

National Training Program



RESOURCES

The CMS National Training Program (NTP) is the official CMS source for consistent, accurate, and reliable information about CMS-administered programs—Medicare, Medicaid, the Children's Health Insurance Program. Materials are designed for use by CMS partners, stakeholders, not-for-profit professionals, and volunteers who work with consumers, their families, and caregivers to provide the information and assistance they need to make informed decisions about their health care coverage.

National Train-the-Trainer Workshops

Each year we host a series of face-to-face training events nationwide. These workshops are designed for partners who train others or counsel consumers. They include knowledge checks and exercises that reinforce learning and keep sessions lively and interesting.

PowerPoint® Presentations/Training Modules

We've developed a series of stand-alone training modules on a variety of topics relating to CMS's Programs. Each presentation includes slides with speaker's notes that can be tailored to meet the needs of your audience. These are also available in Spanish.

Monthly Update Webinars

Our monthly webinar training series features CMS policy experts who discuss current topics and answer questions. Sessions are recorded and archived, along with a transcript and corresponding PowerPoint® presentations for easy access.

Web-Based Training

We provide virtual training sessions to keep our nationwide partners current on a variety of topics. We also offer webinars that allow participants to earn Continuing Education Units (CEUs).

Job Aids

We have a series of job aids and learning tools that supplement our training materials. Job aids provide details on key concepts in easy-to-understand formats, reinforce program knowledge, and encourage retention and understanding.

Medicare Plan Finder Products

We offer a comprehensive set of tutorials and a Tip Sheet to help you maximize your Plan Finder results. These tutorials include Getting Started with Plan Finder, Entering Your Prescription Drugs, Refining and Sorting Plan Results, and Comparing Plans.

Videos

We offer videos, including *Medicare Basics in American Sign Language* (ASL) to help educate and enhance training sessions.

Visit our website and join our e-mail list to receive notices about our webinars, workshops and resources. CMS.gov/Outreach-and-Education/Training/CMSNationalTrainingProgram/index.html