

# **Centers for Medicare & Medicaid Services**

**Medicare Drug Price Negotiation Program** 

# **Medicare Transaction Facilitator (MTF)**

# **User Guide**

Version 1.0 06/09/2025

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## 1. Introduction

On January 1, 2026, the maximum fair prices negotiated under the Medicare Drug Price Negotiation Program (hereinafter the "Negotiation Program") will go into effect for the first ten drugs selected for negotiation under Medicare Part D. As described in the Medicare Drug Price Negotiation Program Final Guidance for 2027 and Manufacturer Effectuation of the Maximum Fair Price in 2026 and 2027, primary manufacturers are responsible for ensuring that negotiated maximum fair prices are available to eligible beneficiaries, dispensing entities (pharmacies, mail-order pharmacies, and other entities dispensing Part D drugs), and third-party support entities (such as pharmacy services administrative organizations or remittance/reconciliation vendors) under the Negotiation Program.

Under the Negotiation Program, CMS has developed the Medicare Transaction Facilitator (MTF) system which is composed of two modules: the MTF Data Module (MTF DM) and the MTF Payment Module (MTF PM). The MTF is a web-based platform developed to support the exchange of certain pharmacy claims data with primary manufacturers and to facilitate maximum fair price refund payments from participating primary manufacturers to dispensing entities dispensing drugs with negotiated maximum fair prices. Participation in the MTF DM is mandatory for primary manufacturers and dispensing entities to facilitate access to negotiated maximum fair prices for selected drugs. The MTF PM is a voluntary payment facilitation option for primary manufacturers, helping them pass through maximum fair price refund payments to dispensing entities.

This document outlines how primary manufacturer, dispensing entity, and third-party support entity users can access and interact with the MTF system based on their roles.

CMS will periodically update this User Guide as new MTF components are released.

# 2. MTF System Overview

Implementing the Negotiation Program requires that multiple interested parties and systems work together. **Figure 1** depicts the MTF ecosystem, how the system interacts and the types of users that will access it. As mentioned, the MTF PM is an optional solution to assist primary manufacturers in making payments and dispensing entities in receiving funds.

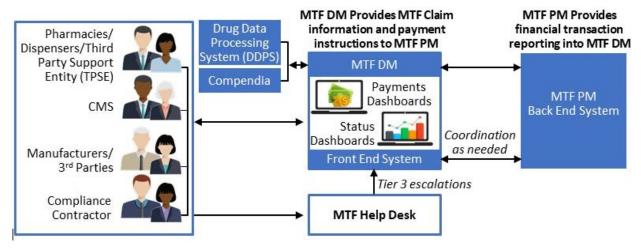


Figure 1. Overview of MTF Ecosystem Participants and System Interactions Supporting the Negotiation Program

# 3. MTF User Roles

The following user roles exist within the MTF:

- Authorized Signatory Official
- Access Manager
- Staff End User

The roles' permissions are listed in the following tables.

**Table 1. Primary Manufacturer Permissions and Roles** 

Permissions	Authorized Signatory Official	Access Manager	Staff End User
Certify organization's enrollment submission	X		
Download Manufacturer Refund Notice	X	Х	X
Download Manufacturer Refund Receipt	Х	Х	Х
Invite new users in their organization to have accounts in MTF	Х	Х	
Modify user role data	X	Х	
Sign MTF DM User Agreement	Х		
Sign MTF PM User Agreement	Х		
Submit user role data	Х	Х	
Upload/download Manufacturer Refund Advice	X	Х	X
View MTF DM User Agreement	Х	Х	Х
View/download role-based reports	Х	Х	X
View MTF PM User Agreement	Х	Х	Х
View user role data	Х	Х	Х

**Table 2. Dispensing Entity Permissions and Roles** 

Permissions	Authorized Signatory Official	Access Manager	Staff End User
Certify organization's enrollment submission	X	Χ	
Download 835s	X	Х	Х
Invite new users in their organization to have accounts in MTF	X	Х	
Modify user role data	Х	Х	
Sign MTF DM User Agreement	Х		
Submit user role data	Х	Х	
View/download role-based reports	Х	Х	Х
View MTF DM User Agreement	Х	Х	Х
View user role data	X	Х	Х

**Table 3. Third-Party Support Entity Permissions and Roles** 

Permissions	Authorized Signatory Official	Access Manager	Staff End User
Certify organization's enrollment submission	X	X	
Download 835s	Х	Х	Х
Invite new users in their organization to have accounts in MTF	Х	Х	
Modify user role data	Х	Х	
Submit user role data	Х	Х	
View/download role-based reports	Х	Х	Х
View user role data	Х	Х	Х

## 4. Access to the MTF

The MTF is a federal information system, and you must be authorized to access it. Authorized users of the MTF, and all program modules housed within, must adhere to CMS information security policies, standards, and procedures.

For **primary manufacturers**, CMS will send you an email invitation to create an account as an Authorized Signatory Official for your organization. After you activate your account, you can enroll your organization in the MTF.

For dispensing entities and third-party support entities, CMS will send you, as your organization's point of contact (as listed in the National Council for Prescription Drug Programs (NCPDP) Pharmacy Database), an email stating that the MTF is open for enrollment, and you should verify your organization's information in the database. After you activate your account, you can enroll your organization in the MTF.

# 4.1 Activating "First User" Accounts

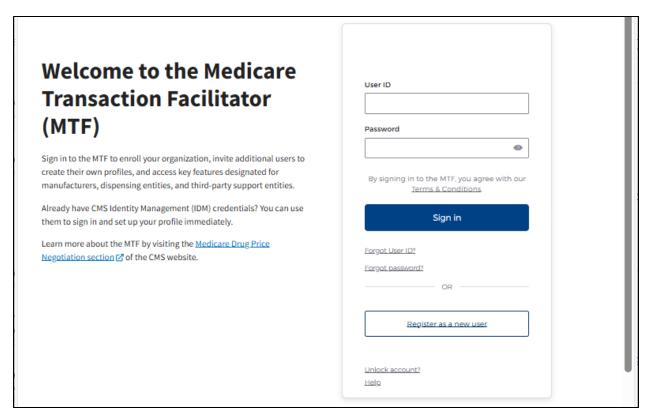
You must activate your account before you can use the MTF. Perform the following steps to activate your account.

If you are a new user without CMS IDM credentials, refer to the <u>IDM Documentation</u> website, which provides resources to help you with the enrollment process.

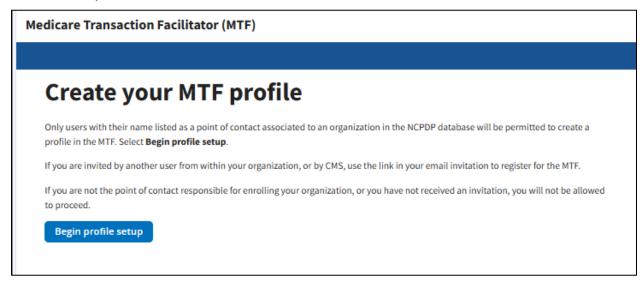
You also can contact the CMS IDM Help Center for assistance.

Once you have enrolled with CMS IDM, return to the MTF system to continue enrolling in the MTF.

1. Once you have your CMS IDM credentials, click on the MTF link in the email you received. The **MTF logon** window opens.



2. Enter your credentials and click on the **Sign in** button. The **Create Your MTF Profile** window opens.



3. Click on the **Begin Profile setup** button. The **Verify your information** window opens.

#### Medicare Transaction Facilitator (MTF)

# **Verify your information**

#### Welcome, Scott Muccl

Select an email address

Your name, Scott Mucci, is listed in the NCPDP Pharmacy Database as a point of contact for one or more email addresses. Each address is associated with one or more organization that you can connect to your MTF profile. To get started, choose select organizations for an address that belongs to you. Only select addresses that belong to you.

- s\*\*\*\*i@dcca.com <u>Select organizations</u>
- 2 Add organizations to your profile

You can add one or more organizations to your MTF profile. You will be able to add more organizations later.

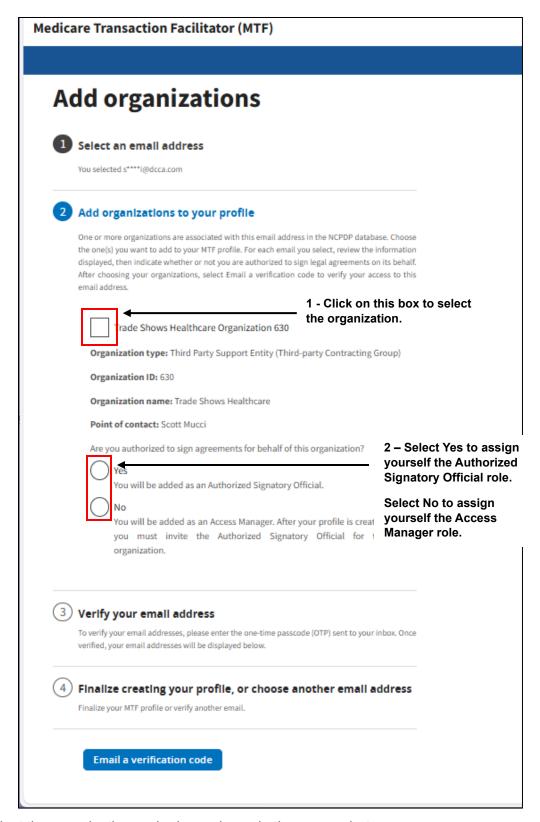
③ Verify your email address

To verify your email addresses, please enter the one-time passcode (OTP) sent to your inbox. Once verified, your email addresses will be displayed below.

4 Finish creating your profile, or choose another email address

To verify another email address, return to section 1 and select organizations for this email address. Otherwise, select Create MTF Profile. You can add more email addresses or organizations later.

4. Click on the **Select organizations** link. The **Add organizations** window opens.

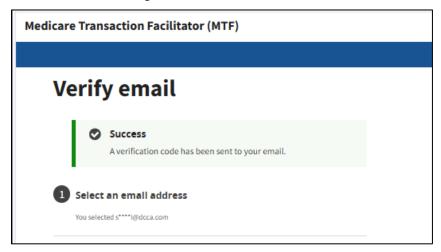


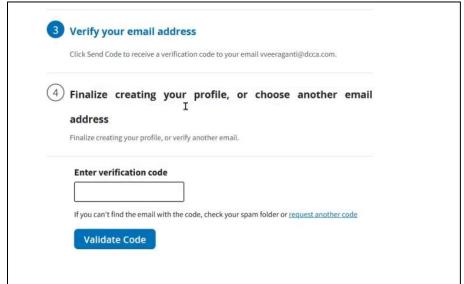
5. Select the organization and role as shown in the screenshot.

If your account is associated with multiple organizations, each organization's data will be listed in this window.

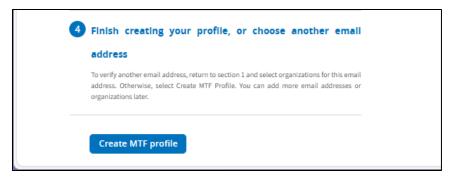
You must select at least one organization/role, but you do not have to select all of them at this time.

6. Click on the **Email a verification code** button. A **Success** message appears, and the **Email** a **verification code** button changes to the **Enter verification code** field.



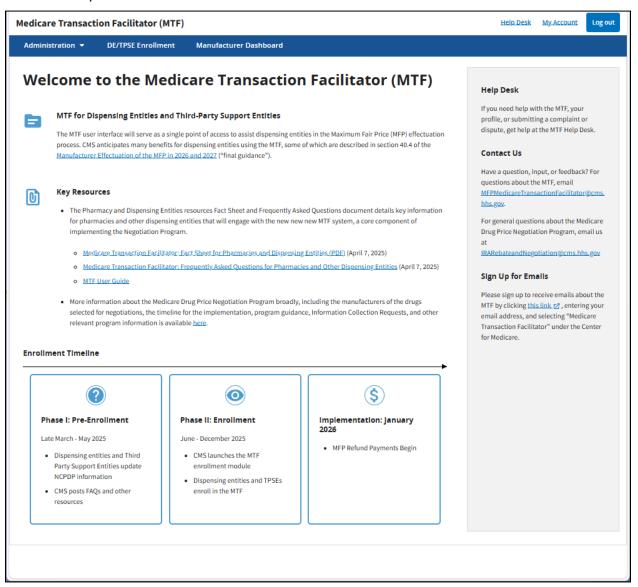


- 7. Click on the **Email a verification code** button. A **Success** message appears.
- 8. You receive an email with a verification code. Enter the code in the **Enter verification code** field.
- 9. Click on the **Validate Code** button. The **Create MTF Profile** button appears.

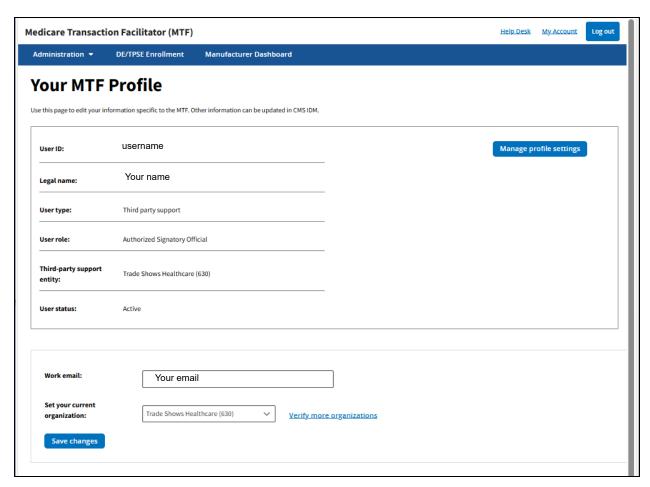


#### 10. Click on the Create MTF Profile button.

You are now logged into MTF and the **Welcome to the Medicare Transaction Facilitator** window opens.



Click on the **My Account** link to view and manage your account. The **Your MTF Profile** window opens.



Note the Set your current organization field.



If you selected multiple organizations in step 4 of your profile creation, you could change your current organization in MTF by selecting another and clicking on the **Save changes** button.



If there were multiple organizations listed in step 4 of your profile creation and you only selected one, click on the **Verify more organizations** link to open the **Add organizations** window and follow steps 4-10 of the profile creation procedure.

## 4.2 Managing User Accounts

As an Assigned Signatory Official or Access Manager for your organization, you can manage invitations to and profile information of users in your organization.

Please note: The screenshots in this section show the primary manufacturer's interface. Dispensing entities and third-party support users may see slightly different, but similar, screens.

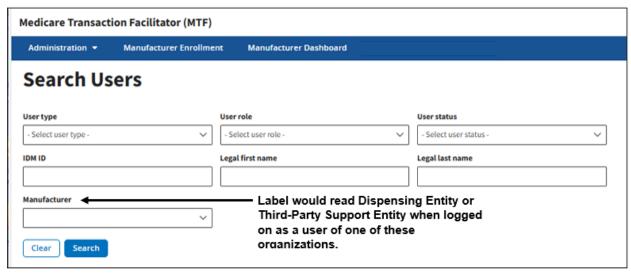
#### 4.2.1 Searching for and Managing Users

#### 4.2.1.1 Searching for Users

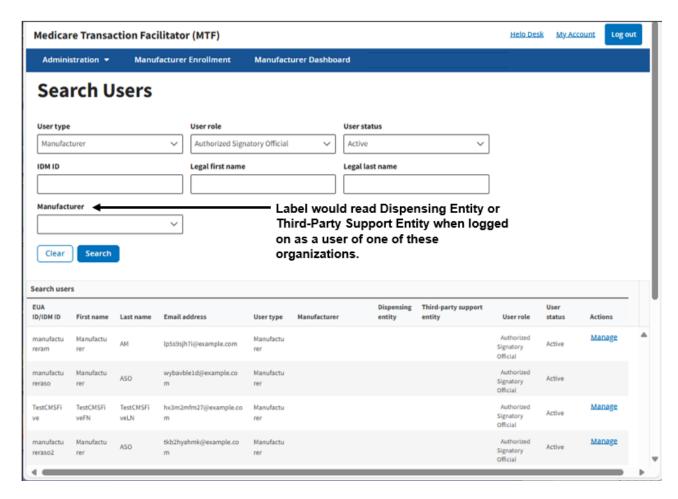
To search for your organization's users:

1. In the Administration menu, select Search Users. The Search Users window opens.





- Enter the desired search criteria. You must select the User type before you can select a User role. Your organization appears in the Manufacturer (or Dispensing Entity or Third-Party Support Entity) field.
- 3. Click on the **Search** button. The appropriate results display.



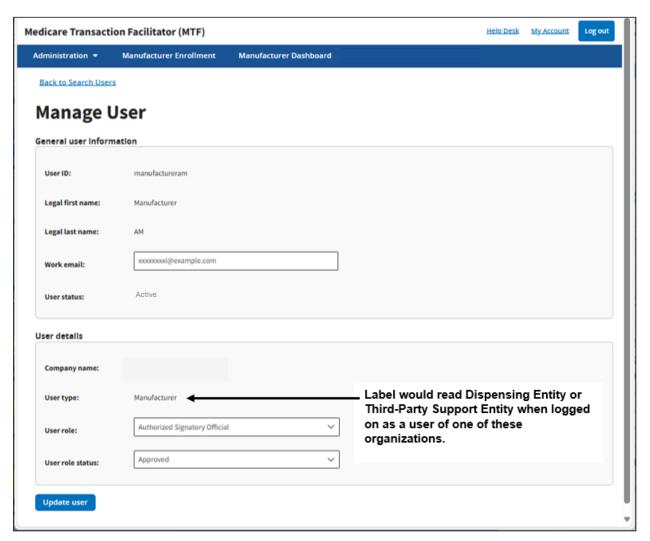
#### 4.2.1.2 Managing Users

You can manage the following user profile information:

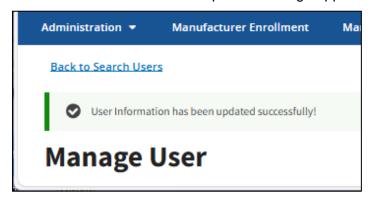
- Their work email.
- Their status.
- Their role.
- Their role's status.

To manage a user's profile information:

 In the Search users results table, click on the Manage link in the Actions column. The Manage User window opens.



- 2. Change the appropriate information.
- 3. Click on the **Update user** button. A successful update message appears.



Please note: There can be no more than 16 approved users in your organization. If you attempt to invite a user to your organization and there are currently 16 actives users across all roles, you will receive an error message.

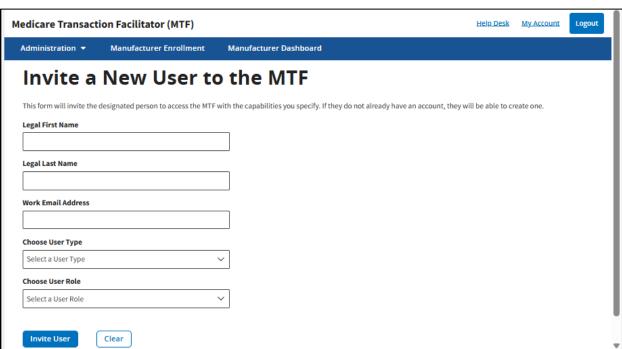
4. Click on the **Back to Search Users** link to return to the **Search Users** window or click on the **Administration** menu to select another action.

### 4.2.2 Inviting Users to Activate Accounts in MTF

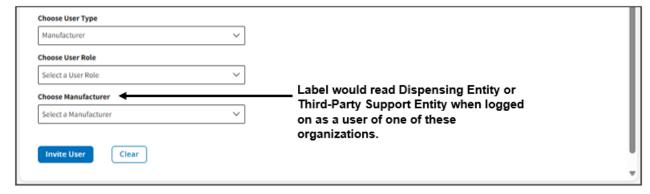
The process of inviting other personnel associated with your organization to activate accounts in MTF is as follows:

1. In the **Administration** menu, select **Invite User**. The **Invite a New User to the MTF** window opens.

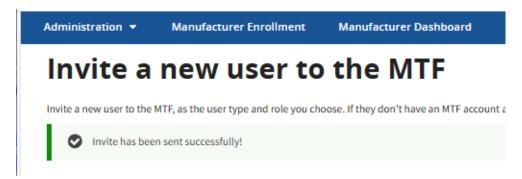




2. Enter the information for the invitee. When you select the **User Type**, the **Choose Manufacturer** (or Dispensing Entity or Third-Party Support Entity) field appears.



Click on the Invite User button. A message appears stating that the invite was sent.



4. Click on the **Clear** button to clear the data fields so you can invite another user or click on the **Administration** menu to select another action.

### 4.3.3 Searching for and Cancelling User Invitations

Use this menu selection to:

- See all invitations issued by your organization.
- Cancel invitations that have been sent before they are accepted.

#### 4.3.3.1 Searching for Invitations

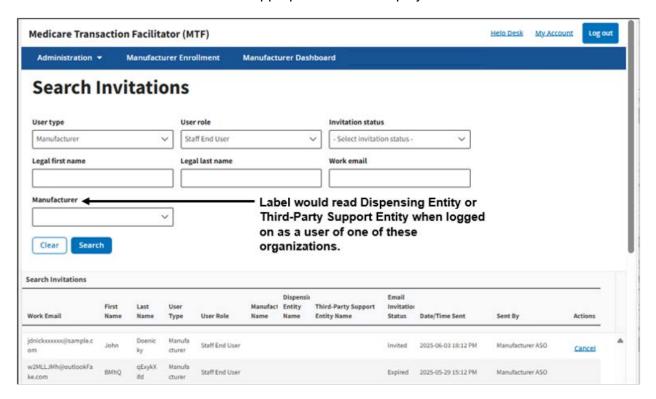
To search for invitations issued to users in your organization:

1. In the **Administration** menu select **Search Invitations**. The **Search Invitations** window opens.





- Enter the desired search criteria. You must select the User type before you can select a User role. Your organization appears in the Manufacturer (or Dispensing Entity or Third-Party Entity) field.
- 3. Click on the **Search** button. The appropriate results display.



#### 4.3.3.2 Cancelling Invitations

To cancel an invitation:

1. In the **Search invitations** results table, click on the **Cancel** link in the **Actions** column. A pop-up message appears asking you to confirm the cancellation of the invitation.

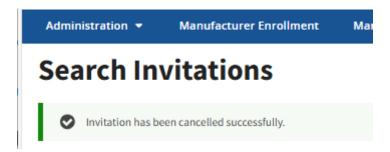


Medicare Transaction Facilitator

2. Click on the Yes button to confirm the cancellation of the invitation.

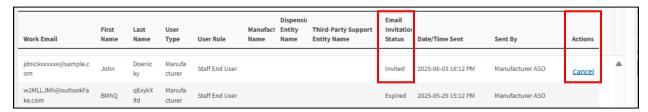
The message closes.

A successful cancellation message appears.

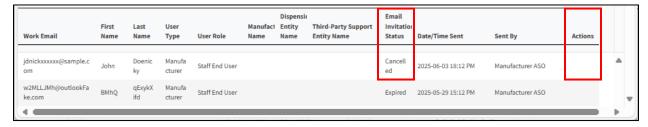


The **Search invitations** table is updated – the **Email Invitation Status** changes from **Invited** to **Cancelled**, and the **Cancel** option is removed from the **Actions** column.

Before the cancellation:



#### After the cancellation:



3. Click on the **Clear** button to clear the data fields so you can invite another user or click on the **Administration** menu to select another action.

#### 4.3 Before You Start

The enrollment process comprises two main steps: 1) creating/verifying your account as a 'first user' for your organization, and 2) enrolling your organization in MTF. The workflow is shown in **Figure 2**.

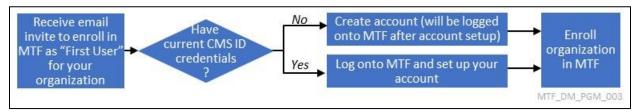


Figure 2. Overview of MTF Enrollment Process

Once you have your account and you are ready to enroll, see the following sections for the information you will need to have available. The enrollment process should take about an hour: ~5 minutes to activate your user account, and ~40-60 minutes to enroll your organization.

## 4.3.1 Information Primary Manufacturers Need to Enroll

Primary manufacturers need to have the following information:

- Selected drug(s) for which the manufacturer is the primary manufacturer and holds the Negotiation Program Agreement(s)
- Date each drug added to the agreement
- Date each drug terminated from the agreement

If your organization will use the MTF PM to pay retrospective reimbursements to dispensing entities, you will need:

- Financial Institution
  - Name
  - Address: Street, City, State, Zip
- Payment Point of Contact
  - Name
  - Email Address
  - o Phone Number
- Payment Details
  - Bank Account Routing Number
  - Depositor Account Number
  - Registered Financial Account Type (checking or savings)
  - Federal Tax Identification Number
- Voided check or signed bank letter to upload (PDF only)
- Signed copy of the MTF Payment Module agreement

Please note: The MTF can only process transactions with financial institutions located in the United States.

# 4.3.2 Information Dispensing Entities and Third-Party Support Entities Need to Enroll

#### Verify Your NCPDP Pharmacy Database Data

The information that is contained in the NCPDP Pharmacy Database for your organization at the time of enrollment is what the MTF will rely upon to both 1) identify and validate you as a first user, and 2) pre-populate certain fields in the Dispensing Entity Enrollment Questionnaire, if permitted by your dispensing entity. Primary data fields for this program include Authorized Official (legal name, email address, and phone), Third-Party Support (if any), and Payment Center Information.

You can update your organization's information via the NCPDP Access Online <u>website</u>. **Please** ensure this information is up to date at least two weeks before beginning the enrollment process.

#### 4.3.2.1 Information Dispensing Entities Need to Enroll

Verify the following organization information in the NCPDP Pharmacy Database.

Legal Business Name

- Doing Business As (DBA) Name (optional)
- Store Location # (if applicable)
- Mailing Address: Street, City, State, Zip
- Business Address: Street, City, State, Zip
- NCPDP Provider ID
- NCPDP Organization ID
- NCPDP Relationship ID
- Pharmacy National Provider Identifier
- State License Number (optional)
- Federal Tax Identification Number

Once you have your NCPDP Pharmacy Database data updated, you will receive an email, and you are ready to enroll.

Have this information handy:

- A list of your National Provider Identifier(s) for which anticipated material cashflow concerns apply.
- Your third-party support entity's information regarding maximum fair price refund payments and/or Electronic Remittance Advices or remittance advice sent and made available to a third-party support entity, if applicable:
  - Payment Third-Party Support Entity Name
  - Payment Third-Party Support Entity "Payment Center ID" Code (six-digit identification number assigned by NCPDP
  - Remittance Third-Party Support Entity Name
  - Remittance Third-Party Support Entity "Remit and Reconciliation ID" Code (six-digit identification number assigned by the NCPDP)
- Your Financial Information:
  - o Bank Name
  - Account Information
- Your Contact Information (Primary and Secondary):
  - Name
  - o Title
  - Email Address
  - Phone Number (one required and one optional)

Please note: The MTF can only process transactions with financial institutions located in the United States.

#### 4.3.2.2 Information Third-Party Support Entities Need to Enroll

Verify the following organization information in the NCPDP Pharmacy Database.

- Legal Business Name
- Doing Business As (DBA) Name (optional)
- Mailing Address: Street, City, State, Zip
- Business Address: Street, City, State, Zip
- Federal Tax Identification Number
- Payment Center Name and ID (if applicable) (six-digit identification number assigned by the NCPDP)
- Remit and Reconciliation Name and ID (if applicable) (six-digit identification number assigned by the NCPDP)
- Relationship Name and ID (if applicable)

Once you have your NCPDP data updated, you will receive an email, and you are ready to enroll.

Have this information handy:

- Your Financial Information:
  - o Bank Name
  - o Account Information
- Your Contact Information (Primary and Secondary):
  - Name
  - o Title
  - Email Address
  - Phone Number (one required and one optional)

Please note: The MTF can only process transactions with financial institutions located in the United States.

# 5. MTF Enrollment - Primary Manufacturers, Dispensing Entities, and Third-Party Support Entities

Section 5.1 details the MTF enrollment process for primary manufacturers.

Section 5.2 details the MTF enrollment process for dispensing entities.

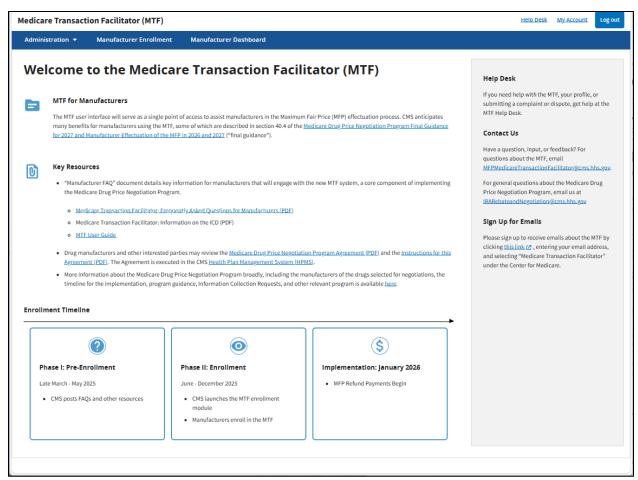
Section 5.3 details the MTF enrollment process for third-party support entities.

# **5.1 Primary Manufacturer MTF Enrollment**

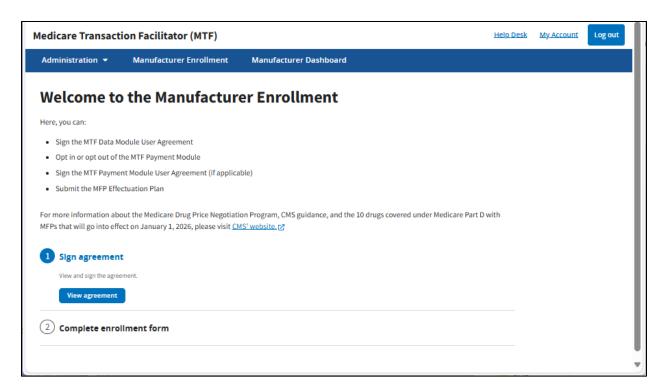
After you have completed your account registration as an Authorized Signatory Official, you can enroll your organization.

When you log into the MTF the **Welcome to the Medicare Transition Facilitator** window opens.

Please note: There are various information/resource links.



 Click on the Manufacturer Enrollment tab. The Welcome to the Manufacturer Enrollment window opens.



2. Read the instructions.

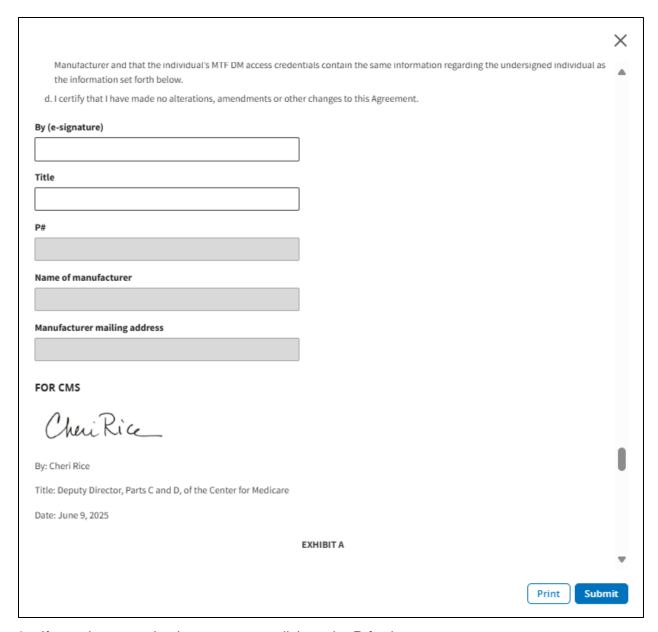
Please note: The agreement must be e-signed before you can begin the enrollment process.

Click on the View Agreement button. The MTF Data Module User Agreement window opens.

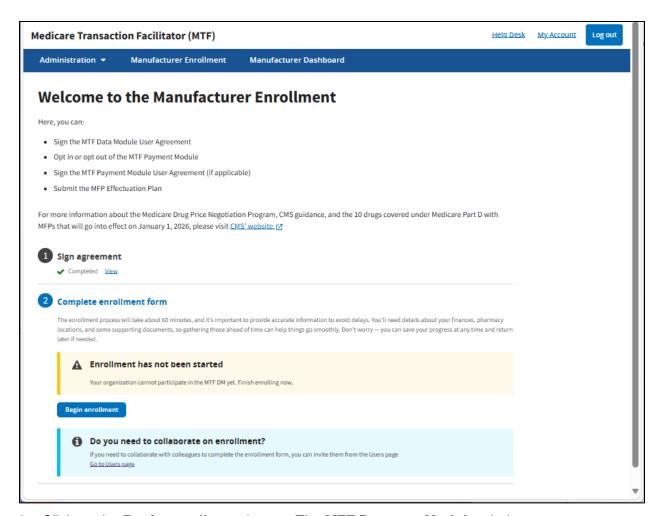


- 4. Read the agreement.
- 5. To submit the agreement, fill out the data fields at the end of the form.

Note: An Authorized Signatory Official is the only user who can submit the agreement.



- 6. If you chose to print the agreement, click on the **Print** button.
- 7. Click on the **Submit** button. Step 1 is now shown to be completed, and step 2 is activated.



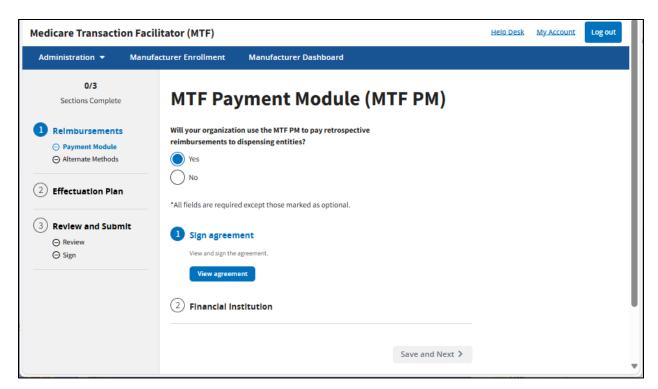
8. Click on the Begin enrollment button. The MTF Payment Module window opens.



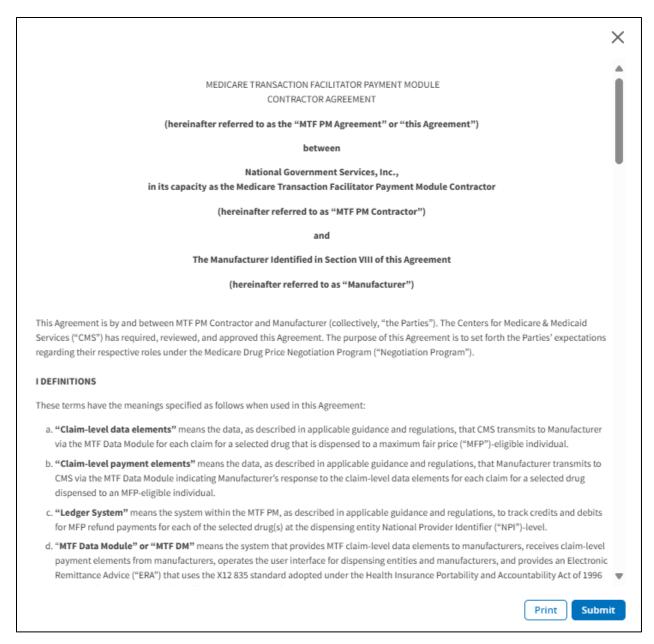
9. Select Yes or No.

If you select **No**, click on the **Save and Next** button. The **Alternate Methods for Reimbursements** window opens.

If you select **Yes**, multiple data fields associated with the MTF PM appear.

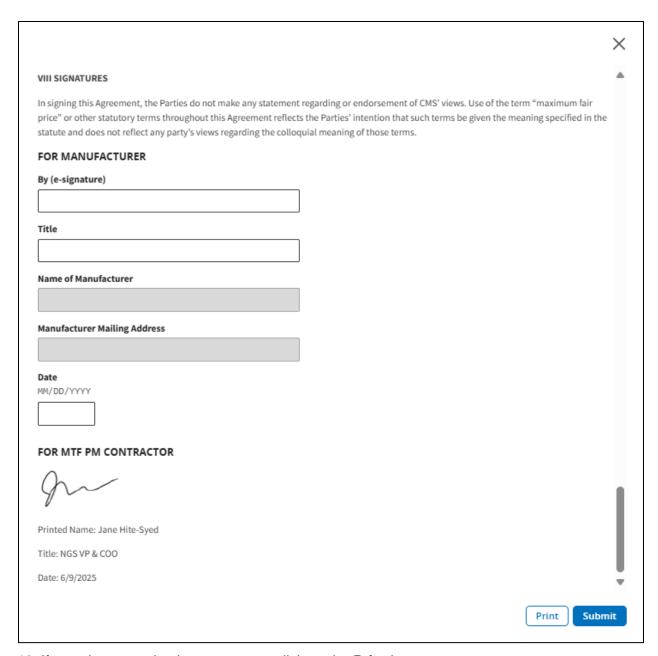


10. Click on the **View Agreement** button. The **MTF Payment Module User Agreement** window opens.



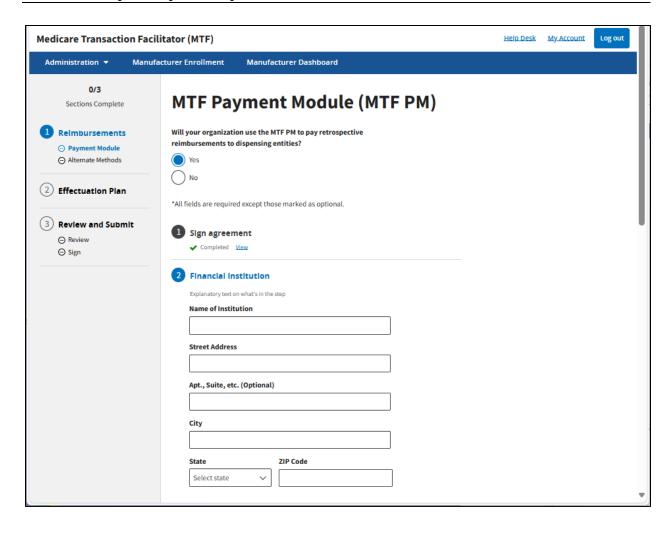
- 11. Read the agreement.
- 12. To submit the agreement, fill out the data fields at the end of the form.

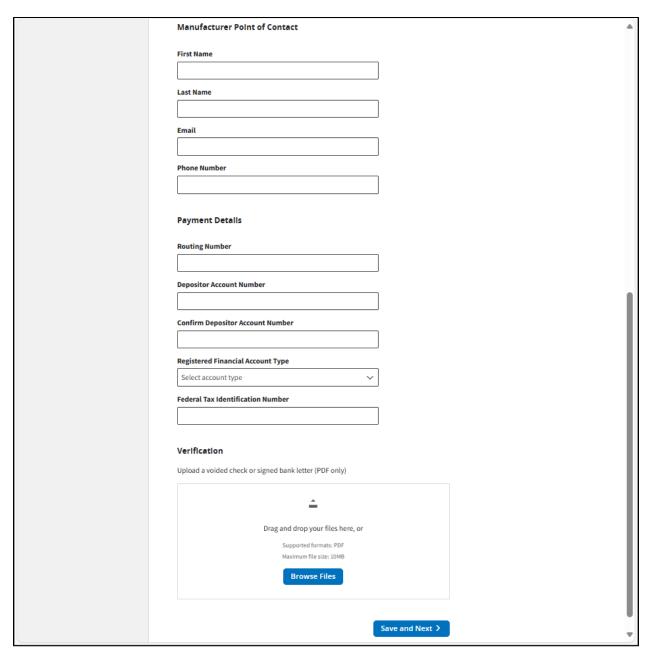
Note: An Authorized Signatory Official is the only user who can submit the agreement.



- 13. If you chose to print the agreement, click on the **Print** button.
- 14. Click on the **Submit** button. Step 1 is now shown to be completed, and step 2, Financial Information, is activated.

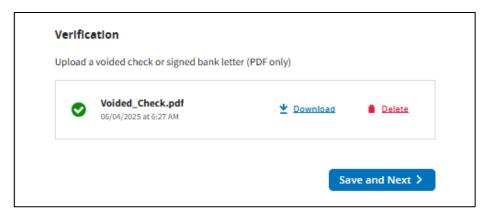
Enter Financial Institution, Manufacturer Point of Contact, and Payment Detail data.



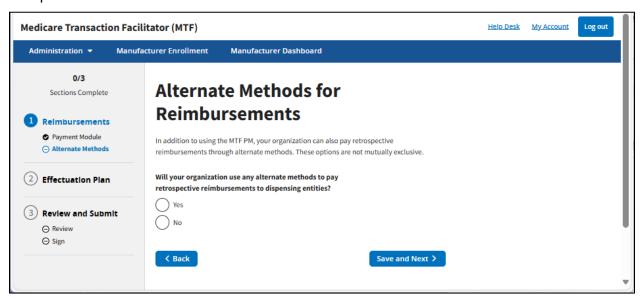


Please note: The verification section requires you to upload a voided bank check or signed bank letter in a PDF format.

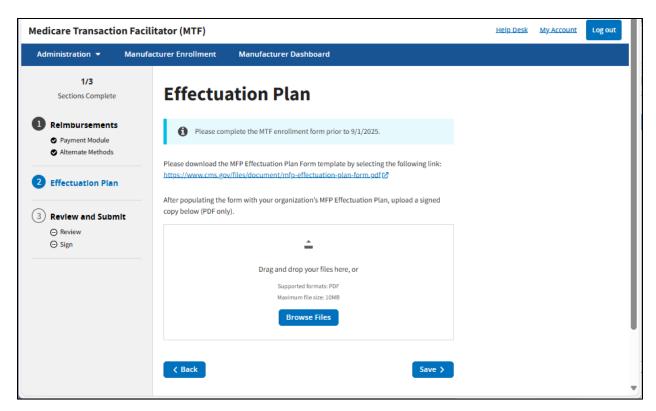
Upload the document. The window now indicates the upload was successful.



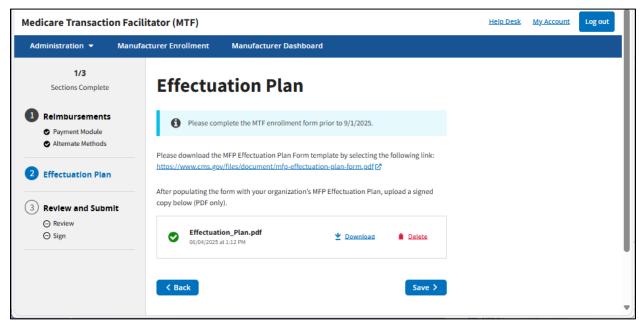
15. Click on the **Save and Next** button. The **Alternate Methods for Reimbursements** window opens.



- 16. Select **Yes** or **No**.
- 17. Click on the Save and Next button. The Effectuation Plan window opens.

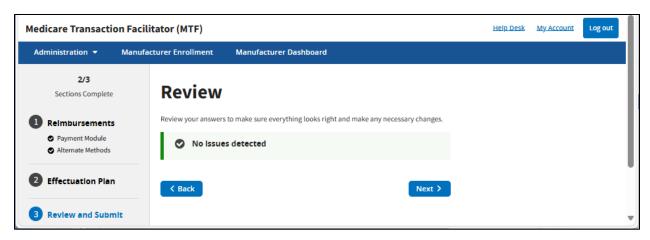


- 18. Download the MFP Effectuation Plan Form template.
- 19. Populate the form with your organization's MFP Effectuation Plan and ensure it is signed.
- 20. Upload the signed document. The window now indicates the upload was successful.

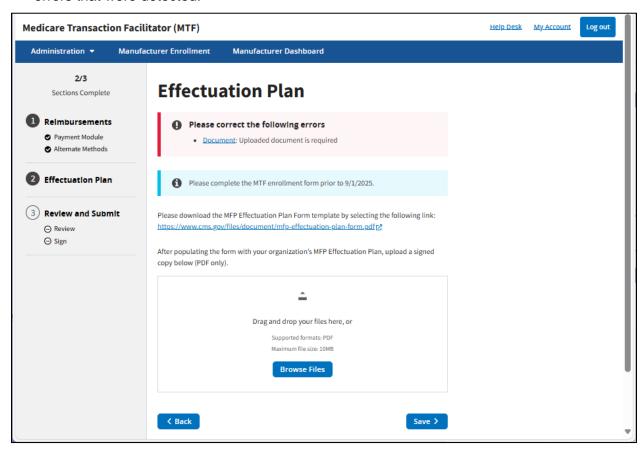


21. Click on the **Save** button. The **Review** window opens.

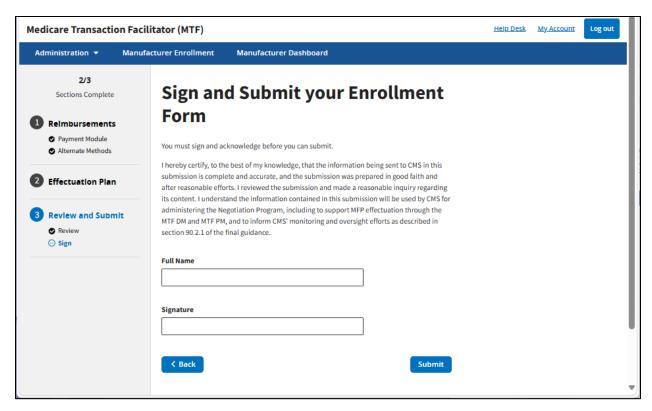
If the system found no errors needing correction, the window displays a message stating that no issues were detected. In this case, click on the **Next** button. The **Sign and Submit your Enrollment Form** window opens.



If the system found errors needing remediation, the window displays a message stating the errors that were detected.



In this case, you need to go to the pages containing the errors and fix them. When all errors are fixed and the **Review** window displays **No issues detected**, click on the **Next** button. The **Sign and Submit your Enrollment Form** window opens.



- 22. Enter your name and digital signature.
- 23. Click on the **Submit** button. A message appears stating that the submission was successful.



# 5.1.1 Primary Manufacturer MTF PM Enrollment Opt-In / Opt-Out

If a primary manufacturer opts into the MTF PM, the MTF will process payments on behalf of dispensing entities, based on the direction that primary manufacturers provide to MTF DM in the Manufacturer Refund Advice file. Opting in requires signing the MTF Payment Module User Agreement and providing financial information, etc.

- Financial Institution
- Manufacturer Point of Contact
- Payment Details
- Verification

For primary manufacturers that make payments outside of the MTF PM, the MTF DM will send the dispensing entity/third-party support entity bank account information to the primary manufacturer.

Please note: The tracking and applications of credits will only be available if a primary manufacturer opts into the MTF PM.

If a primary manufacturer chooses to opt in to the MTF PM during enrollment and later decides that they would like to opt out, there is an option to re-open the enrollment form, answer no on the PM opt-in screen, and recertify. (Please note: the primary manufacturer is required to provide 90 days' notice before opting out after originally opting in.) Conversely, if a primary manufacturer chooses not to opt in during enrollment, they can later re-open the enrollment form, answer yes on the PM opt-in screen, and recertify.

### 5.1.2 Primary Manufacturer MFP Effectuation Plans

The MFP Effectuation Plan will be available as a downloadable, fillable PDF in the system. Primary manufacturers download the PDF file, complete the required fields, and then upload the document to submit. See the process and screenshots in Section 5.1.

# 5.2 Dispensing Entity Enrollment

The MTF DM enables enrollment of a variety of dispensing entity types including a dispensing entity chain home office (i.e., an entity such as a mass merchant or supermarket that provides centralized management and administrative services from corporate headquarters to pharmacies or dispensing entities under common ownership) and non-chain dispensing entities, such as independent pharmacies, long-term care pharmacies, Indian Health Service, Tribal, and Urban Indian pharmacies. Dispensing entities that operate under the same corporate parent should be enrolled under the dispensing entity chain home office designation and enrollment should be completed by their dispensing entity chain home office to ensure that all associated locations are covered under a single, streamlined submission.

### 5.2.1 Before You Begin Enrollment

CMS will use the NCPDP Pharmacy Database to identify and validate initial dispensing entity users, or first users, who will enroll their organizations in MTF. These users will be responsible for verifying their identity via CMS's Identity Management system, creating an account in MTF, and attesting to their role in their organization. In addition, the first user will be responsible for inviting other users from their organization to register for access to MTF.

The information that is contained in the NCPDP Pharmacy Database for your organization at the time of enrollment is what the MTF will rely upon to both 1) identify and validate you as a first user, and 2) pre-populate certain fields in the Dispensing Entity Enrollment Questionnaire, if permitted by your dispensing entity.

Please ensure this information is up to date prior to beginning the enrollment process. If, while completing your enrollment, you note that you need to update your NCPDP Pharmacy Database data, note that it might take at least 2 weeks from the date of your update until CMS receives the refresh of the data.

You can update your organization's information via the NCPDP's website.

Verify the following organization information in the NCPDP Pharmacy Database.

- Legal Business Name
- Doing Business As (DBA) Name (if applicable)
- Store Location # (if applicable)
- Mailing Address: Street, City, State, Zip
- Business Address: Street, City, State, Zip
- NCPDP Provider ID
- NCPDP Parent Organization ID
- NCPDP Relationship ID
- Pharmacy National Provider Identifier
- State License Number (optional)
- Federal Tax Identification Number

In addition to the organization information, having the following information available will make the enrollment process go more quickly:

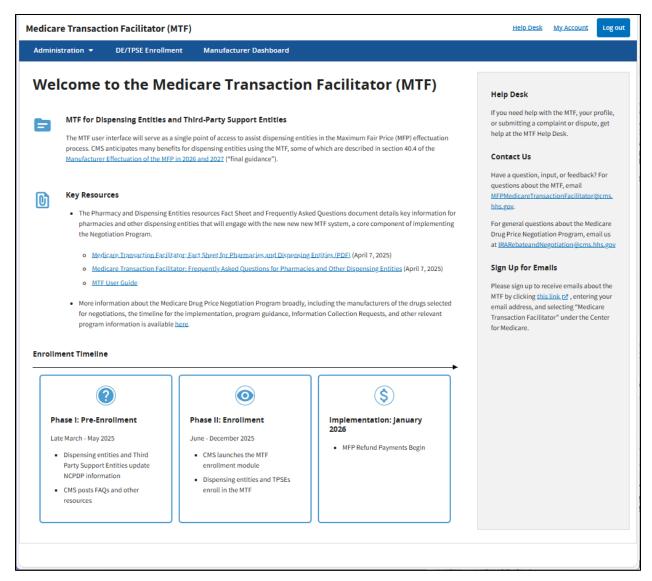
- A list of your National Provider Identifier(s) for which anticipated material cashflow concerns apply.
- Your third-party support entity's information regarding maximum fair price refund payments and/or Electronic Remittance Advices or remittance advice sent and made available to a third-party support entity, if applicable:
  - Payment Third-Party Support Entity Name
  - Payment Third-Party Support Entity "Payment Center ID" Code (six-digit identification number assigned by the NCPDP)
  - Remittance Third-Party Support Entity Name
  - Remittance Third-Party Support Entity "Remit and Reconciliation ID" Code (six-digit identification number assigned by the NCPDP)
- Your Financial Information
  - Bank Name
  - Account Information
- Your Contact Information (Primary and Secondary)
  - o Name
  - o Title
  - Email Address
  - Phone Number (one required and one optional)

## 5.2.2 Enrolling Your Organization

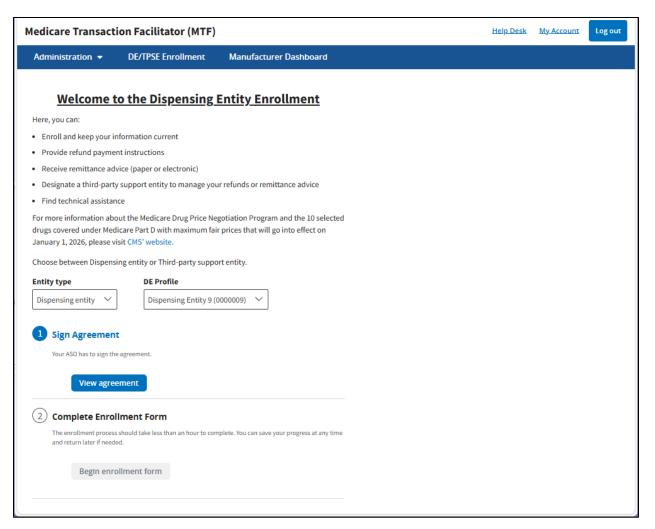
After you have completed your account registration as an Authorized Signatory Official or Access Manager as described in Section 4, you can enroll your organization.

When you log into the MTF the **Welcome to the Medicare Transition Facilitator** window opens.

Please note: There are various information/resource links.



Click on the **DE/TPSE Enrollment** tab. The **Welcome to the Dispensing Entity** Enrollment window opens. The **Entity type** field is auto filled with **Dispensing entity**. Your organization is listed in the **DE Profile** field. If you are associated with multiple organizations, they will be listed. Select the appropriate one.

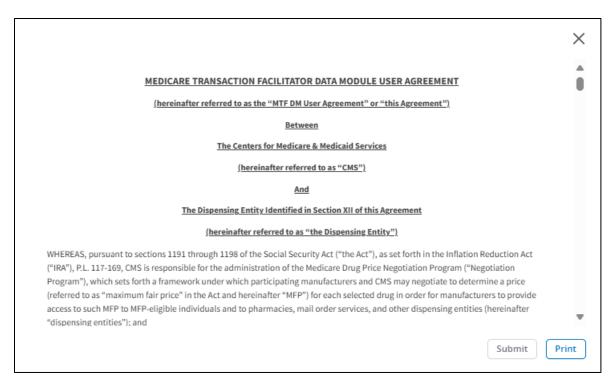


2. Read the instructions.

Please note: Your organization's Authorized Signatory Official must e-sign the MTF Data Module User Agreement listed in step 1, and that the agreement must be e-signed before you can complete the enrollment process.

Please note: If you, the first user, are an Access Manager, you will have to invite an Authorized Signatory Official so they can e-sign agreements. Otherwise, the enrollment cannot be completed. See Section 4.3.2 for the user invitation process.

Click on the View Agreement button. The Dispensing Entity MTF Data Module User Agreement window opens.

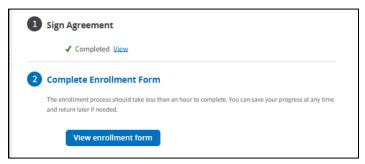


- 4. Read the agreement.
- 5. To submit the agreement, fill out the signature fields at the end of Section XII.

Note: An Authorized Signatory Official must submit the agreement.

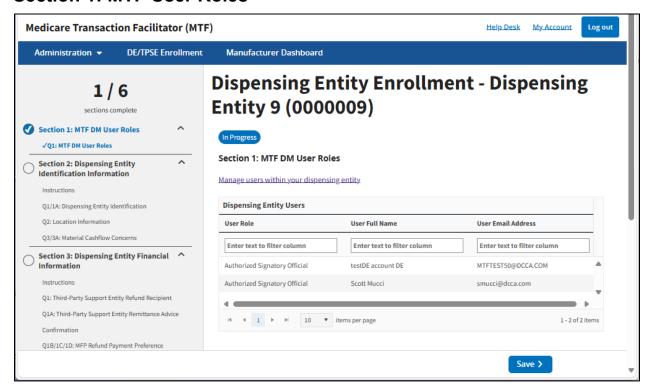


- 6. If you choose to print the agreement, click on the **Print** button.
- 7. Click on the **Submit** button and close the agreement window. Step 1 is now shown to be completed, and step 2 is activated.



8. Click on the View enrollment form button. The Dispensing Entity Enrollment page opens. Section 1: MTF User Roles is displayed.

### **Section 1: MTF User Roles**



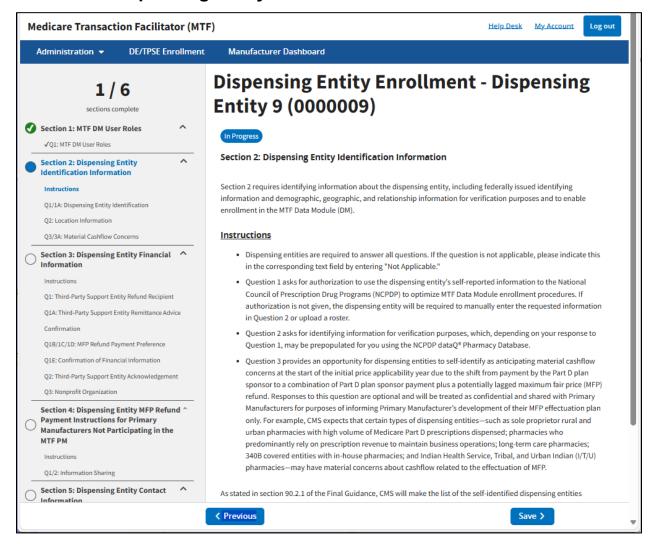
9. This read-only screen lists your organization's users and their roles.

The **Manage users within your dispensing entity** link allows users with the Authorized Signatory Official and Access Manager roles to view and manage user data.

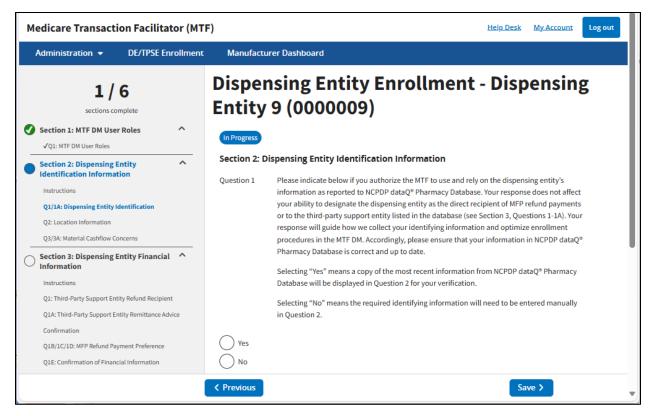
See <u>Section 4.3.2</u> for the user management processes.

10. Click on the **Save** button. The **Section 2 Instructions** window opens.

## **Section 2: Dispensing Entity Identification Information**



- 11. Read the instructions before answering the questions.
- 12. Click on the **Save** button. The **Section 2 Question 1** window opens.

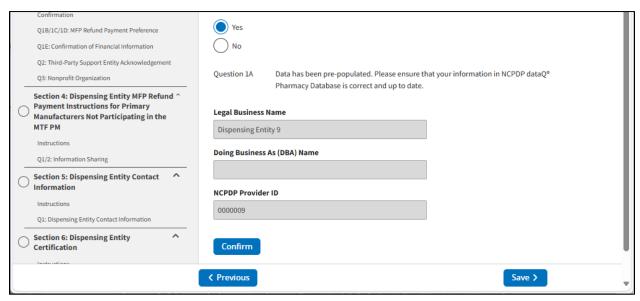


- 13. Read the instructions before answering the questions.
- 14. Select **Yes** or **No**.

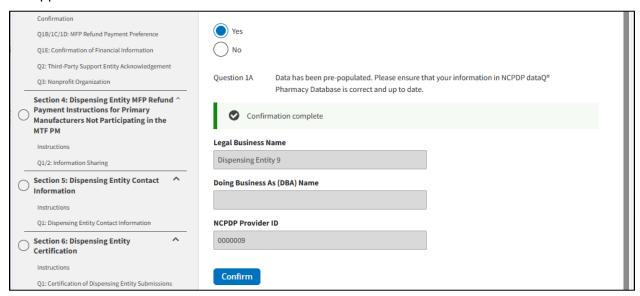
If you select **No**, click on the **Save** button and continue to Question 2.

If you select **Yes**, the **Section 2 Question 1A** field appears and is pre-populated with your organization's data as listed in the NCPDP Pharmacy Database.

Please note: The specific fields might differ depending on whether your organization is a chain.

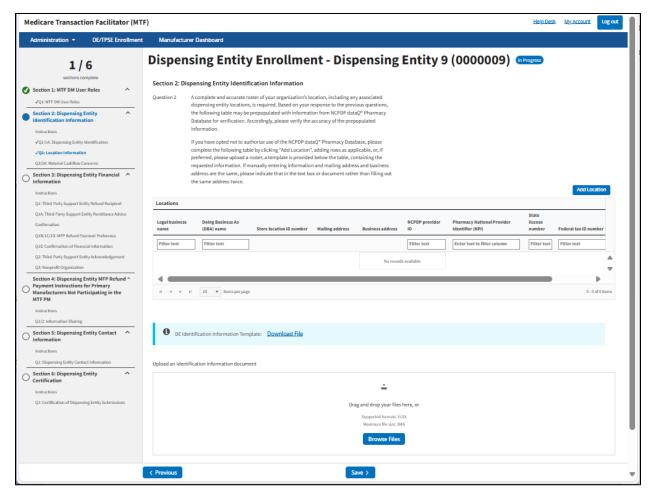


15. If the data is accurate, click on the **Confirm** button. A confirmation complete message appears on the screen.



If the data is not correct, you need to update the data in the NCPDP Pharmacy Database. Log out of the MTF, correct the data in the database, and restart the enrollment process.

16. Click on the Save button. The Section 2 Question 2 window opens.



17. Read the instructions before answering the question.

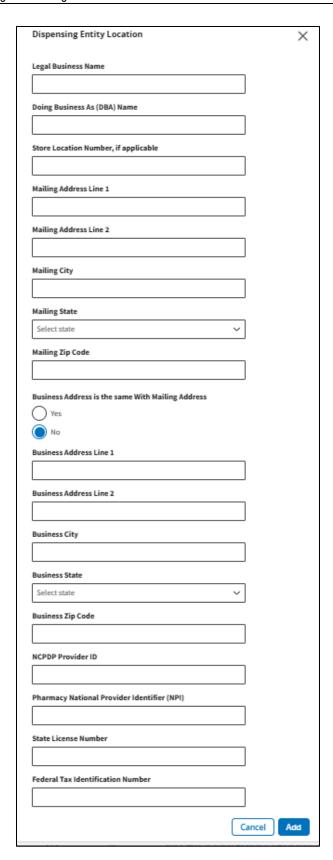
If you answered **Yes** to Question 1, your organization's latest information from the NCPDP Pharmacy Database appears in the **Locations** table. Verify that the data is correct.

If you answered **No** to Question 1, you could enter your organization's identification information in two ways:

#### Method 1:

Click on the **Add Location** button to open the **Dispensing Entity Location** data entry window, enter your organization's data, and then click on the **Add** button.

The data you entered will appear in the Locations table.



#### Method 2:

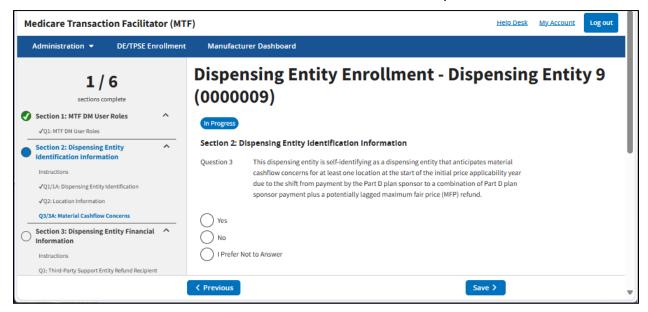
Download the **DE Identification Information Template** by clicking on the **Download File** button.

Open the file, enter data, and save the form.

Upload the file into the enrollment form. The window now indicates the upload was successful, and your organization's data appears in the **Locations** table.



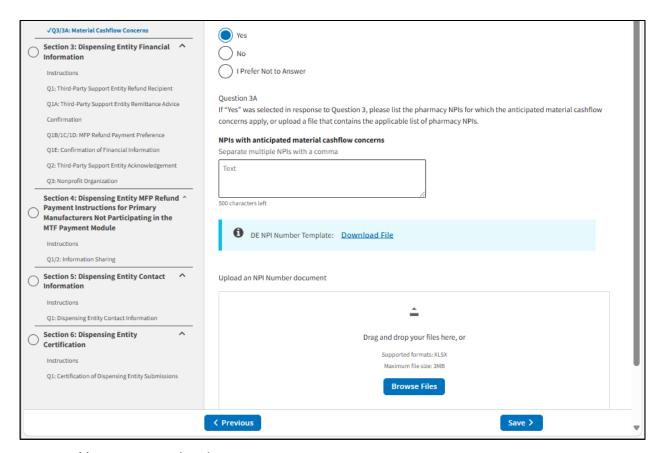
18. Click on the **Save** button. The **Section 2 Question 3** window opens.



19. Select Yes, No, or I Prefer Not to Answer.

If you select **No** or **I Prefer Not to Answer**, click on the **Save** button. The **Section 3 Instructions** window opens.

If you select **Yes**, Question 3A, the **List of applicable NPIs with anticipated material cashflow concerns** field, appears.



You can enter data in two ways:

#### Method 1:

Enter applicable NPIs, and then click on the **Save** button. The **Section 3 Instructions** window opens.

#### Method 2:

Download the **DE NPI Number Template** by clicking on the **Download File** button and open it.

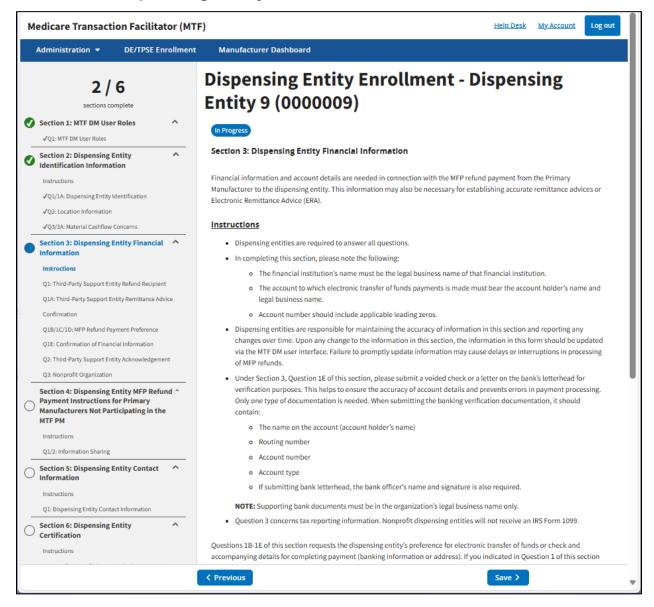
Enter data and save the form.

Upload the file into the enrollment form. The window now indicates the upload was successful.

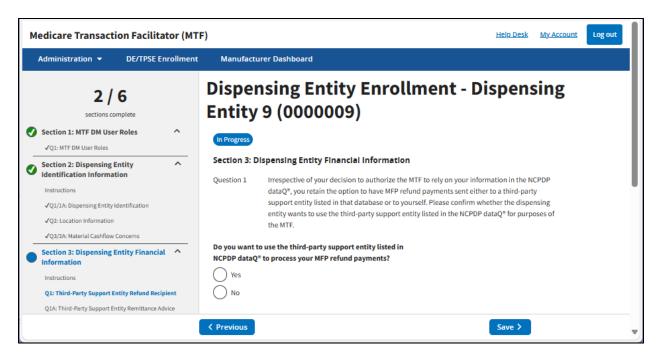


Click on the Save button. The Section 3 Instructions window opens.

## **Section 3: Dispensing Entity Financial Information**



- 20. Read the instructions before answering the questions.
- 21. Click on the Save button. The Section 3 Question 1 window opens.

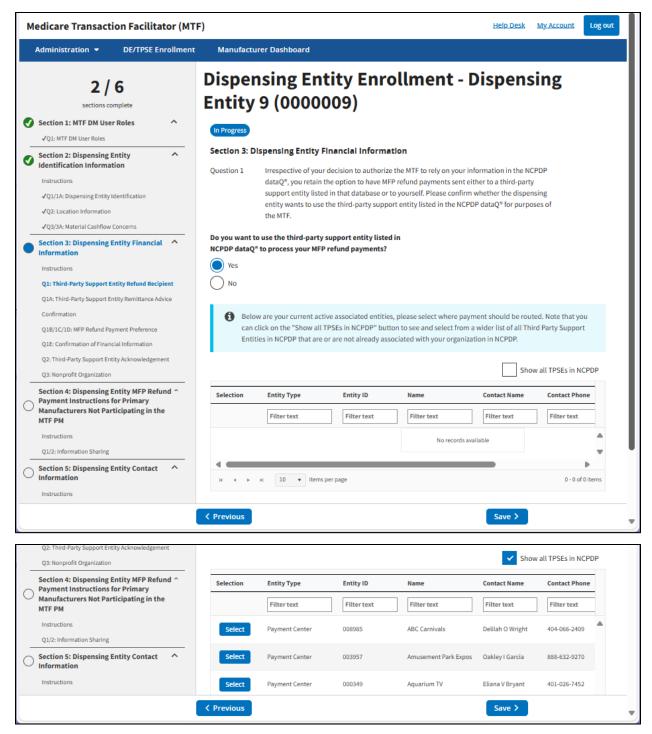


### 22. Select **Yes** or **No** as appropriate.

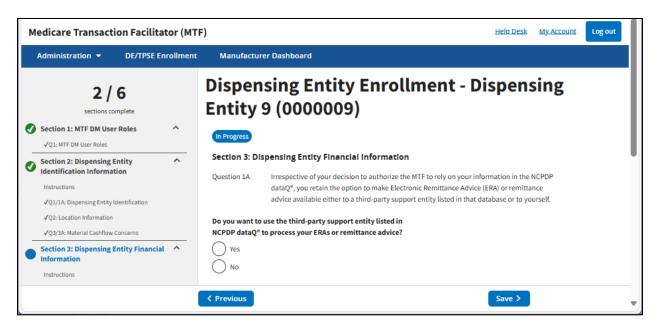
If you select No, then click on the Save button to go to Section 3 Question 1A.

If you select **Yes**, the list of your current active associated entities appears.

Please note: You can click on the **Show all TPSEs in NCPDP** button to see and select from a wider list of all third-party support entities in the NCPDP Pharmacy Database that are or are not already associated with your organization in the database.



Select a third-party support entity from the list, and then click on the **Save** button to go to **Section 3 Question 1A**.

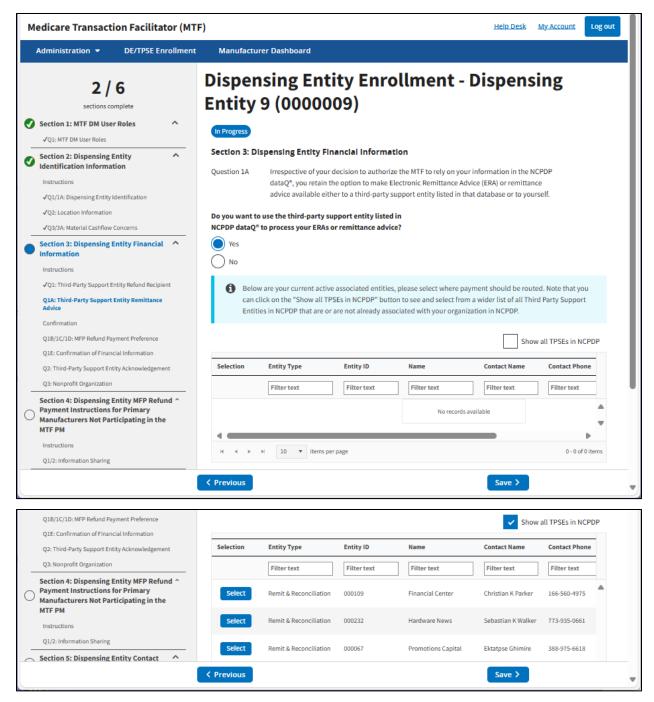


### 23. Select Yes or No as appropriate.

If you select No, click on the Save button to go to Section 3 Confirmation.

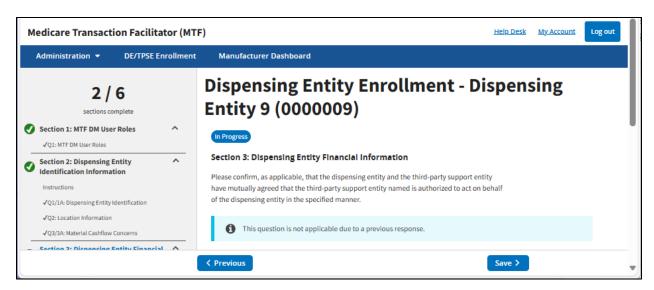
If you select **Yes**, the list of your current active associated entities appears.

Please note: You can click on the **Show all TPSEs in NCPDP** button to see and select from a wider list of all third-party support entities in the NCPDP Pharmacy Database that are or are not already associated with your organization in the database.

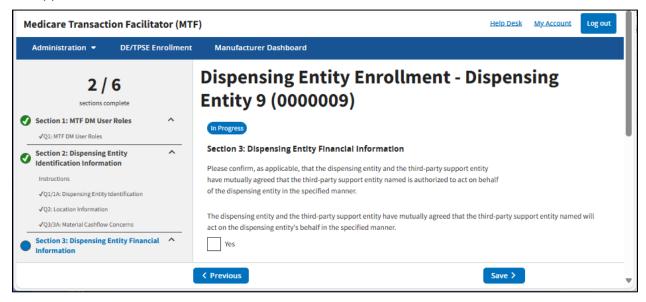


Select a third-party support entity from the list, and then click on the **Save** button to go to **Section 3 Confirmation**.

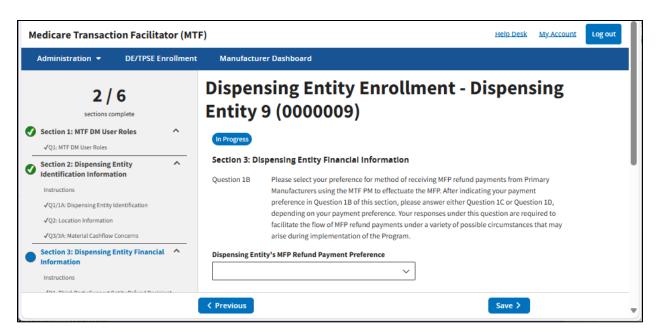
If you are not using a third-party support entity to manage or process your maximum fair price refund payments or remittance/Electronic Remittance Advice, a message appears noting that this question is not applicable.



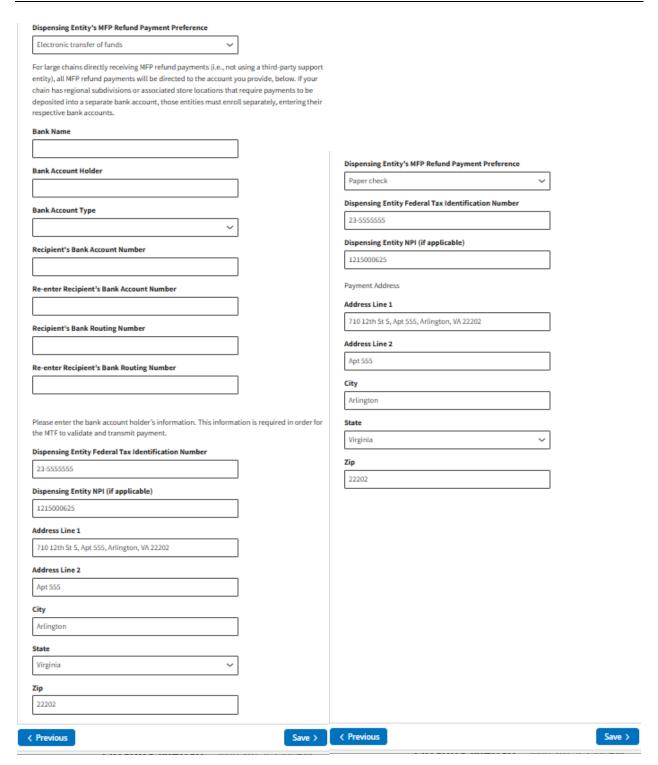
If you are using a third-party support entity to manage or process your maximum fair price refund payments or remittance/Electronic Remittance Advice, the acknowledgement section appears in the window.



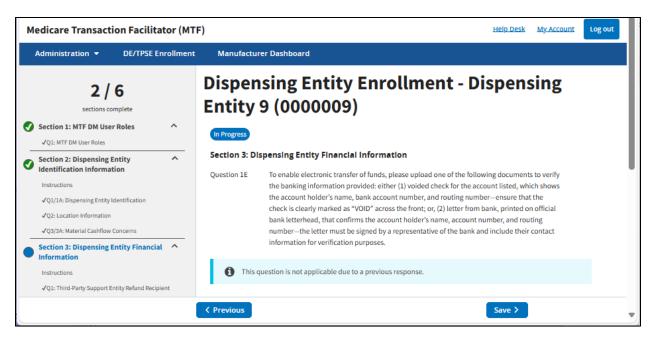
- 24. Click on the Yes box.
- 25. Click on the Save button. The Section 3 Question 1B window opens.



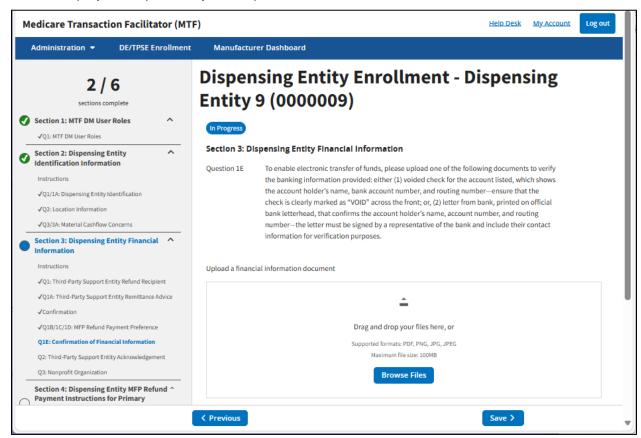
- 26. Read the instructions before answering the question.
- 27. Select electronic transfer of funds or paper check as appropriate.



- 28. After entering the appropriate data, click on the **Save** button. The **Section 3 Question 1E** window opens.
  - A. If you selected **paper check** in the previous question, the window notes that no action is required.



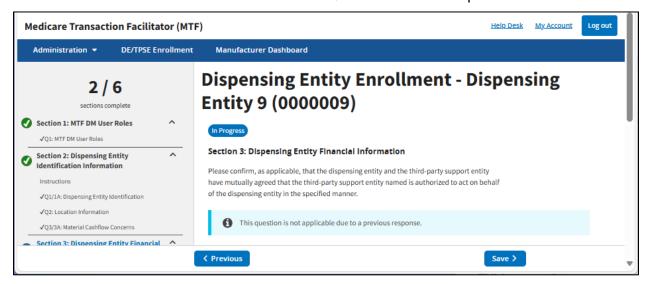
B. If you selected electronic transfer of funds in the previous question, the window displays a request for you to upload a financial document.



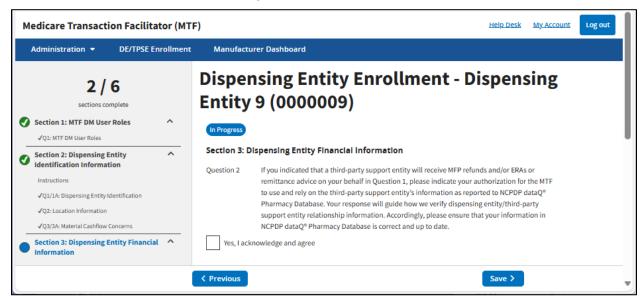
- C. Read the instructions before uploading the document.
- D. Upload the document. The window now indicates the upload was successful.



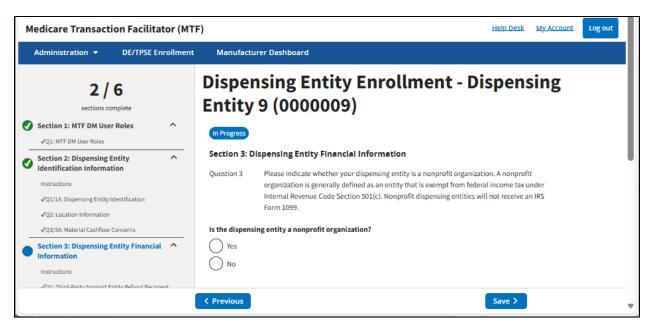
- 29. Click on the Save button. The Section 3 Question 2 window opens.
  - A. If you answered No to both Questions 1 and 1A, the Question 2 window contains a message stating that the question is not applicable.
  - B. Click on the Save button. The Section 3 Question 3 window opens.



C. If you answered Yes to either Question 1 or 1A, the Question 2 window contains instructions and an acknowledgement box.

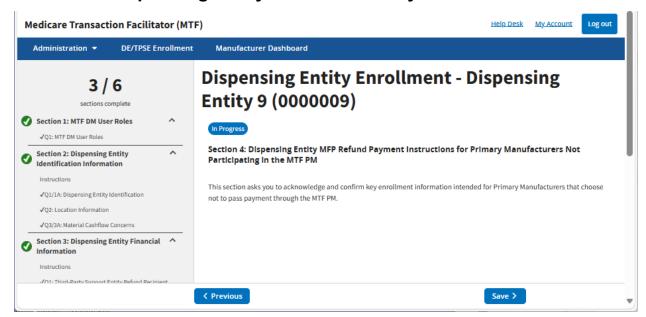


- D. Read the instructions before answering the question.
- 30. Click on the Save button. The Section 3 Question 3 window opens.

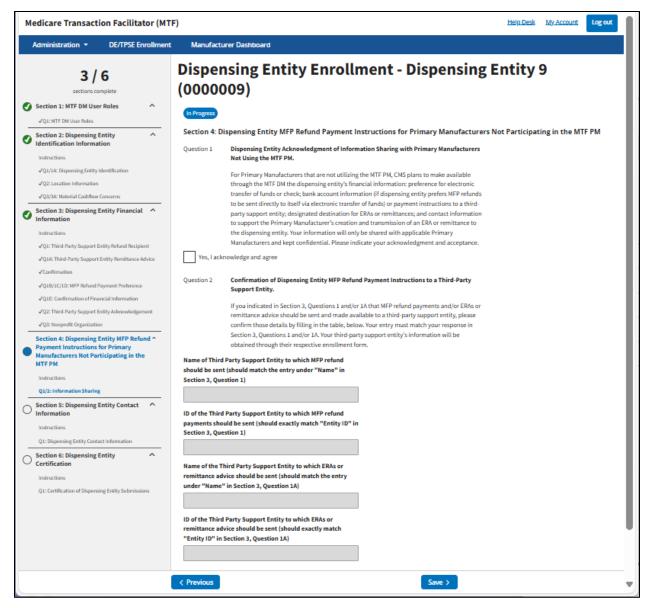


- 31. Read the instructions before answering the question.
- 32. Click on the Save button. The Section 4 Instructions window opens.

## **Section 4: Dispensing Entity MFP Refund Payment Instructions**

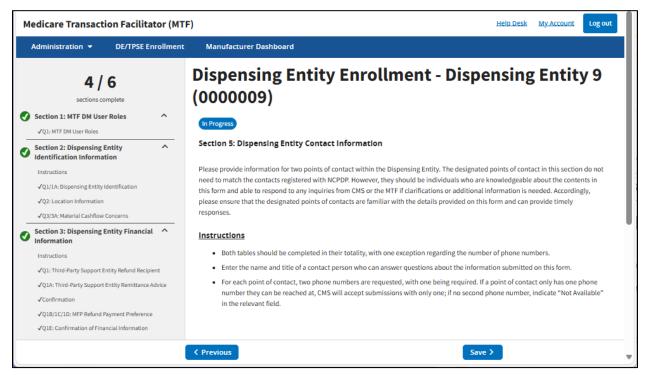


33. Click on the Save button. The Section 4 Questions 1 & 2 window opens.

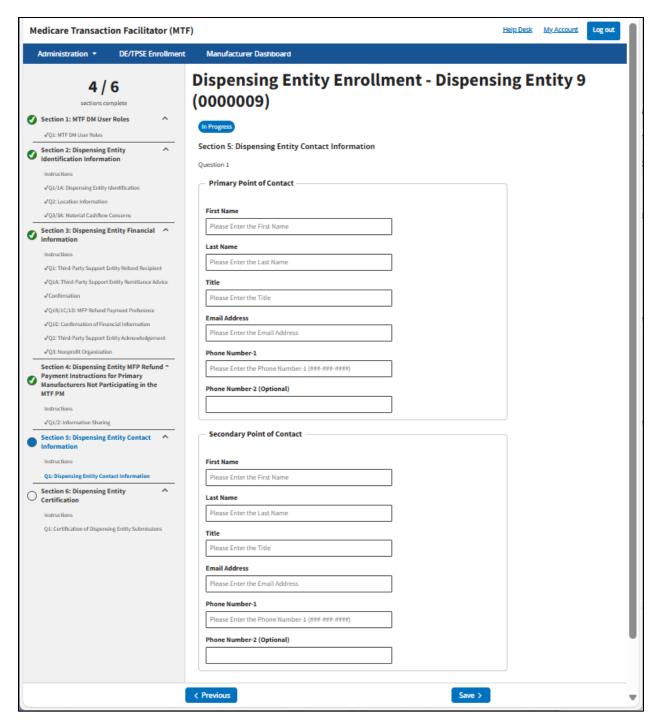


- 34. Read the instructions and click on the **Yes, I acknowledge and agree** box. A check appears in the box. If applicable, fill out the data for Question 2. The information should match your responses in Section 3, Questions 1 & 1A.
- 35. Click on the **Save** button. The **Section 5 Instructions** window opens.

# **Section 5: Dispensing Entity Contact Information**

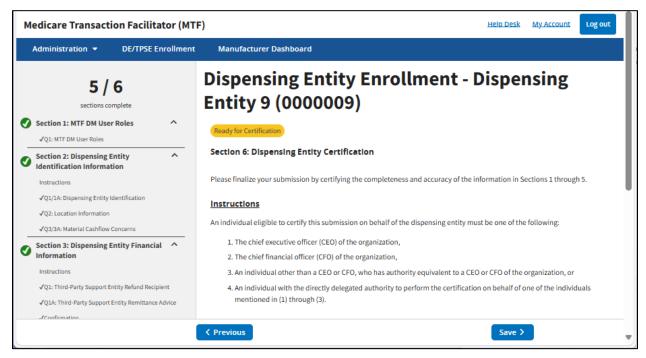


- 36. Read the instructions.
- 37. Click on the **Save** button. The **Section 5 Question 1** window opens.

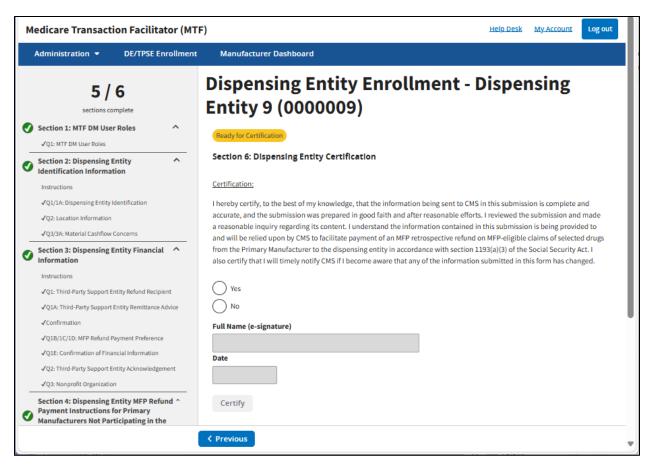


- 38. Fill out the data.
- 39. Click on the **Save** button. The **Section 6 Instructions** window opens.

# **Section 6: Dispensing Entity Certification**



40. Read the instructions and click on the **Save** button. The **Section 6 Certification** window opens.



- 41. If a message appears stating that there are incomplete sections, you must complete them before certifying the enrollment.
- 42. Select Yes or No.
- 43. If you selected **Yes**, enter your **Signature** and **Date**, and then click on the **Certify** button. A successful certification message appears.



If you selected No, the other fields are disabled, and you cannot certify the enrollment.

# 5.3 Third-Party Support Entity Enrollment

Third-party support entities acting on behalf of dispensing entities enrolled in the MTF also must enroll.

### 5.3.1 Before You Begin Enrollment

CMS will use the NCPDP Pharmacy Database to identify and validate initial third-party support entity users, or first users, who will enroll their organizations in MTF. These users will be responsible for verifying their identity via CMS's Identity Management system, creating an account in MTF, and attesting to their role in their organization. In addition, the first user will be responsible for inviting other users from their organization to register for access to MTF.

The information that is contained in the NCPDP Pharmacy Database for your organization at the time of enrollment is what the MTF will rely upon to both 1) identify and validate you as a first user, and 2) pre-populate certain fields in the Dispensing Entity Enrollment Questionnaire, if permitted by your dispensing entity.

Please ensure this information is up to date prior to beginning the enrollment process. If, while completing your enrollment, you note that you need to update your NCPDP Pharmacy Database data, note that it might take at least 2 weeks from the date of your update until CMS receives the refresh of the data.

You can update your organization's information via the NCPDP website.

Verify the following organization information in the NCPDP Pharmacy Database.

- Legal Business Name
- Doing Business As (DBA) Name (if applicable)
- Mailing Address: Street, City, State, Zip
- Business Address: Street, City, State, Zip
- Federal Tax Identification Number
- Payment Center Name and ID (if applicable)
- Remit and Reconciliation Name and ID (if applicable)

Contact Information (Primary and Secondary)

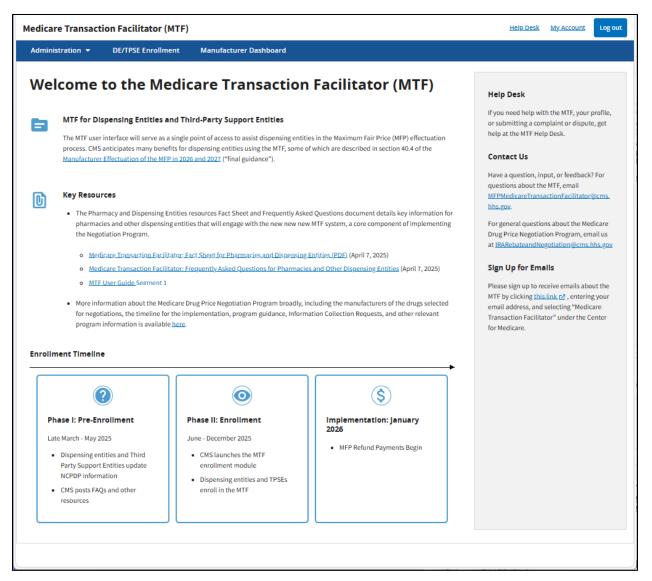
- Name
- Title
- Email Address
- Phone Number (one required and one optional)

# **5.3.2 Enrolling Your Organization**

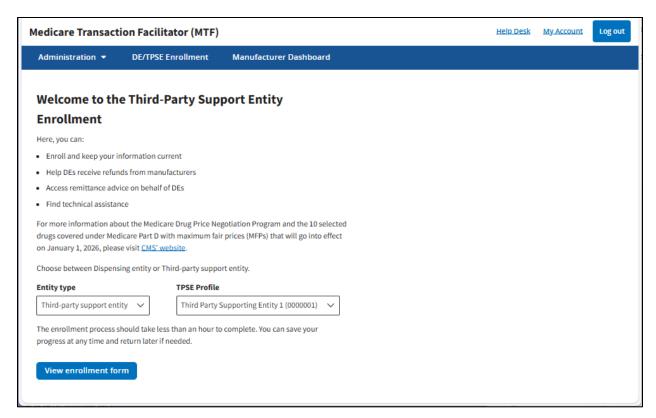
After you have completed your account registration as an Authorized Signatory Official or Access Manager as described in Section 4, you can enroll your organization.

When you log into the MTF the **Welcome to the Medicare Transition Facilitator** window opens.

Please note: There are various information/resource links.

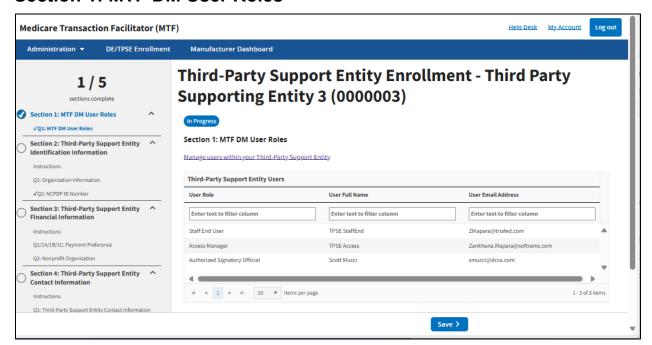


 Click on the DE/TPSE Enrollment tab. The Welcome to the Third-Party Support Entity Enrollment window opens. The Entity type field is auto filled with Third-party support entity. Your organization is listed in the TPSE Profile field. If you are associated with multiple organizations, they will be listed. Select the appropriate one.



2. Click on the View Enrollment Form button. The Third-Party Support Entity Enrollment page opens. Section 1: MTF DM User Roles is displayed.

### **Section 1: MTF DM User Roles**



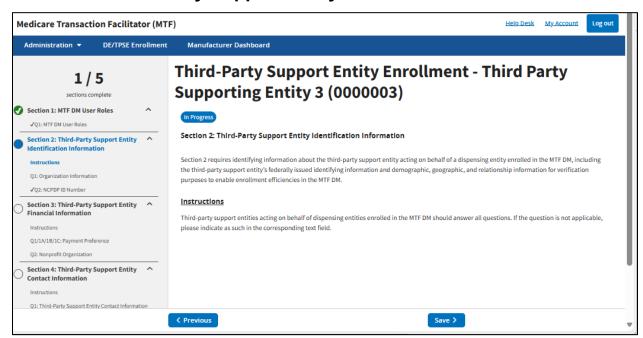
3. This read-only screen lists your organization's users and their roles.

The **Manage users within Your Third-Party Support Entity** link allows users with the Authorized Signatory Official and Access Manager roles to view and manage user data.

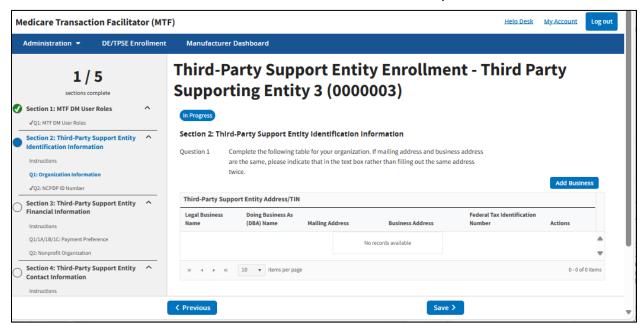
See <u>Section 4.3.1</u> for the user management processes.

4. Click on the **Save** button. The **Section 2 Instructions** window opens.

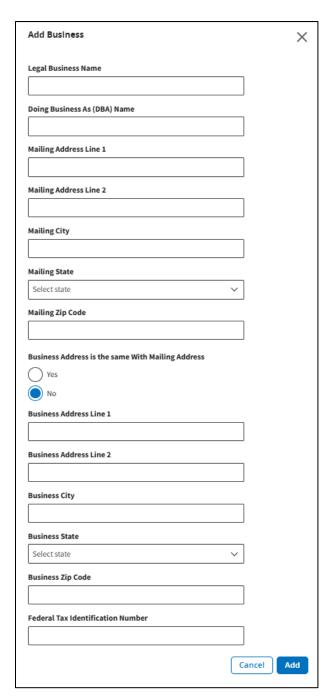
### **Section 2: Third-Party Support Entity Identification Information**



- 5. Read the instructions before answering the questions.
- 6. Click on the Save button. The Section 2 Question 1 window opens.



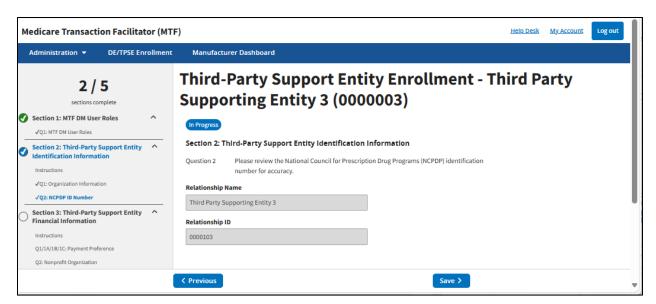
- 7. Read the instructions before answering the question.
  - A. Click on the **Add Business** button. The **Add Business** window opens.



B. Add your organization's data, and then click on the **Add** button. The Add Business window closes.

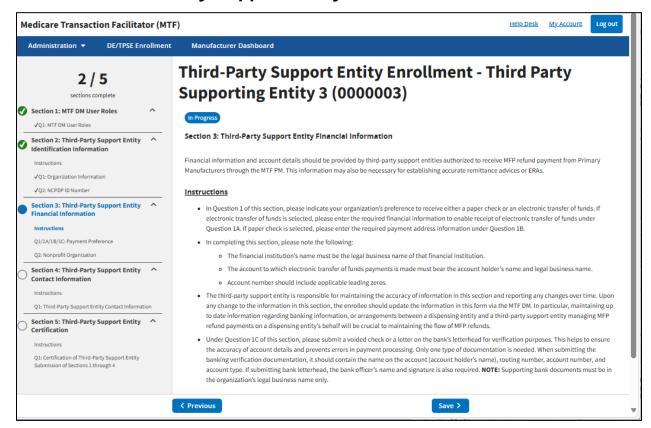
The data you entered will appear in the Third-Party Support Entity Address table.

8. Click on the **Save** button. The **Section 2 Question 2** window opens.

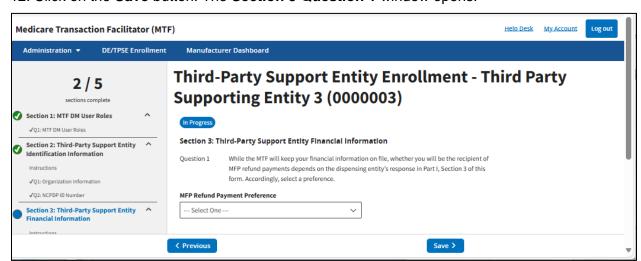


- 9. The data fields on this screen will be prepopulated from the NCPDP Pharmacy Database. The fields will vary based on your organization's data.
- 10. Click on the Save button. The Section 3 Instructions window opens.

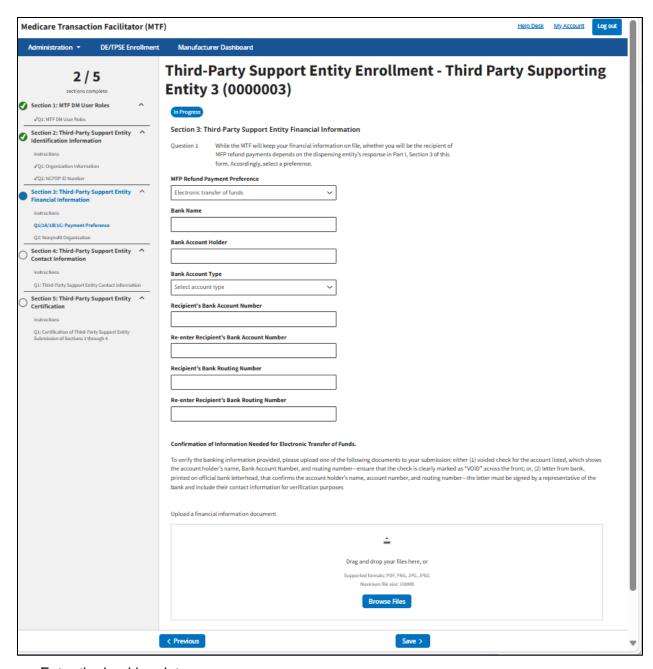
### **Section 3: Third-Party Support Entity Financial Information**



- 11. Read the instructions before answering the questions.
- 12. Click on the **Save** button. The **Section 3 Question 1** window opens.



- 13. The dropdown menu lists three choices:
  - **Electronic Transfer of Funds**: If you select this, banking information data entry fields open and a file upload field appears.



Enter the banking data.

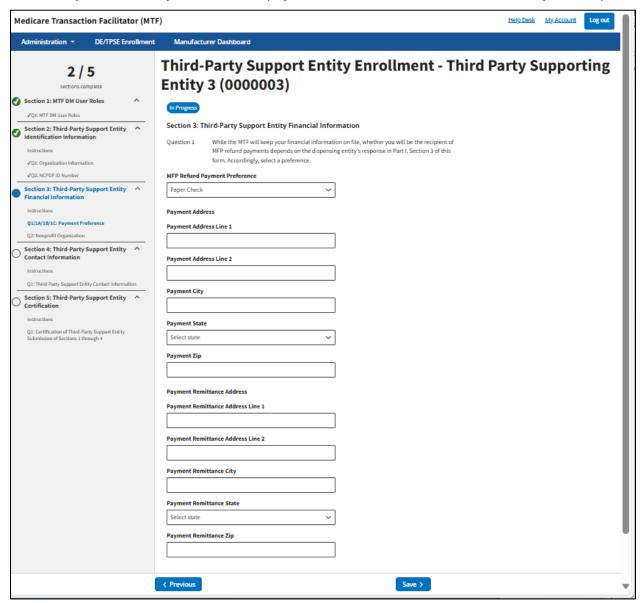
Read the instructions for uploading the document for **Confirmation of Information Needed for Electronic Transfer of Funds**.

Upload the document. The window now indicates the upload was successful.



Click on the Save button. The Section 3 Question 2 window opens.

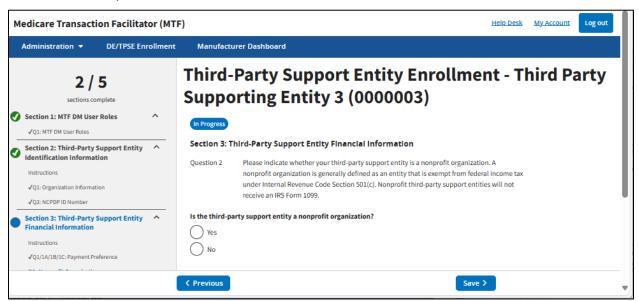
• Paper Check: If you select this, payment and remittance address data entry fields open.



Enter the data.

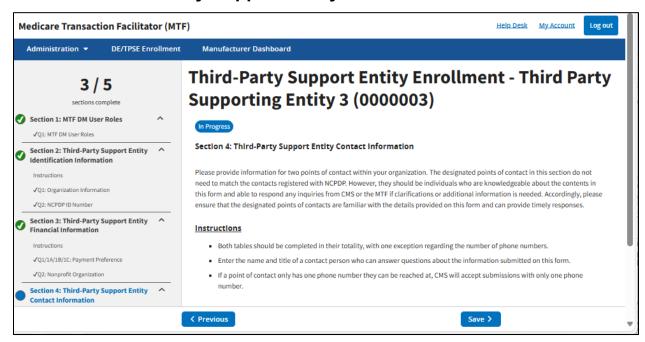
Click on the Save button. The Section 3 Question 2 window opens.

Not Applicable: If you select this, click on the Save button. The Section 3 Question 2 window opens.

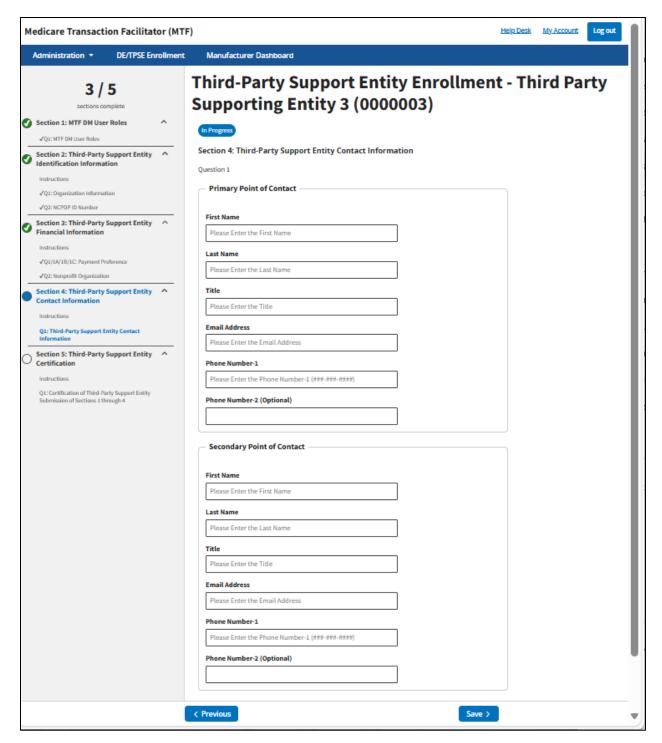


- 14. Read the instructions before answering the question.
- 15. Select Yes or No in answer to the question.
- 16. Click on the **Save** button. The **Section 4 Instructions** window opens.

### **Section 4: Third-Party Support Entity Contact Information**

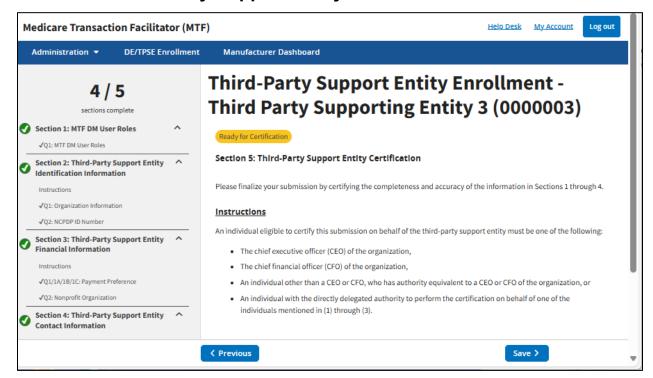


- 17. Read the instructions before answering the question.
- 18. Click on the **Save** button. The **Section 4 Question 1** window opens.



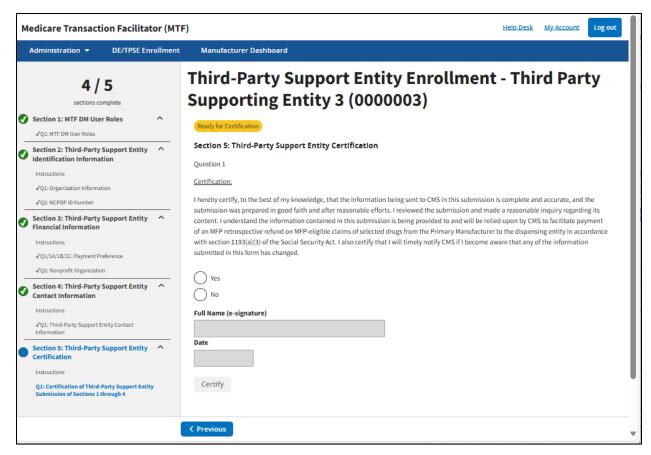
- 19. Enter the Primary and Secondary Point of Contact information.
- 20. Click on the Save button. The Section 5 Instructions window opens.

### **Section 5: Third-Party Support Entity Certification**



21. Read the instructions and click on the **Save** button. The **Section 5 Question 1** window opens.

If a message appears stating that there are incomplete sections, you must complete them before certifying the enrollment.



- 22. Select Yes or No.
- 23. If you selected **Yes**, enter your **Signature** and **Date**, and then click on the **Certify** button. A successful certification message appears.



If you selected **No**, the other fields are disabled, and you cannot certify the enrollment.

## 6 MTF Functionality

### 6.1 MTF Data Overview

**Figure 3** illustrates the end-to-end concept of operations for the MTF system, encompassing the key data exchanges required to generate refund claims, facilitate payment processing (for primary manufacturers that elect to use MTF PM), and report activity to stakeholders. The diagram includes interactions between the MTF DM and the CMS Drug Data Processing System, MTF PM, primary manufacturers, and dispensing entities/third-party support entities.

As shown, the first step in generating an MTF claim is ingestion of Prescription Drug Event data from the Drug Data Processing System and the Wholesale Acquisition Cost data from the Medi-Span® Prescription Drug Compendium. These inputs serve as the foundation for identifying eligible claims for maximum fair price refunds.

The next sections describe in detail the types of data exchanged with each MTF DM user type.

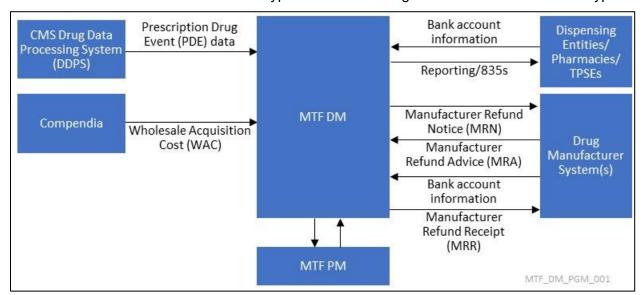


Figure 3. MTF Data Exchange Concept of Operations

### 6.1.1 Data Exchange between MTF DM and Manufacturers

- Bank Account Information: Dispensing entity bank account and associated information
  will be available to primary manufacturers to issue payments to dispensing entities
  outside the MTF.
- Manufacturer Refund Notice (MRN): Based on processed claims data, the MTF DM generates and sends a Manufacturer Refund Notice to primary manufacturers with selected MTF drugs. The Manufacturer Refund Notice includes claim-level data elements from Medicare Part D Prescription Drug Event claims for which the primary manufacturer needs to make the maximum fair price available and includes additional information such as a calculated Standard Default Refund Amount. The transmission of the original Manufacturer Refund Notice record for a given claim initiates the 14-day prompt maximum fair price payment window for the primary manufacturer to respond with their Manufacturer Refund Advice.

- Manufacturer Refund Advice (MRA): In response to the Manufacturer Refund Notice, primary manufacturers submit a Manufacturer Refund Advice of claim-level payment elements, specifying the amounts to be paid (if using MTF PM) or providing amounts already paid. The Manufacturer Refund Advice is the input that the MTF DM uses to provide instructions in the Pay File (described below) to the MTF PM contractor if a primary manufacturer has elected to participate in the MTF PM solution.
- Manufacturer Refund Receipt (MRR): A file generated by MTF containing payment confirmation. This receipt file will provide a notice to the primary manufacturer that acknowledges receipt and processing of claim-level payment elements by the MTF DM.

The following table provides the details of the MTF claim fields for the Manufacturer Refund Notice and Manufacturer Refund Advice.

Table 4. MTF Claim Fields for the Manufacturer Refund Notice and Manufacturer Refund Advice

Field	Segment	
MTF Internal Claim Number	MRN	
MTF Xref Internal Claim Number	MRN	
Process Date	MRN	
Transaction Code	MRN	
Manufacturer Refund Advice Error Code	MRN	
Medicare Source of Coverage	MRN	
Date of Service (DoS)	MRN	
Prescription Service Reference No	MRN	
Fill Number	MRN	
National Provider Identifier	MRN	
NCPDP Programs ID	MRN	
Prescriber ID	MRN	
Product Service ID	MRN	
Quantity Dispensed	MRN	
Days Supply	MRN	
340b Indicator	MRN	
Contract Number	MRN	
Wholesale Acquisition Cost Per Unit Price	MRN	
Maximum Fair Price Per Unit	MRN	
Standard Default Refund Amount	MRN	
Service Provider Payment Method Preference	MRN	
Previous Maximum Fair Price Refund Paid Product/Service Identifier	MRN	
Previous Maximum Fair Price Refund Paid Amount	MRN	
Previous Maximum Fair Price Refund Paid Date	MRN	
Previous Maximum Fair Price Refund Paid Quantity	MRN	
Previous Maximum Fair Price Refund Paid Method for Determining Maximum Fair Price Refund Amount	MRN	
Manufacturer Refund Advice PM SWITCH	MRA	
Method for Determining Maximum Fair Price Refund Amount	MRA	
Quantity of Selected Drug	MRA	
Amount of Funds Authorized		

Field	Segment
Amount of Funds Requested	MRA
Total Maximum Fair Price Refund Amount	MRA
Maximum Fair Price Refund Adjustment (Yes or No)	
Maximum Fair Price Refund Transmission Date and Time	MRA

The Manufacturer Refund Notice, Manufacturer Refund Advice, and Manufacturer Refund Receipt record data fields are included within the same Interface Control Document which is posted on the Medicare Transaction Facilitator General Resources webpage.

# 6.1.2 Data Exchange between MTF DM and Dispensing Entities and Third-Party Support Entities

 835s / Reporting: MTF DM provides 835s and summary reporting in the MTF DM user interface, with the ability for dispensing entities and third-party support entities to download data. See the <u>Draft MTF 835 Companion Guide</u> for more information about 835s.

## 7. Troubleshooting and Support

- If you have any questions about the MTF or the enrollment process or require technical assistance, please contact the MTF Help Desk at either 877-MTF-4HLP (877-683-4457) or <a href="MFPMedicareTransactionFacilitator@cms.hhs.gov">MFPMedicareTransactionFacilitator@cms.hhs.gov</a>. Hours of Operation: 7:00 a.m. 7:30 p.m. ET.
- If you have questions about how to update your NCPDP Pharmacy Database data, contact <a href="mailto:pharmacyhelp@ncpdp.org">pharmacyhelp@ncpdp.org</a>.
- If you have questions about CMS Identity Management, view the <u>CMS IDM</u> Documentation webpage.

### 8. MTF Resources and Links

- For more information on MTF, view the MTF Factsheet.
- For additional information and support for dispensing entities and third-party support entities, visit the Pharmacy and DE Resources webpage.
- Dispensing entities and third-party support entities can update their organization's information after enrollment, via the <u>NCPDP website</u>. (Primary manufacturers can update their information within the MTF.)
- <u>Information Collection Request for the Medicare Transaction Facilitator for 2026 and 2027 under Sections 11001 and 11002 of the Inflation Reduction Act (IRA)</u>

#### This document includes:

- A detailed timeline of file exchanges between DM and PM.
- A glossary describing each file's purpose, timing, sender, and description.
- A process flow diagram illustrating the interactions between DM and PM.
- Draft 835 Companion Guide

- Contains information regarding values and transaction sets that the MTF will supply in the 835 Electronic Remittance Advice to assist consumers to ingest an MTF 835.
- Medicare Drug Price Negotiation Program Final Guidance for 2027 and Manufacturer Effectuation of the Maximum Fair Price in 2026 and 2027
- Apache Parquet
- Medicare Transaction Facilitator General Resources (including MTF manufacturer and dispensing entity agreements)

### 9. Future Content

CMS will periodically update this User Guide as new components of the MTF are released to users. At the time of this initial release, CMS anticipates that future updates may include:

- Drug Data Processing System and compendia implementation
- MTF PM implementation
- Payment dashboards
- Manufacturer Refund Receipt

### **Appendix A: Acronyms**

Table 5. Acronyms

Acronym	Definition		
AM	Access Manager		
ASO	Authorized Signatory Official		
CMS	Centers for Medicare and Medicaid Services		
DBA	Doing Business As		
DDPS	Drug Data Processing System		
DE	Dispensing Entity		
DoS	Date of Service		
IDM	Identity Management (CMS' Identity Management System)		
MDRNG	Medicare Drug Rebate and Negotiation Group		
MFP	Maximum Fair Price		
MRA	Manufacturer Refund Advice		
MRN	Manufacturer Refund Notice		
MRR	Manufacturer Refund Receipt		
MTF	Medicare Transaction Facilitator		
MTF DM	Medicare Transaction Facilitator Data Module		
MTF PM	Medicare Transaction Facilitator Payment Module		

Acronym	Definition
NCPDP	National Council for Prescription Drug Programs
NPI	National Provider Identifier
SDRA	Standard Default Refund Amount
TPSE	Third-Party Support Entity
WAC	Wholesale Acquisition Cost

## **Appendix B: Record of Changes**

Table 6. Record of Changes

Version Number	Issue Date	Description of Change
1.0	6-9-25	N/A