DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services 7500 Security Boulevard Baltimore, Maryland 21244-1850



MEDICARE-MEDICAID COORDINATION OFFICE

DATE: June 05, 2023

TO: Medicare-Medicaid Plan

FROM: Lindsay P. Barnette

Director, Models, Demonstrations & Analysis Group

SUBJECT: New York FIDA-IDD MMP: Release of Final Contract Year 2024 Model Materials

Accompanying this memorandum are the new model materials for Contract Year (CY) 2024 developed jointly by CMS and New York for the Medicare-Medicaid Plan (MMP) operating in the New York Fully Integrated Duals Advantage for individuals with Intellectual and Developmental Disabilities (FIDA-IDD) capitated financial alignment model demonstration. There were minimal updates to the models for CY 2024. The New York FIDA-IDD MMP may only use the CY 2024 models for CY 2024.

We are issuing the following model materials to support compliance with provisions in the three-way contract, as further described in the Marketing Guidance for the New York FIDA-IDD MMP:

- **Annual Notice of Changes (ANOC):** The ANOC must be received by current Participants by September 30, 2023 and posted on the plan's website by October 15, 2023.
- Participant Handbook/Evidence of Coverage (EOC) Chapters 1-12: The Participant Handbook (or a separate notice to alert Participants how to access or receive the Participant Handbook) must be received by current Participants by October 15, 2023 and posted on the plan's websites by October 15, 2023.
- Summary of Benefits (SB): The SB must be available by October 15, 2023, but can be released as early as October 1, 2023, and posted on the plan's website by October 15, 2023.
- **Provider and Pharmacy Directory:** The directory (or a separate notice to alert Participants how to access or receive the directory) must be received by current Participants no later than October 15, 2023. The directory must be available to current and prospective Participants and posted on the plan's websites by October 15, 2023.
- List of Covered Drugs (Formulary): The formulary (or a separate notice to alert Participants how to access or receive the formulary) must be received by current Participants no later than

October 15, 2023 and available to current and prospective Participants and posted on the plan's website by October 15, 2023.

• **Drug-only Explanation of Benefits (EOB):** The New York FIDA-IDD MMP is required to meet the Part D EOB requirements under 42 CFR 423.128(e) to send Participants Part D claims information for each month in which they incur any drug claims. The New York FIDA-IDD MMP must meet this requirement by using the New York FIDA-IDD MMP-specific Drug-only EOB model provided by CMS and New York.

• Participant ID Card

• Integrated Denial Notices

- o Instructions for the Integrated Coverage Determination Notice (ICDN) Models
- o ICDN Model 1: Coverage Determination Notice (Service Plan Update)
- o ICDN Model 2: Coverage Determination Notice (Service Plan Update)
- o ICDN Model 3: Coverage Determination Notice

• Appeals and Grievance Notices

- o Appeal Notice 1: Acknowledgment of Appeal
- o Appeal Notice 2: Expedited Appeal Request Denial
- o Appeal Notice 3: In-Person Appeal Review
- o Appeal Notice 4: Appeal Decision Notice (Approval)
- o Appeal Notice 5: Appeal Decision Notice (Denial)
- o Appeal Notice 6: Acknowledgment of Auto-Forward of Appeal
- o Appeal Notice 7: Notice of Appeal Decision Delay
- o Appeal Notice 8: Request for Additional Information
- o Grievance Notice 1: Grievance Decision Notice
- o Grievance Notice 2: Notice of Grievance Delay

• Plan-Delegated Enrollment Notices

- o P1 Notice: Exhibit 5a/5b (Plan Welcome Letter)
- o P2 Notice: Exhibit 30 (Address Verification Form)
- o P3 Notice: Model Advance Notice of Disruptive Behavior
- P4 Notice: Model Notice of Request for Involuntary Disensollment Due to Disruptive Behavior
- o P5 Notice: Model Involuntary Disenrollment Denial Notice

Part D Notices

- Excluded Provider Model Letter
- Transition Model Letter
- o Prescription Transfer Model Notice

This memorandum and the attached models will also be posted to the Medicare-Medicaid Coordination Office's Information and Guidance for Plans webpage at <a href="www.cms.gov/Medicare-Medicaid-Coordination/Medicare-Medicaid-Coordination/Medicare-Medicaid-Coordination-Medicaid-Coordinati

Office/FinancialAlignmentInitiative/MMPInformationandGuidance/MMPMarketingInformationandResources, grouped alphabetically by state under the "State-Specific Information" heading.

We encourage the plan to work closely with their marketing reviewers and Contract Management Team to ensure timely submission and approval of all required CY 2024 materials, as well as timely and complete entry of Actual Mail Dates for ANOCs. If you have any questions about the contents of this memorandum, please contact the Medicare-Medicaid Coordination Office at MMCOCapsModel@cms.hhs.gov.