

Proposed PY 2017 Reporting Measure

Patient Experience of Care:

ICH CAHPS Survey Administration

| ICH CAHPS Administration | |
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| Measure Description | Facility administers the In-Center Hemodialysis CAHPS survey (ICH CAHPS) on a twice-yearly basis, using a third-party CMS-approved vendor, in accordance with specifications available at https://ichcahps.org and submits (via CMS-approved vendor) survey results to CMS. |
| Exclusions | <ol style="list-style-type: none"> 1. Facilities treating fewer than 30 eligible in-center hemodialysis adult patients during the “eligibility period,” which is defined as the year prior to the performance period 2. Facilities that treat fewer than 30 eligible in-center hemodialysis adult patients during the “eligibility period,” but are unable to obtain at least 30 completed surveys during the performance period 3. Facilities with a CCN open date on or after January 1, 2015 4. The following patients are excluded in the count of 30 eligible patients: <ol style="list-style-type: none"> a) Patients less than 18 years on the last day of the sampling window for the semiannual survey b) Patients receiving hemodialysis from their current facility for less than 3 months c) Patients receiving hospice care d) Patients currently residing in an institution, such as a residential nursing home or other long-term care facility, or a jail or prison |
| Data Sources | <ol style="list-style-type: none"> 1. ICH CAHPS 2. REMIS, CROWNWeb, and other CMS ESRD administrative data (form 2744 to obtain certification date and facility type) |
| Additional Information | <ol style="list-style-type: none"> 1. Facilities are required to register on the https://ichcahps.org website in order to authorize a CMS-approved vendor to administer the survey and submit data on their behalf. 2. Facilities are required to administer the survey twice during the performance period, using a CMS-approved vendor. 3. Facilities are required to ensure that vendors submit survey data to CMS by the date specified at https://ichcahps.org. 4. Additional specifications may be found at https://ichcahps.org. |