



New/Modifications to the Place of Service (POS) Codes for Telehealth

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Note: We revised this Article due to a revised CR 12427. The CR revision didn't affect the substance of the Article. We did revise the CR release date, transmittal number, and the web address of the CR. All other information is the same.

Provider Types Affected

This MLN Matters Article is for physicians, providers, and suppliers billing Medicare Administrative Contractors (MACs) for telehealth services they provide to Medicare patients.

Provider Action Needed

CR 12427 provides updates to the current POS code set by revising the description of existing POS code 02 and adding new POS code 10. Make sure your billing staff knows of the updates.

Background

The POS code set provides setting information necessary to pay claims correctly. At times, the health care industry has a greater need for specificity than Medicare. While Medicare doesn't always need this greater specificity to appropriately pay claims, it adjudicates claims with the new codes. This eases coordination of benefits and gives other payers the setting information they need. The POS Workgroup is revising the description of POS code 02 and creating a new POS code 10 to meet the overall industry needs, as follows:

1. POS 02: Telehealth Provided Other than in Patient's Home

Descriptor: The location where health services and health related services are provided or received, through telecommunication technology. Patient is not located in their home when receiving health services or health related services through telecommunication technology.

2. POS 10: Telehealth Provided in Patient's Home

Descriptor: The location where health services and health related services are provided

or received through telecommunication technology. Patient is located in their home (which is a location other than a hospital or other facility where the patient receives care in a private residence) when receiving health services or health related services through telecommunication technology.

Medicare hasn't identified a need for new POS code 10. Our MACs will instruct their providers to continue to use the Medicare billing instructions for Telehealth claims in Pub. 100-04, [Medicare Claims Processing Manual, Chapter 12](#), section 190.

More Information

We issued [CR 12427](#) to your MAC as the official instruction for this change. The CR includes the revised manual sections.

For more information, [find your MAC's website](#).

Document History

Date of Change	Description
May 27, 2022	We revised this Article due to a revised CR 12427. The CR revision didn't affect the substance of the Article. We did revise the CR release date, transmittal number, and the web address of the CR. All other information is the same.
October 14, 2021	Initial Article released.

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