

Medicare Diabetes Prevention Program (MDPP) Calendar of Learning Activities

This table provides a calendar of learning activities being hosted in August and September 2024. All events are conducted in English unless otherwise noted.

Event Date	Event Time	Event Title	Event Host	Event Description	Event Cost
August 6th, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
August 6th, 2024	10-11:30am ET	Verifying Beneficiary Benefit Eligibility <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L, and Jurisdiction N)</i>	FCSO and Novitas (Medicare Administrative Contractors)	This webinar simplifies billing for Part B services and will review steps for screening beneficiary Medicare benefit eligibility, verifying benefit periods, determining primary and secondary payers, and utilizing other beneficial resources.	Free
August 6th, 2024	1-2pm ET	Provider Enrollment Revalidation Overview <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover important changes in the revalidation process, how to determine Medicare enrollment revalidation due date, and information to avoid disruption in Medicare billing.	Free
August 6th, 2024	1-2pm ET	Medicare Diabetes Prevention Program <i>(Relevant only for organizations in Jurisdiction E and Jurisdiction F)</i>	Noridian (Medicare Administrative Contractor)	This webinar is intended for Medicare Part B providers and includes an overview of the Medicare Diabetes Prevention Program (MDPP), 2024 updates, coverage and claim tips, and other necessary resources.	Free
August 7th, 2024	10-11:30am ET	Submitting the Part B Claim <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L, and Jurisdiction N)</i>	FCSO and Novitas (Medicare Administrative Contractors)	This webinar will provide information on claim submission guidance for Part B Medicare billing, best practices for code selection, and Medicare coverage determination.	Free
August 7th and 8th, 2024	12-4pm ET	2024 Virtual National Provider Compliance Conference <i>(Open to organizations in all MAC Jurisdictions)</i>	CMS (Centers for Medicare and Medicaid Services)	The National Provider Compliance Conference (NPCC) is a two day event where providers can hear from compliance experts and Medicare Administrative Contractors to learn about necessary information and tools for efficient submission of Medicare Part B claims. The conference will feature a variety of learning opportunities, including presentations, Q&A sessions, and panel discussions.	Free
August 7th, 2024	2-3pm ET	Documentation Required for Provider Enrollment <i>(Relevant only for organizations in Jurisdiction E and Jurisdiction F)</i>	Noridian (Medicare Administrative Contractor)	This webinar will cover common and specific types of documentation that is collected and submitted for enrollment for individual providers, groups and institutions.	Free
August 8th, 2024	10-11:30am ET	Ensuring Billing Compliance <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L, and Jurisdiction M)</i>	FCSO and Novitas (Medicare Administrative Contractor)	This webinar will focus on how to ensure accuracy in claim submissions. It will cover the National Correct Coding Initiative (NCCI), Procedure-to-Procedure Edits (PTP), Add-on Codes (AOCs), and Medically Unlikely Edits (MUEs).	Free
August 8th, 2024	10:30-12pm ET	Medicare Physician Fee Schedule Database <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar aims to educate the Part B provider community on how to use the Medicare physician fee schedule database.	Free
August 8th, 2024	12-1pm ET	Getting Access to PECOS <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover how to obtain access to the Internet-based Provider Enrollment Chain & Ownership System (PECOS) and connect to the provider enrollment record, as well as understand other CMS systems and how they relate. These systems include the National Plan and Provider Enumeration System (NPPES) and the Identity & Access (I&A) Management System. This webinar will not include detailed instructions on how to complete and submit provider enrollment applications via PECOS.	Free
August 9th, 2024	10-11:30am ET	Claim Filing Expectations <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L, and Jurisdiction M)</i>	FCSO and Novitas (Medicare Administrative Contractor)	As part of the Steps to Part B Claim Submission workshop series, this webinar will review steps to take once a claim has been filed, how to verify a claim status and other expectations, and how to utilize self-service tools and resources.	Free
August 13th, 2024	10-11am ET	New to Medicare: Defining Medicare <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar is designed for people with under six months of Medicare experience, and will review the basics of Medicare.	Free
August 13th, 2024	10-11am ET	NGSConnex: Overview, Access and Navigation <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will review the features of NGSConnex which include registration, logging in, creating and managing accounts, a brief discussion of transactions that can be completed, and other available resources.	Free
August 13th, 2024	10-11:30am ET	IDM and SPOT Enrollment (in Spanish) <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar reviews how to access and use the SPOT portal, and the registration process with the CMS identity management system (IDM).	Free
August 13th, 2024	12-1pm ET	Novitasphere Series: Enrollment <i>(Relevant only for organizations in Jurisdiction H and Jurisdiction L)</i>	Novitas (Medicare Administrative Contractor)	This webinar will outline the process to gain access to the Novitasphere Portal for Part A and Part B customers. Information on how to request the free PC-ACE software and set up an account for the identity management system (IDM) will also be reviewed.	Free
August 13th, 2024	2-3:30pm ET	IDM and SPOT Enrollment <i>(Relevant only for organizations in Jurisdiction N)</i>	FCSO (Medicare Administrative Contractor)	This webinar reviews how to access and use the SPOT portal, and the registration process with the CMS identity management system (IDM).	Free
August 14th, 2024	11-12pm ET	Understanding the Reopening and Appeals Process Open Forum <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover questions about common pitfalls that could delay claims from getting paid, to avoid and reduce provider burden associated with claim denials, reopenings and appeals.	Free

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August 14th, 2024	12-1pm ET	MDPP Implementation Technical Assistance Cohort: Session #1 - Enrolling as an MDPP Supplier	CMS (Centers for Medicare and Medicaid Services)	This series of meetings will connect organizations with the CMS MDPP Team to facilitate peer-to-peer learning and provide support from subject matter experts on technical assistance and capacity building. This meeting's topic is enrolling as an MDPP supplier. Attendance is by invitation only. Interested organizations should email MDPP@cms.hhs.gov .	Free
August 14th, 2024	1-2pm ET	Submitting Documentation to CGS the Correct Way (ADR vs. PWK) <i>(Relevant only for organizations in Jurisdiction 15)</i>	CGS (Medicare Administrative Contractor)	This webinar will explain the difference between responding to an Additional Documentation Request (ADR) letter versus submitting unsolicited documentation for your electronic claim through the Paperwork (PWK) process.	Free
August 15th, 2024	10-11am ET	Actions on Claims: Medicare Advantage Denials <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar covers important steps to avoid Medicare Advantage (MA) claim denials and tools to check for MA eligibility.	Free
August 15th, 2024	1-2pm ET	Reopening Process: Tips and Tools for Correcting Your Minor Claim Errors <i>(Relevant only for organizations in Jurisdiction 15)</i>	CGS (Medicare Administrative Contractor)	This webinar will provide a brief overview of the Part B Reopening process, where we will discuss the most common errors that your billing staff makes when submitting these requests. Additionally, we will provide you with tips and tools to ensure that your reopening request is submitted correctly the first time.	Free
August 20th, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
August 20th, 2024	9-10:15am ET	The National Correct Coding Initiative and Medically Unlikely Edits for Part B Providers <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will assist Part B providers with navigating tables for the National Correct Coding Initiative and the medically unlikely edits. NGS will also review proper modifiers to use to avoid claim denials, and will address questions from participants.	Free
August 20th, 2024	10-11am ET	Submitting Electronic Claims using PC-ACE <i>(Relevant only for organizations in Jurisdiction H and Jurisdiction L)</i>	Novitas (Medicare Administrative Contractor)	This webinar will review the PC-ACE program, and provide a demonstration on how to submit a claim file through the Secure File Transfer Protocol (SFTP) or through the Novitasphere Portal. Novitas will outline how to configure the software, claim entry, file preparation, view acknowledgement reports and 835 ERA files.	Free
August 20th, 2024	10:30-11:30am ET	How to Avoid Duplicate Claims <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	Duplicate denials remain a significant challenge in billing accuracy. NGS will share valuable tips to avoid duplicate claim denials.	Free
August 20th, 2024	12:30-1:30pm ET	Submitting Revalidation via PECOS <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will provide an understanding of how to utilize the CMS Internet-based Provider Enrollment Chain & Ownership System (PECOS) to submit a provider enrollment electronic application.	Free
August 20th, 2024	2-3pm ET	DPRP Office Hours	CDC DPRP (Centers for Disease Control and Prevention Diabetes Prevention Recognition Program)	Office Hour session where National Diabetes Prevention Program (DPP) and Diabetes Prevention Recognition Program (DPRP) subject matter experts will be on hand to answer questions about the program.	Free
August 22nd, 2024	12-1pm ET	Let's Chat About Provider Enrollment Revalidation <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	During this webinar, participants will have the opportunity to ask questions about all aspects of provider enrollment from subject-matter experts.	Free
August 22nd, 2024	2-3pm ET	PECOS Basics <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	WPS (Medicare Administrative Contractor)	This webinar will cover the steps to access The Provider Enrollment Chain and Ownership System (PECOS), create a PECOS user ID, start an application, and make changes to existing enrollment information.	Free
August 26th, 2024	10-11:30am ET	What Happens After the Claim is Submitted <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L and Jurisdiction N)</i>	FCSO and Novitas (Medicare Administrative Contractors)	This webinar will review the stages of the Part B financial process after claims are submitted to Medicare, including claim processing and adjudication. The webinar will expand on how to identify claim status, define the fields on the Medicare remittance advice (RA) and demonstrate how to successfully use this resource to monitor claims processing outcomes to reconcile patient accounts.	Free
August 27th, 2024	9-10:30am ET	Reducing Unprocessable Claim Rejections <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover how to submit claims correctly, review the common errors found in claims submissions, and the appropriate next steps that should be taken.	Free
August 27th, 2024	10-11am ET	Beneficiary Eligibility, Look Up and MBI Look Up <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will review beneficiary eligibility and look up, and help participants understand the eligibility panels, learn how to use the MBI look up tool, and provide other NGSConex resources.	Free
August 27th, 2024	10-11:30am ET	How and When to Submit Medicare Part B Appeals <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L and Jurisdiction N)</i>	FCSO and Novitas (Medicare Administrative Contractors)	This webinar will cover the basics of conducting an appeals overview, the different levels of appeals, submission timeframes, clarification of non-appealable claims, and appeal status.	Free
August 27th, 2024	11-12:30pm ET	Proper Medicare Part B Claim Submissions <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar aims to educate providers and office staff members on how to complete a clean claim to avoid rejections, developments, or denials. NGS will guide participants through the CMS-1500 claim form and the electronic equivalent loops and segments, and also review common errors found in claims submission.	Free
August 27th, 2024	1-2pm ET	Promoting Health Equity <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	During this session, the WPS Contractor Medical Director and Provider Outreach and Education staff will offer an overview of CMS's framework for health equity, discuss plans for future listening sessions to address successes and challenges, and provide valuable resources.	Free

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August 28th and 29th, 2024	11-8pm ET	National Provider Enrollment Conference - Day 1 and 2 <i>(Open to organizations in all MAC Jurisdictions)</i>	Noridian (Medicare Administrative Contractor)	The National Provider Enrollment Conference (NPEC) will focus on the latest best practices and regulatory updates in the healthcare provider enrollment and credentialing process. Attendees are expected to gain insights into streamlining enrollment workflows, understanding compliance requirements, and optimizing credentialing strategies to enhance efficiency and accuracy in provider enrollment.	Free
August 28th, 2024	1-2:30pm ET	When and How to Correct Part B Clerical Errors After a Claim Determination <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L, and Jurisdiction N)</i>	FCSO and Novitas (Medicare Administrative Contractors)	This webinar will cover claims and scenarios relevant to the clerical error reopening process. It will demonstrate how to use the Novitasphere portals (Jurisdiction H and Jurisdiction L), SPOT (Jurisdiction N) portals, Reopening Gateway, and the Interactive Voice Recognition (IVR) system to complete this process.	Free
August 29th, 2024	10-11:30am ET	A Guide to Repaying Part B Medicare <i>(Relevant only for organizations in Jurisdiction H, Jurisdiction L, and Jurisdiction N)</i>	FCSO and Novitas (Medicare Administrative Contractors)	This webinar will review the differences between solicited and unsolicited overpayments, while exploring the recoupment process. It will also demonstrate how to submit voluntary refunds, request immediate offsets or extended repayment schedules, and identify self-service tools to access the repayment process.	Free
August 29th, 2024	10-11:30am ET	Steps to Claim Corrections <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar concentrates on top continuous errors found at NGS with claim submissions. NGS will also include an interactive segment on the different claim scenarios that cause claim and payment delays, and offer steps to correct them.	Free
August 29th, 2024	1-2pm ET	Utilizing Third Party Billing Companies <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will provide information on using third-party billers for Medicare claims, identify vulnerabilities, share how to identify third-party activities, and reduce costs.	Free
August 30th, 2024	1-2pm ET	MDPP Peer Learning Pilot: Session #2 - Working with Medicare Advantage Plans	CMS (Centers for Medicare and Medicaid Services)	This series of meetings aims to foster peer-to-peer learning and provide an opportunity for current MDPP suppliers to share best practices. This meeting's topic is working with Medicare Advantage plans. Attendance is by invitation only. Interested organizations should email MDPP@cms.hhs.gov .	Free
September 3rd, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
September 3rd, 2024	1-2pm ET	Getting Access to PECOS <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover how to obtain access to the Internet-based Provider Enrollment Chain & Ownership System (PECOS) and connect to provider enrollment record, as well as understand other CMS systems and how they relate. These systems include the National Plan and Provider Enumeration System (NPES) and the Identity & Access (I&A) Management System. This webinar will not include detailed instructions on how to complete and submit provider enrollment applications via PECOS.	Free
September 5th, 2024	9-10:15am ET	The National Correct Coding Initiative and Medically Unlikely Edits for Part B Providers <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will assist Part B providers with navigating tables for the National Correct Coding Initiative and the medically unlikely edits. NGS will also review proper modifiers to use to avoid claim denials, and will address questions from participants.	Free
September 5th, 2024	10:30-11:30am ET	How to Avoid Duplicate Claims <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	Duplicate denials remain a significant challenge in billing accuracy. NGS will share valuable tips to avoid duplicate claim denials.	Free
September 6th, 2024	9:30-10:30am ET	Provider Enrollment Revalidation Overview <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover important changes in the revalidation process, how to determine Medicare enrollment revalidation due date, and information to avoid disruption in Medicare billing.	Free
September 10th, 2024	11-12:30pm ET	Reducing Unprocessable Claim Rejections <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will cover how to submit claims correctly, review the common errors found in claims submissions, and the appropriate next steps that should be taken.	Free
September 12th, 2024	9-10:30am ET	Proper Medicare Part B Claim Submissions <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar aims to educate providers and office staff members on how to complete a clean claim to avoid rejections, developments, or denials. NGS will guide participants through the CMS-1500 claim form and the electronic equivalent loops and segments, and also review common errors found in claims submission.	Free
September 12th, 2024	11-12:30pm ET	Steps to Claim Corrections <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar concentrates on top continuous errors found at NGS with claim submissions. NGS will also include an interactive segment on the different claim scenarios that cause claim and payment delays, and offer steps to correct them.	Free
September 17th, 2024	10-11am ET	Submitting Revalidation via PECOS <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	This webinar will provide an understanding of how to utilize the CMS Internet-based Provider Enrollment Chain & Ownership System (PECOS) to submit a provider enrollment electronic application.	Free
September 17th, 2024	1-2pm ET	Let's Chat About Provider Enrollment Revalidation <i>(Relevant only for organizations in Jurisdiction 6 and Jurisdiction K)</i>	NGS (Medicare Administrative Contractor)	During this webinar, participants will have the opportunity to ask questions about all aspects of provider enrollment from subject-matter experts.	Free
September 17th, 2024	8:30-4:30pm ET	JM Provider Enrollment Open House <i>(Relevant only for organizations in Jurisdiction J and Jurisdiction M)</i>	Palmetto (Medicare Administrative Contractor)	This is an open house event held on the first and third Tuesday of every month and offers providers, suppliers, and others the opportunity to speak directly with a Provider Enrollment specialist. Note: These are individual sessions and are held telephonically. This is not an informational presentation.	Free
September 18th, 2024	12-4pm ET	MDPP Virtual Supplier Summit Day 1	CMS (Centers for Medicare and Medicaid Services)	The MDPP Virtual Supplier Summit, hosted by the Centers for Medicare & Medicaid Services (CMS), aims to engage new MDPP suppliers and support existing suppliers in expanding their programs. This summit serves as a platform to foster collaboration, share insights, and provide resources to support the growth of MDPP nationwide.	Free
September 19th, 2024	12-4pm ET	MDPP Virtual Supplier Summit Day 2	CMS (Centers for Medicare and Medicaid Services)	The MDPP Virtual Supplier Summit, hosted by the Centers for Medicare & Medicaid Services (CMS), aims to engage new MDPP suppliers and support existing suppliers in expanding their programs. This summit serves as a platform to foster collaboration, share insights, and provide resources to support the growth of MDPP nationwide.	Free
September 19th, 2024	2-3pm ET	Compliance Training: Using Third-Party Billing Companies <i>(Relevant only for organizations in Jurisdiction 5 and Jurisdiction 8)</i>	WPS (Medicare Administrative Contractor)	This webinar will provide information on using third-party billers for Medicare claims, identify legal responsibilities, recognize vulnerabilities and inappropriate actions, reduce costs, and locate additional resources for education.	Free