

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
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To: Medicare-Medicaid Plans

From: John A. Scott, Director
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Subject: Contract Year (CY) 2022 Final Program Audit Protocols for Medicare-Medicaid Plans (MMP)

The Centers for Medicare & Medicaid Services (CMS) is releasing the final CY 2022 program audit protocols for Medicare-Medicaid Plans (MMPs) that will be used in conjunction with the final audit protocols for the Medicare Part C and Part D Program Audit and Industry-Wide Part C Timeliness Monitoring Project (CMS-10717) that have been approved by the Office of Management and Budget (OMB 0938-1395 expires 05/31/2024): Medicare-Medicaid Plan Care Coordination (MMPCC) Program Area and Medicare-Medicaid Plan Service Authorization Requests, Appeals, and Grievances (MMP-SARAG) Program Area.

CMS released drafts of the MMPCC audit protocol, MMP-SARAG audit protocol, and MMPCC Supplemental Questionnaire for comment on September 29, 2020. CMS received 53 comments from 10 MMPs and other stakeholders, representing 32 unique comments. CMS reviewed and considered all submitted comments, and based on this feedback, incorporated minor changes to the MMP-SARAG protocol, MMPCC audit protocol, and MMPCC Supplemental Questionnaire. Attachment A summarizes the comments received, categorized by General Comments, MMPCC, and MMP-SARAG, as well as the CMS responses and actions. Attachment B contains a crosswalk of the changes made to the MMPCC and MMP-SARAG audit protocols, and the MMPCC Supplemental Questionnaire.

Any questions regarding the final release of the CY2022 MMP program audit protocols and MMPCC Supplemental Questionnaire should be sent to MMCOCapsModel@cms.hhs.gov and part_c_part_d_audit@cms.hhs.gov.