



DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850

Financial Services Group

February 25, 2016

SPAP, ADAP, and PAP Data Sharing Agreements Contact Information

Please use the following contact list for issues and questions related to your State Pharmaceutical Assistance Program (SPAP), State AIDS Drug Assistance Program (ADAP), or Patient Assistance Program (PAP) data sharing agreement with the Centers for Medicare & Medicaid Services (CMS):

Contract and Administrative Issues

For administrative or other implementation coordination issues under your data sharing agreement:

Name: Vanessa Jackson
Phone #: (410) 786-3276
Fax #: (410) 786-7030
E-mail: Vanessa.Jackson@cms.hhs.gov
Address: Centers for Medicare & Medicaid Services Office of Financial Management
Division of Medicare Benefit Coordination Mail Stop: C3-14-16
7500 Security Boulevard
Baltimore, MD 21244-1850

Technical Issues

For technical assistance after your data sharing agreement has been signed, please contact the Electronic Data Interchange (EDI) Representative assigned to you by the Benefits Coordination & Recovery Center (BCRC).

Escalating Technical Issues

In all complex electronic data management programs, there is the potential for an occasional breakdown in information exchange. If you have a program or technical problem involving your SPAP, ADAP, or PAP data exchange with CMS, the first person to contact is your own EDI Representative at the BCRC. Your EDI Representative should always be sought out first to help you find solutions for any questions, issues, or problems you have.

If, after working with your EDI Representative, you think your problem could benefit from help at a higher level, please contact the EDI Supervisor, Sharon Wu, at (646) 458-2231. Her email address is: swu@ehmedicare.com.

The EDI Director, with overall responsibility for the EDI Department, is Angel Pagan. Mr. Pagan can be reached at (646) 458-2121. Mr. Pagan's email address is: apagan@ehmedicare.com.