Physician Quality Reporting Initiative (PQRI) and Electronic Prescribing (eRx) Incentive Program Quick Reference Support Guide for Eligible Professionals

PQRI and eRx Incentive Program General Information

- How do I begin participating in PQRI and the eRx Incentive Program?
  See the "How To Get Started" section and the PQRI and eRx Incentive Program Tip Sheets in the "Educational Resources" sections of the Centers for Medicare & Medicaid (CMS) PQRI and eRx Incentive Program websites.
- Why can't I access the PQRI Portal?
- What are the reporting period(s)/reporting option(s) for PQRI and the eRx Incentive Program?
- Who do I contact for PQRI and eRx Incentive Program technical questions (i.e., measure analysis)?
- Who do I contact for questions regarding PQRI and eRx measure construct?

> **General PQRI Information:**
> http://www.cms.gov/PQRI
>
> **General eRx Incentive Program Information:**
> http://www.cms.gov/eRxIncentive
>
> **CMS PQRI FAQs** – Search for "PQRI"
>
> **CMS eRx FAQs** – Search for "eRx"

PQRI Feedback Report Availability and Access

- Do I have a PQRI feedback report available for this Tax Identification Number (TIN) or National Provider Identifier (NPI)?
  Go to the "Verify Report Portlet" at http://www.qualitynet.org/pqri
- Did I qualify for a PQRI and eRx incentive payment?
- When will my PQRI and eRx incentive payment be available?
- When will the PQRI and eRx feedback reports be available?
- How can I receive my NPI-level feedback report?
- How do I access my TIN-level PQRI feedback report?
- What if I cannot view my PQRI and eRx feedback report?
- Where can I find the PQRI Portal User Guide?
  http://www.cms.gov/PQRI/30_EducationalResources.asp

Individuals Authorized Access to the CMS Computer Services (IACS)

- I need help registering in IACS.
- I need help accessing my IACS account.
- I need help changing my IACS account.
- I need help approving users into my organization.

> **IACS Home**
> http://www.cms.gov/IACS

Contact the QualityNet Help Desk
Phone: 866-288-8912   Email: qnetsupport@sdps.org
7:00 a.m. - 7:00 p.m. CST

PQRI Quick Links

- Where can I find a list of qualified registries?
  http://www.cms.gov/PQRI/Downloads/Qualified_Registries_Phase4_eRxPQRI_06282010_FINAL.pdf
- Where can I find a list of Electronic Health Record (EHR) vendors?
  http://www.cms.gov/PQRI/Downloads/QualifiedEHRVendorsRvsd10282010.pdf
- When is the next PQRI National Provider Call and Open Door Forum?
  http://www.cms.gov/PQRI/04_CMSSponsoredCalls.asp
- Where can I find PQRI and eRx Incentive Program Job Aids?
  http://www.cms.gov/ContractorLearningResources/2009JAN/list.asp
  See Medicare Learning Network® (MLN) Matters articles SE0747, SE0753, and SE0754, under Related Links Inside CMS:
  http://www.cms.gov/IACS/04_Provider_Community.asp

PQRI Incentive Payment Calculation and Feedback Reports

- How was my 2008 PQRI incentive payment calculated?
  See: A Guide for Understanding the 2008 PQRI Incentive Payment
  http://www.cms.gov/PQRI/2008/list.asp
- How was my 2007 Re-Run PQRI incentive payment calculated?
  See: A Guide for Understanding the 2007 Re-Run PQRI Incentive Payment
  http://www.cms.gov/PQRI/33_2007_PQRI_Program.asp
- How do I interpret the 2007 Re-Run and 2008 PQRI Feedback Reports?
  See: User Guide: 2007 Re-Run and 2008 PQRI Feedback Reports and Addendum
  http://www.cms.gov/PQRI/2008/list.asp
- How do I access my PQRI Feedback Report?
  TIN level (organization) reports are available on the PQRI Portal. An IACS account is required to access the portal.
  http://www.qualitynet.org/pqri
  NPI level (individual) reports can be requested through your Medicare Contractor.
  http://www.cms.gov/MLNProducts/Downloads/CallCenterTollNumDirectory.zip

Incentive Payment Status

- Was my PQRI and eRx incentive payment sent?
- What is my PQRI and eRx incentive payment amount?
- What if I have questions about my Remittance Advice(s)?

Contact your Medicare Contractor

http://www.cms.gov/MLNProducts/Downloads/
CallCenterTollNumDirectory.zip

Medicare Provider Enrollment Updates

- Current Medicare enrollment information is required for an IACS account. An IACS account is needed to access the PQRI Portal and view TIN-level PQRI feedback reports.
  http://www.cms.gov/MedicareProviderSupEnroll
- If you have not billed the Medicare Program in more than a year or you have not updated your enrollment record with your designated Medicare Contractor since November 2003, you will need to complete the Medicare enrollment application (CMS-855I or the Internet-based PECOS enrollment application). You will not be able to receive your IACS account until the Medicare Contractor reviews and approves your Medicare enrollment application.
- After your Medicare enrollment information is approved, you will need to register in IACS to obtain a user ID and password. An IACS user ID and password is needed to access your TIN-level PQRI feedback report, which is available on the PQRI Portal at http://www.qualitynet.org/pqri. Please note that the IACS user ID and password is time-limited.
- Medicare Fee-For-Service Provider Enrollment Contact List
  http://www.cms.gov/MedicareProviderSupEnroll/downloads/contact_list.pdf

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