

# Contracting With CMS/OAGM in 2013

2013 Contracting With CMS Conference
Building and Maintaining Relationships to Achieve Results

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Management

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#### Introduction



OAGM is one of CMS' mission-critical service components—negotiating and administering hundreds of contracts, grants, and interagency agreements that amount to more than \$8 billion annually.

#### **OAGM's Mission & Vision**

#### Mission:

"OAGM partners with all stakeholders to deliver the best value acquisition, grant, and interagency agreement solutions that promote high-quality care and services to the people we serve."

#### Vision:

"A best-in-class acquisition and grants management organization."

# OAGM Core Values Build on CMS' Core Values

#### Communication

OAGM employees share information, promote the diversity of opinions, and willingly give and receive constructive feedback in pursuit of personal and organizational growth.

#### **Passion**

OAGM aspires to contribute to the CMS mission in a way that makes a difference in the lives of the people it serves.

#### **Transparency**

OAGM protects source selection sensitive and proprietary information but is open in its dealings with the public—assuring that taxpayer dollars are spent wisely through a fair acquisition process.

#### Learning

OAGM is committed to organizational and personal learning to make us better at what we do.

#### Work/Life Balance

OAGM strives to provide its employees with meaningful and engaging work, while also allowing them the flexibility to undertake personal and family responsibilities.

#### **CMS CORE VALUES**

People First • Public Service • Integrity • Accountability • Teamwork • Innovation • Excellence • Respect • Continuous Improvement

## OAGM 2013 Strategic Areas of Focus

#### Office of Acquisition & Grants Management's 12 Areas of Strategic Focus for 2013

- I. Implement early acquisition planning initiative
- II. Establish Office of Acquisition & Grants Management (OAGM)-wide Procurement Acquisition Lead Time (PALT) standards
- III. Develop an outreach initiative to provide acquisition information to our stakeholders
- IV. Pursue ongoing Federal Acquisition Certification training for Contract Specialists (FAC-C training), Contracting Officers' Representatives (FAC-COR training), and Project/Program Managers (FAC-P/PM training)
- V. Enhance training opportunities for senior-level contracting personnel
- Provide for enhanced requirements development, capacity, and capability
- VII. Develop enhanced sources of information for the acquisition community
- VIII. Improve the management and oversight of contractors
- IX. Develop robust reporting and data management capability
- X. Ensure Comprehensive Acquisition Management System (CAMS) and other systems' stability
- XI. Ensure OAGM has an effective information technology (IT) modernization strategy
- XII. Increase data integrity

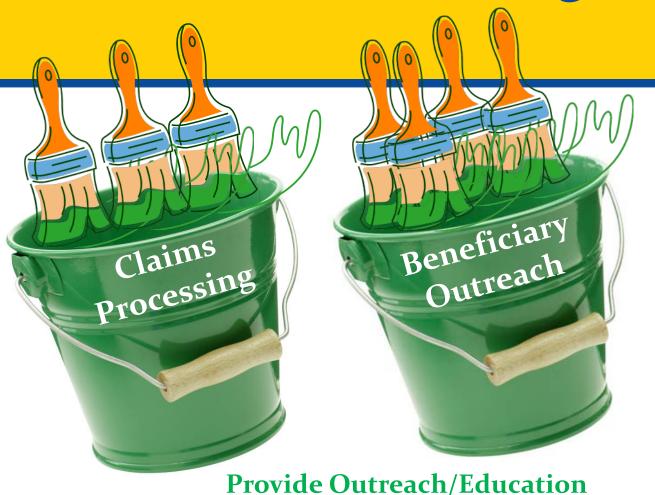


## **CMS' Contracting Partners**

- OAGM helped CMS obligate approximately \$8 billion in FY 12 through over 4,700 contracts, grants, and interagency transactions
- CMS Active Contracts (with 630 Vendors):
  - 1,116 Active Contracts
  - 560 Active Contracts are with Small Businesses
- CMS relies heavily on its contractor community to run its programs

# CMS Contracting Buckets (Areas of Focus)





**CMS** Web site

**Call Center** 

National Education Campaign (IDIQ)

Consumer Research & Communications (IDIQ)

**Qualified Independent Contractors** 

**Medicare Administrative Contractors** 



Quality Improvement Organizations

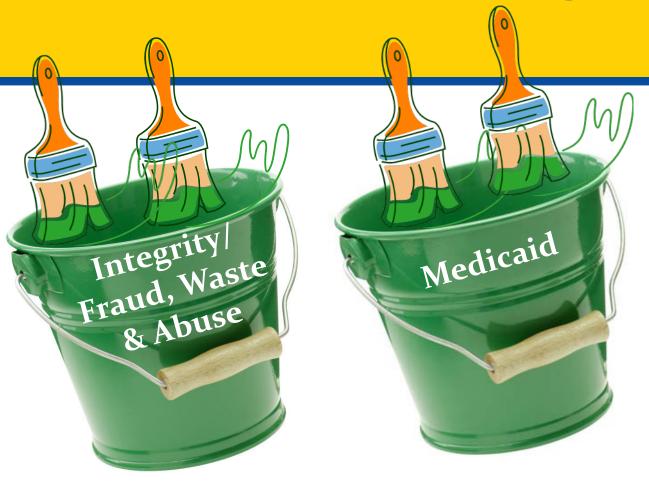
> Hospital Engagement Networks

Survey and Certification Support

Virtual Data Center Support (IDIQ)

**Enterprise Systems Development (IDIQ)** 

Data Management (8(a) IDIQ)



Data Consistency Efforts for States

Dual Eligible Efforts

**Recovery Audit Contractors** 

**Program Integrity Contractors** 



Evaluation Contracts for Models of Care

Research
Efforts Into
Models of
Benefit
Payment

IT Support: Healthcare.gov/Federal Exchange System

**Eligibility Appeals** 

**Numerous Support Services Contracts** 

#### **Largest CMS Prime Contractors**

- Lockheed Martin Services, Inc.
- National Government Services, Inc.
- Vangent, Inc.
- CGS Administrators, LLC
- CGI Federal, Inc.
- Group Health Incorporated
- Palmetto GBA, LLC
- Novitas Solutions, Inc.
- Noridian Healthcare Solutions, LLC
- Northrup Grumman Information Technology, Inc.

#### **CMS IDIQ Umbrella Contracts**

#### Indefinite Delivery, Indefinite Quantity (IDIQ) Umbrella Contracts

Virtual Data Center (VDC)

Enterprise Systems Development (ESD)

Medicaid & CHIP Policy Implementation and Evaluation (MACPIE)

Small Business Expedited Research & Demonstration (SBRAD)

Measure & Instrument Development and Support (MIDS)

Program Safeguard Contractors (PSCs)

Zone Program Integrity Contractors (ZPICs)

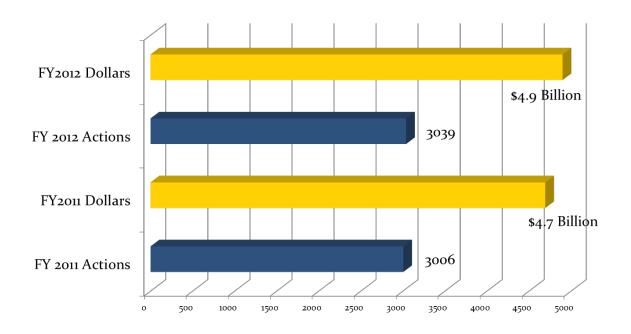
National Education Campaign (NEC)

## **Challenges at CMS**

- Budget Climate and Appropriations Process
- Affordable Care Act Implementation
  - Stood up two significant Centers in FYs 11 and 12
    - Center for Medicare and Medicaid Innovation
    - Center for Consumer Information and Insurance Oversight

# **Challenges at CMS (Continued)**

- Significant Increase in Contracting
  - Has been steadily trending upward in the past decade
  - >1.1% transaction increase between FY 11 and FY 12
  - >4.4% dollar increase between FY 11 and FY 12



## **Challenges at CMS (Continued)**

- Enterprise Approach to Contracting
- Increasingly Complex Contracting Issues
  - Reliance on At-Risk Contracts
  - Organizational Conflicts of Interest
  - Office of Federal Procurement Policy (OFPP)
  - Government Accountability Office (GAO)
  - Office of the Inspector General (OIG)
  - Congress

### CMS Fiscal Year 2013 Forecast

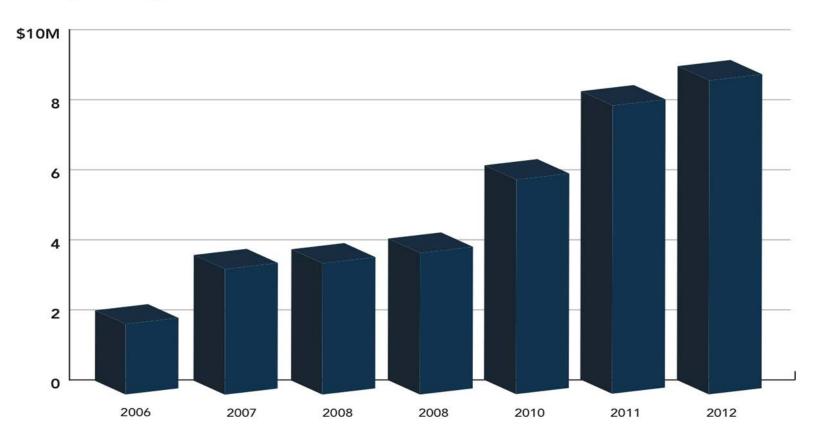
#### Currently updating Fiscal Year 2013 forecast at:

hhs.gov/about/smallbusiness/forecasthome.html

# CMS is Committed to Small Business Contracting

CMS SMALL BUSINESS STATISTICS (2006 - 2012)

(in millions)



## **Doing Business With CMS**

- The System for Awards Management (SAM):
  - Use SAM to make sure your core competencies in the Central Contractor Registration (CCR) database reflect the knowledge and experience CMS might be searching for
- Seek partnering opportunities:
  - Pursue large businesses, as well as other small businesses
- Past performance matters:
  - Do good work!
- Be prepared:
  - Review contract and task order award data in the Federal Procurement Data System via <u>fpds.gov/fpdsng\_cms/</u> or <u>usaspending.gov</u>. Be aware of what may be coming up for re-compete.
- Respond thoughtfully to Sources Sought Notices
- Get a GSA Federal Support Service (FSS) contract

# CMS Resources for Contracts Information

- Daniel Kane (Director, OAGM)
  - Email: <u>Daniel.Kane@cms.hhs.gov</u>
  - OAGM Front Office Phone: 410-786-9280
- Brenda Thew (Acting Deputy Director, OAGM)
  - Email: Brenda.Thew@cms.hhs.gov
  - OAGM Front Office Phone: 410-786-9280
- Active CMS Contracts (as of May 2011): hhs.gov/about/smallbusiness/activecontracts.html
- General CMS Contracting Information: cms.gov/ContractingGeneralInformation/