

Physician Compare Preview Period

Part II: Accessing and Navigating the Physician Compare Preview Portal

Presenters:

Jennifer Harris, Centers for Medicare & Medicaid Services

Allison Newsom, Westat

Acronyms

- APM – Alternative Payment Model
- CAHPS – Consumer Assessment of Healthcare Providers and Systems
- CMS – Centers for Medicare & Medicaid Services
- HARP – HCQIS (Health Care Quality Information Systems) Access Roles and Profile
- MIPS – Merit-based Incentive Payment System
- QCDR – Qualified Clinical Data Registry
- QPP – Quality Payment Program
- TIN – Taxpayer Identification Number

Agenda

- Accessing and Navigating the Physician Compare Preview Portal*

*Please note that this is part two of a two-part presentation. The first part is also available and provides background information about Physician Compare.

Accessing and Navigating the Physician Compare Preview Portal

Preview Period Overview

- Clinicians and groups have a 60-day Preview Period to review their performance information prior to it being publicly reported on Physician Compare (§ 414.1395(d)). The Preview Period will be the first chance for clinicians and groups to review their PY 2018 performance information targeted for public reporting on Physician Compare starting in 2020.
- Clinicians and groups who are not MIPS eligible (i.e. voluntary reporters) and MIPS APM participants who voluntarily submitted PY 2018 MIPS performance information will have the opportunity to opt-out of having their PY 2018 performance information publicly reported on Physician Compare.
- The Preview Period is targeted to begin on June 22, 2020 at 10:00 a.m. Eastern Time (or 7:00 a.m. Pacific Time) and ends on August 20, 2020 at 8:00 p.m. Eastern Time (or 5:00 p.m. Pacific Time). [Subscribe](#) to the Physician Compare listserv to receive updates about when the preview period will open.
- Clinicians and groups will be able to preview their performance information by accessing the [Quality Payment Program](#).

How to Preview Your Information

Step 1 – Log in

- Log in to the [Quality Payment Program](#) using your HARP credentials.
- Forgot your credentials? Go to the CMS Enterprise Portal to reset your [user ID](#) or [password](#).
- Don't have a user account yet? Visit the [CMS Enterprise Portal](#) to create one, or call 1-866-288-8292. For TTY: 1-877-715-6222.

Note: You must log in using a Security Official or Staff User role. You will not be able to preview your information using a Clinician role.

Sign in to QPP

USER ID

PASSWORD

☐ Show password

Forgot your user id or password? [Recover ID or reset password](#)

STATEMENT OF TRUTH

In order to sign in, you must agree to this: I certify to the best of my knowledge that all of the information that will be submitted will be true, accurate, and complete. If I become aware that any submitted information is not true, accurate, and complete, I will correct such information promptly. I understand that the knowing omission, misrepresentation, or falsification of any submitted information may be punished by criminal, civil, or administrative penalties, including fines, civil damages, and/or imprisonment.

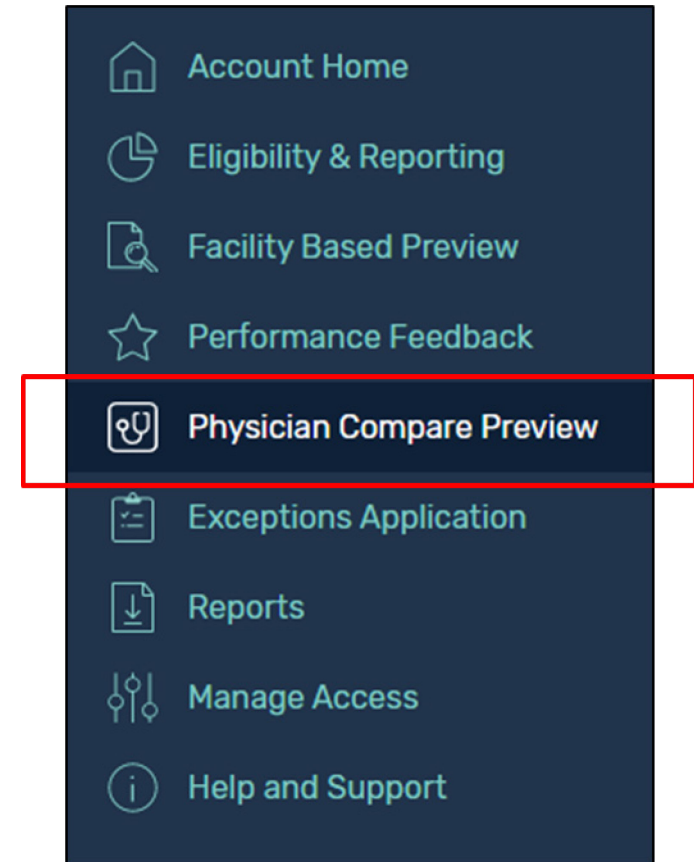
☐ Yes, I agree.

[Sign in](#) > [Don't have an account? Register](#)

How to Preview Your Information

Step 2 – Navigate to the Physician Compare preview

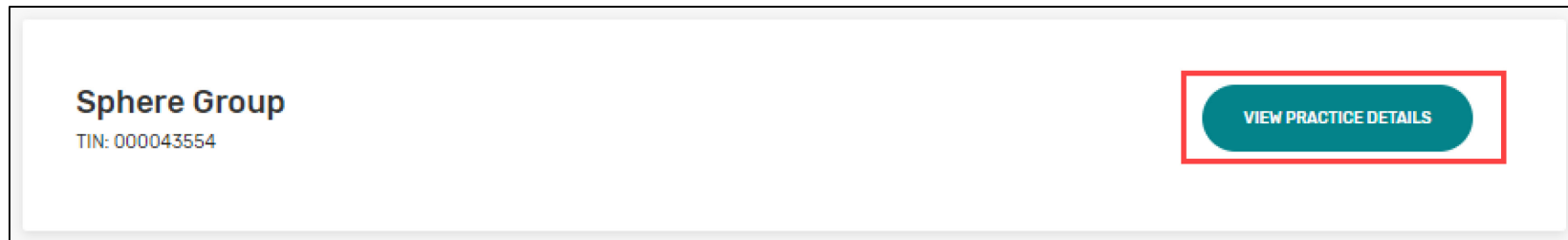
- Select “Physician Compare Preview” from the left-hand navigation bar.



How to Preview Your Information

Step 3 – Select a group or clinician

- For a group, select “View Practice Details” for the group you are interested in.



How to Preview Your Information

Step 3 (cont'd) – Select a group or clinician

- If you are a clinician and want to preview individual data, from the group preview landing page, scroll down to the “Connected Clinicians” section and select the “View Individual Preview” button for the individual clinician of interest.

Connected Clinicians

Below are the clinicians connected to the group above. Select an individual clinician to view their individual 2018 Physician Compare performance information available for preview. If clinicians in your group submitted performance information through more than one group, they may have additional performance information available for preview. Clinicians should preview information under each group through which they submitted data.

Showing 1 - 2 of 2 clinicians

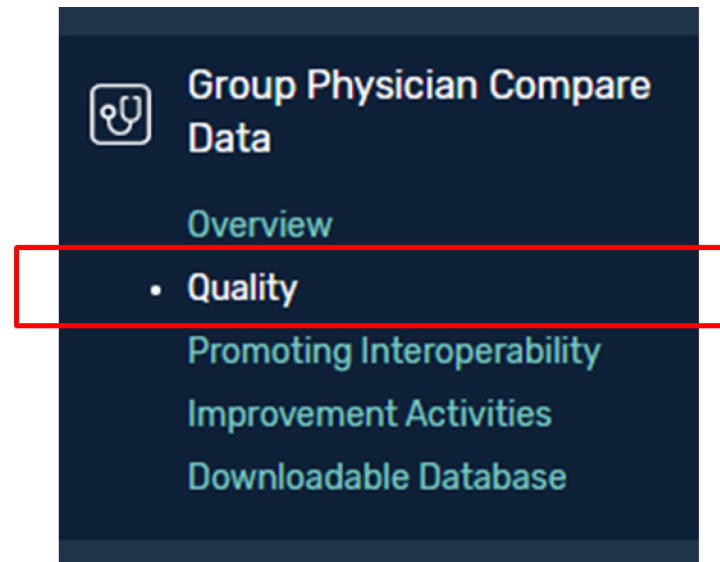
Clifford Cloud at Exclusive Group
NPI: 0002357107

VIEW INDIVIDUAL PREVIEW

How to Preview Your Information

Step 4 – View quality data

- Select “Quality” from the left-hand navigation.



How to Preview Your Information

Step 4 (cont'd) – View quality data

- Review MIPS and QCDR quality data on the performance tab.
- Review CAHPS for MIPS quality data on the patient survey scores tabs (group only).

Quality

Exclusive Group
TIN: 000374747

Performance

Patient Survey Scores

MIPS Quality Performance

If your group submitted 2018 Merit-based Incentive Payment System (MIPS) quality measures that are available for public reporting and meet the public reporting standards, Physician Compare will display star ratings and measures in plain language on your group's profile page to give users more context to best understand performance scores. Star ratings help users accurately evaluate performance scores since these ratings provide a point of comparison. The measure titles can be found in the crosswalks posted on the [Physician Compare Initiative Page](#).

If applicable, this is how your 2018 group quality performance data will display on Physician Compare.

Preventive care: General health

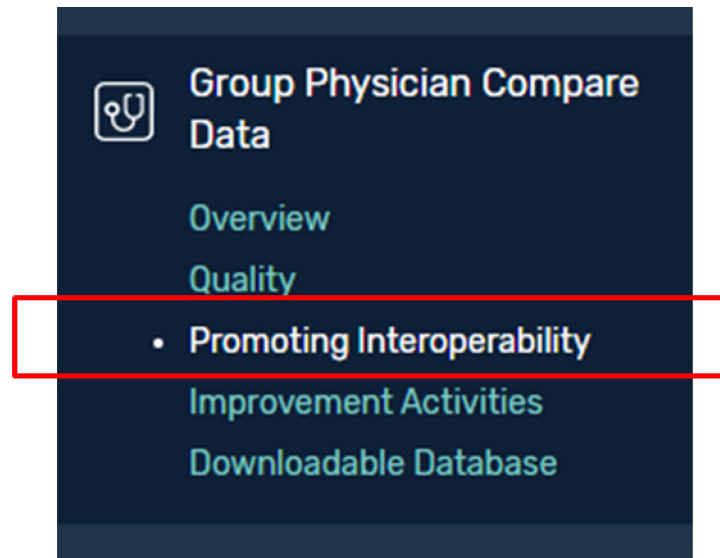
Some groups do a better job than others providing care that keeps patients healthy. Medicare gave this group a star rating based on how well the group did on each measure compared to the best performers.

Measure Name Expand All	Star Rating
Screening for an unhealthy body weight and developing a follow-up plan.	★★★★☆

How to Preview Your Information

Step 5 – View Promoting Interoperability data

- Select “Promoting Interoperability” from the left-hand navigation.



How to Preview Your Information

Step 5 (cont'd) – View Promoting Interoperability data

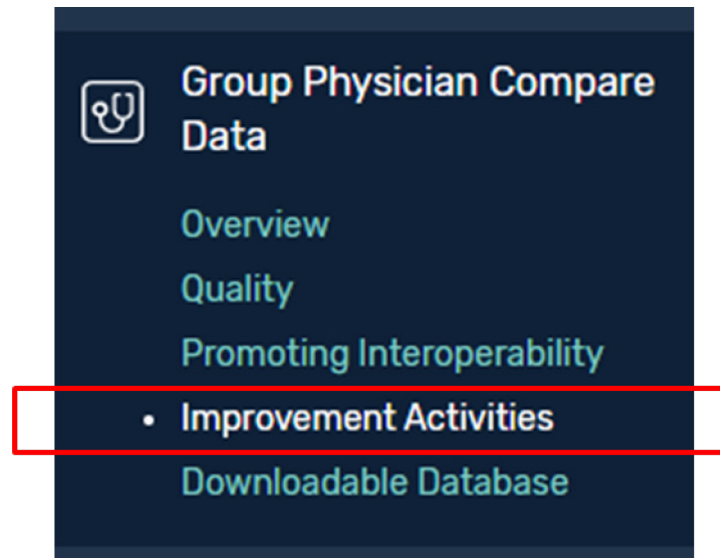
- Review Promoting Interoperability data on the general information and performance tabs.

The screenshot shows the 'Promoting Interoperability' page for an 'Exclusive Group' with TIN: 000374747. The left sidebar contains navigation links: 'Account Home', 'Exclusive Group', 'Switch Practice', 'Group Physician Compare Data' (with sub-links: 'Overview', 'Quality', 'Promoting Interoperability', 'Improvement Activities', 'Downloadable Database'), and a 'COLLAPSE' button. The main content area has two tabs: 'General Information' (selected) and 'Performance'. Under 'General Information', the section is titled 'Promoting Interoperability (PI) Attestations'. It explains that if a group submitted PI information in 2018, a green checkmark (✓) will be displayed on their profile page. It also states that if applicable, the 2018 group PI performance information will be displayed. A paragraph describes how groups can choose activities to demonstrate use of secure electronic health record technology, with information being publicly reported on Physician Compare by displaying a green checkmark. Below this, two attestations are listed in a box: 'This group is a successful performer in the Electronic Health Record Technology performance category.' and 'Analyzes security risk and implements electronic security updates.'

How to Preview Your Information

Step 6 – View Improvement Activities data

- Select “Improvement Activities” from the left-hand navigation.



How to Preview Your Information

Step 6 (cont'd) – View Improvement Activities data

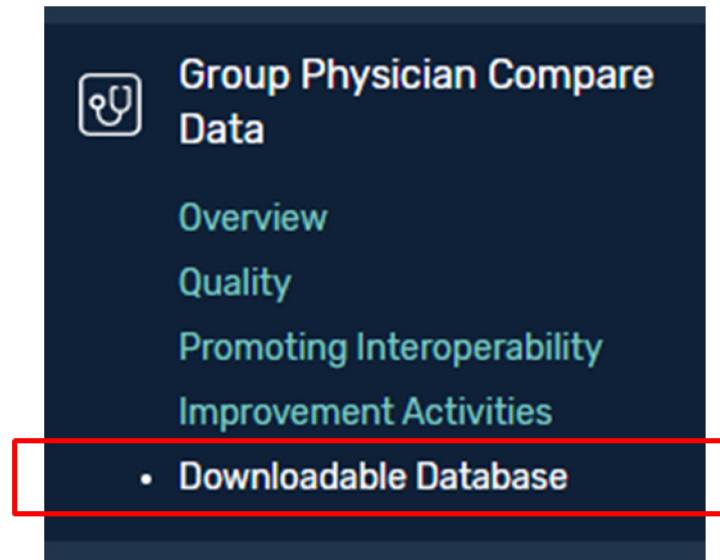
- Review Improvement Activities data.

The screenshot shows a web interface for reviewing improvement activities. On the left is a dark blue sidebar with the following elements: 'Exclusive Group' with TIN: 000374747, a 'Switch Practice' button with a right arrow, 'Group Physician Compare Data' with a sub-menu containing 'Overview', 'Quality', 'Promoting Interoperability', 'Improvement Activities' (highlighted with a white dot), and 'Downloadable Database', and a 'COLLAPSE' button at the bottom. The main content area has a teal header with '2018 Physician Compare Preview' and 'Improvement Activities', followed by 'Exclusive Group' and 'TIN: 000374747'. Below this is a section titled 'Improvement Activities (IA)' with explanatory text about MIPS reporting and a link to the 'Physician Compare Initiative Page'. A note states: 'If applicable, this is how your 2018 IA performance information will display on Physician Compare.' Two examples are shown in white boxes: 1) A green checkmark followed by 'Providing 24/7 access to clinicians and groups who have access to patients' medical records for advice about urgent care.' 2) A green checkmark followed by 'Collecting and following-up on patient experience and satisfaction data related to patient engagement.'

How to Preview Your Information

Step 7 – View Downloadable Database data

- Select “Downloadable Database” from the left-hand navigation.



How to Preview Your Information

Step 7 (cont'd) – View Downloadable Database data

- Review sections for performance scores, attestations, performance category scores, and final scores.

Downloadable Database

The Physician Compare Downloadable Database is an online collection of datasets on [Data.Medicare.gov](https://data.medicare.gov). All data included on Physician Compare profile pages will be included in the Downloadable Database. Additionally, data that meet all of the public reporting standards, except for the requirement that it resonates with patients, will also be included in the Physician Compare Downloadable Database. The measure titles can be found in the crosswalks posted on the [Physician Compare Initiative Page](#). Performance information available for preview in the Downloadable Database may include quality measures, promoting interoperability (PI) measures and attestations, improvement activities (IA) attestations, and Final Score and Performance Category scores (Quality, Cost, Promoting Interoperability, and Improvement Activities).

If applicable, this is how your 2018 group Physician Compare data, including performance category scores, Final Score, denominators, and information about the benchmark and star rating values, will display in the Physician Compare Downloadable Database. Note: The download function is not available because this is only a preview of what your data will look like in the Physician Compare Downloadable Database.

2018 Physician Compare Downloadable Database

PY 2018 Group Performance Database



PY 2018 Patient Experience Database



Opt-out of Public Reporting on Physician Compare

- Some clinicians and groups with performance information available for preview may be eligible to opt-out of having their PY 2018 performance information publicly reported on Physician Compare.

Voluntary Reporters¹

- Clinician or group that submitted MIPS performance information but was not MIPS eligible during PY 2018.
- May opt-out of having performance information publicly reported on Physician Compare.

Clinicians who participated in a MIPS APM in PY 2018

- May opt-out of having measure- and attestation-level performance information publicly reported on Physician Compare during the 30-day Preview Period.
- MIPS final scores and performance category scores will be publicly reported in the Physician Compare Downloadable Database.

¹Note: Voluntary reporting does not apply to clinicians who participated in an Advanced APM and were considered QPs during performance year 2018.

How to Opt-out of Public Reporting on Physician Compare

Step 1 – Navigate to the “Overview” page and select the opt-out link.

The screenshot shows the '2018 Physician Compare Preview' interface. On the left is a dark sidebar with the following elements: 'Exclusive Group' with TIN: 000466369, 'CLIFFORD CLOUD' with NPI: 0235657968, a 'Switch Practice' button, and a section for 'Individual Physician Compare Data' containing links for 'Overview', 'Promoting Interoperability Improvement Activities', and 'Downloadable Database'. The main content area has a teal header with '2018 Physician Compare Preview' and 'Overview'. Below this, it identifies the 'Clifford Cloud of Exclusive Group' with NPI: 0235657968 and TIN: 000466369. A paragraph explains that users can preview individual clinician performance by clicking on categories. Below this, the 'Clifford Cloud' header is followed by TIN and NPI numbers, and a red-bordered link that says 'Click here to opt-out of having your 2018 MIPS performance information publicly reported on Physician Compare'. At the bottom, there are three boxes for 'Promoting Interoperability', 'Improvement Activities', and 'Downloadable Database', each with a 'PREVIEW DATA' link.

2018 Physician Compare Preview

Overview

Clifford Cloud of Exclusive Group
NPI: 0235657968 | TIN: 000466369

Preview your individual clinician 2018 Physician Compare performance information by clicking on one of the performance categories below. If you submitted performance information through more than one group, you may have additional performance information available for preview. Clinicians should preview information under each group through which they submitted data.

Clifford Cloud

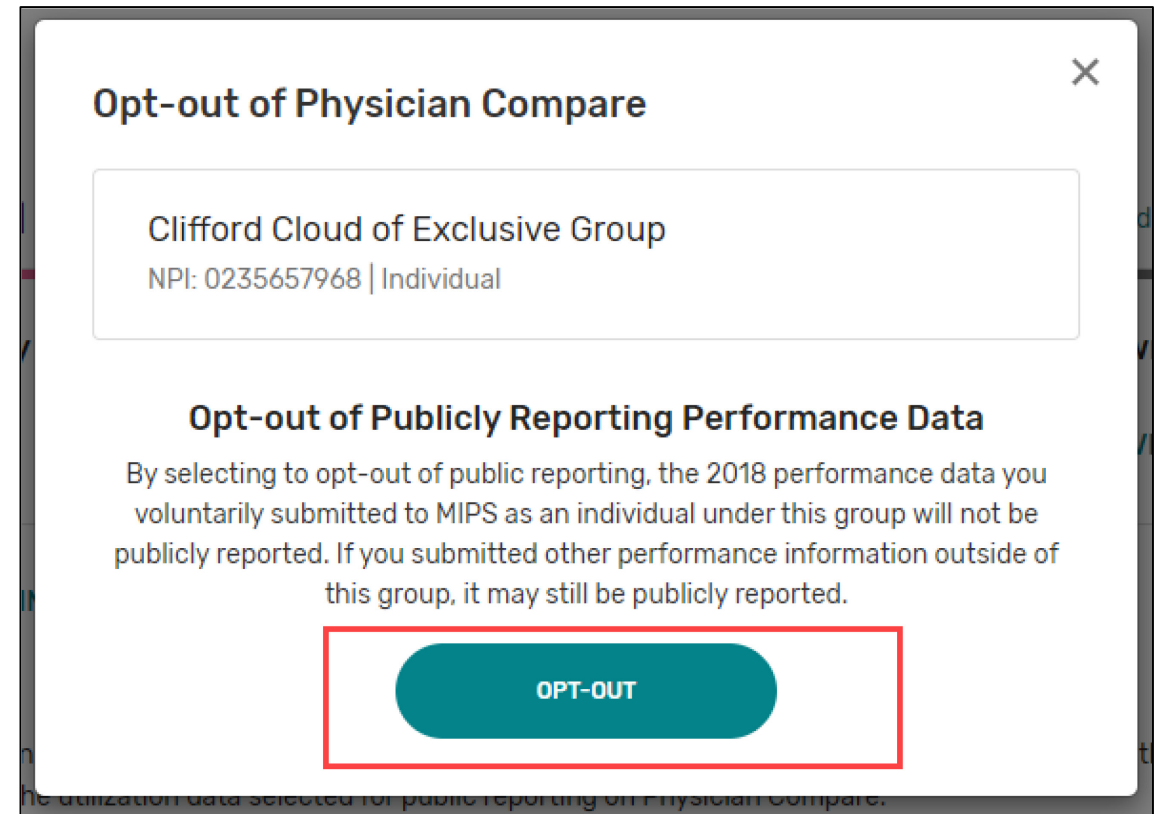
TIN: 000466369 | NPI: 0235657968 | [Click here to opt-out of having your 2018 MIPS performance information publicly reported on Physician Compare](#)

Promoting Interoperability	Improvement Activities	Downloadable Database
PREVIEW DATA	PREVIEW DATA	PREVIEW DATA

How to Opt-out of Public Reporting on Physician Compare

Step 2 – Verify that you are opting out for the correct group or clinician.

- Review the information and verify that this is you or your group.
- Select the green “Opt-out” button to continue and confirm.



Opt-out of Physician Compare

Clifford Cloud of Exclusive Group
NPI: 0235657968 | Individual

Opt-out of Publicly Reporting Performance Data

By selecting to opt-out of public reporting, the 2018 performance data you voluntarily submitted to MIPS as an individual under this group will not be publicly reported. If you submitted other performance information outside of this group, it may still be publicly reported.

OPT-OUT

How to Opt-out of Public Reporting on Physician Compare

Step 3 – Confirm your decision.

- Confirm your decision by typing “CONFIRM” and selecting the “CONFIRM” button.
- This option is **permanent** and **cannot be changed later**. Once you confirm your decision, you will not be able to opt back in.

×

Are you sure?

Clifford Cloud of Exclusive Group
NPI: 0235657968 | Individual

Opt-out of Publicly Reporting Performance Data
By selecting to opt-out of public reporting, the 2018 performance data you voluntarily submitted to MIPS as an individual under this group will not be publicly reported. If you submitted other performance information outside of this group, it may still be publicly reported.

×

 This action is permanent and cannot be changed later.

Please type "CONFIRM"

CONFIRM

[Cancel](#)

How to Opt-out of Public Reporting on Physician Compare

Step 4 – Verify that the opt-out was successful.

Clifford Cloud
TIN: 000466369 | NPI: 0235657968

⚠ This clinician did not meet the MIPS group eligibility requirements and has elected to opt out of having their PY 2018 MIPS performance data publicly reported.

Promoting Interoperability
[PREVIEW DATA](#)

Improvement Activities
[PREVIEW DATA](#)

Downloadable Database
[PREVIEW DATA](#)

Questions about the Physician Compare Preview Period?

- Forgot your credentials? Go to the CMS Enterprise Portal to reset your [user ID](#) or [password](#).
- Don't have a user account yet? Visit the [CMS Enterprise Portal](#) to create one, or call 1-866-288-8292. For TTY: 1-877-715-6222.
- Contact PhysicianCompare-Helpdesk@AcumenLLC.com if you have scores that do not match your performance feedback report or if you have questions about the Physician Compare Preview Period.
- Visit the [Physician Compare Initiative page](#) for the following additional information and resources about the Preview Period:
 - Guide to the Physician Compare Preview Period
 - 2018 Clinician Performance Information Available for Preview
 - 2018 Group Performance Information Available for Preview
 - Part I: 2018 Quality Payment Program Performance Information (Presentation)

Disclaimer

This presentation was current at the time it was published or uploaded onto the web. Medicare policy changes frequently so links to the source documents have been provided within the document for your reference.

This presentation was prepared as a service to the public and is not intended to grant rights or impose obligations. This presentation may contain references or links to statutes, regulations, or other policy materials. The information provided is only intended to be a general summary. It is not intended to take the place of either the written law or regulations. We encourage readers to review the specific statutes, regulations, and other interpretive materials for a full and accurate statement of their contents.