	f the provider in accordance	e with applicable instruct:	ions, except as noted. I fu	rther certify that I am fan	niliar with the				
	laws and regulations regulations regarding the provi	sion of health care services,	and that the services ider	ntified in this cost report v	vere provided in complian	nce with such laws				
	and regulations.									
	SIGNATURE OF CHIEF FINANCIAL OFFICER	OR ADMINISTRATOR	CHECKBOX		ELECTRONIC					
	1		2	S	IGNATURE STATEME	ENT				
1				I have read and agree w	vith the above certification	n statement. I certify	1			
	Andrew Smith Michaels	on III	Y	that I intend my electron	nic signature on this certi	fication be the legally				
				binding equivalent of m	y original signature.					
2	Signatory Printed Name:						2			
3	Signatory Title:						3			
4	Signature date:						4			
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Valid use of e-signature

Printed, e-signature checkbox Checked and Signed, Scanned

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E-signature checkbox not checked

12-22		4090 (Cont.)						
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	laws and regulations regulations regarding the provi	ision of health care services,	and that the services iden	itified in this cost report v	vere provided in complian	ice with such laws			
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2	Signatory Printed Name: Andrew Smith Mich	aelson III			, <u>, , , , , , , , , , , , , , , , , , </u>		2		
3	Signatory Title: CFO						3		
4	Signature date: 4/1/2022						4		

Invalid use of e-signature

Signature must contain First and Last Name

This report is required by law (42 USC 1395g; 42 CFR 413.20(b)). Failure to report can result in all interim FORM APPRC	
	OVED
payments made since the beginning of the cost reporting period being deemed overpayments (42 USC 1395g). OMB NO. 092	8-0050
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Provider use only 1. [] Electronically prepared cost report Date: Time:	
2. [] Manually prepared cost report	
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PART II - CERTIFICATION BY A CHIEF FINANCIAL OFFICER OR ADMINISTRATOR OF PROVIDER(S)	
MISREPRESENTATION OR FALSIFICATION OF ANY INFORMATION CONTAINED IN THIS COST REPORT MAY BE PUNISHABLE BY CRIMINAL, CIVIL AND ADM	INISTRATIVE
ACTION, FINE AND/OR IMPRISONMENT UNDER FEDERAL LAW. FURTHERMORE, IF SERVICES IDENTIFIED IN THIS REPORT WERE PROVIDED OR PROCURED	THROUGH
THE PAYMENT DIRECTLY OR INDIRECTLY OF A KICKBACK OR WERE OTHERWISE ILLEGAL, CRIMINAL, CIVIL AND ADMINISTRATIVE ACTION, FINES AND/C	OR
IMPRISONMENT MAY RESULT.	
CERTIFICATION BY CHIEF FINANCIAL OFFICER OR ADMINISTRATOR OF PROVIDER(S)	
THEREBY CERTIFY that Thave read the above certification statement and that Thave examined the accompanying electronically filed or manually submitted cost report and	
submitted cost report and the Balance Sheet and Statement of Revenue and Expenses prepared by [Provider Name(s) and Number(s)}for the	
cost reporting period beginning and ending and to the best of my knowledge and belief, this report and statement are true, correct,	
complete and prepared from the books and records of the provider in accordance with applicable instructions, except as noted. I further certify that I am familiar with the	
laws and regulations regulations regarding the provision of health care services, and that the services identified in this cost report were provided in compliance with such laws	
and regulations.	
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Tips for Accelerating Cost Report Processing

e-Filing Tips for Accelerating CR Processing

- Use MCReF
- e-Sign through the ECR software
- Categorize files appropriately
- Use optional electronic exhibits
- Pay attention to warnings



Ongoing Outreach and Education

Ongoing Outreach and Education

- Volunteer for IDM Feedback Sessions by emailing contact information to <u>OFMDPAOQUESTIONS@CMS.HHS.GOV</u>
- Change Request 10611 issued 4/30/18
- MLN Matters Article: <u>https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/MM10611.pdf</u>
- CMS website posting (<u>https://www.cms.gov/Medicare/Compliance-and-Audits/Part-A-Cost-Report-Audit-and-Reimbursement/MCReF.html</u>), includes links to:
 - How to Request User Roles
 - MCReF User Manual
 - MLN article
 - FAQs



Future MCReF Enhancements

Continuing Improvements to MCReF

- Display of Non-claims Payments Information
- Streamlining Cost Report Revisions
- Logging Reopening Requests
- One-click access to PS&R Summary Reports



Question & Answer Session

Resources

• E-mail questions relating to MCReF to:

OFMDPAOQUESTIONS@CMS.HHS.GOV

- For any questions relating to your IDM account (role requests, passwords, annual certifications, login, etc...) contact EUS Support Helpdesk:
 - Website: <u>https://eus.custhelp.com/app/home</u>
 - e-mail: <u>EUSSupport@cgi.com</u>
 - Phone: 1-866-484-8049 (TTY/TDD: 866-523-4759)

Thank You – Please Evaluate Your Experience

Share your thoughts to help us improve – complete in-webinar poll

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