

Payment Year 2012

Contract-Specific Risk Adjustment Data Validation

Questions and Answers

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Introduction

The Centers for Medicare & Medicaid Services (CMS) conducts contract-specific Risk Adjustment Data Validation (RADV) audits to confirm that enrollees' medical diagnoses, submitted by Medicare Advantage (MA) organizations for the calculation of risk adjusted payments, are supported by medical record documentation. When unsupported diagnoses are identified in RADV, it could lead to CMS making overpayment determinations and collecting these overpayments from MA organizations.

Below are answers to general questions about the Payment Year (PY) 2012 MA contract-specific RADV audits. CMS may periodically update this document to add and/or clarify questions and answers. Please review the log at the end of this document for a history of updates made.

Questions and Answers

Q1: What recourse does an MA organization have if it disagrees with audit results communicated by CMS in a PY 2012 audit report?

A1: An MA Organization that disagrees with MA RADV audit results has up to sixty (60) days to appeal medical record review determinations and/or payment error calculations included in an issued audit report. More information about the MA RADV appeals process is found in regulations at [42 CFR 422.311 \(c\)](#) and in the RADV Reconsideration Appeal Guidance published on 01/16/2025 on the CMS' [RADV Webpage](#).

Q2: What method was used to calculate overpayments for the PY 2012 contract-specific RADV audits?

A2: CMS published the PY 2012 payment error calculation method on 05/13/2025 on CMS' [RADV Webpage](#).

Q3: What are the results of the CMS PY 2012 contract-specific RADV audits?

A3: The following table contains PY 2012 RADV results by audited contract, sorted by parent organization:

Parent Organization	Contract Number	Contract Name	Total Overpayment
Aetna Inc.	H0523	Aetna Health of California Inc.	\$199,901.20
Aetna Inc.	H2663	Coventry Health Care of Missouri, Inc	\$139,119.82
Aetna Inc.	H3959	HealthAmerica Pennsylvania, Inc.	\$178,505.30

America's 1st Choice Holdings of Florida, LLC	H5594	Optimum Healthcare, Inc.	\$0.00
Blue Cross and Blue Shield of Minnesota	H2425	Blue Plus	\$10,975.02
CIGNA	H2108	Bravo Health Mid-Atlantic, Inc.	\$571,726.39
CIGNA	H4513	HealthSpring Life & Health Insurance Company, Inc.	\$312,523.60
Essence Group Holdings Corporation	H2610	Essence Healthcare, Inc.	\$20,092.95
Gundersen Lutheran Health System Inc.	H5262	Gundersen Health Plan	\$0.00
Health Net, Inc.	H0562	Health Net of California, Inc.	\$133,211.52
Henry Ford Health System	H2312	Health Alliance Plan of Michigan	\$0.00
Humana Inc.	H1019	CarePlus Health Plans, Inc.	\$341,195.40
Humana Inc.	H1036	Humana Medical Plan, Inc.	\$202,665.66
Humana Inc.	H1951	Humana Health Benefit Plan of Louisiana, Inc.	\$228,488.72
Humana Inc.	H2944	Humana Insurance Company	\$351,441.97
Humana Inc.	H4007	Humana Health Plans of Puerto Rico, Inc.	\$463,563.58
Medical Card System, Inc.	H5577	MCS Advantage, Inc.	\$169,464.36
Molina Healthcare, Inc.,	H5810	Molina Healthcare of California	\$131,095.77
Molina Healthcare, Inc.,	H5926	Molina Healthcare of Michigan, Inc.	\$230,932.32
New West Health Services	H2701	New West Health Services	\$1,828.29
Orange County Health Authority	H5433	Orange County Health Authority	\$54,735.41
PH Holdings, LLC	H1961	Peoples Health, Inc.	\$183,983.32
Touchstone Health Partnership, Inc	H3327	Touchstone Health HMO, Inc.	\$1,183,402.24
UnitedHealth Group, Inc.	H0251	UnitedHealthcare Plan of The River Valley, Inc.	\$0.00
UnitedHealth Group, Inc.	H5420	Medica Healthcare Plans, Inc.	\$290,832.64
UnitedHealth Group, Inc.	H5652	Sierra Health And Life Insurance Company, Inc.	\$0.00
UnitedHealth Group, Inc.	R5287	UnitedHealthcare Insurance Company	\$0.00
UnitedHealth Group, Inc.	R7444	UnitedHealthcare Insurance Company	\$40,532.64
Universal American Corp.	H2775	American Progressive Life & Hlth Ins Company of Ny	\$171,761.51
UPMC Health System	H3907	UPMC Health Plan, Inc.	\$103,779.76

Document History

Version Number	Date Published	Summary of Change(s)
1	05/13/2025	Original document.