



Hospice Claims: Reporting a Face-to-Face Encounter for Recertification Using Telecommunications Technology

Related Change Request (CR) Information	
Number: 14495	Release Date: July 10, 2026
Effective Date: January 1, 2027	Implementation Date: January 4, 2027
Transmittal Number: R13860CP	
Title: Reporting Face-to-Face Encounter Conducted by a Hospice Physician or Hospice Nurse Practitioner for Recertification via Telecommunications Technology on Hospice Claims, effective January 1, 2027	

Affected Providers

- Hospices
- Physicians
- Nurse practitioners

Action Needed

Make sure your billing staff knows to use a modifier or G code on hospice claims when reporting face-to-face encounters for recertification using telecommunications technology, starting January 1, 2027.

Key Updates

Starting January 1, 2027, you need to report face-to-face encounters a hospice physician or hospice nurse practitioner conducts for recertification using telecommunications technology on hospice claims.

You must submit any use of telecommunications technology on the hospice claim using G0679 (Hospice face-to-face encounter conducted by a hospice physician or hospice nurse practitioner for recertification via telecommunications technology (this telehealth encounter is considered an administrative expense)).

Report the encounter in line-item detail with each service reported as a separately dated line under the appropriate revenue code for each discipline furnishing the service.

Your Medicare Administrative Contractor (MAC) will return claims containing HCPCS code G0679 if:

- You list something other than type of bill 81X or 82X
- You report revenue codes other than 0657
- You bill only revenue code 0657, and you don't list any other services on the claim

Background

Section 1814(a)(7)(D)(i)(II) of the [Social Security Act](#) requires you to use 1 or more modifiers or codes on a hospice claim to indicate a physician or practitioner provided a face-to-face encounter through a virtual telehealth platform when the physician or practitioner:

- Contracts with an entity that owns a virtual platform
- Has a payment arrangement with an entity for using virtual platforms
- Provides telehealth service claims incident to their professional service

More Information

We issued CR 14495 to your MAC as the official instruction for this change. For more information, find your [MAC's website](#).

Document History

Date of Change	Description
July 10, 2026	Initial article released.

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