



Financial Services Group

September 9, 2026

Group Health Plan (GHP) Recovery Best Practices Webinar

Wednesday, September 30, 2026

CMS and the Commercial Repayment Center (CRC) will be hosting a Recovery Best Practices webinar. The intent of this webinar is to provide an overview of the best practices when a recovery case is initiated for GHPs, including a refresher about the recovery process, common pain points, and documentation requirements to support disputes. The format will be opening remarks by CMS, a presentation from the CRC, and a question-and-answer session.

In advance of the webinar, participants are encouraged to email general Recovery questions to the CMS resource mailbox at COBR@cms.hhs.gov. Requests for an accessible format of the presentation should also be sent to this resource mailbox.

Date: September 30, 2026
Time: 2:00 PM EST

Zoom Join Link:

<https://cms.zoomgov.com/j/1658206116?pwd=b5zf6bHWv4nJiS3BEEI07cg6xN5haN.1>

Passcode: 335891

Webinar ID: 165 820 6116

OR to connect via telephone:

Conference Dial In: 1-669-254-5252 US (San Jose)
1-646-828-7666 US (New York)

Important Note: This is a public webinar and there is no pre-registration needed. The webinar link should only be utilized on the day of the webinar. Due to the number of expected participants, please log in at least 10 minutes prior to the start of the presentation.