I068 Other rheumatic aortic valve diseases
I069 Rheumatic aortic valve disease, unspecified
I070 Rheumatic tricuspid stenosis
I071 Rheumatic tricuspid insufficiency
I072 Rheumatic tricuspid stenosis and insufficiency
I078 Other rheumatic tricuspid valve diseases
I079 Rheumatic tricuspid valve disease, unspecified

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ICD-10 Resources: Get on the Road to 10

Paul Anderson, CMS/OESS/ASG
Ricardo Martinez, M.D.
John Young, D.P.S

August 5, 2014

Introduction

New Compliance Date

U.S. Department of Health and Human Services (HHS) issued a rule on July 31 finalizing **Oct. 1, 2015** as the new compliance date for health care providers, health plans, and health care clearinghouses to transition to ICD-10.

Goal

Target small physician practices to provide implementation guidance to advance small physician practices' ICD-10 readiness.

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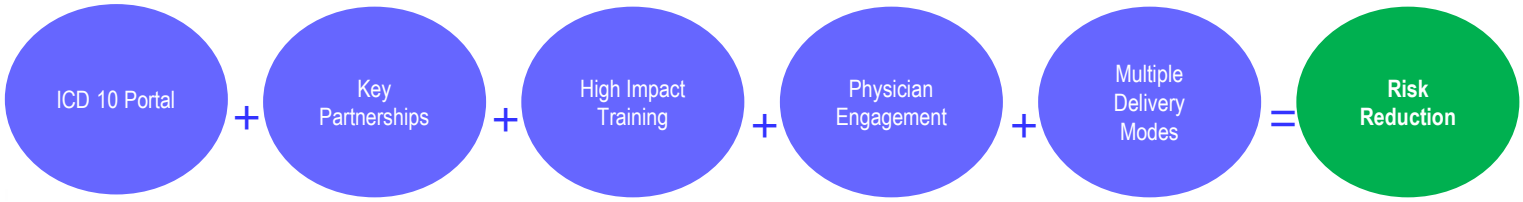
Approach

- Establish ICD-10 Physician Collaboration Portal: Launch the premier small physician practice portal to create an integrated “information community” for small practices to learn about ICD-10 implementation best practices, collaborate, track their progress, and “ Ask an Industry Expert”.
- Build On Key Partnerships: Partner with state medical associations and local medical association chapters, Regional Extension Centers (RECs), hospital systems, health plans, and key states to generate an optimal small physician practice target list and coordinate training sessions.
- Deliver High Impact Training: Provide “on-the-ground” ICD-10 technical assistance to small physician practices in targeted clinical specialties: primary care, pediatrics, obstetrics/gynecology, orthopedics, and cardiology. Document and support (where necessary) remaining states to complete the small physician practice ICD-10 implementation success ‘story’ of all 50 states. Track, capture, and report training metrics.
- Promote Physician Engagement: Partnered with 10 physician champions who are able to effectively represent the vision and objectives of Road to 10. These physician leaders represent multiple specialties and are instrumental to ensuring the small physician practice “voice” will be heard.
- Deploy Multiple Delivery Modes: Deploy training teams in strategic states and complement (and deliver) training through monthly national WebEx technical assistance sessions.



Physician Champions
Ricardo Martinez, M.D.

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Physician Champions

- Provide a platform for independent, impartial, and authentic voices on the leading edge of change with eHealth.
- Provide peer-to-peer role modeling to increase physician engagement in eHealth initiatives, with a special focus on ICD-10 tools and resources.
- Help guide efforts to facilitate the use of the physician portal and provide feedback on implementation tools and resources.

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Physician Champion Characteristics

- Enthusiasm to lead change
- Ability to engage other physicians to provide both input and feedback on opportunities and challenges
- Desire to mentor and coach others to the vision
- Willingness to respect the vision for eHealth and the scope and objectives of the physician champion role
- Credibility for communicating the vision to front line clinicians across settings

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Physicians See Benefits, Despite Challenges

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Road to 10 Program
John Young, D.P.S.

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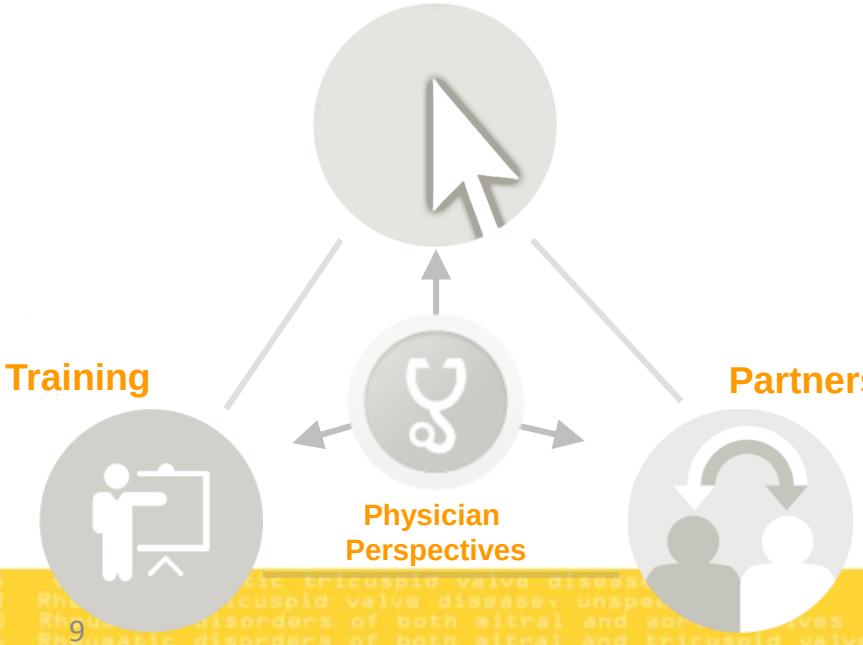
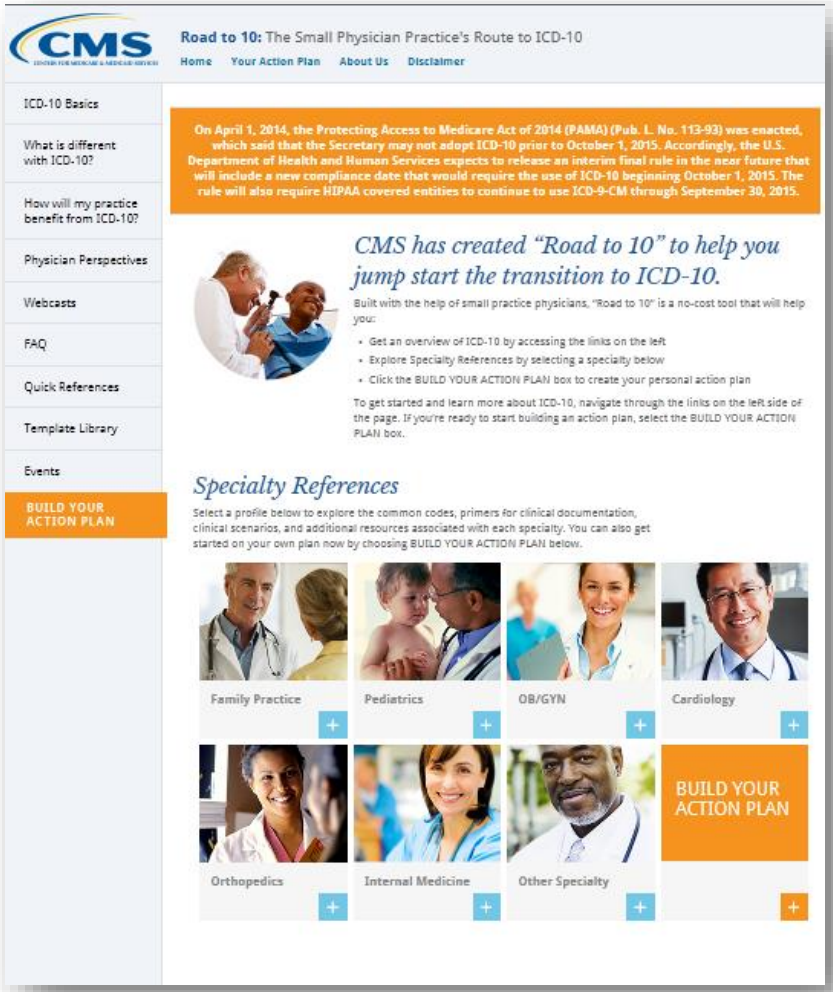
Road to 10 Program Components

- Driven by physician perspectives and insights, the ***Road to 10*** Program is built around a robust physician portal (http://www.roadto10.org).
- The site is complemented by virtual/in-person training and strategic partnerships that will help circulate CMS' ICD-10 resources across the small physician practice community.

www.roadto10.org





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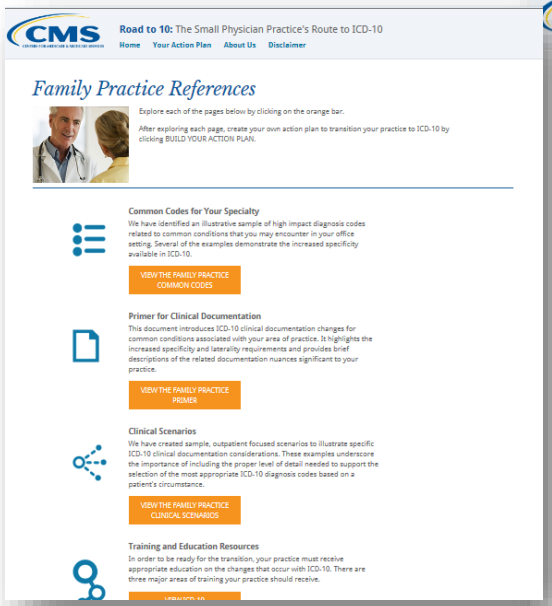
Road to 10 Portal: Highlights

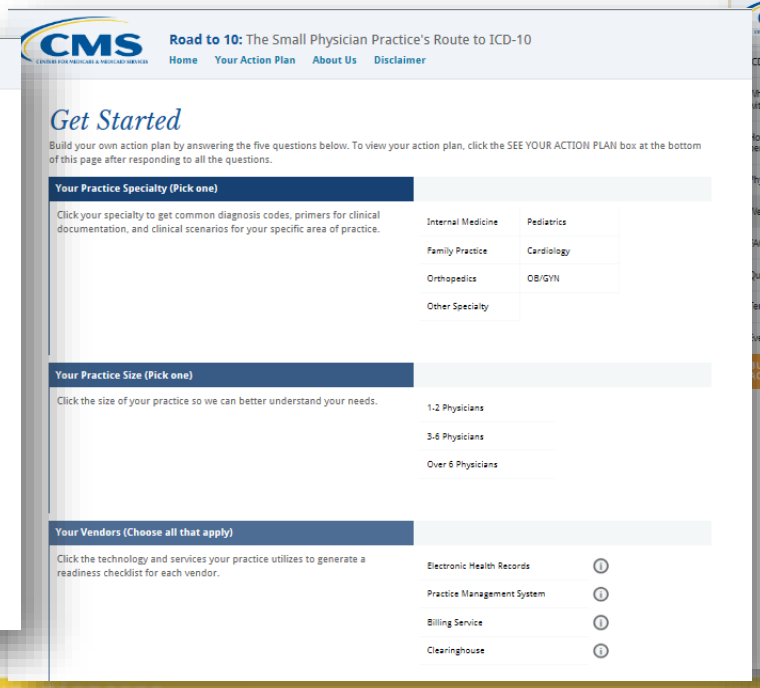
In addition to providing ICD-10 basics, the *Road to 10* portal is designed to help small physician practices *1) Plan Their Journey, 2) Train Their Team, 3) Update Their Processes, 4) Engage Their Vendors, and 5) Test Their Systems and Processes*.

Key elements of the site include:

Specialty-Specific Resources



Customizable Action Plans



Timely Webcast Series

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Road to 10: Portal

Build Your Action Plan

http://www.roadto10.org

CMS CENTERS FOR MEDICARE & MEDICAID SERVICES

Road to 10: The Small Physician Practice's Route to ICD-10

Home | Your Action Plan | About Us | Disclaimer

- ICD-10 Basics
- What is different with ICD-10?
- How will my practice benefit from ICD-10?
- Physician Perspectives
- FAQ
- Quick References
- Template Library
- Events
- **BUILD YOUR ACTION PLAN**

On April 1, 2014, the Protecting Access to Medicare Act of 2014 (PAMA) (Pub. L. No. 113-93) was enacted, which said that the Secretary may not adopt ICD-10 prior to October 1, 2015. Accordingly, the U.S. Department of Health and Human Services expects to release an interim final rule in the near future that will include a new compliance date that would require the use of ICD-10 beginning October 1, 2015. The rule will also require HIPAA covered entities to continue to use ICD-9-CM through September 30, 2015.

CMS has created "Road to 10" to help you jump start the transition to ICD-10.

Built with the help of small practice physicians, "Road to 10" is a no-cost tool that will help you:

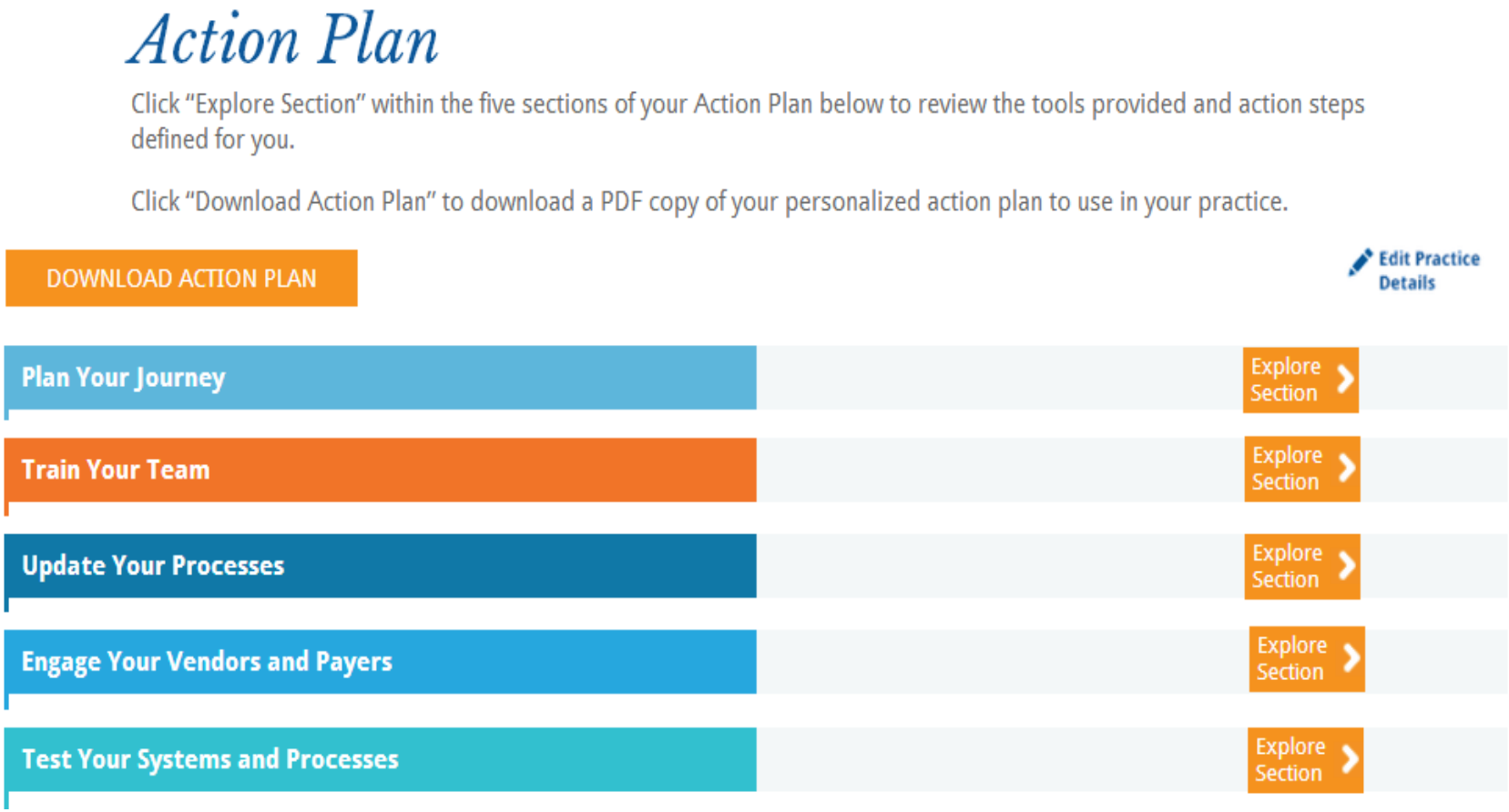
- Get an overview of ICD-10 by accessing the links on the left
- Explore Specialty References by selecting a specialty below
- Click the BUILD YOUR ACTION PLAN box to create your personal action plan

To get started and learn more about ICD-10, navigate through the links on the left side of the page. If you're ready to start building an action plan, select the BUILD YOUR ACTION PLAN box.

Specialty References

CMS ICD-10 Official CMS Industry Resources for the ICD-10 Transition www.cms.gov/ICD10

Road to 10: Action Plan



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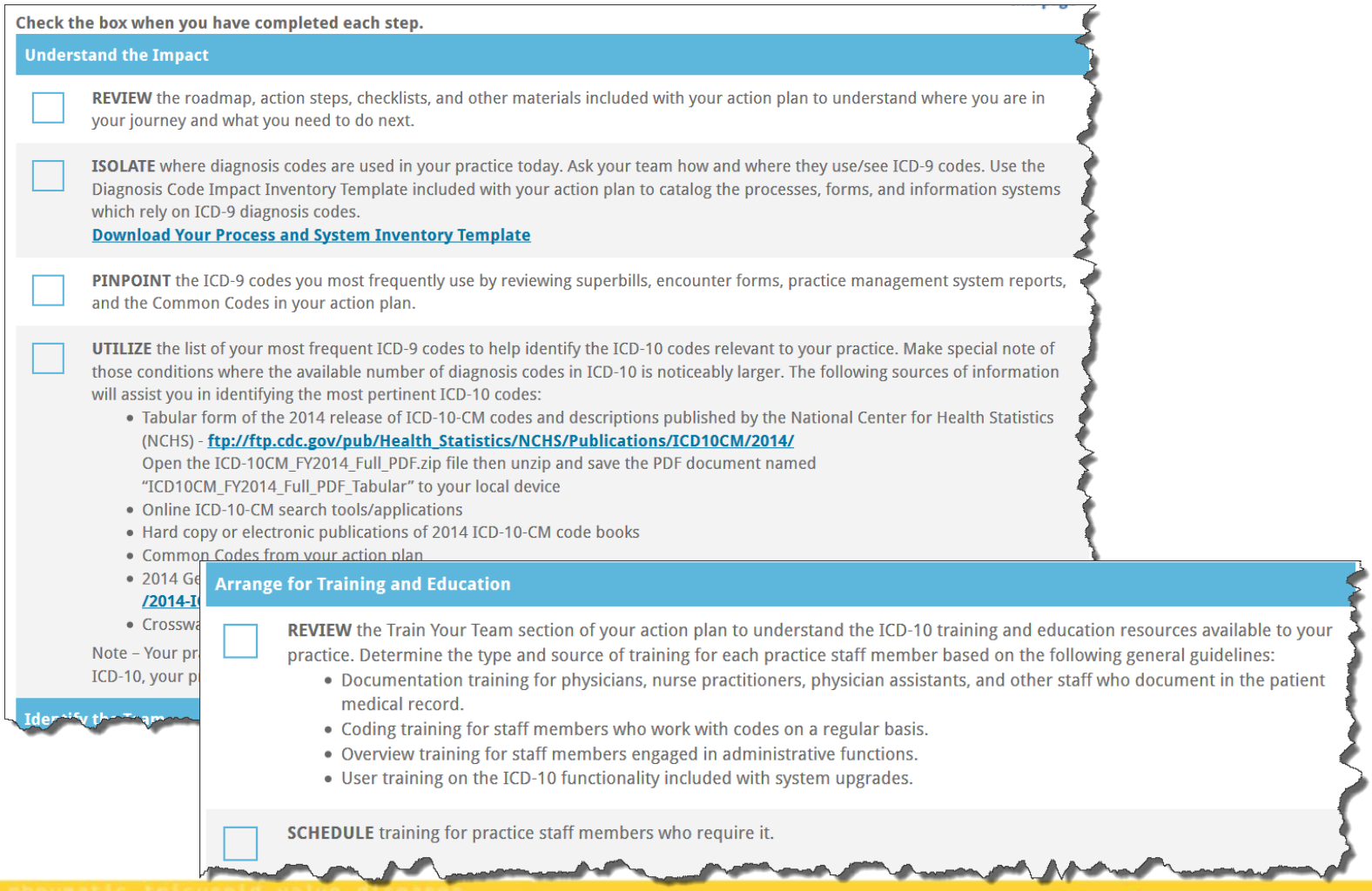
Road to 10: Plan Your Journey



Check the box when you have completed each step.

Understand the Impact

- ☐ **REVIEW** the roadmap, action steps, checklists, and other materials included with your action plan to understand where you are in your journey and what you need to do next.
- ☐ **ISOLATE** where diagnosis codes are used in your practice today. Ask your team how and where they use/see ICD-9 codes. Use the Diagnosis Code Impact Inventory Template included with your action plan to catalog the processes, forms, and information systems which rely on ICD-9 diagnosis codes.
  Download Your Process and System Inventory Template
- ☐ **PINPOINT** the ICD-9 codes you most frequently use by reviewing superbills, encounter forms, practice management system reports, and the Common Codes in your action plan.
- ☐ **UTILIZE** the list of your most frequent ICD-9 codes to help identify the ICD-10 codes relevant to your practice. Make special note of those conditions where the available number of diagnosis codes in ICD-10 is noticeably larger. The following sources of information will assist you in identifying the most pertinent ICD-10 codes:
  - Tabular form of the 2014 release of ICD-10-CM codes and descriptions published by the National Center for Health Statistics (NCHS) - **ftp://ftp.cdc.gov/pub/Health_Statistics/NCHS/Publications/ICD10CM/2014/**
    Open the ICD-10CM_FY2014_Full_PDF.zip file then unzip and save the PDF document named "ICD10CM_FY2014_Full_PDF_Tabular" to your local device
  - Online ICD-10-CM search tools/applications
  - Hard copy or electronic publications of 2014 ICD-10-CM code books
  - Common Codes from your action plan
  - 2014 Ge
    /2014-I
  - Crosswa

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Ident

Arrange for Training and Education

- ☐ **REVIEW** the Train Your Team section of your action plan to understand the ICD-10 training and education resources available to your practice. Determine the type and source of training for each practice staff member based on the following general guidelines:
  - Documentation training for physicians, nurse practitioners, physician assistants, and other staff who document in the patient medical record.
  - Coding training for staff members who work with codes on a regular basis.
  - Overview training for staff members engaged in administrative functions.
  - User training on the ICD-10 functionality included with system upgrades.
- ☐ **SCHEDULE** training for practice staff members who require it.

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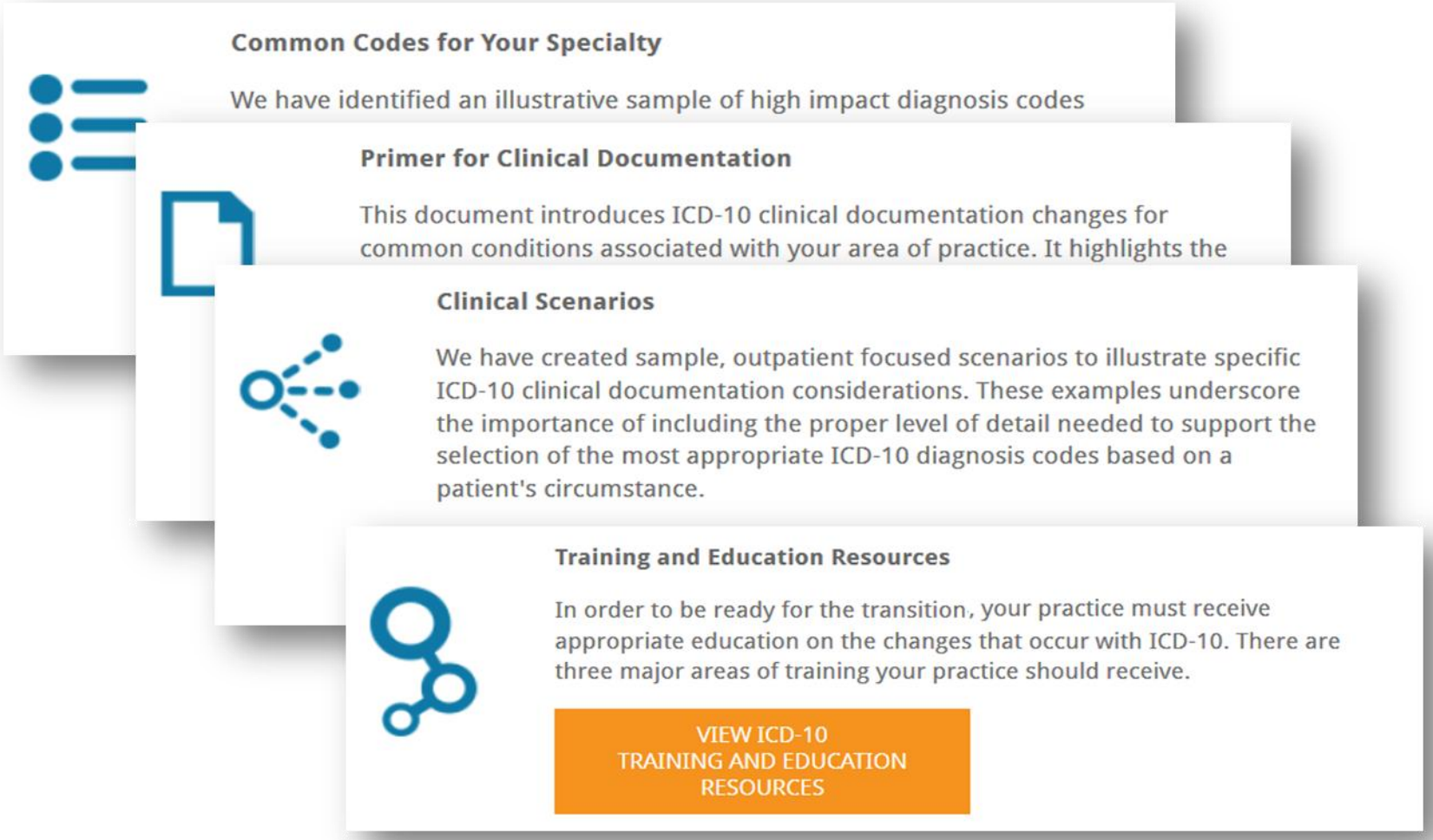
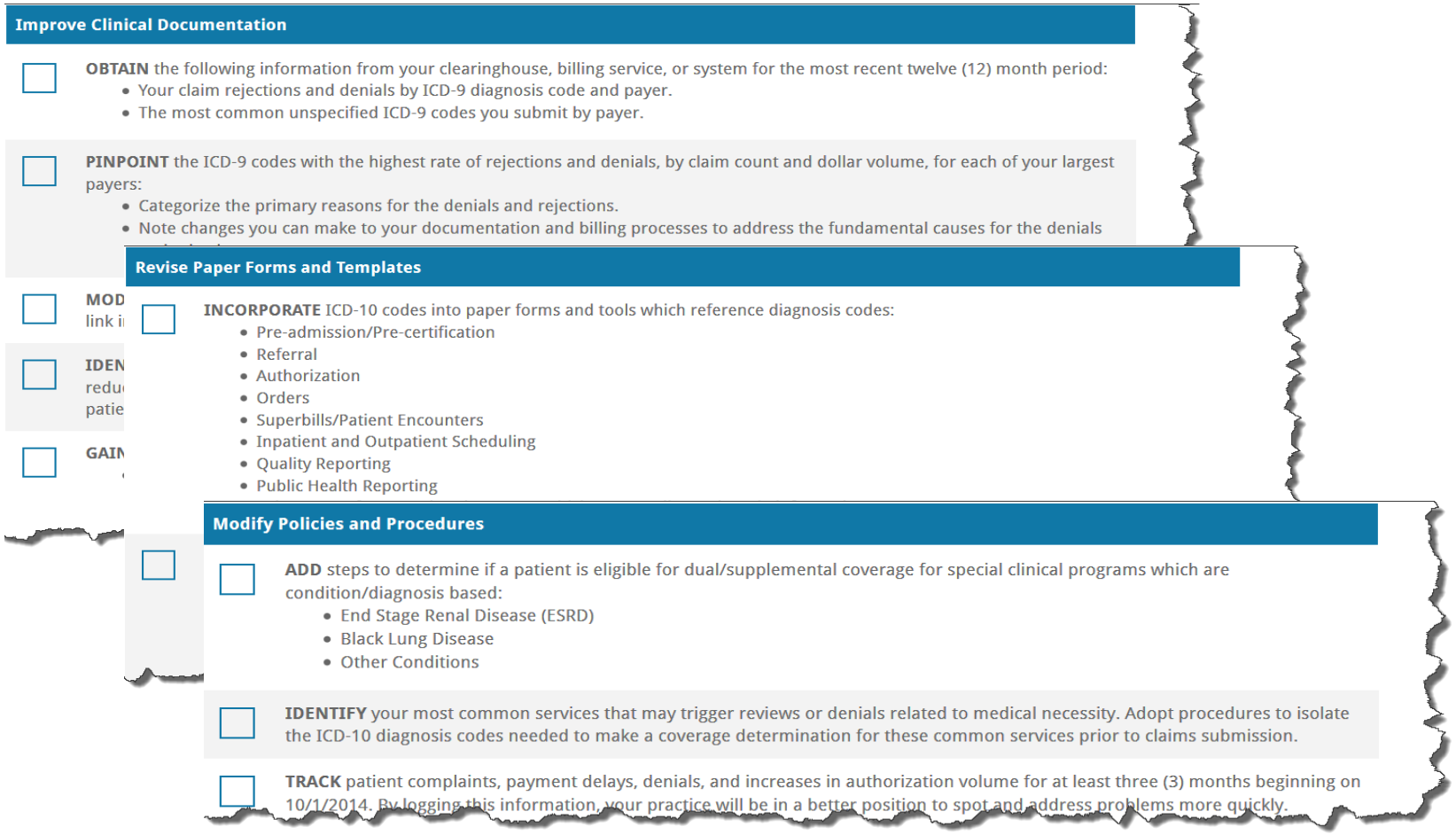
Road to 10: Train Your Team



Road to 10: Update Your Processes



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Road to 10: Engage Your Vendors and Payers

Check the box when you have completed each step.

Technology Vendors

Electronic Health Record (EHR) and Practice Management (PM) systems are impacted by the ICD-10 transition and need to be updated. In addition, other technologies used by your practice such as coding, reporting, and decision support tools may need to be updated. If your practice uses these systems, you will need to coordinate with your technology vendors regarding these updates. Also, there are specific activities your practice may need to complete to implement these updates.

Here you can enter all the vendors you will need to engage. Check the appropriate box wh
to keep track of your progress.

Contacted	Responded	Vendor Name	Contact Name
☐	☐		
☐	☐		

Download Technology Vendor Assessment in the Template Library at www.roadto10.org

The following checklist will help guide you as you engage your technology vendors and pre
complete these activities:

- ☐ **Contact** your technology vendors to determine if their solutions are impacted by IC understand their plans for compliance. Downlaod a copy of the Technology Vendor the Template Library at www.roadto10.org. Email a copy of the assesment to each vendors. Ask them to complete the assessment and return it to you promptly.
- ☐ **Evaluate** your technology vendor contracts to understand the type of ICD-10 expe may be separate from regular fees. Clarify with each vendor the additional ICD-10 technology expenses for which you need to allocate funds.
- ☐ **Review** the completed Technology Assessments returned to you by each vendor. F e[illegible] ve[illegible]

Questions for Technology Vendor

Question	Vendor Response	
Application		
1. Which of your applications are impacted by ICD-10?		
2. Are your applications remediated and are the ICD-10 updates generally available?	Yes ☐ No ☐	Comments:
3. Is there a separate fee for your ICD-10 updates?	Yes ☐ No ☐	Comments:
4. Will your systems use date of service to determine the codes to use (ICD-9 or ICD-10)?	Yes ☐ No ☐	Comments:
5. Will your systems support dual coding of services rendered before 10/1/2014?	Yes ☐ No ☐	Comments:
6. Are there 3rd party embedded products in your software which need to be updated for ICD-10?	Yes ☐ No ☐	Comments:
7. Is additional infrastructure (hardware, servers, etc.) potentially needed to accommodate your ICD-10 updates and store ICD-10 codes?	Yes ☐ No ☐	Comments:
Code Set Updates		
1. How frequently will ICD-10 diagnosis code updates be applied to your applications?		
2. How long do you plan to support ICD-9 diagnosis code reference files?		
Interfaces		
1. Have your HIPAA transaction sets been updated to address ICD-10?	Yes ☐ No ☐	Comments:
2. What other interface changes will be included with your ICD-10 software updates?		
Reporting		
1. Which of your reports are impacted by ICD-10?		
2. How will reports which are dependent upon diagnosis code categories be handled?		
3. How will longitudinal and historical reporting be updated to accommodate ICD-10?		
4. How will quality and public health reports be updated to accommodate ICD-10?		
5. Do any of your solutions require crosswalks from ICD-9 to ICD-10?	Yes ☐ No ☐	Comments:
6. Which crosswalks are you providing and can they be customized?		
Configuration		

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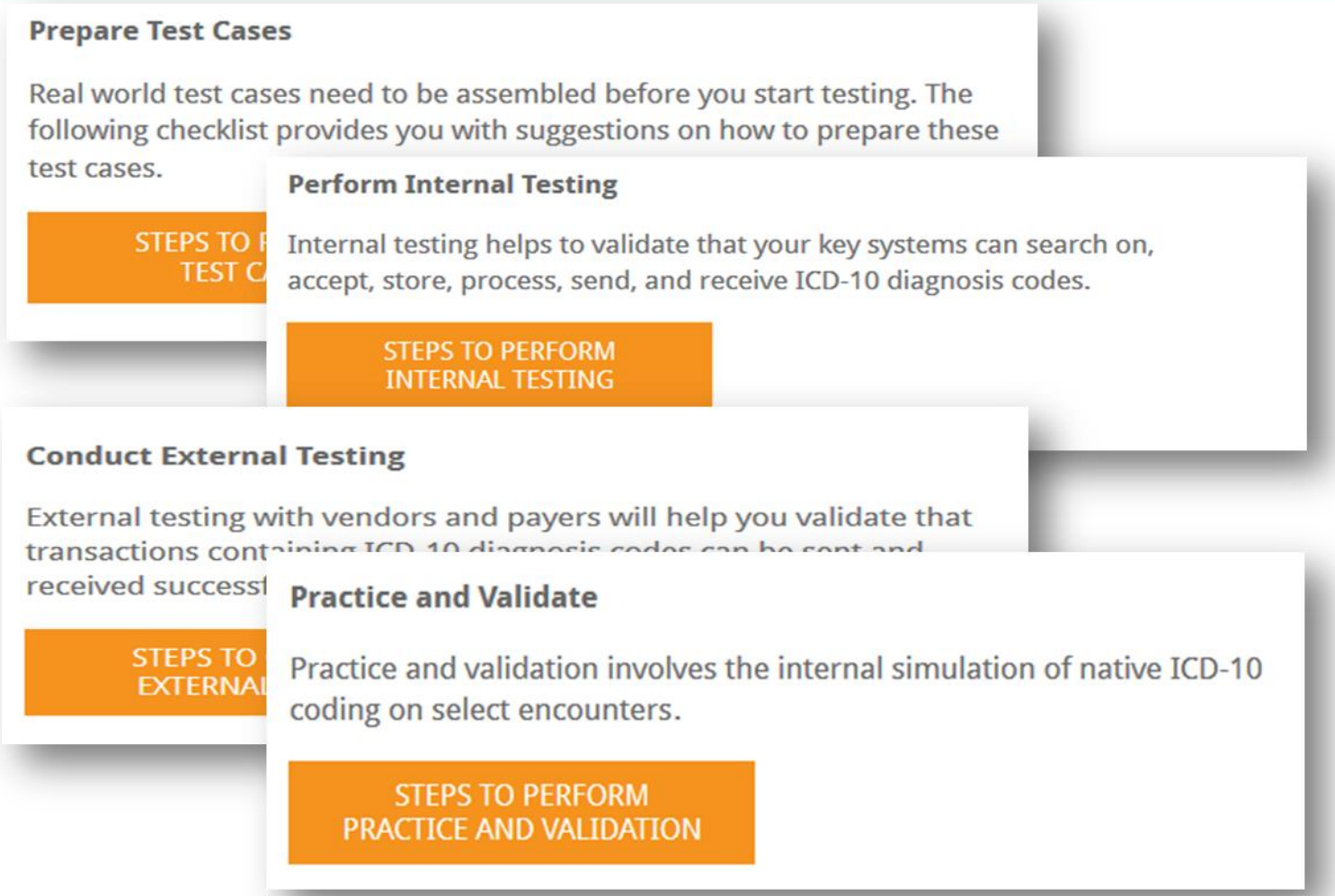
Road to 10: Test Your Systems and Processes



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"Road to 10" The Small Physician Practice's Route to ICD-10

http://www.roadto10.org

Get Started

Build your own action plan by answering the five questions below. To view your action plan, click the SEE YOUR ACTION PLAN box at the bottom of this page after responding to all the questions.

Your Practice Specialty (Pick one)

Click your specialty to get common diagnosis codes, primers for clinical documentation, and clinical scenarios for your specific area of practice.

Internal Medicine	Pediatrics
Family Practice	Cardiology
Orthopedics	OB/GYN
Other Specialty	

Your Practice Size (Pick one)

Click the size of your practice so we can better understand your needs.

- 1-2 Physicians
- 3-6 Physicians
- Over 6 Physicians

Your Vendors (Choose all that apply)

Click the technology and services your practice utilizes to generate a readiness checklist for each vendor.

- Electronic Health Records
- Practice Management System
- Billing Service

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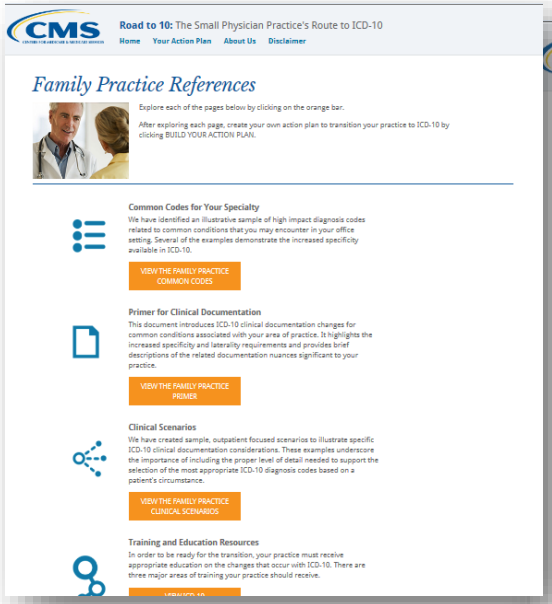
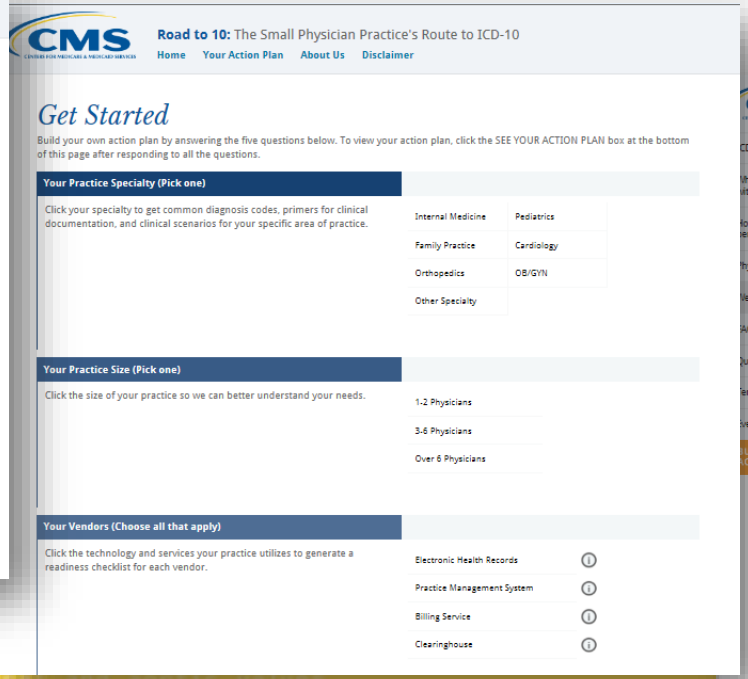
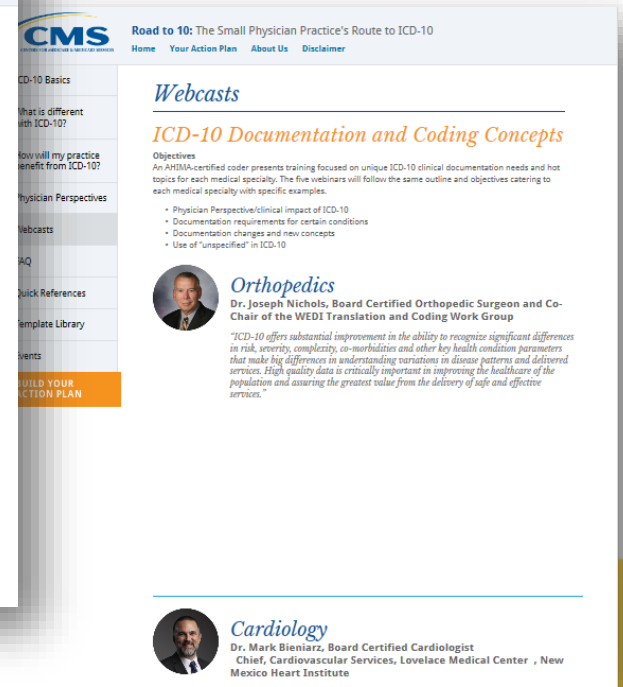
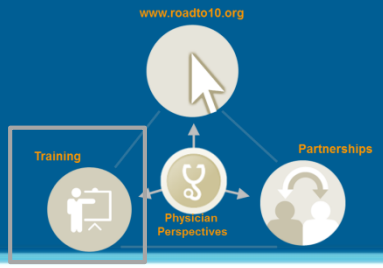






Road to 10 Field Support



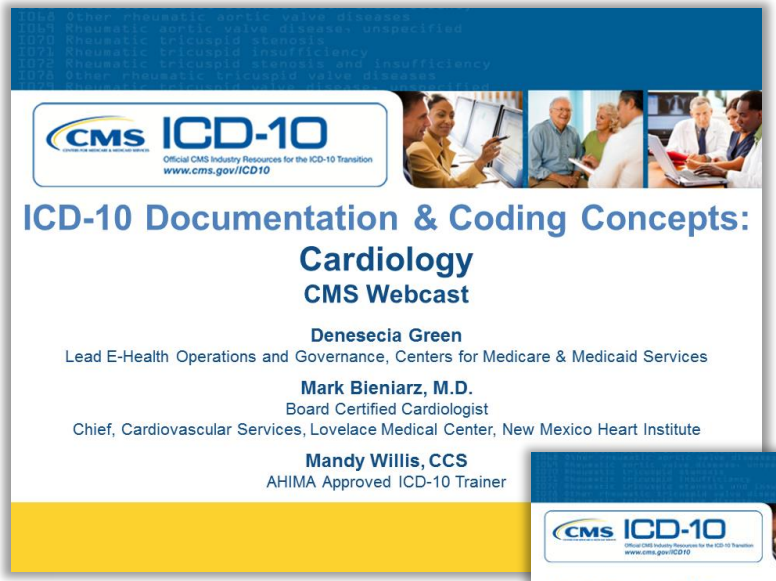
- CMS is collaborating with industry-leading organizations such as NACHC, AHIMA, PAHCOM and others to provide free, in-person ICD-10 training to small physician practices and their practice management across a broad array of specialties throughout the country.

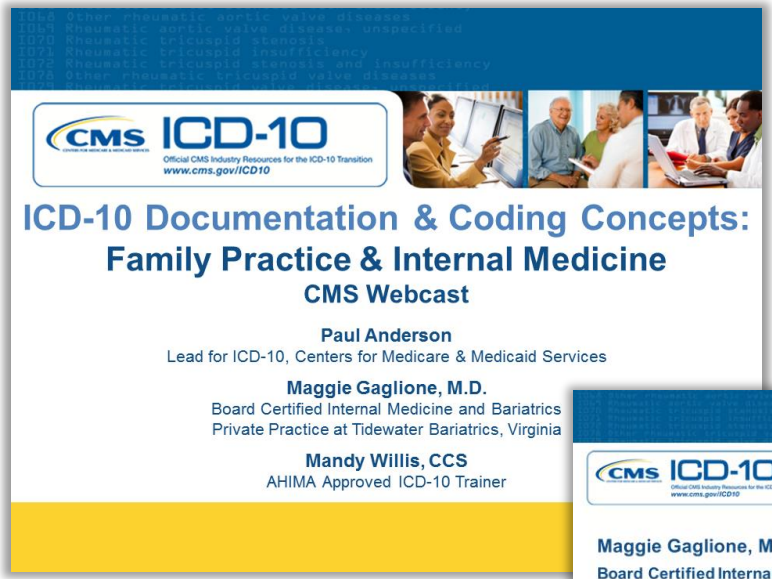
- As part of the *Road to 10* Program, we're offering this training to your customers and will send you pertinent information about upcoming training events for you to disseminate.

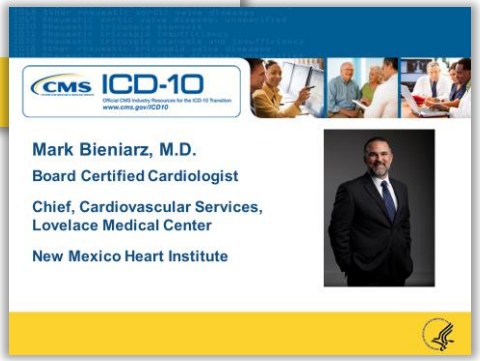
- We are also interested in other virtual or in-person training opportunities where there could be a critical mass of small physician practices.

- Curriculum Learning Objectives:
  - In Depth Overview of ICD-10
  - Planning Your Journey/Creating an Action Plan
  - Training Your Team
  - Updating Processes
  - Engaging Vendors
  - Clinical Documentation Strategies

Road to 10: Specialty Specific Webcasts







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Paul.Anderson@cms.hhs.gov