

Provide Accurate Information Directly (PAID) Act Testing Webinar



September 9, 2021

Presentation Overview



PAID Act Reminders



Testing



Important Dates



Resources to Assist You

Important Reminders



- The intention of the PAID Act is to help NGHP RREs better coordinate benefits by providing them with Part C and Part D data.
- CMS will provide up to 3 years of enrollment data for both Part C and Part D.
- Data will be supplied to RREs as part of the NGHP Query Response File.

PAID Act Reminders

Query Response File Changes

- 3 years of data, up to 12 instances, of each Part C and Part D will be provided. CMS will also be providing the most recent Part A and Part B enrollment information.
- The new Query Response File fields become effective for files received on or after 12/11/2021.
- Information will be provided via new fields.
- Beneficiaries with an MA+PD plan will have the data returned in both the Part C and Part D sections
- Full details about the change to the Query Response File can be found in the updated NGHP User Guide which is available on the NGHP User Guide page on CMS.gov.

S111 COBSW Beneficiary Lookup Changes

- Effective October 4th, 2021.
- Parts A, B, C, and Part D enrollment information will be returned when using the Beneficiary Lookup functionality.
- 3 Years of Part C and Part D information up to 12 instances each.
- When there are no Part C or Part D occurrences within 3 years, the Part C and D section of the screen will display “No Records Found”.
- DDE submitters will now have access to the Beneficiary Lookup function.

Test Plan



- The CMS HEW application, both the Windows and mainframe versions, will be modified to accept new information in an NGHP 271 X12 file and convert it to a fixed-length S111 Query Response flat file.
- The installation process of prior versions of the HEW software prevented a user from having two versions of HEW running on one computer.
- The HEW 5.0 installation process allows the prior version of HEW to co-exist with the new PAID Act version (HEW 5.0). The user will now be able to run the current version of HEW in a production mode and run the new version (HEW 5.0) to test the new 271s during the test period.

CMS HIPAA Eligibility Wrapper (HEW) Changes


- You can download the latest Windows version of the HEW software after logging on to the Section 111 Coordination of Benefits Secure Website (COBSW) at <https://www.cob.cms.hhs.gov/Section111/>.
- You can request a copy of the mainframe version from your EDI Representative or by contacting the EDI Department at 646-458-6740.
- Full details on the HEW software is available in Appendix K of the NGHP User Guide as well as Version 5.7 of the 270/271 Companion Guide on CMS.gov.

HIPAA Eligibility Wrapper (HEW) Changes Cont.

Testing

- Testing period September 13-December 10th.
- Testing is highly encouraged but not required.
- Full information on how to submit test files is available in Chapter 4, section 9 of the NGHP User Guide on CMS.gov.
- To assist with testing the following are also being provided in the Reference Materials section of the COBSW:
 - Test Beneficiary list - this is the existing list available on the COBSW and provides a variety of sample Beneficiary data to allow for testing of the different result scenarios.
 - Sample NGHP X12 271 Query Response file - this sample NGHP X12 Query Response file is available for testing any translator software selected by the RRE.

Testing Cont. 1



SECTION 111
 Mandatory Reporting

About This Site
CMS Links
How To...
Reference Materials
Contact Us
Home

RRE Listing

This page lists all the Responsible Reporting Identifications associated with you. You can select from the Actions available for each RRE ID. Click on the down arrow, select an Action from the list and then click on the link.

To search for a specific RRE enter the RREID and click on the search button. To refresh the complete list of RREs with which you are associated, click on the Refresh button.

The RRE Listing is sorted by RRE ID.

[Search]

items found, displaying all items. 1

RRE ID	Name	msn	Reporting Option	EN

GHP User Guide
 Liability/No Fault/Workers' Compensation User Guide
Test Data for NGHP RREs
 Excluded ICD-9 Diagnosis Code Data for NGHP RREs
 Excluded ICD-10 Diagnosis Code Data for NGHP RREs
 ICD-9 Diagnosis Code List
 ICD-10 Diagnosis Code List
 Secure Web site User Manual
 HEW Software Download

Testing Cont. 2

COB Processing:

- During the testing period customers will submit test query files (270) which will result in 271 responses according to the PAID Act definition.
- Responses to production files will continue to be produced according to the current 271 definition.

Important Reminder: CMS HEW v5.0 software is for testing purposes only until 12/10/2021. When the PAID Act changes go live on 12/11/2021 RREs should begin using the new version of the HEW software (5.0) for production and discontinue use of the old version.

Testing Cont. 3

- RREs should contact their assigned EDI representative for questions or issues during testing.
- If you are unsure of your EDI representative you can reach out to the EDI Department at (646) 458-6740.
- Note that production files submitted prior to 12/11 will be returned in the current Query Response file layout even if the files are not processed until after the PAID Act changes go live on 12/11/2021.

Testing Cont. 4

HEW Translation (X12 271 to Flat File 271):

- The table illustrates the relationship between the version of the 271 X12 imported into the HEW software, the version of the HEW software used to perform the translation, and the expected output.

COB 271 X12 Input (Current or PAID Act Version)	HEW Software Version Used (Current or HEW v5.0)	Unwrapped Result (Short Query Response File= 300 bytes, Long Query Response File = 5608 bytes)
Current 271	Current	Short Query Response File
Current 271	HEW v5.0	Short Query Response File
PAID Act 271	Current	Short Query Response File
PAID Act 271	HEW v5.0	Long Query Response File

Note: Translating a PAID Act 271 with the Current HEW software will result in log errors regarding unexpected X12 elements. This is only informational and does not hinder the software from producing the appropriate 300-byte flat file.

RREs Choosing Not to Make Changes

- RREs are not required to use the additional information being provided by the PAID Act.
- CMS does however encourage that RREs currently using the CMS HEW software update to HEW 5.0.
- RREs using HEW translation software should pay attention to the table previously noted on Slide 12 to understand the impacts.
- RREs not using HEW need to look at their own processes and logic to ensure you are prepared for the changes on the X12.

Important Dates

Changes	When
Test Beneficiary List Available	Available Now
Sample 271 File Available	Available Now
HEW v5.0 and Mainframe Version Available	September 13, 2021
Testing Period	September 13 - December 10, 2021
S111 COBSW Beneficiary Lookup Changes	October 4, 2021
PAID Act S111 271 Response Changes	December 11, 2021 (for files submitted on or after)

- [PAID Act Webinar](#)
- [NGHP User Guide](#)
- [270/271 Companion Guide](#)
- EDI Department (646) 458-6740

Part C Mailbox:

<https://dpportal.lmi.org/DPAPMailbox/>

Part D Mailbox: PartD_COB@cms.hhs.gov

Resources to
Assist You



Receive Email Updates

type your email here

Submit

Resources to Assist
You Cont.

Questions & Answers



Title: Provide Accurate Information Directly (PAID) Act Testing Webinar

Welcome to the Provide Accurate Information Directly (PAID) Act Testing Webinar.

Slide 1: Presentation Overview

During today's presentation we will cover important reminders about the PAID Act, system testing details and important dates. We will also provide a list of additional resources for you and will close with a question-and-answer session.

Slide 2: Important Reminders

We want to begin today by going over some of the key reminders from the last webinar that was held in June. That webinar is available on [CMS.gov](https://www.cms.gov) and the link to it is provided in this webinar on the resources page.

Slide 3: PAID Act Reminders

As most of you know by now, the intention of the PAID Act is to help NGHP RREs better coordinate benefits by providing them with Part C and D data for the previous 3 years, including contact information for the plans that the beneficiary was enrolled in.

CMS will be providing this data as part of the existing Section 111 NGHP Query Response File process.

Slide 4: Query Response File Changes

CMS will be providing 3 years of data, up to 12 instances, of each Part C and Part D. CMS will also be providing the most recent Part A and Part B enrollment information.

This additional information will be provided via new fields in the NGHP Query Response File. This means a significant number of fields will be added to support the inclusion of this information and will be effective for files submitted on or after 12/11/2021.

Note that Beneficiaries who have Medicare Advantage Plans with Part D will have data returned in both the Part C and Part D sections of the Query Response File.

Full details about the change to the Query Response file can be found in the updated NGHP User Guide which is available on the NGHP User Guide page on [CMS.gov](https://www.cms.gov).

Slide 5: S111 COBSW Beneficiary Lookup Changes

In addition to the PAID Act providing this information via the Query Response File, it will also be added to the S111 Coordination of Benefits Secure Website. CMS wanted to make sure information was consistent and that all RREs have access to the new Part C and Part D data.

This means that RREs who are using Beneficiary Lookup in the Section 111 application to verify eligibility and submit claims will also be able to access Parts A, B, C and Part D data. This information will become available in October and will also provide the same 3 years of information, up to 12 instances, of both Part C and Part D enrollment details.

When there are no Part C or Part D occurrences within 3 years, the screen will display “No Records Found” in the Part C and D section.

Slide 6: Test Plan

As always, we want to make sure that RREs are prepared for these changes. To do this, CMS will be having an open testing period for RREs prior to the implementation. Let’s look at those testing details.

Slide 7: CMS HIPAA Eligibility Wrapper (HEW) Changes

To support testing, CMS will offer the latest CMS HEW application as an independent installation from the existing CMS HEW software.

In the past the installation of the HEW prevented users from running two versions of HEW on the same computer.

The HEW 5.0 installation process allows the prior version of HEW to co-exist with the new PAID Act version. The user is then able to run the current version of HEW in a production mode and run the new version (HEW 5.0) to test the new 271s during the test period.

Slide 8: HIPAA Eligibility Wrapper (HEW) Changes Cont.

You can download the latest Windows version of the HEW software after logging on to the Section 111 Coordination of Benefits Secure Website (COBSW) at <https://www.cob.cms.hhs.gov/Section111/> beginning on 9/13.

You can request a copy of the mainframe version from your EDI Representative or by contacting the EDI Department at 646-458-6740.

Please note that If you choose to use a different translator, you will need to ensure that the information used to create the file is compatible with the process requirements as defined in the 270/271 Companion Guide.

Complete information on changes to the HEW software, and details on how to use and download the software is available in Appendix K of the NGHP User Guide as well as in Version 5.7 of the 270/271 Health Care Eligibility Benefit Inquiry and Response Companion Guide for Mandatory Reporting Non-GHP Entities. These user guides are both available on [CMS.gov](https://www.cms.gov).

Slide 9: Testing

Because of the significance of the change to the query response record file from the current unwrapped size of 300 bytes to 5608 bytes after the PAID Act is implemented, the testing period will allow RREs to ensure that they are prepared for the query response file changes prior to implementation in December. You are not required to test but it is encouraged.

The testing period is scheduled to take place from September 13 - December 10.

Full information on how to submit test files is available in Chapter 4, Section 9, of the NGHP User Guide on [CMS.gov](https://www.cms.gov).

To assist with testing the following are also being provided in the Reference Materials section of the COBSW:

Test Beneficiary list – this is the existing list available on the COBSW and provides a variety of sample Beneficiary data to allow for testing of the different result scenarios.

Sample NGHP X12 271 Query Response file – this sample NGHP X12 Query Response file is available for testing any translator software selected by the RRE.

Slide 10: Testing Cont. 1

You can see here where you can find the test Beneficiary file and the sample X12 271 Query Response under the Reference Material tab labeled as “Test Data for NGHP RREs”.

Slide 11: Testing Cont. 2

During the testing period customers will submit test query files (270) which will result in 271 responses according to the PAID Act definition. Responses to production files will continue to be produced according to the current 271 definition.

It is important to remember that the HEW v5.0 software is for testing purposes only until 12/10/2021. When the PAID Act changes go live on 12/11/2021, RREs should begin using the new version of the HEW software for production and discontinue use of the old version.

Slide 12: Testing Cont. 3

RREs should work with their assigned EDI representative for questions or issues during testing.

If you are unsure of your EDI representative you can reach out to the EDI Department at (646) 458-6740.

Please note that production files submitted prior to December 10th will be returned in the current Query Response file layout even if the files are not processed until after the PAID Act changes go live on 12/11/2021.

Slide 13: Testing Cont. 4

The table illustrates the relationship between the version of the 271 X12 imported into the HEW software, the version of the HEW software used to perform the translation, and the expected query response file output.

Please Note: Translating a PAID Act 271 with the Current HEW software will result in log errors regarding unexpected X12 elements. This is only informational and does not hinder the software from producing the appropriate 300-byte flat file.

Slide 14: RREs Choosing Not to Make Changes

We also know that some RREs have questioned whether they must make these changes if they don't see a need for the new data. The PAID Act changes are not required. However, CMS encourages the update to the new HEW 5.0 for RREs who currently use the CMS HEW software. Doing so will help make HEW updates in the future easier on the RRE since future HEW updates will be based on the new 5.0 platform.

It must be noted that RREs who use the CMS HEW translation software, should pay attention to the table on the previous slide to understand how they will be impacted if they do not plan to make any updates.

Those that do not use the CMS HEW software and have their own translation software will need to look at their processes and understand that you may still need to adjust their logic in order to be sure they are prepared for the changes to the X12.

As always please contact the EDI Department should you have questions.

Slide 15: Important Dates

Now that we have covered reminders and testing details, we just want to point out the important dates to remember.

As mentioned earlier the test Beneficiary list and the sample 271 file are available now on the COBSW.

The testing period will begin this coming Monday September 13th and will continue through December 10th.

The S111 MRA Beneficiary Lookup changes will be implemented on October 4th.

Finally, the PAID Act Section 111 NGHP Query Response File changes will go into effect on December 11th.

Slide 16: Resources to Assist You

Lastly, we want to remind you of the additional resources available to you. These include the first PAID Act webinar deck, the NGHP User Guide and the 270/271 Companion Guide which are all available to you on [CMS.gov](https://www.cms.gov).

You can contact your EDI Representative or the EDI Department with any questions you may have.

If you have questions regarding PAID Act impacts to Part C and Part D policy, you can direct them to the mailboxes noted in the slide.

Slide 17: Resources to Assist You Cont.

You should also be sure that you are signed up for e-mail alerts from [CMS.gov](https://www.cms.gov) so that you don't miss any updates or announcements. You can do this by going to the bottom of any [CMS.gov](https://www.cms.gov) page and entering your e-mail address in the "Receive Email Updates" box. Then simply select which pages or topics you want to be informed of.

Slide 18: Questions and Answers

That concludes the presentation portion of the webinar. We hope that you found this information helpful, we will now begin the question-and-answer portion of the call.

Acronyms

CMS	Centers for Medicare & Medicaid Services
COBSW	Coordination of Benefits Secure Website
DDE	Direct Data Entry
EDI	Electronic Data Interchange
HEW	HIPAA Eligibility Wrapper
NGHP	Non-Group Health Plan
PAID	Provide Accurate Information Directly Act
RRE	Responsible Reporting Entity