The next Home Health, Hospice & DME Open Door Forum is scheduled for Wednesday, November 10, 2021 PM at 2:00-3:00 PM Eastern Time (ET).

## Please call at least 15 minutes prior to the forum start time.

\*\*This Agenda is Subject to Change\*\*

- Opening Remarks
   Chair Brian Slater, Center for Medicare, CMS
   Moderator Jill Darling, Office of Communications, CMS
- Announcements & Updates
  - CY 2022 Home Health Final Rule Update
  - Home Health Claims Processing update
  - Home Health Quality Reporting Program updates
  - Updates to the Home Health Value-Based Purchasing Model
  - Provider Enrollment Revalidation
    - a) COVID-19 PE FAQs
    - b) September 2<sup>nd</sup> MLN Connects <u>Provider</u> Enrollment Activities Resume in October
  - Hospice Quality Reporting Program updates/Public reporting
    - a) HQRP
      - webpage: https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Spotlight.html
    - b) Hospice QRP Requirements and Best Practices: https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/HQRP-Requirements-and-Best-Practices
    - c) Hospice QRP Training and Education Library:
      <a href="https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting-Training-Medicare/Quality-Reporting-Training-Instruments/Hospice-Quality-Reporting-Instruments/Hospice-Reporting-Instr
    - d) HQRP Help Desks: https://www.cms.gov/Medicare/Quality-Initiatives-Patient-Assessment-Instruments/Hospice-Quality-Reporting/Help-Desks
    - e) Hospice Compare/Public Reporting: https://www.medicare.gov/care-compare/
  - Update on CAHPS Hospice Survey Star Ratings
    - a) For questions about the CAHPS Hospice Survey, email <a href="mailto:hospicecahpssurvey@hsag.com">hospicecahpssurvey@hsag.com</a>

- b) For CMS-related questions about the CAHPS Hospice Survey, email hospicesurvey@cms.hhs.gov.
- c) The official website for the CAHPS Hospice Survey is https://hospicecahpssurvey.org

III. Open Q&A

\*\*DATE IS SUBJECT TO CHANGE\*\* Next Home Health, Hospice & DME ODF: TBA

Mailbox: HomeHealth Hospice DMEODF-L@cms.hhs.gov

This Open Door Forum is open to everyone, but if you are a member of the Press, you may listen in but please refrain from asking questions during the Q & A portion of the call. If you have inquiries, please contact CMS at Press@cms.hhs.gov. Thank you.

Open Door Participation Instructions: This call will be Conference Call Only.

To participate by phone:

Dial: 1-888-455-1397 & Reference Conference Passcode: 8604468 Persons participating by phone do not need to RSVP. TTY Communications Relay Services are available for the Hearing Impaired. For TTY services dial 7-1-1 or 1-800-855-2880. A Relay Communications Assistant will help.

Instant Replay: 1-866-346-7095; Conference Passcode: No Passcode Needed Instant Replay is an audio recording of this call that can be accessed by dialing 1-866-346-7095, 1 hour after the call has ended. The recording expires August 28, 2021, 11:59 PM ET.

For ODF schedule updates and E-Mailing List registration, visit our website at http://www.cms.gov/OpenDoorForums/.

Were you unable to attend the recent Home Health, Hospice & DME ODF call? We encourage you to visit our CMS Podcasts and Transcript webpage where you can listen and view the most recent Home Health, Hospice & DME ODF call. Please allow up to three weeks to get both the audio and transcript posted to:

https://www.cms.gov/Outreach-and-

Education/Outreach/OpenDoorForums/PodcastAndTranscripts.html. Thank you.

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