

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



MEDICARE PARTS C AND D OVERSIGHT AND ENFORCEMENT GROUP

August 14, 2025

Mr. Michael Carson
Chief Executive Officer, Medicare
Wellcare of Missouri Health Insurance Company, Inc.
7700 Forsyth Blvd.
Clayton, MO 63105

Re: Notice of Release of Enrollment Suspension for Medicare Advantage-Prescription Drug
Contract Number H7518

Dear Mr. Carson:

On September 6, 2024, the Centers for Medicare & Medicaid Service (CMS) imposed an enrollment suspension on Wellcare of Missouri Health Insurance Company, Inc. (“Wellcare of Missouri”) Medicare Advantage-Prescription Drug Plan contract H7518 for contract year (CY) 2025. The sanction was imposed because Wellcare of Missouri reported that contract H7518 failed to meet the 85% minimum Medical Loss Ratio (MLR) requirement established at section 1857(e)(4) of the Social Security Act (“the Act”) and made applicable to Medicare Part D contracts through section 1860D-12(b)(3)(D) of the Act, for three consecutive contract years. Sections 1857(e)(4)(B) and 1860D-12(b)(3)(D) of the Act, as implemented at 42 C.F.R. §§ 422.2410(c) and 423.2410(c), provide that when an organization has an MLR for a contract that is less than 85% for three or more consecutive contract years, CMS must suspend that organization’s ability to accept new enrollments in the plans it offers under the non-compliant contract after the second succeeding contract year after the organization failed to meet the minimum MLR requirement.

On July 17, 2025, Wellcare of Missouri reported the CY 2024 MLR for contract H7518 was greater than 85%, thereby satisfying the minimum MLR requirement for CY 2025. As a result, Wellcare of Missouri is no longer in violation of CMS requirements, and CMS is releasing the enrollment suspension for contract H7518 effective January 1, 2026. Additionally, CMS will allow Wellcare of Missouri to offer plans under contract H7518 to new beneficiaries during the CY 2026 Annual Election Period (AEP), which will be held between October 15, 2025, and December 7, 2025.

Wellcare of Missouri may be subject to enrollment suspensions in the future if Wellcare of Missouri reports an MLR below 85% for contract H7518 for another three consecutive years, pursuant to sections 1857(e)(4)(B) and 1860D-12(b)(3)(D) of the Act and 42 C.F.R. §§ 422.2410(c) and 423.2410(c). If you have any questions about this notice, please call or email the enforcement contact provided in your email notification.

Sincerely,

/s/

John A. Scott
Director
Medicare Parts C and D Oversight and Enforcement Group

cc: Jennifer Shapiro, CMS/CM/MPPG
Kevin Stansbury, CMS/CM/MOEG/DCE
Ashley Hashem, CMS/OPOLE
Verna Hicks, CMS/OPOLE
Kirsten Duval, CMS/OPOLE