The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, April 3, 2024, PM at 2:00 PM – 3:00 PM Eastern Time (ET).

**Please log on at least 15 minutes prior to the forum start time.**

**This Agenda is Subject to Change**

- Opening Remarks
  Chair – Brian Slater, Center for Medicare, CMS
  Co-Chair – Kelly Vontran, Center for Medicare, CMS
  Moderator – Jill Darling, Office of Communications, CMS

- Announcements & Updates
  - Hospice CAHPS Survey
    - Hospice CAHPS Survey website: [https://hospicecahpssurvey.org/](https://hospicecahpssurvey.org/)
    - CAHPS Hospice Survey questions can be sent to hospicecahpssurvey@hsag.com or 1-844-472-4621
  - Home Health CAHPS Survey Updates
    a) Official Website of the HHCAHPS Survey: [https://homehealthcahps.org](https://homehealthcahps.org)
    b) HHCAHPS Survey assistance: HHCAHPS@rti.org
    c) HHCAHPS Survey assistance: (866) 354-0985
  - Home Health Quality Reporting Program announcements and Public Reporting Updates
  - Expanded Home Health Value-Based (HHVBV) Model Update
    - Final January IPRs
    - Upcoming IPRs and APR
    - New Quarterly Newsletter
    - Upcoming Resources
      Help desk email: HHVBPquestions@cms.hhs.gov

III. Open Q&A

**DATE IS SUBJECT TO CHANGE**
Next Home Health, Hospice & DME ODF: TBA

Mailbox: HomeHealth_Hospice_DMEODF-L@cms.hhs.gov

This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of
the call. If you have inquiries, please contact CMS at Press@cms.hhs.gov. Thank you.

NEW and UPDATED Open Door Forum Participation Instructions:
This call will be a Zoom webinar with registration and login instructions below.

Register in advance for this webinar:
https://cms.zoomgov.com/webinar/register/WN_vfsU5LSKR3atiW9T_AhrDg

Meeting ID: 160 823 4591
Passcode: 200020

After registering, you will receive a confirmation email containing information about joining the webinar. You may also add the webinar to your calendar using the drop-down arrow on the “Webinar Registration Approved” webpage after registering. Although the ODFs are now a Zoom webinar, we will only use the audio function, no need for cameras to be on.

For ODF schedule updates and E-Mailing List registration, visit our website at http://www.cms.gov/OpenDoorForums/.

Were you unable to attend the recent Home Health, Hospice & DME ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent Home Health, Hospice & DME ODF call. Both the webinar recording and transcript will be posted to: https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html. Thank you.

CMS provides free auxiliary aids and services including information in accessible formats. Click here for more information. This will point partners to our CMS.gov version of the “Accessibility & Nondiscrimination notice” page.