Part II: Accessing and Navigating the Physician Compare Preview Portal

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Acronyms

- APM – Alternative Payment Model
- CAHPS – Consumer Assessment of Healthcare Providers and Systems
- CMS – Centers for Medicare & Medicaid Services
- HARP – HCQIS (Health Care Quality Information Systems) Access Roles and Profile
- MIPS – Merit-based Incentive Payment System
- QCDR – Qualified Clinical Data Registry
- QPP – Quality Payment Program
- TIN – Taxpayer Identification Number
Agenda

• Accessing and Navigating the Physician Compare Preview Portal*

*Please note that this is part two of a two-part presentation. The first part is also available and provides background information about Physician Compare.
Accessing and Navigating the Physician Compare Preview Portal
• Clinicians and groups have a 60-day Preview Period to review their performance information prior to it being publicly reported on Physician Compare (§ 414.1395(d)). The Preview Period will be the first chance for clinicians and groups to review their PY 2018 performance information targeted for public reporting on Physician Compare starting in 2020.

• Clinicians and groups who are not MIPS eligible (i.e. voluntary reporters) and MIPS APM participants who voluntarily submitted PY 2018 MIPS performance information will have the opportunity to opt-out of having their PY 2018 performance information publicly reported on Physician Compare.

• The Preview Period is targeted to begin on June 22, 2020 at 10:00 a.m. Eastern Time (or 7:00 a.m. Pacific Time) and ends on August 20, 2020 at 8:00 p.m. Eastern Time (or 5:00 p.m. Pacific Time). Subscribe to the Physician Compare listserv to receive updates about when the preview period will open.

• Clinicians and groups will be able to preview their performance information by accessing the Quality Payment Program.
How to Preview Your Information

Step 1 – Log in

• Log in to the Quality Payment Program using your HARP credentials.

• Forgot your credentials? Go to the CMS Enterprise Portal to reset your user ID or password.

• Don't have a user account yet? Visit the CMS Enterprise Portal to create one, or call 1-866-288-8292. For TTY: 1-877-715-6222.

Note: You must log in using a Security Official or Staff User role. You will not be able to preview your information using a Clinician role.
How to Preview Your Information

Step 2 – Navigate to the Physician Compare preview

- Select “Physician Compare Preview” from the left-hand navigation bar.
How to Preview Your Information

Step 3 – Select a group or clinician

• For a group, select “View Practice Details” for the group you are interested in.
Step 3 (cont’d) – Select a group or clinician

• If you are a clinician and want to preview individual data, from the group preview landing page, scroll down to the “Connected Clinicians” section and select the “View Individual Preview” button for the individual clinician of interest.
How to Preview Your Information

Step 4 – View quality data

• Select “Quality” from the left-hand navigation.
How to Preview Your Information

Step 4 (cont’d) – View quality data

• Review MIPS and QCDR quality data on the performance tab.

• Review CAHPS for MIPS quality data on the patient survey scores tabs (group only).
How to Preview Your Information

Step 5 – View Promoting Interoperability data

• Select “Promoting Interoperability” from the left-hand navigation.
How to Preview Your Information

Step 5 (cont’d) – View Promoting Interoperability data

• Review Promoting Interoperability data on the general information and performance tabs.
How to Preview Your Information

Step 6 – View Improvement Activities data

• Select “Improvement Activities” from the left-hand navigation.
How to Preview Your Information

Step 6 (cont’d) – View Improvement Activities data

- Review Improvement Activities data.
How to Preview Your Information

Step 7 – View Downloadable Database data

• Select “Downloadable Database” from the left-hand navigation.
Step 7 (cont’d) – View Downloadable Database data

• Review sections for performance scores, attestations, performance category scores, and final scores.

Downloadable Database

The Physician Compare Downloadable Database is an online collection of datasets on Data.Medicare.gov. All data included on Physician Compare profile pages will be included in the Downloadable Database. Additionally, data that meet all of the public reporting standards, except for the requirement that it resonates with patients, will also be included in the Physician Compare Downloadable Database. The measure titles can be found in the crosswalks posted on the Physician Compare Initiative Page. Performance information available for preview in the Downloadable Database may include quality measures, promoting interoperability (PI) measures and attestations, improvement activities (IA) attestations, and Final Score and Performance Category scores (Quality, Cost, Promoting Interoperability, and Improvement Activities).

If applicable, this is how your 2018 group Physician Compare data, including performance category scores, Final Score, denominators, and information about the benchmark and star rating values, will display in the Physician Compare Downloadable Database. Note: The download function is not available because this is only a preview of what your data will look like in the Physician Compare Downloadable Database.

2018 Physician Compare Downloadable Database

PY 2018 Group Performance Database

PY 2018 Patient Experience Database
Opt-out of Public Reporting on Physician Compare

- Some clinicians and groups with performance information available for preview may be eligible to opt-out of having their PY 2018 performance information publicly reported on Physician Compare.

Voluntary Reporters¹

- Clinician or group that submitted MIPS performance information but was not MIPS eligible during PY 2018.
- May opt-out of having performance information publicly reported on Physician Compare.

Clinicians who participated in a MIPS APM in PY 2018

- May opt-out of having measure- and attestation-level performance information publicly reported on Physician Compare during the 30-day Preview Period.
- MIPS final scores and performance category scores will be publicly reported in the Physician Compare Downloadable Database.

¹Note: Voluntary reporting does not apply to clinicians who participated in an Advanced APM and were considered QPs during performance year 2018.
How to Opt-out of Public Reporting on Physician Compare

Step 1 – Navigate to the “Overview” page and select the opt-out link.
How to Opt-out of Public Reporting on Physician Compare

Step 2 – Verify that you are opting out for the correct group or clinician.

• Review the information and verify that this is you or your group.
• Select the green “Opt-out” button to continue and confirm.
How to Opt-out of Public Reporting on Physician Compare

Step 3 – Confirm your decision.
• Confirm your decision by typing “CONFIRM” and selecting the “CONFIRM” button.
• This option is permanent and cannot be changed later. Once you confirm your decision, you will not be able to opt back in.
Step 4 – Verify that the opt-out was successful.
Questions about the Physician Compare Preview Period?

- Forgot your credentials? Go to the CMS Enterprise Portal to reset your user ID or password.
- Don’t have a user account yet? Visit the CMS Enterprise Portal to create one, or call 1-866-288-8292. For TTY: 1-877-715-6222.
- Contact PhysicianCompare-Helpdesk@AcumenLLC.com if you have scores that do not match your performance feedback report or if you have questions about the Physician Compare Preview Period.
- Visit the Physician Compare Initiative page for the following additional information and resources about the Preview Period:
  – Guide to the Physician Compare Preview Period
  – 2018 Clinician Performance Information Available for Preview
  – 2018 Group Performance Information Available for Preview
  – Part I: 2018 Quality Payment Program Performance Information (Presentation)
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