

FRAUD AWARENESS

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New Card Scheme

- “someone called beneficiary...stating they were with medicare said that medicare was sending him a new card next month with additional benefits there was loud background noise and the person had an accent.”
- “medicare called asking for bene medicare number and medical information bene gave dob coverage start date of part a also gave out medicare number they said that they wanted to make sure that my coverage would continue uninterrupted and that i should receive a new card however i just received a new mgb adv card.”
- “said that he was working for medicare he was threatening to stop him benefits if him didnt provide him information he was claiming to be the senior supervisor of medicare he offered dme supplies and a new medicare card he asked what him health problems are.”
- “they wanted to update my medicare card and then wanted to be sure i was getting my full benefits which led to them giving me a free back brace.”

Flex/Grocery Card Scams

- “beneficiary stated that this is the 4th call he receives from scammers they ask bene if he had received his healthy food card or his healthy flex card... when questioned they say they are a consulting companies listing a long list of companies they asked for benes medicare a and b number.”
- “they offered a free grocery card they asked for her medicare number.”
- “beneficiary states that she got a call saying that she might be eligible for a flex card to help pay utilities and to buy groceries with and they wanted her medicare number.”

Flex/Grocery Card Scams (Continued)

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FINAL NOTICE: Last Chance to claim your Flex Card!
This is the last day for seniors on Medicare to register. Claim your flex card for 2022 before the deadline ends! This generous program is giving back to the community and has helped thousands of seniors and can help you too! Fortunately, its not too late to check if your qualify for this rebate. Register Below 📌



Last Chance To Claim Your Flex Card!

Some advertisements claim that Medicare is giving out flex cards containing several hundred dollars to apply toward food and other items.

This scam directs you to a website where you'll be asked to provide personal information that can be stolen, such as a Social Security Number, credit card number or bank account information.

If a caller offers a flex card from Medicare, it's a scam. Medicare doesn't issue flex cards. Some private Medicare Advantage Plans offer flex cards, but you must first qualify for one.

Source: Medicare Flex Card Scams by AARP

Unethical Sales Practices: Unsolicited Calls and Visits

- “called the beneficiary and offered them a ma plan with a give back program the call was unsolicited.”
- “agent soliciting door to door and being rude.”
- “medicare wanted her part a and b wanted to upgrade her medicare ...they came to her door asked for her drivers license took a picture of her drivers license...they were walking door to door in a sr community.”

Unethical Sales Practices: Lack of Consent

- “bene...reports door to door solicitation from agents who claimed to be from medicare who were offering additional medicare benefits such as free vitamins nutritional supplements and dme bene asked if this would change her plan and the agents claimed it would not bene did give her medicare number and ma plan info as well as state id information to the agents bene later found out her ma plan was switched.”
- “benie received in home visit by alleged agent who deliberately changed benies ma plan without his knowledge or consent benie was deceived.”
- “brandon...visited bene to enroll her into an ma plan ...bene wasnt aware he changed her plan until he was leaving her home brandon...never mention he was switching her plan at any moment.”

Premium Scams

- “someone called asking for medicare and medicaid number stating that there with department of human and health services stated that they needed the medicare number to fill out form regarding extra help with premiums.”
- “the scammer stated that she caller needed to pay for the medicare part b premium the scammer was pressuring the caller into disclosing her personal information the scammer asked for her date of birth address ssn her full name and her card number.”
- “beneficiary got a text from an unknown number claiming that the beneficiary has an outstanding medicare premium payment and that they need to pay it.”
- “that her pdp will end because no premiums was deducted from her ssa benefit check anymore and for her to text back.”
- “texted her that she had pervious premiums deducted from her ssa benefits for her pdp and for them to continues for next year for her to text back 2026 the number.”

Questions?

