

Payment Year 2013

Contract-Specific Risk Adjustment Data Validation

Questions and Answers

Last Updated 06/13/2025

Introduction

The Centers for Medicare & Medicaid Services (CMS) conducts contract-specific Risk Adjustment Data Validation (RADV) audits to confirm that enrollees' medical diagnoses, submitted by Medicare Advantage (MA) organizations for the calculation of risk adjusted payments, are supported by medical record documentation. When unsupported diagnoses are identified in RADV, it could lead to CMS making overpayment determinations and collecting these overpayments from MA organizations.

Below are answers to general questions about the Payment Year (PY) 2013 MA contract-specific RADV audits. CMS may periodically update this document to add and/or clarify questions and answers. Please review the log at the end of this document for a history of updates made.

Questions and Answers

Q1: What recourse does an MA organization have if it disagrees with audit results communicated by CMS in a PY 2013 audit report?

A1: An MA Organization that disagrees with MA RADV audit results has up to sixty (60) days to appeal medical record review determinations and/or payment error calculations included in an issued audit report. More information about the MA RADV appeals process is found in regulations at [42 CFR 422.311 \(c\)](#) and in the RADV Reconsideration Appeal Guidance published on 01/16/2025 on the CMS' [RADV Webpage](#).

Q2: What method was used to calculate overpayments for the PY 2013 contract-specific RADV audits?

A2: CMS published the PY 2013 payment error calculation method on 05/13/2025 on CMS' [RADV Webpage](#).

Q3: What are the results of the CMS PY 2013 contract-specific RADV audits?

A3: The following table contains PY 2013 RADV results by audited contract, sorted by parent organization:

Parent Organization	Contract Number	Contract Name	Total Overpayment
Anthem Inc.	H2593	CAREMORE HEALTH PLAN OF ARIZONA, INC.	\$13,933.93
Aware Integrated, Inc.	H2425	BLUE PLUS	\$0.00
Blue Cross and Blue Shield of North Carolina	H3449	BLUE CROSS AND BLUE SHIELD OF NORTH CAROLINA	\$336,975.58
California Physicians' Service	H0504	CALIFORNIA PHYSICIANS' SERVICE	\$0.00
California Physicians' Service	H5609	CALIFORNIA PHYSICIANS' SERVICE	\$55,311.76

CIGNA	H0150	HEALTHSPRING OF ALABAMA, INC.	\$98,529.59
CIGNA	H0354	CIGNA HEALTHCARE OF ARIZONA, INC.	\$24,931.25
CIGNA	H3949	BRAVO HEALTH PENNSYLVANIA, INC.	\$315,456.02
CIGNA	H4513	HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	\$169,052.57
Elderplan, Inc.	H3347	ELDERPLAN, INC.	\$231,254.91
Group Health Cooperative	H5050	GROUP HEALTH COOPERATIVE	\$66,471.87
Humana Inc.	H1036	HUMANA MEDICAL PLAN, INC.	\$271,881.22
Humana Inc.	H2949	HUMANA HEALTH PLAN, INC.	\$51,778.73
Humana Inc.	H4007	HUMANA HEALTH PLANS OF PUERTO RICO, INC.	\$331,416.27
Humana Inc.	H5415	HUMANA HEALTH INSURANCE COMPANY OF FLORIDA, INC.	\$217,387.63
Humana Inc.	H5525	HUMANA BENEFIT PLAN OF ILLINOIS, INC.	\$274,095.42
Independent Health Association, Inc.	H3362	INDEPENDENT HEALTH ASSOCIATION, INC.	\$122,173.25
Kelsey-Seybold Medical Group, PLLC	H0332	KS PLAN ADMINISTRATORS, LLC	\$0.00
Medical Card System, Inc.	H5577	MCS ADVANTAGE, INC.	\$128,895.53
Ministry Health Care, Inc.	H5215	NETWORK HEALTH INSURANCE CORPORATION	\$0.00
PH Holdings, LLC	H1961	PEOPLES HEALTH, INC.	\$94,316.96
SCAN Health Plan	H9104	SCAN HEALTH PLAN	\$64,635.36
Triple-S Management Corporation	H4005	TRIPLE S ADVANTAGE, INC.	\$138,304.16
Tufts Associated HMO, Inc.	H2256	TUFTS ASSOCIATED HEALTH MAINTENANCE ORGANIZATION	\$0.00
UnitedHealth Group, Inc.	H0151	UNITEDHEALTHCARE OF ALABAMA, INC.	\$47,181.97
UnitedHealth Group, Inc.	H2931	HEALTH PLAN OF NEVADA, INC.	\$15,460.67
UnitedHealth Group, Inc.	H3107	OXFORD HEALTH PLANS (NJ), INC.	\$107,617.30
UnitedHealth Group, Inc.	H4514	UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, LLC	\$0.00
UnitedHealth Group, Inc.	R5342	UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK	\$0.00
UnitedHealth Group, Inc.	R9896	CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	\$144,915.18

Document History

Version Number	Date Published	Summary of Change(s)
1	05/13/2025	Original document.
2	06/13/2025	Resolved a format issue in the table for question number 3.