

HPMS E-Mail

Date: September 24, 2010

To: Part C Compliance Officers

From: Cynthia G. Tudor, Ph.D., Director, Medicare Drug Benefit and C & D Data Group

Subject: Part C Plan Ratings Preview Data

We have updated the Part C data included in the Plan Ratings Preview. The following changes are included in this update:

1 - We have updated the timeliness of appeals measure (measure number C31). CMS had included some dismissals in this measure and we now have excluded all dismissals as a result your updated scores are now included in the preview data. The preview report includes your updated values for the domain focusing on Health Plan Member Complaints and Appeals. We have also updated your summary and overall plan ratings as a result of modifying the appeals measure. Because of these changes, please re-review these measures.

2 - In the initial posting of the data the numeric values for the flu shot measure did not load correctly; however, the star values were correct. We updated last week the numeric values for this measure.

3 - We have also found an error where the last 4 measures were loaded incorrectly into the database. This did not impact the scores shown for the domain, summary and overall ratings; however, it did impact the data in the preview report for measures C33 through C36. This has been corrected.

We have posted an updated version of the Technical Notes. Please remember that all comments and questions are due by October 1, 2010. All questions should be sent to PartCRatings@cms.hhs.gov.