

Section 1011 Program Sunsetting: Questions and Answers

Q1: Why is the Section 1011 Program sunsetting?

A1: The intentions of the Medicare Modernization Act of 2003 with respect to Section 1011 have been largely fulfilled. The Section 1011 Program has successfully issued reimbursements to eligible providers totaling about 98 percent of the \$1 billion dollars appropriated.

Q2: What impact will the sunset of the Section 1011 Program have on Section 1011 provider enrollment, payment requests, and customer services?

A2: In the initial stages of the program's sunset, Novitas Solutions, Inc. will continue to enroll eligible providers, assist providers with enrollment and billing questions, calculate provider payment amounts, make quarterly payments and serve as the compliance contractor. A sunset transition period will take place between January and September of 2016. During this time, Novitas will work through a planned closure process designed to minimize provider impacts.

Q3: What is the last date to enroll a provider in the Section 1011 Program?

A3: Applications to enroll eligible providers must be received by Novitas no later than May 27, 2016.

Q4: When is the last Section 1011 Program payment scheduled?

A4: The final payment of the Section 1011 program will be made on or about August 27, 2016.

Q5: What is the period of service that will be covered in the final Section 1011 Program payment to Section 1011 providers in the August, 2016?

A5: The first quarter (Q1) of federal fiscal year (FY) 2016 includes dates of service October 1, 2015 through December 31, 2015.

Q6: What is the filing deadline for the last payment?

A6: The filing deadline for Q1, FY16 is June 28, 2016.

Q7: What is the last date that the contractor can be contacted for customer service questions?

A7: September 23, 2016 is the last date Novitas can be contacted for customer service issues.

Q8: When will Section 1011 website be taken down?

A8: The Novitas Section 1011 website will close on September 28, 2016.

Q9: Who should providers contact regarding Section 1011 issues after the contractor has closed?

A9: Once the Section 1011 contractor has closed the program, no further eligibility, enrollment, billing, or payments for the Section 1011 program will be processed. If a provider needs additional information, CMS has established a web site for Section 1011, which can be found at: <https://www.cms.gov/Regulations-and-Guidance/Legislation/UndocAliens/index.html>

Q10: Who can I call if I have additional questions right now about the sunsetting of the Section 1011 Program?

A10: Questions can be addressed to the Customer Service line at 1-866-860-1011. Representatives are available on Monday through Friday from 8:00AM to 4:30PM ET through September 23, 2016.

Q11: If I need to communicate with CMS in writing, what address should I use after the sunseting of the Section 1011 Program?

A 11: The address for written inquires to CMS regarding the Section 1011 Program after September 29, 2016 is: Centers for Medicare & Medicaid Services, Section 1011 Program, PO Box 8040, Baltimore, Maryland 21244-9040.

Q12: Where should I send refunds of overpayments after the sunseting of the Section 1011 Program?

A12: The final quarterly payment to providers for the Section 1011 Program was made on August 24, 2016. With this payment, the intentions of the Medicare Modernization Act of 2003 with respect to Section 1011 reimbursements have been fulfilled.

Q13: Is there an email address I can use for questions to CMS after the after the sunseting of the Section 1011 Program?

A13: Email inquiries can be sent to the CMS Section 1011 e-mailbox after September 29, 2016. The email address is: Section1011@cms.hhs.gov .

Q14: Will I receive a 1099 Report for payments made by Novitas in 2016?

A 14: Yes, Novitas will issue a 1099 Report to providers who received \$600.00 or more in payment from the Section 1011 Program in 2016. The 1099 Reports will be mailed around January 31, 2017.