

## Provider Education Content Options

When you select “Option 2 - Medicare Learning Network® (MLN),” we’ll work with you to create content that clearly explains what providers need to know.

### MLN provider education content:

- Follows [National Provider Communication Standards](#) for plain language, consistency, and optimal user experience
- Provides a summary of changes that affect the provider, including required actions and effective dates
- Includes a brief background that explains the changes
- Identifies provider types affected by the changes and types of services affected

Based on the topic, we’ll recommend 1 or more of the following education options to best meet the needs of providers:

### [MLN Matters® Articles:](#)

- Linked to CRs that affect providers
- Give high-level information specific to providers so they don’t have to review CRs written for MACs
- Updated if a CR change affects article

**Products:** We have a variety of products, like 1-page quick reference guides, fact sheets, and booklets. We may recommend updating an existing product or developing a new product. We update most products once per year.

**Web content:** We may recommend updating or creating new web content and a strategy to place and link content for an optimal user experience.

**Message in our [MLN Connects® newsletter:](#)** We may recommend a message in our weekly MLN Connects® newsletter. Our newsletter has a broad reach and explains Medicare policy in an easy-to-understand format. [See who gets our newsletter.](#)

Someone from PCG will contact you when the CR is final, or you can [contact us](#) about education options.