

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
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Date: November 3, 2020

To: Medicare-Medicaid Plans

From: John A. Scott, Director  
Medicare Parts C and D Oversight and Enforcement Group  
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Subject: 2021 Medicare-Medicaid Plan (MMP) Program Audit Update

The Centers for Medicare & Medicaid Services (CMS) released the memorandum “2021 Program Audit Updates” on October 29, 2020. In this memorandum, CMS announced that it will use the audit protocols for the 2020 program audits (Medicare Parts C and D Program Audit and Timeliness Monitoring Data Requests (CMS-10191; OMB control number: 0938-1000)) to conduct the 2021 program audits. Accordingly, CMS will similarly use the 2020 MMP program audit protocols (MMP Service Authorization Requests, Appeals, and Grievances and MMP Care Coordination and Quality Improvement Program Effectiveness) to conduct the 2021 MMP program audits.

Questions related to the program audit process for MMPs can be sent to [part\\_c\\_part\\_d\\_audit@cms.hhs.gov](mailto:part_c_part_d_audit@cms.hhs.gov) and [MMCOCapsModel@cms.hhs.gov](mailto:MMCOCapsModel@cms.hhs.gov).