

CENTERS FOR MEDICARE & MEDICAID SERVICES



...helping people with Medicare make informed health care decisions

The National Medicare Training Program is the official CMS source for consistent, accurate, and reliable Medicare & Medicaid training. Materials are designed in multiple formats for use by partners to provide information, education, and assistance to people with Medicare.

Visit cms.gov/NationalMedicareTrainingProgram to find information on products and services, including those listed below. Select our online Training Library for helpful resources.

## **Audio-Conference Training**

Our audio-conference training series features CMS policy experts who discuss current topics and answer questions. Sessions are recorded and archived, along with a transcript and corresponding PowerPoint® presentations so that they are always available. Select Audio-Conference Training on our home page.

# **National Train-the-Trainer Workshops**

Each year we host a series of face-to-face training events in major U.S. cities. These workshops are designed for partners who train others. They include knowledge checks, exercises, and casework videos that reinforce learning and keep sessions lively and interesting.

#### **Classroom Modules**

Medicare program information is divided into stand-alone modules to make it easier to understand. Each module includes slides with speaker notes and a downloadable workbook. These modules are designed for partners who share Medicare program information with their constituents, co-workers, and other partners. These materials are available in Spanish. Some will be offered in Chinese.

## **Medicare Plan Finder Products**

We offer a comprehensive set of tutorials to help you maximize your Plan Finder results. These files provide an easy-to-follow overview of Getting Started with Plan Finder, Entering Your Prescription Drugs, Selecting Pharmacies, Refining & Sorting Plan Results, and Comparing Plans.

#### **Videos**

Our videos use a story-telling approach to help people with Medicare learn how to use the various tools available on **Medicare.gov** and to learn about Medicare.

## **Webinars and Virtual Training**

We provide customized webinars for specific audiences and virtual training sessions to keep our nationwide partners trained on Medicare basics.

#### **Resource Guide for Partners**

A searchable guide to help partners find useful Medicare reference materials, including fact sheets, forms, mailings, and training materials. The Resource Guide includes Web links to the most recent versions.



