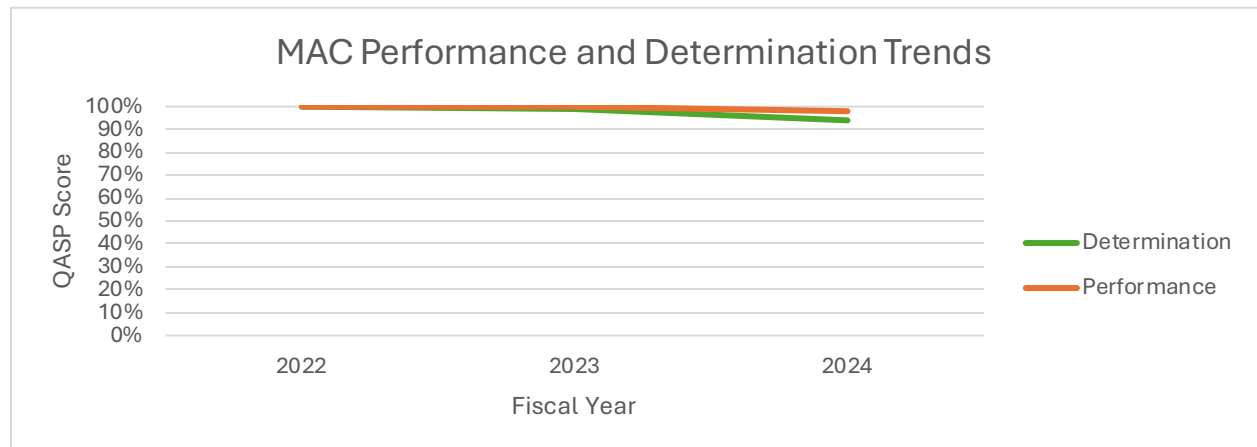# QASP Claims Processing

What is measured?

The Claims Processing QASP standards measure clean claims processing timeliness and Medicare Summary Notice (MSN) management.

MAC QASP Data

Fiscal Year	AVG Performance	AVG Determination	Low Determination	Median Determination	High Determination
2022	100%	100%	100%	100%	100%
2023	100%	99%	82%	100%	100%
2024	98%	94%	64%	100%	100%

Trends and Observations

From 2022 to 2024, there was a slight decrease in average determination scores for the Claims Processing standards. However, the MACs have consistently scored high on Claims Processing metrics compared to other business functions measured by QASP. During this period, the average performance score remained in the impressive range of 98-100%. Notably, every year, at least one MAC achieved 100% compliance. For a detailed explanation of performance versus determination scores, please refer to the main QASP page.