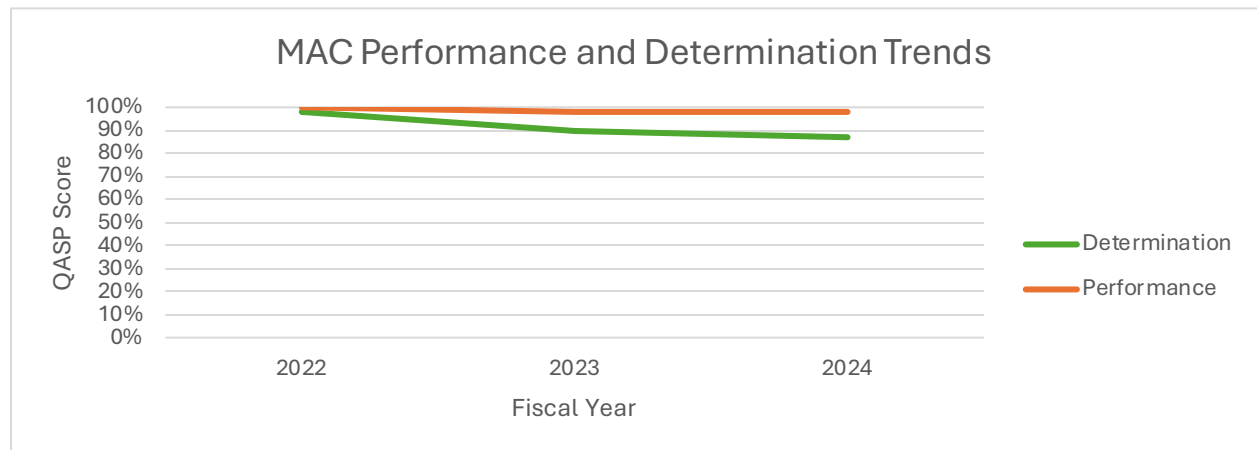# QASP Debt Management

What is measured?

The Debt Management QASP standards measure the following: Debt Referral Procedures; Overpayment recovery processes; Receipt of appeals request processes; Interest Calculations; Debt Transmittal and Collections Update Procedures; Receipt of Appeal Decision Processes; and Treasury Dispute Response Processes.

MAC QASP Data

Fiscal Year	AVG Performance	AVG Determination	Low Determination	Median Determination	High Determination
2022	100%	98%	80%	100%	100%
2023	98%	90%	60%	100%	100%
2024	98%	87%	50%	75%	100%

Trends and Observations

From 2022 to 2024, there was a decrease in average determination scores measured by the Debt Management standards. However, the average performance scores for this functional area have remained consistently high, in the impressive range of 98-100%. Notably, every year, at least one MAC achieved 100% compliance. For a detailed explanation of performance versus determination scores, please refer to the main QASP page.