

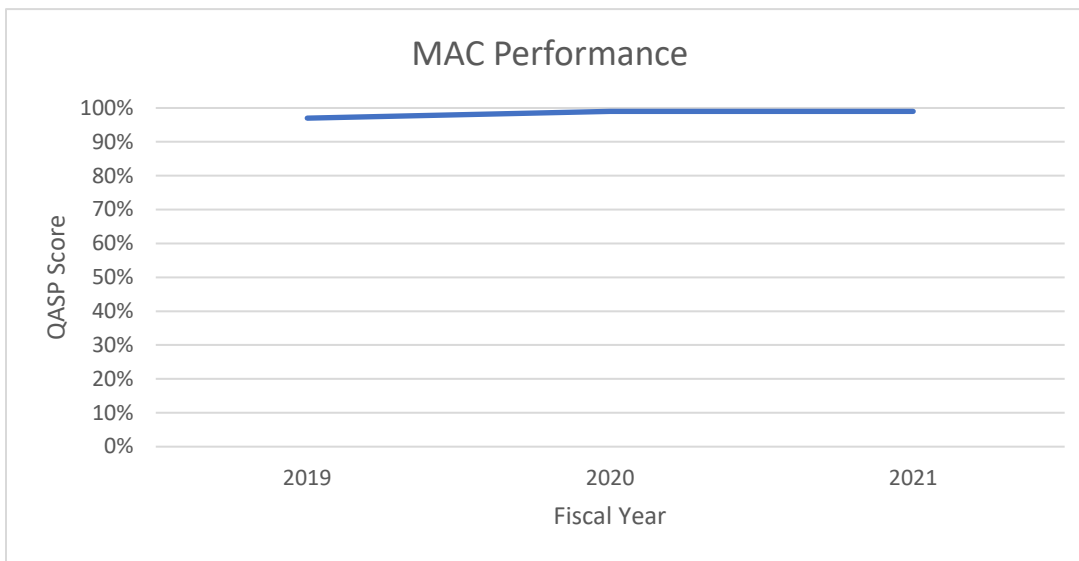
QASP Medicare Secondary Payer (MSP)

What is measured?

The various MSP QASP standards measured: "I" record accuracy/timeliness, timeliness of refund adjudication, timeliness of Common Working File (CWF) entries; accuracy of Electronic Correspondence Referral System (ECRS) referrals; timeliness and efficiency of MSP claim inquiries; and adequate completion of hospital audits.

Performance Data

Fiscal Year	Avg	Low	Median	High
2019	97%	78%	100%	100%
2020	99%	89%	100%	100%
2021	99%	89%	100%	100%



Trends and Observations

An overall positive trend can be observed from Fiscal Year 2019 - 2021. Specifically, there has been an overall increase in average scores of two percentage points (2% increase) since 2019. There has also been an increase in the low score. Every year more than half of the MACs were in 100% compliance.