

The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, July 29, 2020 PM at 2:00-3:00 PM Eastern Time (ET).

Please call at least 15 minutes prior to the forum start time.

****This Agenda is Subject to Change****

- Opening Remarks
Chair – Brian Slater, Center for Medicare
Moderator – Jill Darling (OC)

- Announcements & Updates
 - DMEPOS Prior Authorization update
 - Hospice Quality Reporting Program updates
 - HQRP webpage:
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Spotlight.html>
 - HQRP Reconsideration Webpage:
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Reconsideration-Requests>
 - HQRP Help Desks:
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Help-Desks>
 - Hospice Compare updates
 - Hospice Compare/Public Reporting:
<https://www.medicare.gov/hospiceCompare/>
 - Hospice CAHPS updates
 - www.hospicecahpsurvey.org. It contains information for Hospice CAHPS Survey vendors and for hospice providers.
 - If you need technical assistance regarding the Hospice CAHPS survey, you may email us at: hospicecahpsurvey@hsag.com or call us at 1-844-472-4621
 - Home Health Quality Reporting Program updates
 - HH QRP Spotlight and Announcements webpage:
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Spotlight-and-Announcements>
 - HH QRP Training Webpage:
<https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Training>

- HH QRP Data Submission Deadlines Webpage:
- <https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/HomeHealthQualityInits/Home-Health-Quality-Reporting-Data-Submission-Deadlines>
- Home Health CAHPS Updates
 - HHCAHPS website: <https://homehealthcahps.org> if you are a home health agency or HHCAHPS vendor using the secure portals, or www.homehealthcahps.org if you are using HHCAHPS website for all publicly-available information about HHCAHPS.
 - For technical assistance, email HHCAHPS@rti.org or call (866) 354-0985
- Review Choice Demonstration for Home Health Services

III. Open Q&A

****DATE IS SUBJECT TO CHANGE****

Next Home Health, Hospice & DME ODF: TBA

Mailbox: HomeHealth_Hospice_DMEODF-L@cms.hhs.gov

This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at Press@cms.hhs.gov. Thank you.

Open Door Participation Instructions:
 This call will be Conference Call Only.

To participate by phone:

Dial: 1-888-455-1397 & Reference Conference Passcode: 9375124

Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Instant Replay: 1-866-498-5467; Conference Passcode: No Passcode Needed

Instant Replay is an audio recording of this call that can be accessed by dialing 1-866-498-5467 1 hour after the call has ended. The recording expires July 31, 11:59 PM ET.

For ODF schedule updates and E-Mailing List registration, visit our website at <http://www.cms.gov/OpenDoorForums/>.

Were you unable to attend the recent Home Health, Hospice & DME ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent Home Health, Hospice & DME ODF call. Please allow

up to three weeks to get both the audio and transcript posted to:
<https://www.cms.gov/Outreach-and-Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html>. Thank you.

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