

CMS Manual System	Department of Health & Human Services (DHHS)
Pub 100-20 One-Time Notification	Centers for Medicare & Medicaid Services (CMS)
Transmittal 10223	Date: July 14, 2020
	Change Request 11786

Transmittal 10172, dated June 12, 2020, is being rescinded and replaced by Transmittal 10223, dated, July 14, 2020 to change the implementation date from July 13, 2020 to August 18, 2020. All other information remains the same.

SUBJECT: Medicare Appeals System (MAS) Enhanced Web Services for Part A Medicare Administrative Contractors

I. SUMMARY OF CHANGES: This Change Request (CR) serves as a project notice to the MACs to begin after MAS Amazon Web Service (AWS) Stage 3 has completed in April 2020. A formal kick off date will be announced in the coming weeks to all Part A MAC jurisdictions.

EFFECTIVE DATE: August 18, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: August 18, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated)

R=REVISED, N=NEW, D=DELETED-Only One Per Row.

R/N/D	CHAPTER / SECTION / SUBSECTION / TITLE
N/A	N/A

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

Pub. 100-20	Transmittal: 10223	Date: July 14, 2020	Change Request: 11786
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SUBJECT: Medicare Appeals System (MAS) Enhanced Web Services for Part A Medicare Administrative Contractors

EFFECTIVE DATE: August 18, 2020

**Unless otherwise specified, the effective date is the date of service.*

IMPLEMENTATION DATE: August 18, 2020

I. GENERAL INFORMATION

A. Background: The Medicare Appeals System (MAS) system utilizes a suite of Web Services that allow the Medicare Administrative Contractors (MACs) to automate portions of their appeal creation and document uploading within MAS. The MAS system maintainer has developed enhanced versions of these web services that are more efficient and more secure. The development work for the Web Services has already been completed by the MAS system maintainer. The level of effort for the MACs will be limited to the requirements listed below. This Change Request (CR) serves as notice this project will begin after MAS Amazon Web Service (AWS) Stage 3 has completed in April 2020. A formal kick off date will be announced in the coming weeks to all Part A MAC jurisdictions.

B. Policy: N/A

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared- System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
11786.1	The contractors shall review revised technical documentation - including Web Service Description Language (WSDL) and Interface Control Document (ICD).	X								
11786.2	The contractors shall establish connectivity to new web services (MACs already have access to existing MAS Web Services).	X								
11786.3	The contractors shall participate in a kick-off call where technical documentation will be distributed.	X								

Number	Requirement	Responsibility								
		A/B MAC			D M E M A C	Shared- System Maintainers				Other
		A	B	H H H		F I S S	M C S	V M S	C W F	
11786.4	The contractors shall participate in testing/troubleshooting calls.	X								
11786.5	The contractors shall complete testing.	X								
11786.6	The contractors shall validate connectivity to the new web services.	X								
11786.7	The contractors shall deploy in Production environment.	X								

III. PROVIDER EDUCATION TABLE

Number	Requirement	Responsibility				
		A/B MAC			D M E	C E D I
		A	B	H H H		
	None					

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

X-Ref Requirement Number	Recommendations or other supporting information:
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Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Michael Torrisi, 410-786-6319 or Michael.Torrisi@cms.hhs.gov

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

ATTACHMENTS: 0