

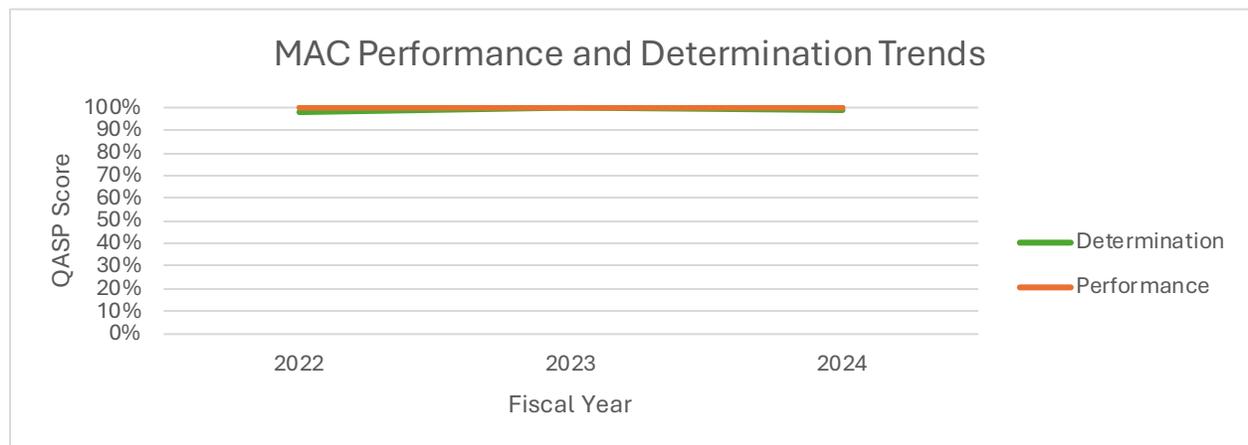
QASP Medicare Secondary Payer (MSP)

What is measured?

The various MSP QASP standards measure the following: “I” record accuracy/timeliness, timeliness of refund adjudication, timeliness of Common Working File (CWF) entries; accuracy of Electronic Correspondence Referral System (ECRS) referrals; timeliness and efficiency of MSP claim inquiries; and adequate completion of hospital audits.

Performance Data

Fiscal Year	AVG Performance	AVG Determination	Low Determination	Median Determination	High Determination
2022	100%	98%	89%	100%	100%
2023	100%	100%	96%	100%	100%
2024	100%	99%	89%	100%	100%



Trends and Observations

From Fiscal Year 2022 to 2024, an overall steady trend in average determination scores can be observed. The MACs have consistently excelled in Medicare Secondary Payer with an average performance score of 100% during this time. An overall steady trend in average determination scores can be observed from Fiscal Year 2022 – 2024. The MACs have consistently scored high on Medicare Secondary Payer metrics compared to the other business functions measured by QASP. Every year, at least one MAC was in 100% compliance.