Get Informed About Your Dialysis Facility

Dialysis Facility Information

Medicare.gov is a federal website that includes data about dialysis facilities and the care they provide. The website features star rating systems for dialysis facilities based on how well they meet quality measures and how patients answer the Medicare In-Center Hemodialysis Survey, also known as the ICH CAHPS Survey.

The quality measures star ratings track how well facilities are:

- Avoiding unnecessary transfusions (anemia management)
- Removing waste from blood (dialysis adequacy)
- Using the most effective access to the bloodstream (vascular access)
- Keeping a patient's mineral levels in balance (mineral & bone disorder)
- Avoiding hospitalizations & deaths (hospitalization, readmission, mortality)

Additional information about how well facilities are preventing bloodstream infections, adding patients to the transplant waitlist, and tracking nutritional status is also available.

The ICH CAHPS Survey Star Rating helps dialysis patients better understand the patient experience at a facility. Medicare.gov uses 1 to 5 stars to show how patients rated their facility in the ICH CAHPS Survey, with more stars indicating that patients at that facility rated their experience more positively.

Medicare.gov can also help patients find facilities that provide home dialysis training and services. The National Institutes of Health offers information to help you choose between in-center and home dialysis. Be sure to talk to your doctor for more information before making any changes to your treatment plan.