STATE PLAN MANAGEMENT SYSTEMS

The following chart indicates the system in which issuers seeking certification of qualified health plans (QHPs) should file applications and supporting data. Issuers filing applications via the Health Insurance Oversight System (HIOS) should follow the timeline and process established in CMS's "Letter to Issuers on Federally-facilitated and State Partnership Exchanges."[1] Issuers filing applications via the System for Electronic Rate and Form Filing (SERFF) or a state system should follow state guidance on the timeline and process for submission.

Questions about HIOS can be directed to the HIOS Help Desk at 1-877-343-6507 or insuranceoversight@hhs.gov. Current SERFF users can access the Plan Management functionality at https://login.serff.com using their existing ID and password. Questions related to the SERFF functionality should be directed to the SERFF Help Desk at serffhelp@naic.org. For information about state systems, issuers should contact the relevant state.

State	System for Collecting QHP Applications
Alabama	HIOS
Alaska	HIOS
Arizona	HIOS
Arkansas	SERFF
California	State system + SERFF
Colorado	SERFF
Connecticut	State system + SERFF
Delaware	SERFF
District of Columbia	State system + SERFF
Florida	HIOS
Georgia	HIOS
Hawaii	State system + SERFF
Idaho	SERFF
Illinois	SERFF
Indiana	HIOS
Iowa	SERFF
Kansas	SERFF
Kentucky	State system + SERFF
Louisiana	HIOS
Maine	SERFF

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[1] Available at: http://www.cciio.cms.gov/resources/files/issuer-letter-3-1-2013.pdf.

Maryland	State system
Massachusetts	SERFF
Michigan	SERFF
Minnesota	SERFF
Mississippi	HIOS
Missouri	HIOS
Montana	SERFF
Nebraska	SERFF
Nevada	SERFF
New Hampshire	SERFF
New Jersey	HIOS
New Mexico	SERFF
New York	State system + SERFF
North Carolina	HIOS
North Dakota	HIOS
Ohio	SERFF
Oklahoma	HIOS
Oregon	SERFF
Pennsylvania	HIOS
Rhode Island	State system + SERFF
South Carolina	HIOS
South Dakota	SERFF
Tennessee	HIOS
Texas	HIOS
Utah	SERFF
Vermont	SERFF
Virginia	SERFF
Washington	State system + SERFF
West Virginia	SERFF
Wisconsin	HIOS
Wyoming	HIOS