

mln webcast

A MEDICARE LEARNING NETWORK® (MLN) EVENT

Medicare Part A Cost Report: New Bulk e-Filing Feature

Thursday, October 29, 2020

Presenters:

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Acronyms in this Presentation

- BSO Backup Security Official
- CCN CMS Certification Number
- CMHC Community Mental Health Center
- ECR Electronic Cost Report
- EIDM Enterprise Identity Management system
- ESRD End Stage Renal Disease
- FQHC Federally Qualified Health Center
- FTE Full Time Equivalent
- FYB Fiscal Year Begin
- FYE Fiscal Year End
- GME Graduate Medical Education
- HHA Home Health Agency
- Histolab Histocompatibility Laboratory
- HO Home Office
- IME Indirect Medical Education
- IPPS Inpatient Prospective Payment System

- IRIS Intern and Resident Information System
- LPIC Limited Purpose Insurance Company
- MAC Medicare Administrative Contractor
- MCR Medicare Cost Report
- MCReF Medicare Cost Report e-Filing system
- NPR- Notice of Program Reimbursement
- OPA Organ Procurement Agency
- PHI Protected Health Information
- PII Personally Identifiable Information
- PS&R Provider Statistical and Reimbursement System
- RHC Rural Health Clinic
- SNF Skilled Nursing Facility
- SO Security Official
- STAR System for Tracking Audit and Reimbursement





Meeting Overview

- Introduce updated Medicare Cost Report e-Filing system (MCReF): expanded to support e-filing multiple cost reports simultaneously
- Communicate additional resources and information available





Agenda

- Introductions
- Background and Overview
- MCReF Walkthrough and Detailed Overview
- Ongoing Outreach and Education
- Q&A





Business Overview

- The Medicare Cost Report (MCR) is used to determine Part A providers' annual Medicare reimbursable cost.
- Providers use a variety of sources (including Provider Statistical and Reimbursement system (PS&R) claim reimbursement data) to create their MCR.
 - There are about 50,000 MCRs submitted each year that account for over \$200 Billion of Medicare reimbursement.
- Regulation specifies deadline for submitting an acceptable cost report
- Medicare Administrative Contractors (MACs) have requirements for receiving, accepting, reviewing, auditing, and finalizing cost reports.





History of Cost Report Submission and Receipt Process

Historically

 Most cost reports are mailed or hand-delivered; a few were transmitted via MAC portals

May 2018

- MCReF allows Part A providers to electronically transmit (e-File) their MCR package
- So far over 40,000 MCRs submitted via MCReF

April 2020

 MCReF allows Part A providers to track their MCRs through the settlement process

Oct. 2020

 Updated MCReF functionality, available since 10/16/2020, allows for e-filing multiple cost report submissions simultaneously





CMS Goal

- Expand the use of Medicare Cost Report e-Filing system (MCReF)
 - Improve e-filing functionality
 - Increase transparency to providers through cost report tracking





MCReF – High Level System Changes

- Updates to MCReF on 10/16/2020 now allow Part A providers to e-file for multiple cost reports simultaneously
 - Usage is still optional. Mail and hand-delivery remain filing options.
 - Remains accessible by your EIDM PS&R Security Official (SO), Backup Security Official (BSO), and MCReF Approved Cost Report Filer.





Advantages of MCReF for Providers

- One process for all providers via one submission portal
 - Available to all Part A providers regardless of MAC
 - Beneficial to chain organizations which have providers at multiple MACs, and any time you change MACs
 - Reduces confusion, delays, and time you spend on administrative processes
- Direct feedback on the receivability of your MCR submission
- Tentative Settlement payments issued 10 days faster on average for MCReF submissions
- Live updates on cost report status from submission through desk review and final settlement





Updated MCReF System





MCReF Detailed Overview

- System Login: https://mcref.cms.gov
- Access is controlled by EIDM
 - Restricted to EIDM PS&R SO / BSO / MCReF Approved Cost Report Filer
 - Existing PS&R SOs / BSOs already have access
 - Any organization without access to PS&R must register a PS&R SO with EIDM.
 - Note: If you want to use MCReF, keep your EIDM accounts in good-standing.
 - Includes password updates and timely replacement of SOs.
 - EIDM credential issues are not a valid reason for late MCR filing.





MCReF Login via EIDM

CMS.gov Enterprise Portal

Centers for Medicare & Medicaid Services

Health Care Quality Improvement System Provider Resources

System Use Notification

OMB No.0938-1236 | Expiration Date: 04/30/2017 (OMB Re-Certification Pending) | Paperwork Reduction Act

This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network.

This system is provided for Government authorized use only.

Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties.

Personal use of social media and networking sites on this system is limited as to not interfere with official work duties and is subject to monitoring

By using this system, you understand and consent to the following:

- The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system.
- Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose.

To continue, you must accept the terms and conditions. If you decline, your login will automatically be cancelled.



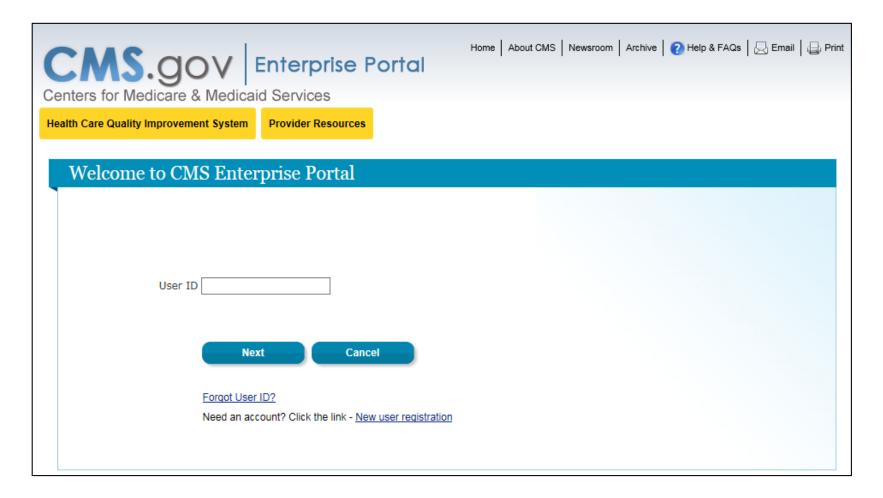
I Accept

Decline





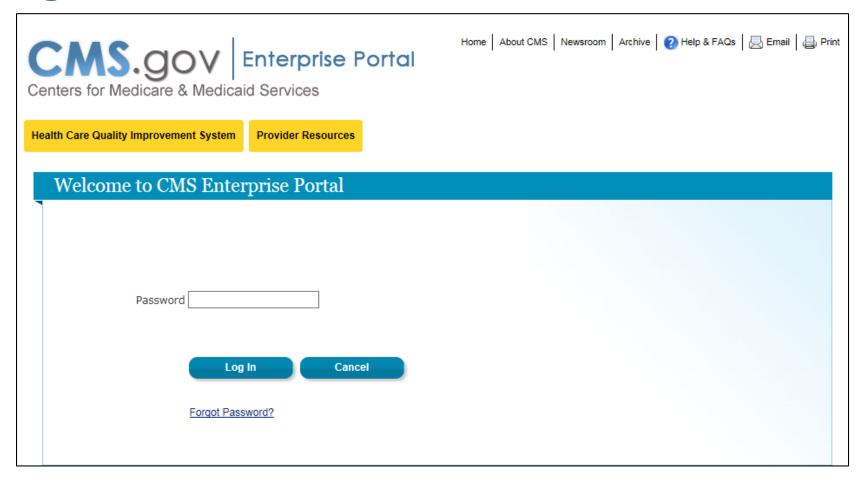
MCReF Login via EIDM







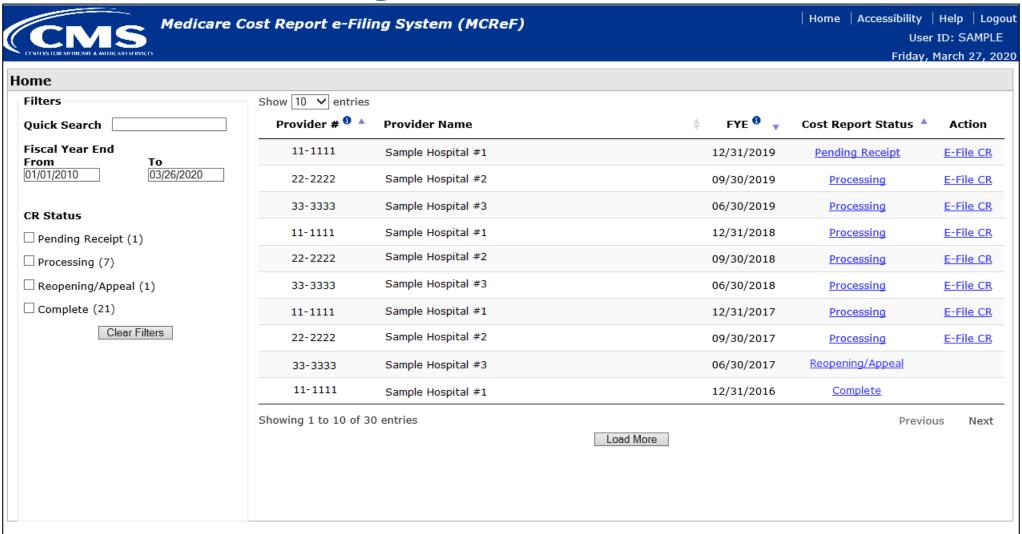
MCReF Login via EIDM







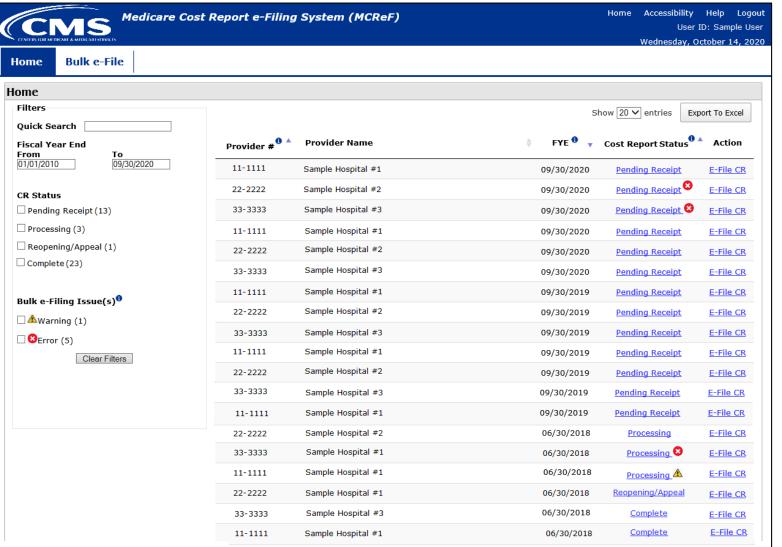
Previous MCReF Home Page

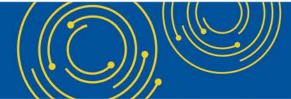






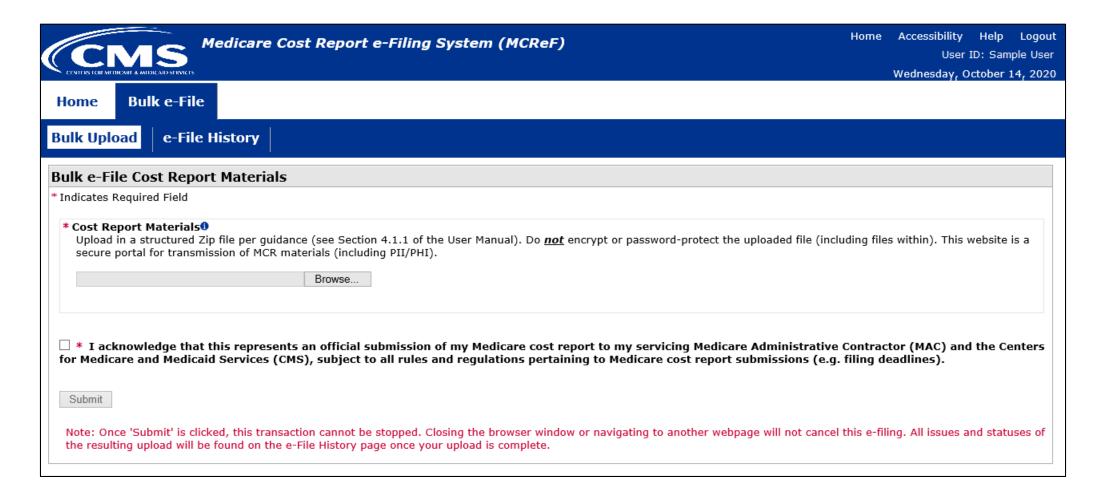
Updated MCReF Home Page







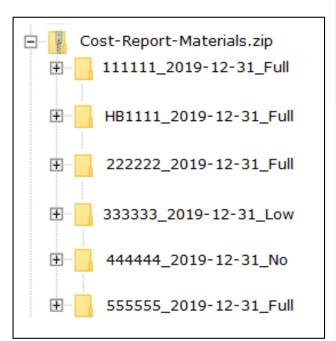
MCReF Walkthrough - Bulk e-File - Bulk Upload







MCReF Walkthrough – Bulk e-File – Bulk Upload



File	Example File Name	Guidance					
Main uploaded ZIP file	Cost-Report- Materials.ZIP	The single ZIP file containing a folder for each MCR submission. There is no restriction on how the uploaded ZII file is named. Format: A single ZIP file File limit: 1 GB					
Folder per submission	111111_2019-12-31_Full	A well-named folder containing the cost report materials for a specific Provider/FYE. 111111_2019-12-31_Full Provider # FYE Utilization Provider # - 6-character CMS Certification Number (without a dash, '111111' not '11-1111') FYE - Fiscal Year End of the cost report being submitted, with the 4-digit year, followed by the month, and then day, separated by hyphens (yyyy-mm-dd) Medicare Utilization - "Full", "Low", or "No". If this is not included, the system will assume the submission is a Full Medicare Utilization submission. The Provider #, FYE, and Medicare Utilization should each be separated by a single underscore (_)					





MCReF Walkthrough – Bulk e-File – Bulk Upload

File	Description			
ECR (Electronic Cost Report)	The electronic cost report file (also known as the 'EC', 'SN', 'HH', 'OP', 'HS', 'RD', 'RF', 'FQ', or 'CM' file)			
Print Image	The human-readable copy of the cost report, also known as the "PI file" (for Home Offices: the 287-05 cost statement)			
Signed The electronically-signed Worksheet S certification page (for Home Offices: the 287-05 Schedule A) Certification Page				
IRIS	The Interns and Residents Information System (IRIS) files required for teaching hospitals claiming GME/IME Full Time Equivalents (FTEs) on their cost report			
Cover Letter	A document describing the nature of the submission or any other information about the submission which the provider wishes to communicate to the MAC up front			
Other	Any other file(s) needed for the submission to constitute a complete filing which are not covered above (i.e. Working Trial Balance, Bad Debt Listing, etc.)			





MCReF Walkthrough – Bulk e-File – Bulk Upload

Cost-Report-Materials.zip						
111111_2019-12-31_Full						
─ @ EC111111.19A1						
PI111111.19A1.pdf						
SC111111.19A1.pdf						
A111111_2019-12-31.dbf						
M111111_2019-12-31.dbf						
Other-Materials.pdf						
Additional-Materials.docx						
CoverLetter_111111.doc						
⊟ HB1111_2019-12-31_Full						
PIHB1111.19A1.pdf						
SCHB1111.19A1.pdf						
CoverLetter						
222222_2019-12-31_Full						
€ EC222222.19A1						
PI222222.19A1.pdf						
SC222222.19A1.pdf						
□ 333333_2019-12-31_Low						
PI333333.19A1.docx						
SC333333.19A1.pdf						
Additional-Materials.docx						
□ 444444_2019-12-31_No						
SC444444.19A1.pdf						
555555_2019-12-31_Full						
Additional-Materials.docx						
Additional-Materials.pdf						

File	Example File Name	Guidance			
ECR	EC111111.19A1	Follows the existing naming standards adhered to by all MCR Vendors. So long as the filename is not altered after			
Print Image	PI111111.19A1.pdf	being generated by the MCR Vendor software, it should be successfully recognized.			
Signed Certification Page	SC111111.19A1.pdf	Expected to have the same name as the Print Image, with 'SC' at the beginning of the filename in place of the 'Pl'.			
IRIS	A111111_2019-12-31.dbf	Follows the existing naming standards adhered to by all IRIS Vendors. So long as the filename conforms to the			
	M111111_2019-12-31.dbf	naming standards published for IRIS data, it should be successfully recognized.			
Cover Letter	CoverLetter111111.doc	"CoverLetter", optionally followed by any additional text desired as long as it does not conflict with the general file naming restrictions described in the following section.			
Other	Other-Materials.pdf	Any file which does not adhere to any of the above guidance, or which is in a sub-folder within the submission folder, will be categorized as 'Other'.			



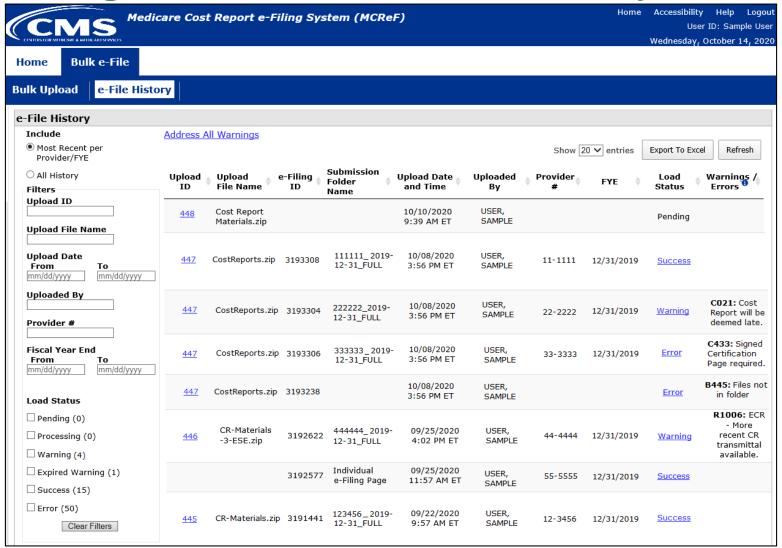
20

MCReF Walkthrough - Bulk e-File - Bulk Upload



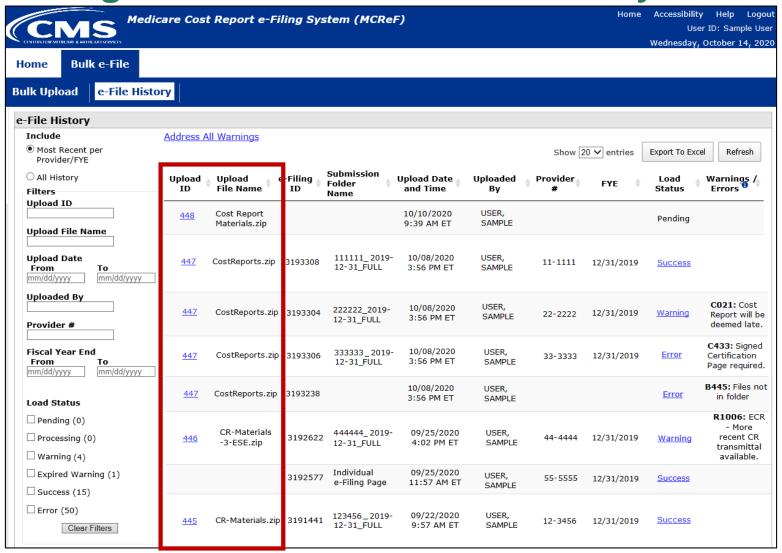






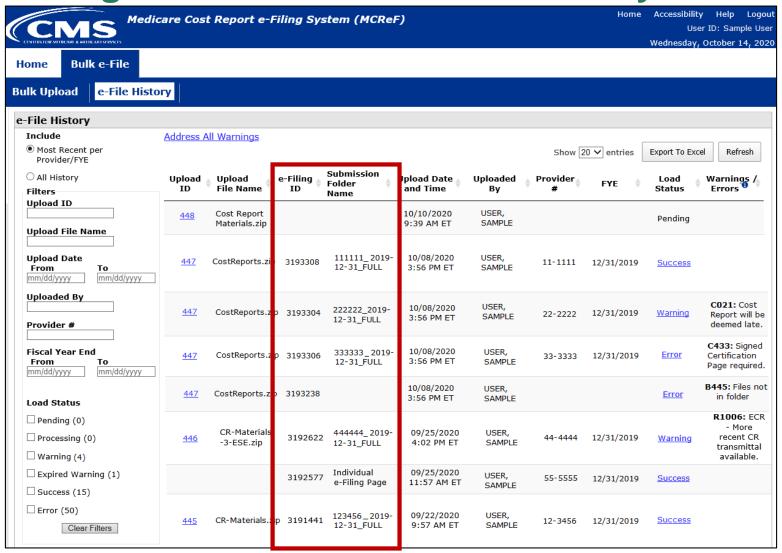






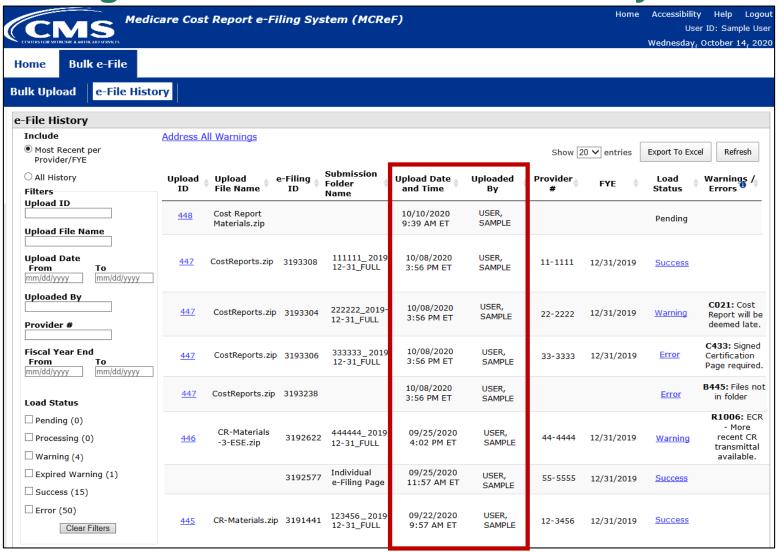






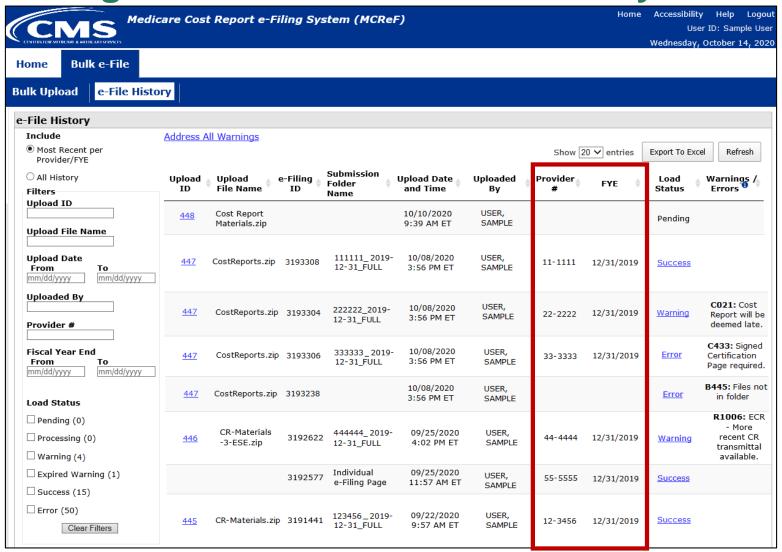






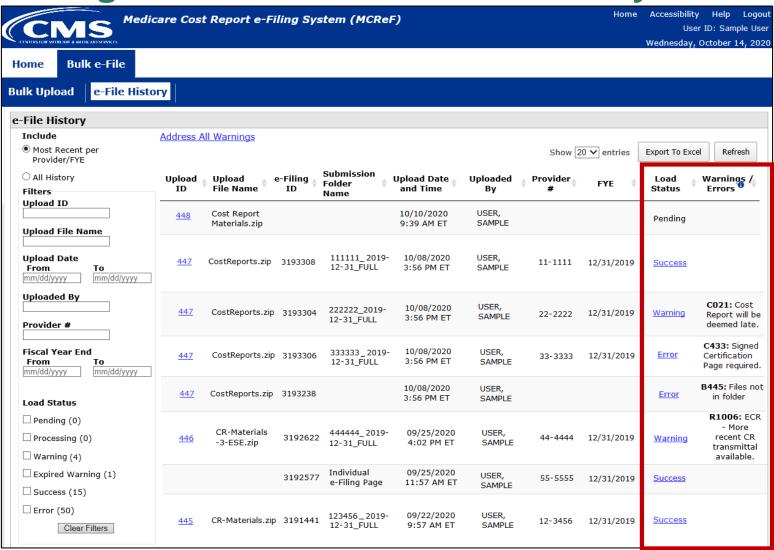






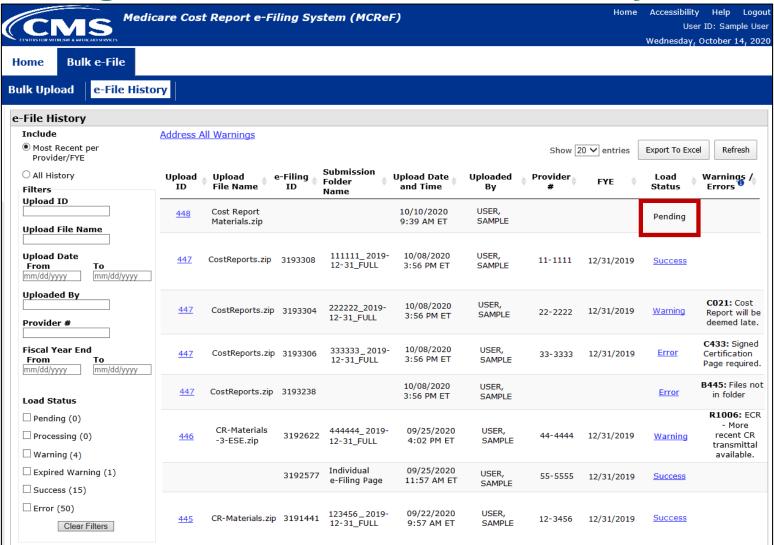






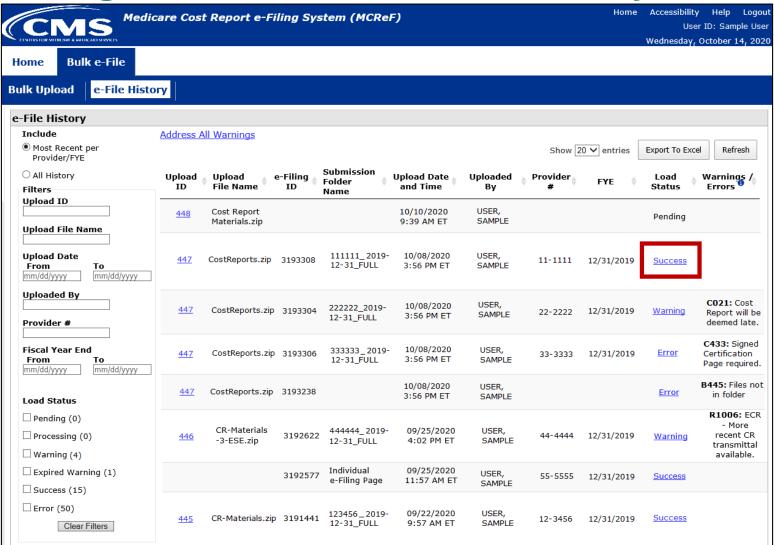
















MCReF Walkthrough – Bulk e-File – Status Details

Home

Bulk e-File

Bulk Upload

e-File History

Status Details

Back to e-File History

Upload ID: 447

Upload File Name: CostReports.zip

e-Filing ID: 3193308

Submission Folder Name: 111111_2019-12-31_Full

Upload Date and Time: 10/08/2020 3:56 PM ET

e-Postmark Date: 10/08/2020 3:56 PM ET

Provider	#:	11111

Fiscal Year End: 12/31/2019

Load Status: Success

Medicare Utilization: Full

First Cost Report: No

File	File Name					
Cover Letter	COVERLETTER_111111.19A1.DOC					
ECR	EC 111111.19A1					
Full CR Image	PI111111.19A1					
IRIS	A111111_2019-12-31.DBF					
IRIS	M 111111_2019-12-31.DBF					
Other File	OTHER.PNG					
Signed Certification Page	SC111111.19A1.PDF					

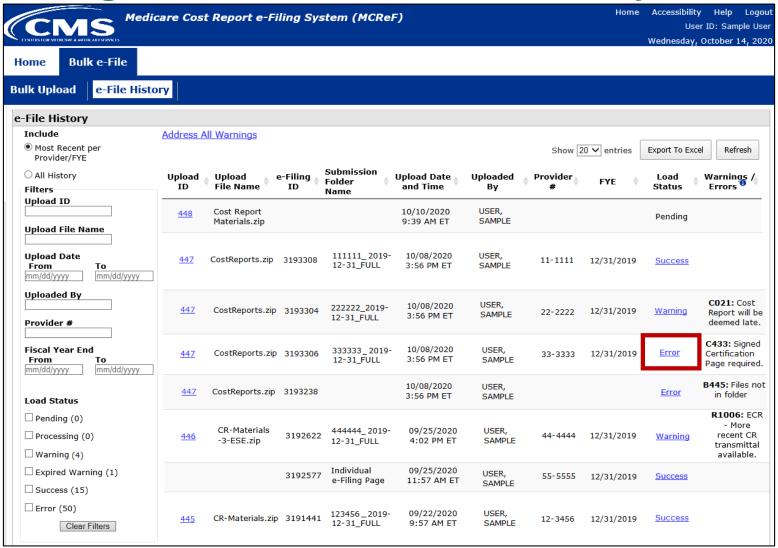
Messages

Success Messages

Success S0000: The cost report submission has been received by the system. Your MAC will determine if it is acceptable and may contact you for additional information or corrections. Refer to the dashboard periodically for the updated status of the cost report.

Back to e-File History









MCReF Walkthrough – Bulk e-File – Status Details

Home

Bulk e-File

Bulk Upload

e-File History

Status Details

Back to e-File History

Upload ID: 447

Upload File Name: CostReports.zip

e-Filing ID: 3193306

Submission Folder Name: 333333_2019-12-31_Full

Upload Date and Time: 10/08/2020 3:56 PM ET

e-Postmark Date: N/A

Provider #: 333333

Fiscal Year End: 12/31/2019

Load Status: Error

Medicare Utilization: Full

First Cost Report: No

File	File Name
Cover Letter	COVERLETTER_333333.19A1.DOC
ECR	EC333333.19A1
Full CR Image	PI333333.19A1.PDF

Messages

The submission received the errors below. Please address the errors and re-upload only the revised submission. Please contact your MAC for any issues.

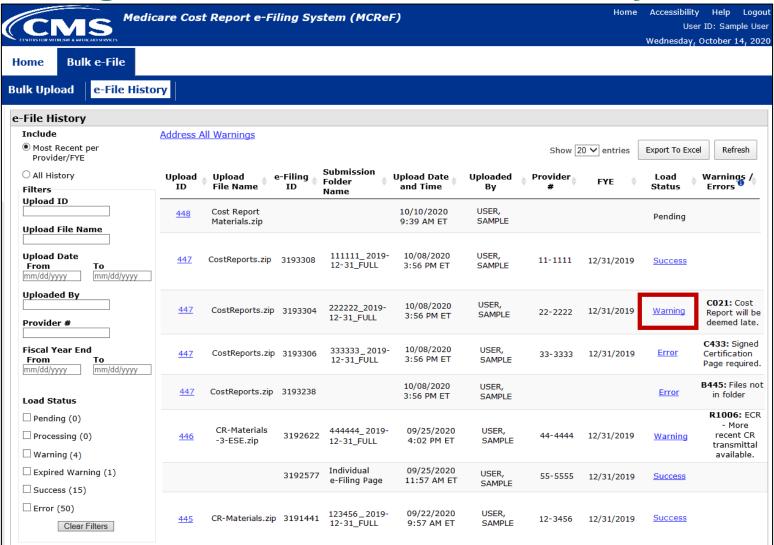
Error Messages

Error C433: A "Signed Certification Page" file is required.

Back to e-File History











MCReF Walkthrough – Bulk e-File – Status Details

Home

Bulk e-File

Bulk Upload

e-File History

Status Details

Back to e-File History

Upload Date and Time:

Upload ID: <u>447</u> Upload File Name:

CostReports.zip

e-Filing ID: 3193304

Submission Folder Name: 222222 _ 2019-12-31_Full

e-Postmark Date: (See warning messages below) Provider #: 222222

12/31/2019 Fiscal Year End:

Load Status: Warning

No

Medicare Utilization:

First Cost Report:

File	File Name
Cover Letter	COVERLETTER_222222.19A1.DOC
ECR	EC222222.19A1
Full CR Image	PI222222.19A1.PDF
IRIS	A222222_2019-12-31.DBF
IRIS	M222222_2019-12-31.DBF
Other File	OTHER.PNG
Signed Certification Page	SC222222.19A1.PDF

10/08/2020 3:56 PM ET

Note: the option to Acknowledge Warning(s) and Proceed will expire 21 days from the Upload Date

Warning Messages

Warning C021: This is the first cost report submission for this Fiscal Year End and it is being filed after the cost report due date. Your cost report for the year will be deemed late based on this submission. Contact your servicing MAC if this is not your first cost report submission.

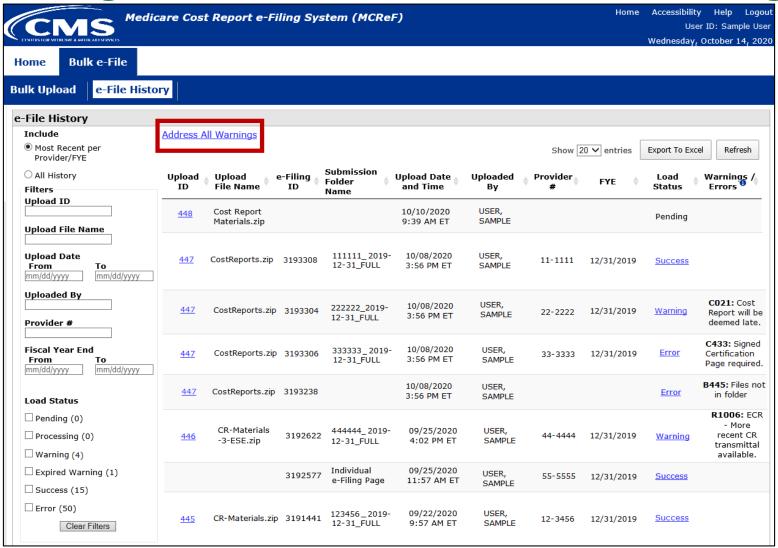
Acknowledge Warnings(s) and Proceed

Back to e-File History





MCReF Walkthrough – Bulk e-File – Submission Warnings







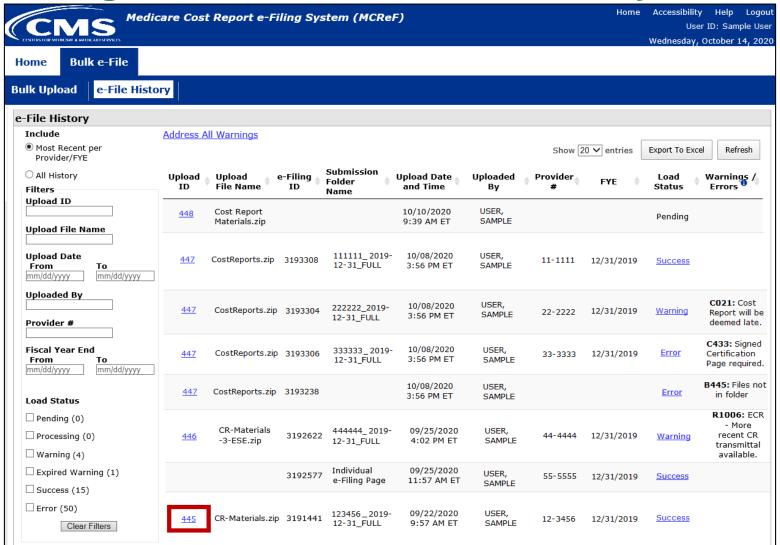
MCReF Walkthrough – Bulk e-File – Submission Warnings

Home	Bulk e-File								
Bulk Upload e-File History									
Submiss	ubmission Warnings								
ack to e-File <u>History</u> Select one or more Acknowledge checkboxes, then use the Submit button to continue. All warnings within the Warnings column will be acknowledged if the corresponding Acknowledge checkbox is selected. Note: the option to Acknowledge Warning(s) and Proceed will expire 21 days from the Upload Date. Once expired, such submissions and their warnings can no longer be acknowledged and will not be displayed on this page.									
Upload ID	<u>Upload File Name</u>	e-Filing ID	Submission Folder Name	Upload Date and Time	Uploaded By	Provider #	FYE	Warning	Acknowledge
447	CostReports.zip	3193304	222222_2019-12-31_FULL	10/08/2020 3:56 PM ET	User, Sample	22-2222	12/31/2019	Warning W021: This is the first cost report submission for this Fiscal Year End and it is being filed after the cost report due date. Your cost report for the year will be deemed late based on this submission. Contact your servicing MAC if this is not your first cost report submission.	
446	CR-Materials-3-ESE.zip	3192622	444444_2019-12-31_FULL	09/25/2020 4:02 PM ET	User, Sample	44-4444	12/31/2019	Warning R1006: The cost report uploaded was not generated using CR vendor software updated to the most recently released transmittal. Unless instructed to file on this out- of-date version, the cost report should be regenerated using updated CR vendor software or it will be rejected upon receipt by the MAC.	
351	CR-Materials-2.zip	3192627	333333_2018-09-30_LOW	09/22/2020 2:15 PM ET	User, Sample	33-3333	09/30/2018	Warning W021: This is the first cost report submission for this Fiscal Year End and it is being filed after the cost report due date. Your cost report for the year will be deemed late based on this submission. Contact your servicing MAC if this is not your first cost report submission.	
350	CR-Materials-1.zip	3192622	111111_2017-09-30_FULL	09/22/2020 2:15 PM ET	User, Sample	11-1111	09/30/2017	Warning R1006: The cost report uploaded was not generated using CR vendor software updated to the most recently released transmittal. Unless instructed to file on this out- of-date version, the cost report should be regenerated using updated CR vendor software or it will be rejected upon receipt by the MAC.	
Submit									





MCReF Walkthrough - Bulk e-File - e-File History







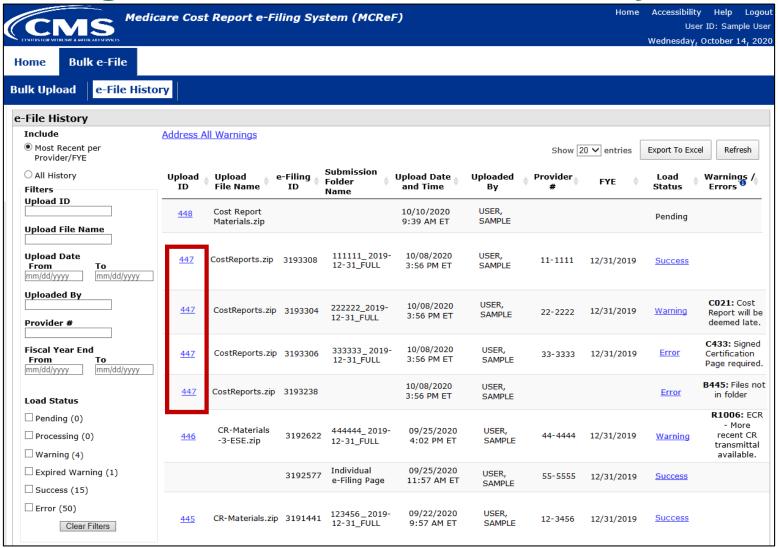
MCReF Walkthrough – Bulk e-File – Upload Details

Bulk e-File Home **Bulk Upload** e-File History **Upload Details** Back to e-File History Upload ID: 445 Upload File Name: CR-Materials.zip **Upload Date and Time:** 09/22/2020 9:57 AM ET Uploaded By: User, Sample The upload includes 17 files for 3 e-Filings for the following Provider/FYEs: **File Name** Provider # FYE e-Filing ID 12/31/2019 A123456_2019-12-31.DBF 12-3456 3191441 12/31/2019 3191441 COVERLETTER.DOC 12-3456 EC123456.19A1 12/31/2019 12-3456 3191441 OTHER.PNG 12/31/2019 3191441 12-3456 3191441 M123456_2019-12-31.DBF 12-3456 12/31/2019 12/31/2019 3191441 PI123456.19A1.PDF 12-3456 SC123456.19A1.PDF 12-3456 12/31/2019 3191441 3191332 A234567_2019-12-31.DBF 23-4567 12/31/2019 12/31/2019 COVERLETTER.DOC 23-4567 3191332 EC234567.19A1 23-4567 12/31/2019 3191332 OTHER.PNG 3191332 23-4567 12/31/2019 3191332 12/31/2019 M234567_2019-12-31.DBF 23-4567 12/31/2019 PI234567.19A1.PDF 23-4567 3191332 23-4567 3191332 SC234567.19A1.PDF 12/31/2019 COVERLETTER.DOC 12-1212 12/31/2019 3191330 12-1212 12/31/2019 3191330 SC121212.19A1.PDF PI121212.19A1.PDF 12-1212 12/31/2019 3191330 Back to e-File History





MCReF Walkthrough - Bulk e-File - e-File History







MCReF Walkthrough – Bulk e-File – Upload Details

Home Bulk e-File

Bulk Upload e-File History

Upload Details

Back to e-File History

 Upload ID:
 447
 Upload File Name:
 CostReports.zip

 Upload Date and Time:
 10/08/2020 3:56 PM ET
 Uploaded By:
 User, Sample

The upload includes 3 files that the system was not able to associate to a Provider/FYE and resulted in an error. Please refer to the corresponding e-Filing on the e-File History page for more information.

<u>File Name</u>	<u>Folder Name</u>	e-Filing ID
CL_01-0F-01.DOC		3193238
PI_01-OF-01.PDF		3193238
SC_01-OF-01.PDF		3193238

The upload includes 17 files for 3 e-Filings for the following Provider/FYEs:

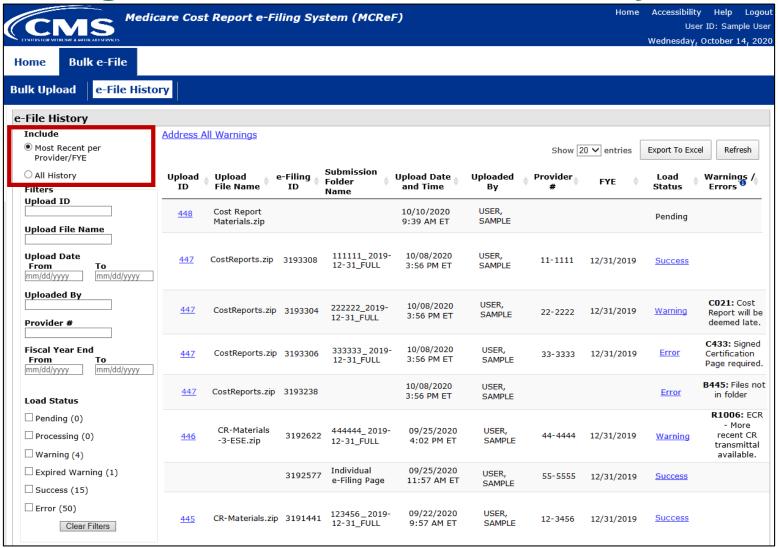
<u>File Name</u>	Provider #	<u>FYE</u>	<u>e-Filing ID</u>
A111111_2019-12-31.DBF	11-1111	12/31/2019	3193308
COVERLETTER_111111.19A1.DOC	11-1111	12/31/2019	3193308
EC 111111.19A1	11-1111	12/31/2019	3193308
OTHER.PNG	11-1111	12/31/2019	3193308
M 111111_2019-12-31.DBF	11-1111	12/31/2019	3193308
PI111111.19A1.PDF	11-1111	12/31/2019	3193308
SC 111111.19A1.PDF	11-1111	12/31/2019	3193308
A222222_2019-12-31.DBF	22-2222	12/31/2019	<u>3193304</u>
COVERLETTER_222222,19A1,DOC	22-2222	12/31/2019	3193304
EC222222.19A1	22-2222	12/31/2019	3193304
OTHER.PNG	22-2222	12/31/2019	3193304
M222222_2019-12-31.DBF	22-2222	12/31/2019	3193304
PI222222.19A1.PDF	22-2222	12/31/2019	<u>3193304</u>
SC222222.19A1.PDF	22-2222	12/31/2019	3193304
COVERLETTER_333333.19A1.DOC	33-3333	12/31/2019	3193306
EC333333.19A1	33-3333	12/31/2019	3193306
PI333333.19A1.PDF	33-3333	12/31/2019	<u>3193306</u>

Back to e-File History





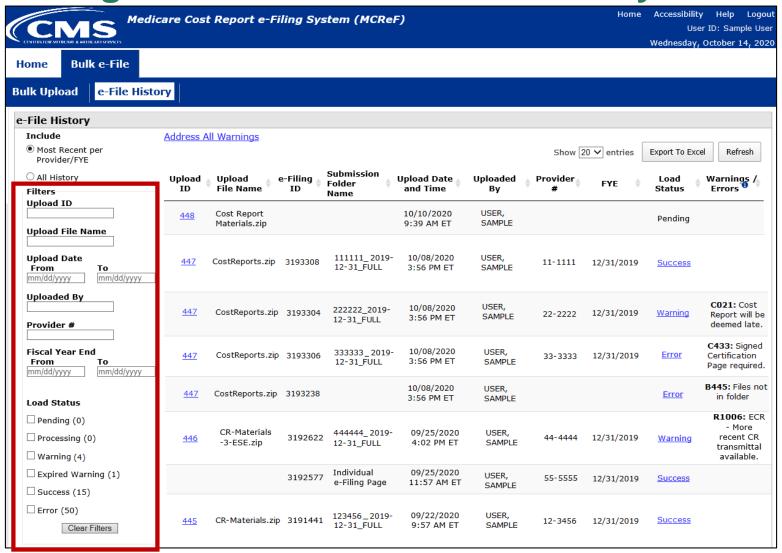
MCReF Walkthrough – Bulk e-File – e-File History







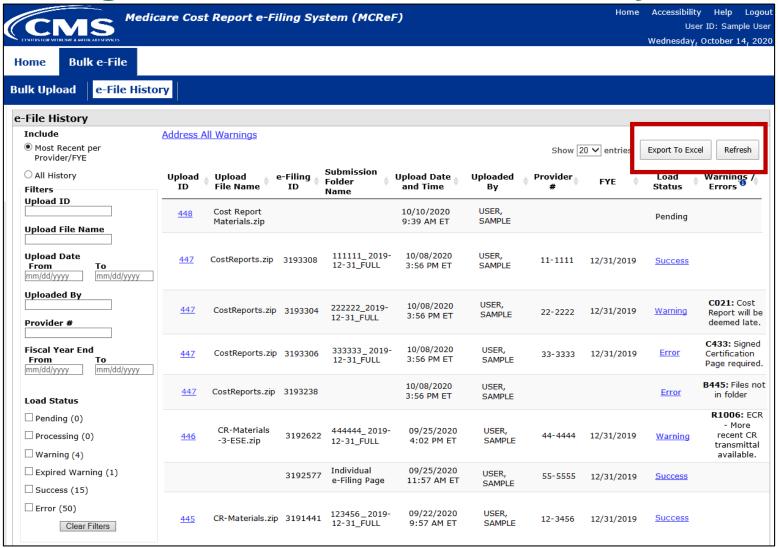
MCReF Walkthrough - Bulk e-File - e-File History







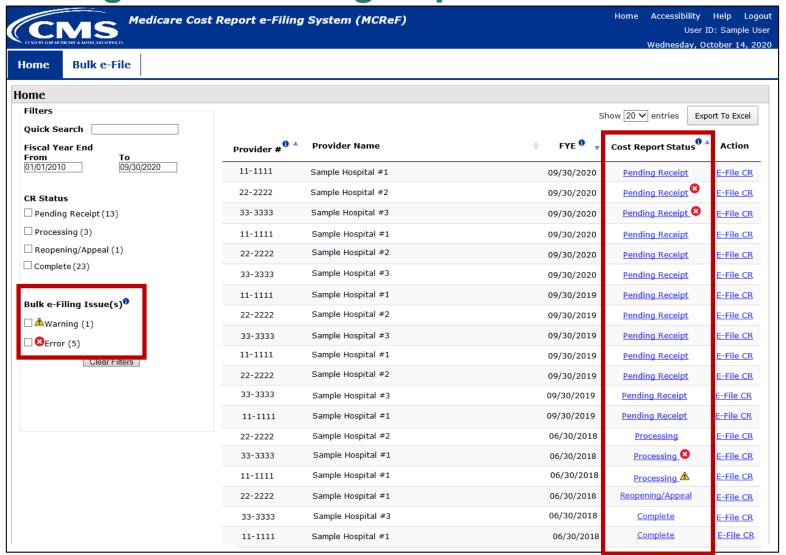
MCReF Walkthrough - Bulk e-File - e-File History







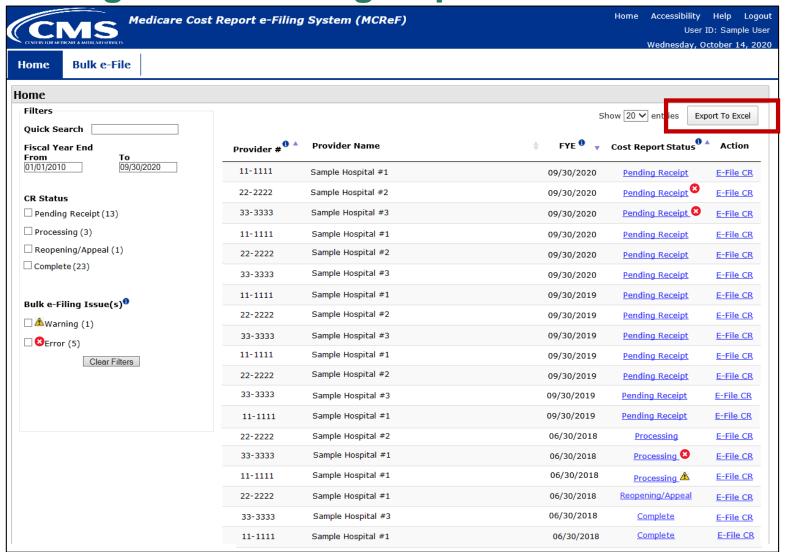
MCReF Walkthrough – Home Page Updates







MCReF Walkthrough – Home Page Updates







Initial Provider Feedback on Updated MCReF Functionality





MCReF Provider Testing

9 provider organizations (including large chain providers) volunteered to test MCReF

Quotes from feedback received:

- "This is a quick, easy way to upload multiple facilities at once, instead of having to upload individual files for individual facilities."
- "It uploaded quicker than I thought it would"
- "This should cut down on filing time quite a bit"
- "Making sure the files were named properly was not nearly as time-consuming as I thought it would be, so that was an added plus!"
- "Loved using the bulk e-filing functionality due to all the helpful information on the details pages"



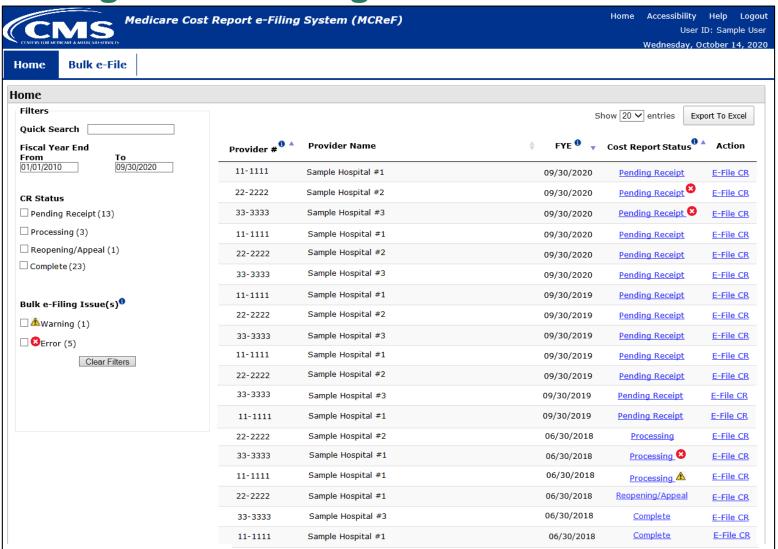


MCReF Home Page





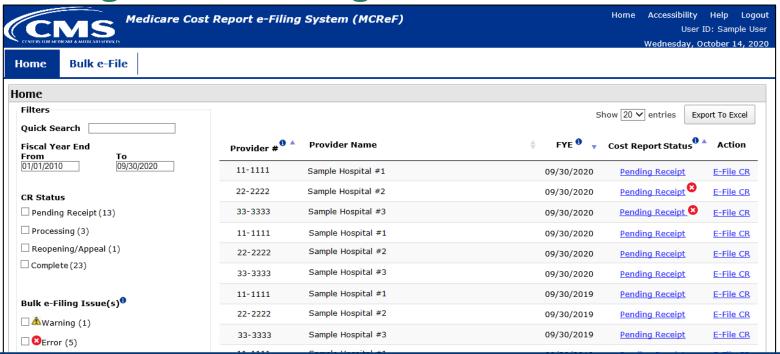
MCReF Walkthrough – Home Page







MCReF Walkthrough – Home Page



- *Note: If you are unable to locate your CCN or Fiscal Year End in the table:
 - Confirm that the SO of your organization has properly registered the CCN in question within EIDM and that you are registered to the organization with an EIDM role which grants e-Filing privileges.
 - If so, and you still don't see what you're looking for, contact your MAC.



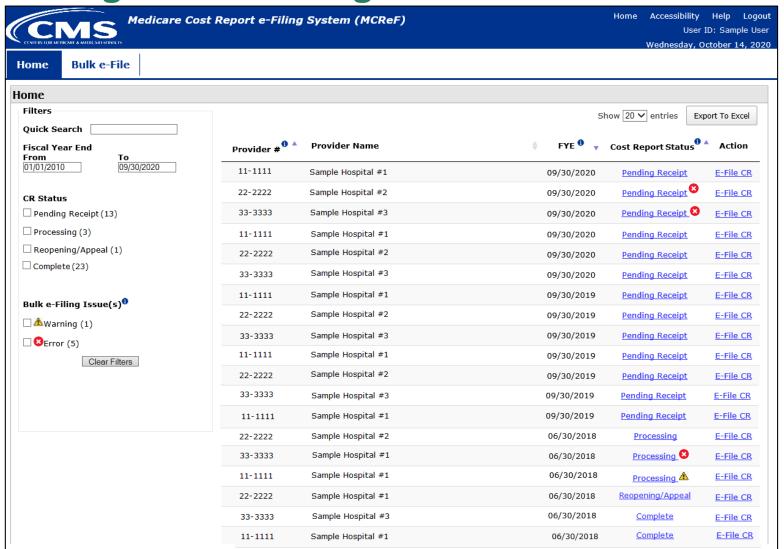


Indicates Required Field		E Printer Friendly Vers				
rovider 11-1111 Sample Hospital #1	Fiscal Year End ⁽¹⁾	12/31/2019				
Pedicare Utilization Full Full First Cost Report Yes Submission this Provider and Fiscal Year End.)						
Cost Report Materials Do <u>not</u> encrypt or password-protect uploaded files (including files with	·					
File	Fil	e Upload				
* ECR ⁰		Browse Clear				
* Print Image ¹		Browse Clear				
* Signed Certification Page ⁰		Browse Clear				
IRIS ⁰		Browse Clear				
Other •		Browse Clear				
Cover Letter •		Browse Clear				
*I acknowledge that this represents an official submission of my Medicare cost report to my servicing Medicare Administrative Contractor (MAC) and the Centers for Medicare and Medicaid Services (CMS), subject to all rules and regulations pertaining to Medicare cost report submissions (e.g. filing deadlines). Reset Submit Note: Once 'Submit' is clicked, this transaction cannot be stopped. Closing the browser window or navigating to another webpage will not cancel this e-filing.						





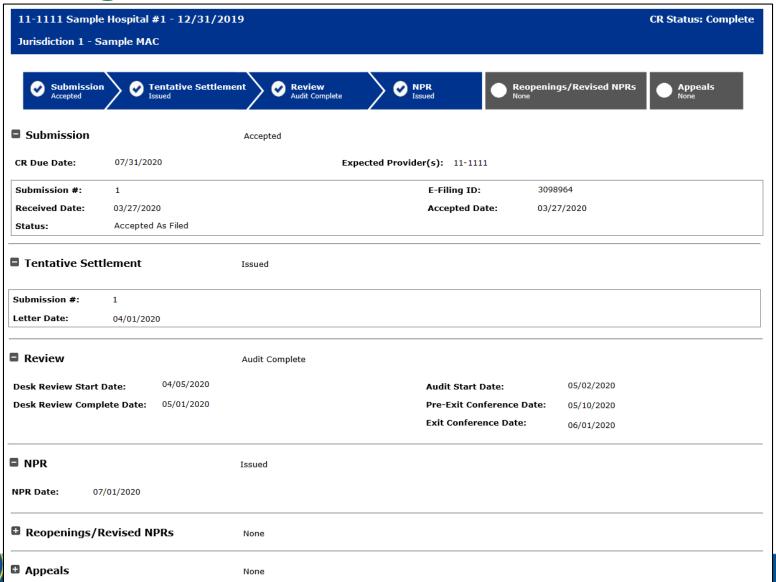
MCReF Walkthrough – Home Page







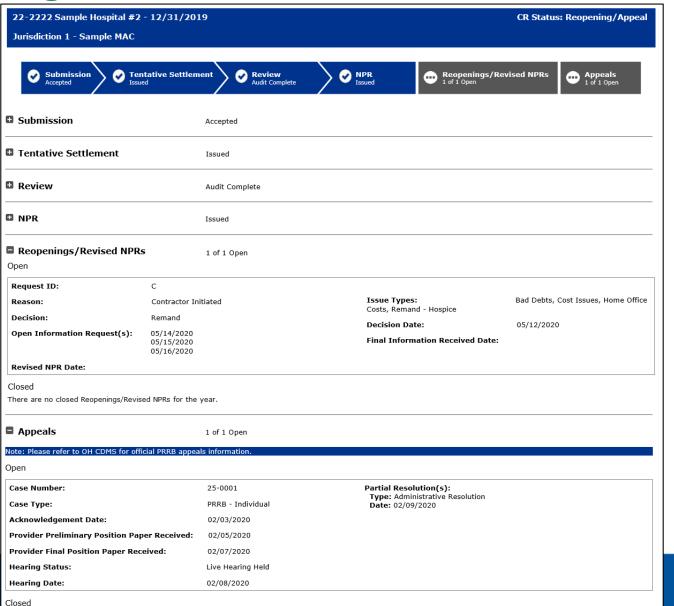
MCReF Walkthrough – View Details





MCReF Walkthrough – View Details

There are no Closed Appeals for the year.







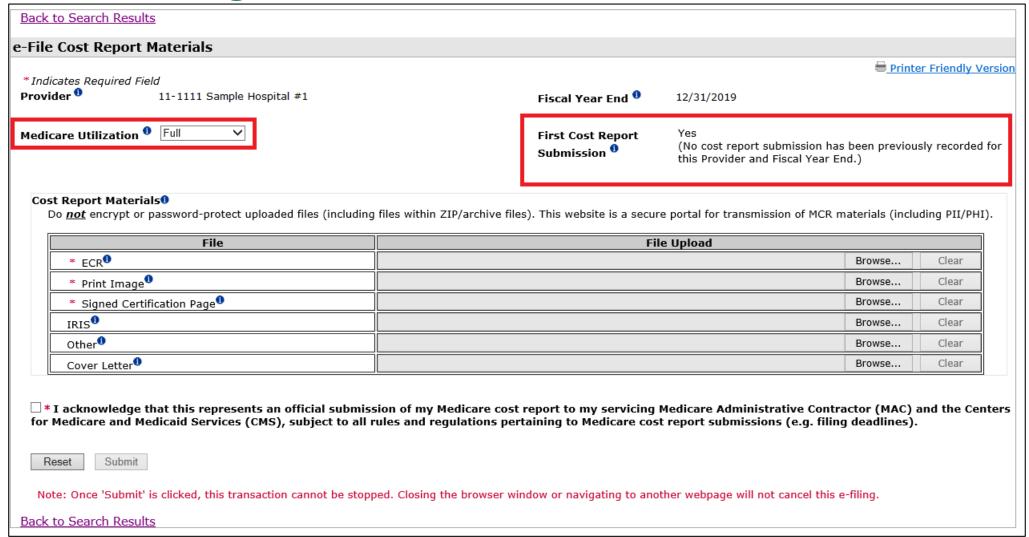
E-File Walkthrough





dicates Required Field		■ Printer Friendly
rider ¹ 11-1111 Sample Hospital #1	Fiscal Year End ⁰	12/31/2019
First Cost Report Submission First Cost Report Submission Yes (No cost report submission has been previously this Provider and Fiscal Year End.)		
st Report Materials Do <u>not</u> encrypt or password-protect uploaded files (including to	·	
File	File	e Upload
* ECR ⁰		Browse Clear
* Print Image ⁰		Browse Clear
		Browse Clear
* Signed Certification Page		
		Browse Clear
* Signed Certification Page ⁰		Browse Clear Browse Clear
* Signed Certification Page ¹ IRIS ¹		









ile Cost Report Materials						
ne cost report ruterials		Printer Friendly Vers				
Indicates Required Field ovider 11-1111 Sample Hospital #1	Fiscal Year End 12/31/2019					
Medicare Utilization Full Yes Submission No cost report submission has been previously recorded this Provider and Fiscal Year End.)						
Cost Report Materials Do <u>not</u> encrypt or password-protect uploaded files (including files within ZIP/archive files). This website is a secure portal for transmission of MCR materials (including PII/PHI).						
File	File Upload	Browse Clear				
* ECR ⁰	C:\P11111_F12-31-2019\EC111111.19A1					
* Print Image ⁰	C:\P11111_F12-31-2019\PI111111.19A1.pdf	Browse Clear				
* Signed Certification Page ⁰	C:\P11111_F12-31_2019\111111.19A1.Signed_Certification_Page.pd	If Browse Clear				
IRIS ⁰		Browse Clear				
Other ¹		Browse Clear				
Cover Letter ¹		Browse Clear				
oute.						



Error Messages							
Error R1005: Provider, FYB, or FYE specified in the cost report does not match the Provider and/or FYE selected. Additional Information: Uploaded ECR file contains: Provider 111111, FYB 01/01/2019, FYE 09/30/2019 On-Screen selection contains: Provider 111111, FYB 01/01/2019, FYE 12/31/2019							
Back to Search Results							
e-File Cost Report Materials	e-File Cost Report Materials						
*Tadiantas Bassiand Field		➡ Printer Friendly Version					
*Indicates Required Field Provider 11-1111 Sample Hospital #1	Fiscal Year End 12/31/	2019					
Medicare Utilization Full		st report submission has been previously recorded for ovider and Fiscal Year End.)					
Cost Report Materials Do <u>not</u> encrypt or password-protect uploaded files (including	files within ZIP/archive files). This website is a secure portal fo						
* ECR ⁰	C:\P11111_F09-30-2019\EC111111.19A1	Browse Clear					
* Print Image	C:\P11111_F09-30-2019\PI111111.19A1.pdf	Browse Clear					
* Signed Certification Page ⁰	C:\P111111_F09-30-2019\111111.19A1.Signed_Certifiction_Pa	ge.pdf Browse Clear					
IRIS ⁰		Browse Clear					
Other ¹		Browse Clear					
Cover Letter ¹		Browse Clear					
*I acknowledge that this represents an official submission of my Medicare cost report to my servicing Medicare Administrative Contractor (MAC) and the Centers for Medicare and Medicaid Services (CMS), subject to all rules and regulations pertaining to Medicare cost report submissions (e.g. filing deadlines). Reset Submit Note: Once 'Submit' is clicked, this transaction cannot be stopped. Closing the browser window or navigating to another webpage will not cancel this e-filing.							
Reset Submit	lles and regulations pertaining to Medicare cost report s	submissions (e.g. filing deadlines).					



Medicare
Learnin
Network

Success Message

Success S0000: The cost report submission has been received by the system. Your MAC will determine if it is acceptable and may contact you for additional information or corrections. Refer to the dashboard periodically for the updated status of the cost report.

e-File Cost Report Materials - Confirmation

Printer Friendly Version

Cost Report Submission Details

e-Filing ID: 3098964

e-Postmark Date: 03/27/2020 5:29 PM ET

Provider: 11-1111 Sample Hospital #1

Fiscal Year End: 09/30/2019

Medicare Utilization: Full

First Cost Report Submission: Yes

ECR: EC123456.17A1

Print Image: PI123456.17A1 - Copy.pdf

Signed Certification Page: 123456.17A1 Signed Certification Page.pdf

IRIS: No File Submitted

Other: Additional Cost Report Documentation.zip

Cover Letter: No File Submitted

Note: To access this information later, refer to the e-File History screen under the Bulk e-File tab.



Back to Search Results





E-Filing Fields

Field Name	Description
Provider	Indicates the provider currently selected for e-filing a cost report
Fiscal Year End	Indicates the fiscal year end currently selected for e-filing a cost report
Medicare Utilization	Allows the provider to select the Medicare Utilization level of the MCR being e-Filed. Options include: 'Full', 'Low', and 'No'.
First Cost Report Submission	Indicates whether or not an MCR has already been recorded in STAR as received by the provider's MAC for the selected Provider/FYE.
Cost Report Materials table	Used to upload all materials needed to submit a complete MCR package. This may include an ECR, Print Image, Signed Certification Page, IRIS, Cover Letter, and any additional files via the "Other" slot.





Cost Report Materials

On-screen Row Label	Description
ECR	The electronic cost report file (also known as the 'EC', 'SN', 'HH', 'OP', 'HS', 'RD', 'RF', 'FQ', or 'CM' file)
	System-required: For all providers filing a Full Medicare Utilization MCR <u>except</u> Home Offices (HOs) and Limited Purpose Insurance Companies (LPICs) Format: A single file generated using a current version of CMS-certified ECR vendor software that is not a PDF, ZIP file or other archive file type File limit: 1 MB
Print Image	The human-readable copy of the cost report, also known as the "PI file" (for Home Offices: the 287-05 cost statement) System-required: • For all providers filing a Full or Low Medicare Utilization MCR except LPICs. • If an ECR file is uploaded to the ECR row Format: Any human-readable format generated using a current version of CMS-certified ECR vendor software that is not a ZIP file or other archive file type File limit: 10 MB
Signed Certification Page	The electronically-signed Worksheet S certification page (for Home Offices: the 287-05 Schedule A) System-required: For all providers <u>except</u> LPICs Format: Any human-readable format, including encryption codes, generated using a current version of CMS-certified ECR vendor software that is not a ZIP file or other archive file type File limit: 10 MB

Cost Report Materials

On-screen Row Label	Description
IRIS	The Interns and Residents Information System (IRIS) files required for teaching hospitals claiming GME/IME Full Time Equivalents (FTEs) on their cost report System-required: Not presently required by the system, but may do so in the future Format: An unencrypted ZIP file containing a single set of "M" (Master) and "A" (Assignment) DBF files File limit: 1 MB
Other	Upload any other file(s) needed for the submission to constitute a complete filing which do not otherwise have dedicated slots (i.e. Working Trial Balance, Bad Debt Listing, etc.) System-required: For all LPIC provider MCRs Format: Supports any file type, including support for multiple files within a single unencrypted ZIP file or other archive file type File limit: 300 MB (including total attached file size)
Cover Letter	A document describing the nature of the submission or any other information about the submission which the provider wishes to communicate to the MAC up front System-required: For all revised MCRs Format: Any human-readable format that is not a ZIP file or other archive file type File limit: 10 MB





MCReF Edits

e-Filing Submission:

- The system will perform "receivability" validations to confirm if your MCR is fundamentally sound (eg all required MCR Material files are included, in valid format, and within the size limits; attached files must be virus/malware free, have valid filenames, must not be blank/empty)
- If any error is displayed, your MCR will not be received.
 - Not considered rejections and do not follow CMS' formal MCR rejection processes.
- If the submission passes all "receivability" validations, you will be directed to a Confirmation screen. This screen will display the following:
 - A success message stating that your MCR is received
 - Your e-Postmark date in Eastern Time, unique e-Filing ID, and all selections for the submission just made
- Confirmation screen: save a copy of this screen's content for your records





MCReF Additional Details

- You will be warned if:
 - MCR submission is late
 - You try to upload an MCR generated with outdated software
- Timely receipt of the cost report will be measured based on 11:59 PM ET for the provider's cost report due date
- Files uploaded are <u>not</u> to be encrypted or password protected. MCReF is a secure portal for transmission of MCR materials (including PII/PHI)
- Duplicate submissions will be rejected by the MAC; only the first MCR received by the MAC will be processed.





MCReF Additional Details

- Effective 1/2/2019, only 2 CMS-approved methods of MCR submission:
 - Electronic submission via MCReF
 - Physical submission via mail or hand-delivery
- All MCRs for Fiscal Year Ends on or after 12/31/2017 can be e-Filed via MCReF, with the following exceptions that may need to be mailed or hand-delivered:
 - MCRs that would satisfy CMS' Acceptability Criteria but would not pass the "Receivability" checks must be filed via mail or hand-delivery (e.g., a submission with more than 300 MB of "Other" documentation).
- Providers will not receive an extension for system issues preventing e-Filing.





Electronic Signature

- 2018 IPPS final rule issued in August 2017, authorizes providers to file with an electronic signature effective for FYEs on/after 12/31/2017.
 - Note: IPPS final rule does not change the authorized signatories (CFR §413.24(f)(4)(iv)(C))
- CMS has released new MCR transmittals which support e-signature for every MCR form (except 287-05: Home Office)
 - An approved form of e-signature (per the 2018 IPPS final rule) is required for signing and subsequently uploading the "Signed Certification Page" in MCReF
- <u>If</u> you file via MCReF using MCR form 287-05 (current Home Office form), which <u>does not</u> support e-signature, you must
 - Upload a scanned copy of the certification page via the "Signed Certification Page" slot.
 - Mail/hand-deliver a hard copy with a signature signed in ink to your MAC which must be received by the MAC within 10-days of MCR submission.
 - Note: new Home Office form (287-19) will support e-signature. Effective date is still being determined.





Electronic Signature

- The next few slides provide examples of valid and invalid uses of esignature
- These examples are not the exhaustive list of all possible valid and invalid uses of e-signature
- Refer to the 2018 IPPS final rule for e-signature guidance





Valid use of e-signature

E-signature checkbox checked and typed First and Last Name

03-18		I	FORM CMS-2552-10			4090 (Cont.)
	required by law (42 USC 1395g; 42 CFR 413.20(b)). e since the beginning of the cost reporting period being	_				FORM APPROVED OMB NO. 0938-0050 EXPIRES 05-31-2019
HOSPITAL AND HOSPITAL HEALTH CARE COMPLEX COST REPORT CERTIFICATION AND SETTLEMENT SUMMARY PROVIDER CCN: PERIOD FROM TO						WORKSHEET S PARTS I, II & III
DARTI C	OST REPORT STATUS					•
Provider use		t ter the number of times the p	Time: provider resubmitted this cost re	eport		
use only	(1) As Submitted (2) Settled without audit (3) Settled with audit (4) Reopened (5) Amended	7. Contractor No.: 8. [] Initial Report for th 9. [] Final Report for th		11. Contractor's Vende 12. [] If line 5, column times reopened	ın 1, is 4: Enter num	ber of
MISREPRE ACTION, F THE PAYM	ERTIFICATION SENTATION OR FALSIFICATION OF ANY INE AND/OR IMPRISONMENT UNDER FE IENT DIRECTLY OR INDIRECTLY OF A K MENT MAY RESULT.	EDERAL LAW. FURTHER	RMORE, IF SERVICES IDEN	TIFIED IN THIS REPO	ORT WERE PROVI	DED OR PROCURED THROUGH
I HE subn cost comp laws	TIFICATION BY CHIEF FINANCIAL OFFI REBY CERTIFY that I have read the above contitted cost report and the Balance Sheet and Streporting period beginning a plete and prepared from the books and records and regulations regulations regarding the proventing proving the proventing proving the proving proving the proving proving the proving	ertification statement and the atement of Revenue and Exp and ending of the provider in accordance	at I have examined the accompa penses prepared by and to the best of my knowled be with applicable instructions,	{Pro- lge and belief, this repor except as noted. I furthe	ovider Name(s) and I t and statement are t er certify that I am fa	Number(s)} for the true, correct, miliar with the
I have read and agree with the above certification statement. I certify that I intend my electronic signature on this certification statement to be the legally binding equivalent of my original signature.						
		(Signed)	Andrew Smith Mi	Administrator of Provide	r(s)	
		_	Title CFO	1	_	
			Date 4/1/20	18		



Valid use of e-signature Printed, e-signature checkbox Checked and Signed, Scanned

03-18		FORM CMS-2552-1	0		4090 (Cont.)
_	required by law (42 USC 1395g; 42 CFR 413.20(b)) le since the beginning of the cost reporting period bei	-			FORM APPROVED OMB NO. 0938-0050 EXPIRES 05-31-2019
HOSPITAL	AND HOSPITAL HEALTH CARE		PROVIDER CCN:	PERIOD	WORKSHEET S
	COST REPORT CERTIFICATION			FROM	PARTS I, II & III
AND SETT					
	OST REPORT STATUS	Towns Towns			
Provider use	e only 1. [] Electronically filed cost repor 2. [] Manually submitted cost repo				
		rt nter the number of times the provider resubmitted this cost	ranort		
	4. [] Medicare Utilization. Enter "		report		
Contractor	5. [] Cost Report Status	6. Date Received:	10. NPR Date:		
use only	(1) As Submitted	7. Contractor No.:	11. Contractor's Vend	or Code:	
	(2) Settled without audit	8. [] Initial Report for this Provider CCN	12. [] If line 5, colum		aber of
	(3) Settled with audit	9. [] Final Report for this Provider CCN	times reopene		
	(4) Reopened		1		
	(5) Amended				
	ERTIFICATION	TY INFORMATION CONTAINED IN THIS COST REP			
THE PAYN		EDERAL LAW. FURTHERMORE, IF SERVICES IDE KICKBACK OR WERE OTHERWISE ILLEGAL, CRI			
CER	CTIFICATION BY CHIEF FINANCIAL OF	TICER OR ADMINISTRATOR OF PROVIDER(S)			
subn cost com laws	nitted cost report and the Balance Sheet and S reporting period beginning plete and prepared from the books and record	certification statement and that I have examined the according tatement of Revenue and Expenses prepared by and ending and to the best of my known of the provider in accordance with applicable instruction vision of health care services, and that the services identified	Pro- ledge and belief, this repo- s, except as noted. I furth	ovider Name(s) and i rt and statement are er certify that I am fa	Number(s)) for the true, correct, amiliar with the
✓	I have read and agree with the above certific equivalent of my original signature.	cation statement. I certify that I intend my electronic signs			gally binding
		(Signed) Pondrew Louth Chief Financial Officer of	Muchantson T r Administrator of Provide		
		Title CF	0	_	
		Date 4111	2018	_	





Invalid use of e-signature E-signature checkbox not checked

03-18			FORM CN	AS-2552-10			4090 (Cont.)
payments mad	required by law (42 USC 1395g; 42 CFR 413.20(b)). e since the beginning of the cost reporting period being	_					FORM APPROVED OMB NO. 0938-0050 EXPIRES 05-31-2019
COMPLEX	AND HOSPITAL HEALTH CARE COST REPORT CERTIFICATION LEMENT SUMMARY				PROVIDER CCN:	PERIOD FROM TO	WORKSHEET S PARTS I, II & III
PART I - CO Provider use Contractor use only	2. [] Manually submitted cost report 3. [] If this is an amended report ent 4. [] Medicare Utilization. Enter "F 5. [] Cost Report Status (1) As Submitted (2) Settled without audit (3) Settled with audit	ter the number of times the	provider resub	CN	10. NPR Date:	m 1, is 4: Enter num	ber of
MISREPRE ACTION, F THE PAYM	(4) Reopened (5) Amended ERTIFICATION SENTATION OR FALSIFICATION OF ANY INE AND/OR IMPRISONMENT UNDER FE IENT DIRECTLY OR INDIRECTLY OF A K MENT MAY RESULT.	DERAL LAW. FURTHE	RMORE, IF S	ERVICES IDEN	TIFIED IN THIS REPO	RT WERE PROVI	DED OR PROCURED THROUGH
CERTIFICATION BY CHIEF FINANCIAL OFFICER OR ADMINISTRATOR OF PROVIDER(S) I HEREBY CERTIFY that I have read the above certification statement and that I have examined the accompanying electronically filed or manually submitted cost report and submitted cost report and the Balance Sheet and Statement of Revenue and Expenses prepared by							
	I have read and agree with the above certifica equivalent of my original signature.	ation statement. I certify the	at I intend my	electronic signatu	e on this certification st	atement to be the le	gally binding
		(Signed)		rew Smith Mi mcial Officer or A	chaelson III dministrator of Provide	r(s)	
			Title	CFO		_	
			Date	4/1/20	18		





Invalid use of e-signature Signature must contain First and Last Name

03-18	FORM CMS-2552-10					4090 (Cont.)	
payments mad	required by law (42 USC 1395g; 42 CFR 413.20(b)) e since the beginning of the cost reporting period being	-				FORM APPROVED OMB NO. 0938-0050 EXPIRES 05-31-2019	
HOSPITAL AND HOSPITAL HEALTH CARE COMPLEX COST REPORT CERTIFICATION				PROVIDER CCN:	PERIOD FROM_	WORKSHEET S PARTS I, II & III	
AND SETT	LEMENT SUMMARY				то		
PART I - CO	OST REPORT STATUS						
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Contractor	5. [] Cost Report Status	6. Date Received:	_	10. NPR Date:			
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	(3) Settled with audit	9. [] Final Report for the	us Provider CCN	times reopened	1 = 0-9.		
	(4) Reopened (5) Amended	1		- 1			
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PART II - C	ERTIFICATION						
THE PAYM IMPRISON CER I HE subn cost com laws	INE AND/OR IMPRISONMENT UNDER F IENT DIRECTLY OR INDIRECTLY OF A MENT MAY RESULT. TIFICATION BY CHIEF FINANCIAL OFF REBY CERTIFY that I have read the above on itted cost report and the Balance Sheet and S reporting period beginning plete and prepared from the books and record and regulations regulations regarding the pro- regulations.	FICER OR ADMINISTRATE certification statement and the statement of Revenue and Ex- and ending	OR OF PROVIDER(S) at I have examined the ac penses prepared by and to the best of my kn ce with applicable instruc	companying electronically file (Pro owledge and belief, this reportions, except as noted. I further	ed or manually submi ovider Name(s) and N at and statement are to er certify that I am far	itted cost report and Number(s)} for the rue, correct, miliar with the	
✓	I have read and agree with the above certific equivalent of my original signature.	cation statement. I certify tha	at I intend my electronic s	gnature on this certification s	tatement to be the leg	gally binding	
		(Signed)		X123 er or Administrator of Provide	er(s)		
		•	Title	CFO	_		
			Date 4	/1/2018			



MCReF Provider User Experience





MCReF Usage

Since 5/1/2018:

- Over 40,000 successful submissions from over 5,000 distinct users
- Median Submission Time: 3.1 seconds
- Over 1,800 providers were able to correct errors with their MCR prior to submission and without the need for correspondence with their MAC, and potentially avoiding the rejection of their MCR
- Tentative Settlement payments issued 10 days faster on average for MCReF submissions versus non-MCReF submissions
- CY2020 to date: over 40% of all MCR submissions were e-Filed via MCReF
- A few quotes received from MCReF users:
 - "I am loving the cost report submission season! MCReF is awesome!"
 - "...I have been involved in cost reporting since 1983. This is the best initiative that I have seen from CMS to help providers and be more efficient."





Ongoing Outreach and Education





Ongoing Outreach and Education

- Change Request 10611 issued 4/30/18
- MLN Matters Article: https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/downloads/MM10611.pdf
- CMS website posting (https://www.cms.gov/Medicare/Compliance-and-Audits/Part-A-Cost-Report-Audit-and-Reimbursement/MCReF.html), includes links to:
 - How to Request User Roles
 - MCReF User Manual
 - MLN article
 - FAQs
- Documentation Updates (e.g.: 100-06, PRM 15-1 and 15-2, MCR Transmittal Forms, etc...)





Future MCReF Enhancements





Continuing Improvements

- Suggestions from Providers being considered by CMS:
 - Add tracking of EFT #, \$ Amounts, and/or Letters/Documentation for Tentatives and NPRs
 - Add Lump Sum and Bi-weekly Payments
 - Ability to electronically submit cost report payments to CMS





Question & Answer Session





Resources

E-mail questions relating to MCReF to:

OFMDPAOQUESTIONS@CMS.HHS.GOV

- For any questions relating to your EIDM account (role requests, passwords, annual certifications, login, etc...) contact EUS Support Helpdesk:
 - Website: https://eus.custhelp.com/app/home
 - e-mail: <u>EUSSupport@cgi.com</u>
 - Phone: 1-866-484-8049 (TTY/TDD: 866-523-4759)





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