

**Ad-Hoc CAP Summary Report - August 2021**

Contract ID(s) and Names	Parent Organization Name	Organization Contact Name	Organization Contact Phone	Compliance Issue ID	Date Letter Sent	Issue Type	Issue Topic	Issue Summary	Letter Name
H3204 - PRESBYTERIAN HEALTH PLAN H3206 - PRESBYTERIAN INSURANCE COMPANY, INC.	Presbyterian Healthcare Services	PCSC Provider Care Unit	5059235757	62576	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H1463 - HEALTH ALLIANCE CONNECT, INC. H1737 - HEALTH ALLIANCE - MIDWEST, INC. H2591 - HEALTH ALLIANCE - MIDWEST, INC. H3471 - HEALTH ALLIANCE NORTHWEST HEALTH PLAN S4219 - HEALTH ALLIANCE MEDICAL PLANS	The Carle Foundation	Jennifer Marquardt	2179029229	62575	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
S2668 - MEMBERS HEALTH INSURANCE COMPANY	Tennessee Rural Health Improvement Association	Ryan Brown	9315600041	62574	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H2563 - OPTIMA HEALTH PLAN	Sentara Health Care (SHC)	OPTIMA MEMBER SERVICES	7576876160	62573	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H3811 - SAMARITAN HEALTH PLANS, INC.	Samaritan Health Services	Bridgett Quest	5417686738	62572	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H8578 - HEALTH NEW ENGLAND, INC.	Baystate Health, Inc.	Member Services	8774433314	62571	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf

H0524 - KAISER FOUNDATION HP, INC. H0630 - KAISER FOUNDATION HP OF CO H1170 - KAISER FOUNDATION HP OF GA, INC. H1230 - KAISER FOUNDATION HP, INC. H2150 - KAISER FNDN HP OF THE MID-ATLANTIC STS H2172 - KAISER FDTN HLTH PLAN OF THE MID-ATLANTIC STATES H5050 - KAISER FOUNDATION HEALTH PLAN OF WASHINGTON H9003 - KAISER FOUNDATION HP OF THE N W	Kaiser Foundation Health Plan, Inc.	Allison Anderson, Member Services, Provider Assistance Unit, Shawn Ripley	3018166481, 8002324440, 8004430815, 8006329700, 8083487832, 8772218221, 8887674670	62570	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H3909 - QCC INSURANCE COMPANY H3952 - KEYSTONE HEALTH PLAN EAST, INC. S6875 - QCC INSURANCE COMPANY	Independence Health Group, Inc.	Customer Service	8006453965, 8886787009, 8887183333	62569	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H1660 - HARVARD PILGRIM HEALTH CARE, INC. H6750 - HARVARD PILGRIM HEALTH CARE OF NEW ENGLAND, INC.	Health Plan Holdings, Inc.	Kenneth Kayser	6179729400	62568	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
E3014 - PSERS HOP PROGRAM	Commonwealth of PA Pub Schools Retirement System	PSERS HOP Administration Unit	7173057388	62567	26-JUL-2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf

H0354 - CIGNA HEALTHCARE OF ARIZONA, INC. H0439 - CIGNA HEALTHCARE OF GEORGIA, INC. H1415 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC. H2108 - BRAVO HEALTH MID-ATLANTIC, INC. H3949 - BRAVO HEALTH PENNSYLVANIA, INC. H4407 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC. H4513 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC. H5410 - HEALTHSPRING OF FLORIDA, INC. H7020 - CIGNA HEALTHCARE OF SOUTH CAROLINA, INC. H7787 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC. H8423 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC. H9460 - CIGNA HEALTHCARE OF ST LOUIS, INC. H9725 - CIGNA HEALTHCARE OF NORTH CAROLINA, INC. S5617 - CIGNA HEALTH AND LIFE INSURANCE COMPANY	CIGNA	Jared Rich, Mike Soltis, Pat Sunblade	8002226700, 8006683813	62566	26- JUL- 2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H5859 - HEALTH PLAN OF CAREOREGON, INC.	CareOregon, Inc.	David Lima	8002244840	62565	26- JUL- 2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H5587 - HEALTH CHOICE ARIZONA, INC.	Blue Cross Blue Shield of Arizona	Member Services	8006568991	62564	26- JUL- 2021	Drug Benefit	Premium and Co-Pay Billing	Failure to Accurately Adjudicate Claims at Point of Sale	Ad-Hoc CAP-letter.pdf
H2793 - IMPERIAL INSURANCE COMPANIES INC.	Imperial Health Plan of California	Erica Ruiz	6267080333	62410	29- JUN- 2021	Health and Drug Benefit	Financial Concerns-- Solvency, Reporting, Licensure, Other	Failure to hold proper license.	Imperial_CAP_Final_Revised.pdf

S5596 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8662894250	62319	10-JUN-2021	Drug Benefit	Plan Corrections	CY 2021 Plan Correction CAP.	Ad-Hoc CAP-letter.pdf
H9207 - HEALTH PARTNERS PLANS, INC.	Health Partners Plans, Inc.	Sarah Grzyb	6098657999	62318	10-JUN-2021	Health and Drug Benefit	Plan Corrections	CY 2021 Plan Correction CAP.	Ad-Hoc CAP-letter.pdf
H3388 - CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC. H5042 - CDPHP UNIVERSAL BENEFITS, INC.	Capital District Physicians' Health Plan, Inc.	Joanna DiDonna	5186413500	62316	10-JUN-2021	Health and Drug Benefit	Plan Corrections	CY 2021 Plan Correction CAP.	Ad-Hoc CAP-letter.pdf
H3471 - HEALTH ALLIANCE NORTHWEST HEALTH PLAN	The Carle Foundation	Jennifer Marquardt	2179029229	62317	10-JUN-2021	Health and Drug Benefit	Plan Corrections	CY 2021 Plan Correction CAP.	Ad-Hoc CAP-letter.pdf
H8764 - ASPIRE HEALTH PLAN	Montage Health	Customer Service	8555701600	62363	09-JUN-2021	Health and Drug Benefit	Financial Concerns-- Solvency, Reporting, Licensure, Other	Failure to maintain positive net worth	H8764 - Aspire Health Plan _CAP_ Fiscal Soundness _06-09-2021.pdf
H2537 - SPIRITRUST LUTHERAN LIFE	SpiritTrust Lutheran	Blake Bradish	7172645433	62359	09-JUN-2021	Health and Drug Benefit	Financial Concerns-- Solvency, Reporting, Licensure, Other	Failure to maintain positive net worth	H2537 - Spiritrust Lutheran Life _CAP_ Fiscal Soundness _06-09- 2021.pdf
H0839 - VOANS SENIOR COMMUNITY CARE OF NORTH CAROLINA, INC	Volunteers of America National Services	Antionette Hively	9194252971	62360	09-JUN-2021	Health and Drug Benefit	Financial Concerns-- Solvency, Reporting, Licensure, Other	Failure to maintain positive net worth	H0839 - VOANS Senior Community Care of NC PACE _CAP_ Fiscal Soundness _06-09-2021.pdf
H3809 - PROVIDENCE HEALTH & SERVICES - OREGON	Providence Health & Services	Rika Bering	5032156556	61930	15-JAN-2021	Drug Benefit	Formulary Submission and Administration	Failure to Meet CY2021 Formulary Requirements	Ad-Hoc CAP-letter.pdf
H1426 - VITALITY HEALTH PLAN OF CALIFORNIA, INC.	Vitality Health Plans, Inc.	Kevin Cao	8663333530	61349	13-NOV-2020	Health Benefit	Network adequacy - Health	Failure to meet network adequacy requirements.	H1426_Vitality_Network_Adequacy_CAP.pdf
H2610 - ESSENCE HEALTHCARE, INC.	Essence Group Holdings Corporation	Customer Service	8665979560	59068	22-MAY-2020	Drug Benefit	Bid Submission	Formulary errors identified during bid review	Ad-Hoc CAP-letter.pdf
H1994 - SELECTHEALTH, INC.	Intermountain Health Care, Inc.	Mark Richardson	8014428210	59067	22-MAY-2020	Drug Benefit	Bid Submission	Formulary errors identified during bid review	Ad-Hoc CAP-letter.pdf
H1426 - VITALITY HEALTH PLAN OF CALIFORNIA, INC.	Vitality Health Plans, Inc.	Kevin Cao	8663333530	59066	22-MAY-2020	Drug Benefit	Bid Submission	Formulary errors identified during bid review	Ad-Hoc CAP-letter.pdf
H5042 - CDPHP UNIVERSAL BENEFITS, INC.	Capital District Physicians' Health Plan, Inc.	Joanna DiDonna	5186413500	59065	22-MAY-2020	Drug Benefit	Bid Submission	Failure to comply with CY2020 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf

H3388 - CAPITAL DISTRICT PHYSICIANS' HEALTH PLAN, INC.	Capital District Physicians' Health Plan, Inc.	Joanna DiDonna	5186413500	59064	22-MAY-2020	Drug Benefit	Bid Submission	Failure to comply with CY2020 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
H7119 - PROVIDER PARTNERS HEALTH PLAN OF OHIO	Rifkin Managed Care Holding, LLC			57184	06-SEP-2019	Health Benefit	Network adequacy - Health	Failed to have an adequate network.	Provider Partners Health Plan_H7119_CAP_9_6_19_revised.pdf
S4607 - MERIT HEALTH INSURANCE COMPANY	Magellan Health, Inc.			55590 *	29-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H6672 - EON HEALTH, INC. (GA)	Eon Health Plan, LLC	Elizabeth Cuevas	7542085880	55589	29-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
S5983 - MEDCO CONTAINMENT INSURANCE COMPANY OF NEW YORK	CIGNA			54819	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
S2668 - MEMBERS HEALTH INSURANCE COMPANY	Tennessee Rural Health Improvement Association	Ryan Brown	9315600041	54818	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H9870 - Justify Holdings, Inc.	University Health Care, Inc.	Judy Palmer	8448596152	54817	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H9153 - WEST VIRGINIA SENIOR ADVANTAGE, INC.	Stonerise Senior Advantage Holdings, LLC	Shannon Mayer	8448546888	54816	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H8854 - CareFirst Advantage DSNP, Inc.	University of Maryland Medical System Corporation	Member Services	8443866762	54815	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H7173 - PEACH STATE HEALTH PLAN, INC.	Centene Corporation	Provider Services	8668740633	54814	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5746 - AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	Anthem Inc.	Customer Service	8882307338	54812	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H4931 - BANNER - UNIVERSITY CARE ADVANTAGE	Banner Health	Customer Care	5208743930	54811	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H3928 - AETNA HEALTH INC. (LA)	CVS Health Corporation	Aetna Customer Service	8883606626	54810	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H3071 - COMMUNITY CARE ALLIANCE OF ILLINOIS, INC.	Family Health Network	Elizabeth Cuevas	7542085880	54808	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H2879 - MOLINA HEALTHCARE OF WISCONSIN, INC.	Molina Healthcare, Inc.,	Member Services	8553155663	54807	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf

H2491 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	54806	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H1587 - ARKANSAS SUPERIOR SELECT, INC.	Select Founders, LLC	Customer Service	5013721922	54804	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H0174 - WELLCARE OF TEXAS, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	54803	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H9082 - MOLINA HEALTHCARE OF NEW MEXICO, INC.	Molina Healthcare, Inc.,	Member Services	8664400127	54802	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H8133 - GHS INSURANCE COMPANY	Health Care Service Corporation	Customer Service	8778956448	54801	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H6743 - ATRIO HEALTH PLANS	ATRIO Health Plans	Customer Service	8776728620	54799	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5991 - HEALTH INSURANCE PLAN OF GREATER NEW YORK	EmblemHealth, Inc.	Priyank Pandey	6464477543	54798	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5969 - ALOHACARE	AlohaCare	AlohaCare Customer Service	8089736395	54797	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5945 - PROMINENCE HEALTHFIRST	Universal Health Services, Inc.	Libby Belli	7757709450	54796	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5587 - HEALTH CHOICE ARIZONA, INC.	Steward Health Care System, LLC	Member Services	8006568991	54795	17-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5435 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.	Customer Service	8665798774	54794	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H5422 - BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGIA	Anthem Inc.	Customer Service	8882307338	54793	17-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H4922 - AGEWELL NEW YORK, LLC	ParkerCare New York, LLC	Barbra Mukuka	7184845032	54792	17-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H4388 - SECURITY HEALTH PLAN OF WISCONSIN, INC.	Marshfield Clinic Health System, Inc.	Ken Baur	7152219556	54791	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H4213 - USABLE MUTUAL INSURANCE COMPANY	USABLE Mutual Insurance Company	Customer Service	8442014934	54790	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf

H3979 - GHS HEALTH MAINTENANCE ORGANIZATION, INC.	Health Care Service Corporation	Customer Service	8778956448	54789	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H3206 - PRESBYTERIAN INSURANCE COMPANY, INC.	Presbyterian Healthcare Services	PCSC Provider Care Unit	5059235757	54788	17-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H2773 - QUALITY HEALTH PLANS OF NEW YORK, INC.	QHP Financial Group, Inc.			54787 *	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H1737 - HEALTH ALLIANCE - MIDWEST, INC.	The Carle Foundation	Jennifer Marquardt	2179029229	54786	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H1181 - NETWORK HEALTH INSURANCE CORPORATION	Network Health, Inc.	Customer Service	8003785234	54785	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H1111 - UNITEDHEALTHCARE OF GEORGIA, INC.	UnitedHealth Group, Inc.	Customer Service	8006434845	54784	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	54783	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H0657 - FRIDAY HEALTH PLANS OF COLORADO, INC.	Friday Health Plans, Inc.			54782	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
S7694 - ELIXIR INSURANCE COMPANY	Rite Aid Corporation	Customer Service	8662502005	54781	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
S5617 - CIGNA HEALTH AND LIFE INSURANCE COMPANY	CIGNA	Pat Sunblade	8002226700	54780	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H9403 - EON HEALTH, INC. (SC)	Group 1001	Elizabeth Cuevas	7542085880	54779	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H7680 - PROMINENCE HEALTHFIRST OF TEXAS	Universal Health Services, Inc.	Libby Belli	7757709450	54778	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H8554 - GHS INSURANCE COMPANY	Health Care Service Corporation	Customer Service	8778956448	54777	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H8506 - MODA HEALTH PLAN, INC.	Moda Partners, Inc.			54776 *	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H8298 - HORIZON HEALTHCARE OF NEW JERSEY, INC.	Horizon Healthcare Services, Inc.	Suze Mestres	9734665503	54775	17-APR-2019	Health Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf

H6396 - CARESOURCE OHIO, INC.	CareSource	Bethany Bundy	9375312187	54774	17-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H6988 - CENTERS PLAN FOR HEALTHY LIVING, LLC	Centers Plan for Healthy Living, LLC	Natalie Fernandes	7182157000	54800	17-APR-2019	Health and Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H1894 - AMERIGROUP WASHINGTON, INC.	Anthem Inc.	Customer Service	8882307338	54805	17-APR-2019	Drug Benefit	Star Ratings	Less than 3 summary Star Ratings.	Ad-Hoc CAP-letter.pdf
H2459 - UCARE MINNESOTA	UCare Minnesota	Pakou Vang	6126763585	53704	28-FEB-2019	Drug Benefit	Bid Submission	Failure to comply with CY2019 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S7694 - ELIXIR INSURANCE COMPANY	Rite Aid Corporation	Customer Service	8662502005	53709	28-FEB-2019	Drug Benefit	Formulary Submission and Administration	Failure to properly implement the required Transition Policy	Ad-Hoc CAP-letter.pdf
H1994 - SELECTHEALTH, INC.	Intermountain Health Care, Inc.	Mark Richardson	8014428210	53708	28-FEB-2019	Drug Benefit	Formulary Submission and Administration	Failure to properly implement the required Transition Policy	Ad-Hoc CAP-letter.pdf
S4219 - HEALTH ALLIANCE MEDICAL PLANS	The Carle Foundation	Jennifer Marquardt	2179029229	53721	28-FEB-2019	Drug Benefit	Bid Submission	Failure to comply with CY2019 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S5609 - ASURIS NORTHWEST HEALTH	Cambia Health Solutions, Inc.	Catina Ciuro	5416181268	53722	28-FEB-2019	Drug Benefit	Bid Submission	Failure to comply with CY2019 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S5916 - REGENCE BLUESHIELD OF IDAHO AND REGENCE BC BS UTAH	Cambia Health Solutions, Inc.	Catina Ciuro	5416181268	53723	28-FEB-2019	Drug Benefit	Bid Submission	Failure to comply with CY2019 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S9701 - DEAN HEALTH INSURANCE, INC.	SSM Health Care Corporation	Scott Jacoby	8662703877	53724	28-FEB-2019	Drug Benefit	Bid Submission	Failure to comply with CY2019 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S1894 - COMMUNITYCARE GOVERNMENT PROGRAMS, INC.	St Francis Health System & St John Health System			52561	02-JAN-2019	Drug Benefit	4Rx Submission and Accuracy Problems	PCN/BIN must be completed for 99% of all enrollments	Ad-Hoc CAP-letter.pdf
H7971 - HORIZON INSURANCE COMPANY	Horizon Healthcare Services, Inc.	Suze Mestres	9734665503	51478	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H3815 - ALIGNMENT HEALTH PLAN	Alignment Healthcare USA, LLC	Dawn Maroney	6572187616	51473	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf



H0104 - BLUE CROSS AND BLUE SHIELD OF ALABAMA	BlueCross BlueShield of Alabama	Jeff Corley	8005176425	51469	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H1189 - CHRISTUS HEALTH PLAN	CHRISTUS Health	Shannon Stansbury	4692822529	51472	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H7220 - INDIANA UNIVERSITY HEALTH PLANS NFP, INC.	Indiana University Health	Trina Robinson	8004559776	51476	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H1170 - KAISER FOUNDATION HP OF GA, INC.	Kaiser Foundation Health Plan, Inc.	Member Services	8002324440	51471	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H9576 - NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND	NEIGHBORHOOD HEALTH PLAN OF RHODE ISLAND	Lisa Carcieri	4014596008	51479	02-NOV-2018	Drug Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H0423 - METROPLUS HEALTH PLAN, INC.	New York City Health and Hospitals Corporation	Kathryn Soman	2129088588	51470	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H5386 - SHARP HEALTH PLAN	Sharp Healthcare	Leslie Pels-Beck	8584998244	51474	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H5945 - PROMINENCE HEALTHFIRST	Universal Health Services, Inc.	Libby Belli	7757709450	51475	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H7680 - PROMINENCE HEALTHFIRST OF TEXAS	Universal Health Services, Inc.	Libby Belli	7757709450	51477	02-NOV-2018	Health Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
S5753 - WISCONSIN PHYSICIANS SERVICE INSURANCE CORPORATION	Wisconsin Physicians Service Ins Corporation.	Medicare Market Solutions	8009442656	51480	02-NOV-2018	Drug Benefit	Reporting Requirements	Did not meet the reporting requirements data validation passing threshold of 95%	Ad-Hoc CAP-letter.pdf
H1189 - CHRISTUS HEALTH PLAN	CHRISTUS Health	Shannon Stansbury	4692822529	52042	18-OCT-2018	Health and Drug Benefit	Call Center Requirements	See attachment	H1189_CAP_Interpreter Availability_2018.pdf
S5877 - EDUCATORS MUTUAL INSURANCE ASSOCIATION	Educators Mutual Insurance Association	Nathan Gedge	8012702974	52041	18-OCT-2018	Drug Benefit	Call Center Requirements	See attachment	S5877_CAP_Interpreter Availability_2018.pdf
H3979 - GHS HEALTH MAINTENANCE ORGANIZATION, INC.	Health Care Service Corporation	Customer Service	8778956448	48606	28-FEB-2018	Drug Benefit	4Rx Submission and Accuracy Problems	CAP is requested when errors remain after Warning letter is sent.	Ad-Hoc CAP-letter.pdf

H1994 - SELECTHEALTH, INC.	Intermountain Health Care, Inc.	Mark Richardson	8014428210	48651	28-FEB-2018	Drug Benefit	Formulary Submission and Administration	Failing to properly implement the required transition policy	Ad-Hoc CAP-letter.pdf
S5601 - SILVERSCRIPT INSURANCE COMPANY	CVS Health Corporation	Kelly Devine	8662355660	48652	28-FEB-2018	Drug Benefit	Formulary Submission and Administration	Failing to properly implement the required transition policy	Ad-Hoc CAP-letter.pdf
S7694 - ELIXIR INSURANCE COMPANY	Rite Aid Corporation	Customer Service	8662502005	48654	28-FEB-2018	Drug Benefit	Formulary Submission and Administration	Failing to properly implement the required transition policy	Ad-Hoc CAP-letter.pdf
H1977 - UPPER PENINSULA HEALTH PLAN, LLC	DLP Marquette General Hospital, LLC	Maureen OMeara	9062251177	48655	28-FEB-2018	Drug Benefit	Formulary Submission and Administration	Failing to properly implement the required transition policy	Ad-Hoc CAP-letter.pdf
H5141 - CLOVER INSURANCE COMPANY	Clover Health Holdings, Inc.	Wendy Richey	5512252014	48686	28-FEB-2018	Drug Benefit	Bid Submission	Failure to comply with CY2018 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
H9047 - PROVIDENCE HEALTH ASSURANCE	Providence Health & Services	Brandy Hilgefort	5035747122	48687	28-FEB-2018	Drug Benefit	Bid Submission	Failure to comply with CY2018 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S8899 - TAKECARE INSURANCE COMPANY, INC.	TakeCare Health Systems			48688 *	28-FEB-2018	Drug Benefit	Bid Submission	Failure to comply with CY2018 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S7694 - ELIXIR INSURANCE COMPANY	Rite Aid Corporation	Customer Service	8662502005	48689	28-FEB-2018	Drug Benefit	Bid Submission	Failure to comply with CY2018 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
S5795 - USABLE MUTUAL INSURANCE COMPANY	USABLE Mutual Insurance Company	Customer Service	8442014934	48690	28-FEB-2018	Drug Benefit	Bid Submission	Failure to comply with CY2018 Part D bid submission requirements.	Ad-Hoc CAP-letter.pdf
H1099 - HEALTH FIRST HEALTH PLANS	Health First Shared Services, Inc.	Katie Fleming	8445225282	48202	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H1189 - CHRISTUS HEALTH PLAN	CHRISTUS Health	Shannon Stansbury	4692822529	48203	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H1394 - HMO COLORADO, INC.	Anthem Inc.			48204 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H1517 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.			48205 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H1607 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8882307338	48306	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H1849 - ANTHEM HEALTH PLANS OF KENTUCKY, INC.	Anthem Inc.			48307 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf

H1894 - AMERIGROUP WASHINGTON, INC.	Anthem Inc.	Customer Service	8882307338	48308	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H2224 - SENIOR WHOLE HEALTH, LLC	Magellan Health, Inc.	Keyssir Mendez	6172526308	48309	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H2230 - BCBS OF MASSACHUSETTS HMO BLUE, INC.	Blue Cross and Blue Shield of Massachusetts, Inc.	Member Services	8002004255	48310	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H2261 - BCBS OF MASSACHUSETTS HMO BLUE, INC.	Blue Cross and Blue Shield of Massachusetts, Inc.	Member Services	8002004255	48311	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H2320 - PRIORITY HEALTH	Spectrum Health System	Customer Service	8883896648	48312	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H2456 - UCARE MINNESOTA	UCare Minnesota	Pakou Vang	6126763585	48313	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H2459 - UCARE MINNESOTA	UCare Minnesota	Pakou Vang	6126763585	48314	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3233 - PREMIER HEALTH INSURING CORPORATION	Premier Health Partners			48315 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3240 - AMERIGROUP NEW JERSEY, INC.	Anthem Inc.	Customer Service	8882307338	48316	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3259 - VOLUNTEER STATE HEALTH PLAN	BlueCross BlueShield of Tennessee	Customer Service	8002991407	48317	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3330 - HEALTH INSURANCE PLAN OF GREATER NEW YORK	EmblemHealth, Inc.	Priyank Pandey	6464477543	48318	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3335 - EXCELLUS HEALTH PLAN, INC.	Lifetime Healthcare, Inc.	Shannon Ridenour	8778839577	48319	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3342 - EMPIRE HEALTHCHOICE ASSURANCE, INC.	Anthem Inc.	Customer Service	8882307338	48320	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3351 - EXCELLUS HEALTH PLAN, INC.	Lifetime Healthcare, Inc.	* Customer Service	8778839577	48321	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3370 - EMPIRE HEALTHCHOICE HMO, INC.	Anthem Inc.			48322 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3384 - Highmark Western and Northeastern New York Inc.	HealthNow New York Inc.	Customer Service	8773271395	48323	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf

H3447 - HEALTHKEEPERS, INC.	Anthem Inc.	Customer Service	8882307338	48324	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3528 - CONNECTICARE, INC.	EmblemHealth, Inc.	Priyank Pandey	6464477543	48325	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3536 - MATTHEW THORNTON HEALTH PLAN, INC.	Anthem Inc.	Customer Service	8882307338	48326	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3655 - COMMUNITY INSURANCE COMPANY	Anthem Inc.	Customer Service	8882307338	48327	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3672 - THE HEALTH PLAN OF WEST VIRGINIA, INC.	The Health Plan of West Virginia, Inc.	Penny Richard	7406957597	48328	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3907 - UPMC HEALTH PLAN, INC.	UPMC Health System	Medicare Marketing	8773813765	48329	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3916 - HIGHMARK SENIOR HEALTH COMPANY	Highmark Health	Provider Service	8665886967	48330	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H3957 - HIGHMARK CHOICE COMPANY	Highmark Health	Provider Service	8665886967	48331	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H4036 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8882307338	48332	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H4279 - UPMC FOR YOU, INC	UPMC Health System	Medicare Marketing	8773813765	48333	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H4497 - MEDICAL MUTUAL OF OHIO	MEDICAL MUTUAL OF OHIO	Provider Service	8003621279	48334	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H4875 - PRIORITY HEALTH	Spectrum Health System	Customer Service	8883896648	48335	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H4909 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8882307338	48336	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5106 - HIGHMARK SENIOR SOLUTIONS COMPANY	Highmark Health	Provider Service	8665886967	48337	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5215 - NETWORK HEALTH INSURANCE CORPORATION	Network Health, Inc.	Customer Service	8003785234	48338	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5422 - BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGIA	Anthem Inc.	Customer Service	8882307338	48339	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf

H5425 - SCAN HEALTH PLAN	SCAN Health Plan	Kim McBeath	8777787226	48340	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5471 - SIMPLY HEALTHCARE PLANS, INC.	Anthem Inc.	Customer Service	8882307338	48341	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5526 - Highmark Western and Northeastern New York Inc.	HealthNow New York Inc.	Customer Service	8773271395	48342	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5530 - ANTHEM HEALTH PLANS OF KENTUCKY, INC.	Anthem Inc.			48343 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5533 - UPMC HEALTH NETWORK, INC.	UPMC Health System	Medicare Marketing	8773813765	48344	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5746 - AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	Anthem Inc.	Customer Service	8882307338	48345	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5817 - AMERIGROUP TEXAS, INC.	Anthem Inc.			48346 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5826 - COMMUNITY HEALTH PLAN OF WASHINGTON	Community Health Plan of Washington	Customer Care	8009420247	48347	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5854 - ANTHEM HEALTH PLANS, INC.	Anthem Inc.	Customer Service	8882307338	48348	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5937 - UCARE MINNESOTA	UCare Minnesota	Pakou Vang	6126763585	48350	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5943 - SCAN HEALTH PLAN	SCAN Health Plan	Kim McBeath	8777787226	48351	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5969 - ALOHACARE	AlohaCare	AlohaCare Customer Service	8089736395	48352	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H5992 - SENIOR WHOLE HEALTH OF NEW YORK, INC.	Magellan Health, Inc.	Janser Douglin	6172526300	48353	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H6229 - BLUE CROSS OF CALIFORNIA PARTNERSHIP PLAN, INC.	Anthem Inc.	Customer Service	8882307338	48354	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H6298 - MEDICAL MUTUAL OF OHIO	MEDICAL MUTUAL OF OHIO			48355 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H6453 - HMO LOUISIANA, INC.	Louisiana Health Service & Indemnity Company	Customer Service	8665087145	48356	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf

H6723 - MEDICAL MUTUAL OF OHIO	MEDICAL MUTUAL OF OHIO	Provider Service	8003621279	48357	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H6786 - ANTHEM HEALTH PLANS OF MAINE, INC.	Anthem Inc.			48358 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H6864 - GUILDNET, INC.	Jewish Guild for the Blind			48359 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H7200 - AMERIGROUP TENNESSEE, INC.	Anthem Inc.			48360 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H7728 - ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.	Anthem Inc.	Customer Service	8882307338	48361	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H7917 - BLUECROSS BLUESHIELD OF TENNESSEE, INC.	BlueCross BlueShield of Tennessee	Paul Farrell	8008312583	48362	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8146 - SECURITYCARE OF TENNESSEE, INC.	BlueCross BlueShield of Tennessee			48363 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8289 - BAPTIST HEALTH PLAN, INC.	Baptist Healthcare System			48364 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8432 - EMPIRE HEALTHCHOICE HMO, INC.	Anthem Inc.	Customer Service	8882307338	48365	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8552 - ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY	Anthem Inc.	Customer Service	8882307338	48366	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8604 - THP INSURANCE COMPANY	The Health Plan of West Virginia, Inc.	Penny Richard	7406957597	48367	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8786 - AMERIGROUP TEXAS, INC.	Anthem Inc.	Customer Service	8882307338	48368	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H8851 - SENIOR WHOLE HEALTH OF NEW YORK, INC.	Magellan Health, Inc.			48369 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H9104 - SCAN HEALTH PLAN	SCAN Health Plan	Kim McBeath	8777787226	48370	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H9487 - MICHIGAN COMPLETE HEALTH, INC.	Centene Corporation			48371	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H9525 - COMPCARE HEALTH SERVICES INSURANCE CORPORATION	Anthem Inc.	Customer Service	8882307338	48372	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf

H9886 - HMO MISSOURI, INC.	Anthem Inc.			48374 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H9915 - MEDSTAR FAMILY CHOICE, INC.	Medstar Health, Inc.			48375 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H9947 - BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.	Anthem Inc.			48376 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H9954 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.			48377 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
R5941 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8882307338	48378	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5593 - HM HEALTH INSURANCE COMPANY	Highmark Health	Provider Service	8665886967	48380	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5596 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8662894250	48381	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5660 - MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT NY	Express Scripts Holding Company	Customer Service	8007584574	48382	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5726 - BLUE CROSS AND BLUE SHIELD OF KANSAS	Blue Cross Blue Shield of Kansas	Customer Service	8882307338	48383	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5753 - WISCONSIN PHYSICIANS SERVICE INSURANCE CORPORATION	Wisconsin Physicians Service Ins Corporation.	Medicare Market Solutions	8009442656	48384	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5877 - EDUCATORS MUTUAL INSURANCE ASSOCIATION	Educators Mutual Insurance Association	Nathan Gedge	8012702974	48385	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H0811 - GUILDNET, INC.	Jewish Guild for the Blind			48201 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H0735 - UCARE MINNESOTA	UCare Minnesota			48200 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H0564 - BLUE CROSS OF CALIFORNIA	Anthem Inc.			48199 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
H0147 - HEALTHKEEPERS, INC.	Anthem Inc.			48198 *	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf

S5983 - MEDCO CONTAINMENT INSURANCE COMPANY OF NEW YORK	Express Scripts Holding Company			48386	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission	Ad-Hoc CAP-letter.pdf
S5660 - MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT NY S5983 - MEDCO CONTAINMENT INSURANCE COMPANY OF NEW YORK	Express Scripts Holding Company	Customer Service	8007584574	48197	19-JAN-2018	Drug Benefit	Plan Finder Data	Pharmacies excluded from MPF data submission.	Ad-Hoc CAP-letter.pdf
H1189 - CHRISTUS HEALTH PLAN	CHRISTUS Health	Shannon Stansbury	4692822529	47308	08-DEC-2017	Health and Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H1189_CAP.pdf
H0148 - BLUE SHIELD OF CALIFORNIA PROMISE HEALTH PLAN	California Physicians' Service	Member Services	8559053825	47306	08-DEC-2017	Health and Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H0148_CAP.pdf
H5928 - California Physicians' Service	California Physicians' Service	Member Services	8007764466	47387	08-DEC-2017	Health and Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H5928_CAP.pdf
H0657 - FRIDAY HEALTH PLANS OF COLORADO, INC.	Colorado Choice Health Plans			47307	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H0657_CAP.pdf
H5938 - CAPITAL HEALTH PLAN	Guidewell Mutual Holding Corporation	Beth Maige	8505237307	47388	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H5938_CAP.pdf
H9712 - HAP EMPOWERED HEALTH PLAN, INC.	Henry Ford Health System	Christine Harder	8667664661	47391	08-DEC-2017	Health and Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H9712_CAP_Updated_CAM ID 47391.pdf
H2237 - INDEPENDENT CARE HEALTH PLAN, INC.	Independent Care Health Plan Inc.	Michael Collins	8004486262	47309	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H2237_CAP.pdf
H0332 - KS PLAN ADMINISTRATORS, LLC	Kelsey-Seybold Medical Group, PLLC	Member Services	8665358343	47326	08-DEC-2017	Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H0332_CAP_CAM ID 47326.pdf



H3706 - GLOBALHEALTH, INC.	MHH Healthcare, LLC	Daniel Thomas	4052805626	47386	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H3706_CAP.pdf
H2458 - MEDICA HEALTH PLANS	Medica Holding Company	Customer Service	8002348755	47346	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H2458_CAP.pdf
H3653 - PARAMOUNT CARE, INC.	Promedica Health System, Inc.	Member Services	8004623589	47367	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H3653_CAP.pdf
H7890 - SANTA CLARA COUNTY HEALTH AUTHORITY	SANTA CLARA COUNTY HEALTH AUTHORITY	Customer Services	8777234795	47389	08-DEC-2017	Health and Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H7890_CAP.pdf
H2986 - STANFORD HEALTHCARE ADVANTAGE	Stanford Health Care	Customer Services	8559968422	47366	08-DEC-2017	Health and Drug Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H2986_CAP.pdf
H8854 - CareFirst Advantage DSNP, Inc.	University of Maryland Medical System Corporation	Member Services	8443866762	47390	08-DEC-2017	Health Benefit	Reporting Requirements	Organization did not pass its data validation (2016 reporting requirements data validated in 2017)	H8854_CAP.pdf
H5779 - MERIDIAN HEALTH PLAN OF ILLINOIS, INC.	Caidan Enterprises, Inc.	Website Inquiries	8888889355	45621	06-JUL-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating for Part D.	Ad-Hoc CAP-letter.pdf
H6972 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			45622 *	06-JUL-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating for Part C.	Ad-Hoc CAP-letter.pdf
H4931 - BANNER - UNIVERSITY CARE ADVANTAGE	Banner Health	Customer Care	5208743930	45504	14-JUN-2017	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2017 Inaccurate ANOC/EOC	H4931_AdHocCAP_2017_ANOC_EOC_Inaccurate.pdf
H8237 - INSURANCE COMPANY OF SCOTT AND WHITE	Baylor Scott & White Holdings			45531 *	14-JUN-2017	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2017 Inaccurate ANOC/EOC	H8237_AdHocCAP_2017_ANOC_EOC_Inaccurate.pdf
E7316 - UNION PACIFIC RAILROAD EMPLOYEES HEALTH SYSTEMS	Union Pacific Railroad Employees Health Systems			45263 *	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf

H0490 - MOLINA HEALTHCARE OF OHIO, INC.	Molina Healthcare, Inc.,			45264 *	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H0657 - FRIDAY HEALTH PLANS OF COLORADO, INC.	Colorado Choice Health Plans			45265	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	45266	13-JUN-2017	Health and Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H1264 - WELLCARE OF TEXAS, INC.	WellCare Health Plans, Inc.			45267 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H1416 - HARMONY HEALTH PLAN, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	45268	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3071 - COMMUNITY CARE ALLIANCE OF ILLINOIS, INC.	Family Health Network	Elizabeth Cuevas	7542085880	45270	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3347 - ELDERPLAN, INC.	Elderplan, Inc.	Doretha Alston	7189217979	45271	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3361 - WELLCARE OF NEW YORK, INC.	WellCare Health Plans, Inc.			45272 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3945 - CIGNA HEALTH AND LIFE INSURANCE COMPANY	CIGNA			45273 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3979 - GHS HEALTH MAINTENANCE ORGANIZATION, INC.	Health Care Service Corporation	Customer Service	8778956448	45274	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3154 - HORIZON INSURANCE COMPANY	Horizon Healthcare Services, Inc.	Suze Mestres	9734665503	45275	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H5087 - WELLCARE OF CALIFORNIA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	45276	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H5549 - VNS CHOICE	Visiting Nurse Service of New York	Cindy Zanca	8667831444	45277	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H5685 - HAP MIDWEST HEALTH PLAN, INC.	Henry Ford Health System			45278 *	13-JUN-2017	Health and Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H5945 - PROMINENCE HEALTHFIRST	Universal Health Services, Inc.	Libby Belli	7757709450	45280	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H5991 - HEALTH INSURANCE PLAN OF GREATER NEW YORK	Affinity Health Services Holdings, Inc.	Priyank Pandey	6464477543	45281	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf

H6298 - MEDICAL MUTUAL OF OHIO	MEDICAL MUTUAL OF OHIO			45282 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H6801 - GHS MANAGED HEALTH CARE PLANS, INC.	Health Care Service Corporation			45283 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H6859 - HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC.	Humana Inc.			45301 *	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H7787 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA	Jared Rich	8006683813	45303	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H8266 - CONSTELLATION HEALTH, LLC.	Constellation Health, LLC.			45304 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H8634 - HEALTH CARE SERVICE CORPORATION	Health Care Service Corporation	Customer Service	8778956448	45305	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H9190 - GATEWAY HEALTH PLAN OF OHIO, INC.	Gateway Health, LLC.			45306 *	13-JUN-2017	Health and Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H9947 - BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.	Anthem Inc.			45307 *	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
S0522 - SYMPHONIX HEALTH INSURANCE, INC.	UnitedHealth Group, Inc.			45308 *	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
S4802 - WELLCARE PRESCRIPTION INSURANCE, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	45309	13-JUN-2017	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H3054 - CONSTELLATION HEALTH, LLC.	Constellation Health, LLC.			45269 *	13-JUN-2017	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2017 overall star rating.	Ad-Hoc CAP-letter.pdf
H4931 - BANNER - UNIVERSITY CARE ADVANTAGE	Banner Health	Customer Care	5208743930	45221	19-MAY-2017	Health and Drug Benefit	Bid Submission	University Care Advantage failed to provide any substantiation for there CY2017 Bid Submission.	Banner_CAP_5-19-2017.pdf
H0028 - CHA HMO, INC. H0108 - HUMANA HEALTH PLAN OF CALIFORNIA, INC. H0336 - HUMANA HEALTH PLAN, INC. H1019 - CAREPLUS HEALTH PLANS, INC. H1036 - HUMANA MEDICAL PLAN, INC. H1291 - HUMANA	Humana Inc.	Michael Collins	8004486262	42899	31-AUG-2016	Drug Benefit	Marketing--Website and Social Media	During the 2015 plan year, Humana maintained for all of its Part D contracts three online sources of information concerning its network pharmacies: the pharmacy search tool (PST), the pharmacy directory search tool (PDST),	Humana Pharmacy Website CAP August 31 2016.pdf

INSURANCE COMPANY  
OF NEW YORK  
H1406 - HUMANA  
HEALTH PLAN, INC.  
H1418 - HUMANA  
INSURANCE COMPANY  
H1468 - HUMANA  
BENEFIT PLAN OF  
ILLINOIS, INC.  
H1510 - HUMANA  
INSURANCE COMPANY  
H1716 - HUMANA  
INSURANCE COMPANY  
H1906 - HUMANA  
HEALTH BENEFIT PLAN  
OF LOUISIANA, INC.  
H1951 - HUMANA  
HEALTH BENEFIT PLAN  
OF LOUISIANA, INC.  
H2012 - HUMANA  
HEALTH PLAN, INC.  
H2029 - HUMANA  
INSURANCE OF PUERTO  
RICO, INC.  
H2486 - HUMANA  
MEDICAL PLAN OF  
UTAH, INC.  
H2649 - HUMANA  
HEALTH PLAN, INC.  
H2944 - HUMANA  
INSURANCE COMPANY  
H2949 - HUMANA  
HEALTH PLAN, INC.  
H3480 - HUMANA  
HEALTH PLAN, INC.  
H3533 - HUMANA  
HEALTH COMPANY OF  
NEW YORK, INC.  
H4007 - HUMANA  
HEALTH PLANS OF  
PUERTO RICO, INC.  
H4141 - HUMANA  
EMPLOYERS HEALTH  
PLAN OF GEORGIA, INC.  
H4145 - HUMANA  
REGIONAL HEALTH  
PLAN, INC.  
H4461 - CARITEN  
HEALTH PLAN INC.  
H4510 - HUMANA  
HEALTH PLAN OF  
TEXAS, INC.  
H5216 - HUMANA  
INSURANCE COMPANY  
H5415 - HUMANA  
HEALTH INSURANCE  
COMPANY OF FLORIDA,  
INC.  
H5525 - HUMANA

and the annual price  
estimate tool  
(PET).  
With the PST,  
beneficiaries could  
search for pharmacies in  
a particular portion of  
Humana's service area,  
while they could use the  
PDST to obtain PDF  
versions of network  
pharmacy lists for each  
of the states in  
Humana's service area.  
The PET offered  
beneficiaries the  
opportunity to select a  
pharmacy from among  
those listed in Humana's  
contracted Part D  
network and to receive  
information about the  
plan's negotiated prices  
for prescription drugs  
identified by the  
beneficiary. Each of  
these web-based  
pharmacy network  
information resources  
was out of compliance  
with Part D  
requirements during  
2015.

BENEFIT PLAN OF ILLINOIS, INC. H5619 - ARCADIAN HEALTH PLAN, INC. H5970 - HUMANA INSURANCE COMPANY OF NEW YORK H6609 - HUMANA INSURANCE COMPANY H6622 - HUMANA WI HEALTH ORGANIZATION INSURANCE CORP H6859 - HUMANA MEDICAL PLAN OF PENNSYLVANIA, INC. H8145 - HUMANA INSURANCE COMPANY H8908 - HUMANA MEDICAL PLAN OF MICHIGAN, INC. H8953 - HUMANA HEALTH PLAN OF OHIO, INC. R5826 - HUMANA INSURANCE COMPANY S2874 - HUMANA INSURANCE OF PUERTO RICO, INC. S5552 - HUMANA INSURANCE COMPANY OF NEW YORK S5884 - HUMANA INSURANCE COMPANY									
H5141 - CLOVER INSURANCE COMPANY	Clover Health Holdings, Inc.	Wendy Richey	5512252014	42000	29-JUL-2016	Health Benefit	Notification to CMS of Administrative Changes	Failure to submit change of ownership documents prior to transaction.	Clover_H5141_CHOW_CAP_Final_Reissued_4_19_17.pdf
H2322 - ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	Henry Ford Health System	Christine Harder	8667664661	41561	19-JUL-2016	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY2016 Inaccurate ANOC/EOC	H2322_AdHocCAP_2016_InaccurateANOC_EOC_HandRcontracts_03182016.pdf

H5007 - PROVIDENCE HEALTH SYSTEM	Providence Health & Services	Velaa Chinn	2063205325	41260	11-JUL-2016	Drug Benefit	Payment Process	CMS is issuing this notice based on Providence's failure to comply with Part D program requirements regarding the timely submission of Prescription Drug Event (PDE) data to CMS. CMS has also issued to Providence under this contract ID a Notice of Non-compliance (NoNC) on September 3, 2014, and a Warning Letter (WL) on December 4, 2014, for similar instances of non-compliance. For fourth quarter of 2014, the sponsor missed the November submission, making it the third quarter in a row with missing submissions.	H5007 Providence Health System CAP PDE Submissions Q4 2014 emailed.pdf
H3890 - HOPKINS HEALTH ADVANTAGE, INC.	Johns Hopkins Healthcare LLC	Erin Cassidy	4104244400	41068	21-JUN-2016	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY2016 Inaccurate ANOC/EOC	H3890_AdHocCAP_2016_InaccurateANOC_EOC_HandRcontracts_03182016.pdf
H3312 - AETNA HEALTH INC. (NY) H5521 - AETNA LIFE INSURANCE COMPANY	Aetna Inc.	Aetna Customer Service	8006240756	38900	29-FEB-2016	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2016 Part D bid submission requirements. In specific, the failure to offer a MAPD/PDP Basic offering.	Aetna H3312 H5521 Initial Bid Submission san.pdf
H0504 - CALIFORNIA PHYSICIANS' SERVICE	California Physicians' Service	Member Services	8007764466	38902	29-FEB-2016	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2016 Part D bid submission requirements. In specific, the failure to offer a MAPD/PDP Basic offering.	California Physicians' Service H0504 san.pdf
H1304 - REGENCE BLUESHIELD OF IDAHO	Cambia Health Solutions, Inc.	Catina Ciuro	5416181268	38906	29-FEB-2016	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2016 Part D bid submission requirements. In specific, the failure to offer a MAPD/PDP Basic offering.	Regence Blue Shield of Idaho H1304 san.pdf

S6311 - QUALCHOICE ADVANTAGE	Catholic Health Initiatives			38905 *	29-FEB-2016	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2016 Part D bid submission requirements. In specific, the failure to offer a MAPD/PDP Basic offering.	Qualchoice Advantage S6311 san.pdf
H0107 - HEALTH CARE SERVICE CORPORATION H1666 - HCSC INSURANCE SERVICES COMPANY H8634 - HEALTH CARE SERVICE CORPORATION	Health Care Service Corporation	Customer Service	8778956448	38903	29-FEB-2016	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2016 Part D bid submission requirements. In specific, the failure to offer a MAPD/PDP Basic offering.	Health Care Service Corp H0107 - H1666 - H8634 san.pdf
H9207 - HEALTH PARTNERS PLANS, INC.	Health Partners Plans, Inc.	Sarah Grzyb	6098657999	38904	29-FEB-2016	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2016 Part D bid submission requirements. In specific, the failure to offer a MAPD/PDP Basic offering.	Health Partners Plans Inc H9207 san.pdf
H1493 - CARESOURCE KENTUCKY CO. H9162 - CARESOURCE INDIANA, INC.	CareSource			39621 *	17-FEB-2016	Health Benefit	Network adequacy - Health	On December 4, 2015, CareSource first notified CMS of significant errors in the HSD tables submitted during the MA application process. CMS used the inaccurate HSD tables to approve the application, specifically in the determination that the network was sufficient to meet the health care needs of beneficiaries in the defined service area.	CareSource Corrective Action Plan Final 02172016.pdf
S5755 - SILVERSCRIPT INSURANCE COMPANY	Torchmark Corporation			38723 *	12-FEB-2016	Drug Benefit	4Rx Submission and Accuracy Problems	Plan sponsor failed to submit 4Rx data for CMS generated enrollments in a timely manner.	2016_4RxCAP_Letter_san.pdf
H5302 - AETNA HEALTH INC. (GA)	Aetna Inc.	Aetna Customer Service	8006240756	38080	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H5302_CAP Letter for Low Star ratings.pdf
H2174 - TRILLIUM COMMUNITY HEALTH PLAN	Agate Resources, Inc.	Provider Services	8448671156	38041	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H2174_CAP Letter for Low Star ratings.pdf

H3815 - ALIGNMENT HEALTH PLAN	Alignment Healthcare USA, LLC	Dawn Maroney	6572187616	38053	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H3815_CAP Letter for Low Star ratings.pdf
H9285 - ATLANTIS HEALTH PLAN, INC.	America's 1st Choice NY Holdings, LLC			38075 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H9285_CAP Letter for Low Star ratings.pdf
H9947 - BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.	Anthem Inc.			38072 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H9947_CAP Letter for Low Star ratings.pdf
H8237 - INSURANCE COMPANY OF SCOTT AND WHITE	Baylor Scott & White Holdings			38071 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H8237_CAP Letter for Low Star ratings.pdf
H2108 - BRAVO HEALTH MID-ATLANTIC, INC.	CIGNA	Jared Rich	8006683813	38060	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H2108_CAP Letter for Low Star ratings.pdf
H4528 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			38064 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H4528_CAP Letter for Low Star ratings.pdf
H6972 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			38068 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H6972_CAP Letter for Low Star ratings.pdf
H7787 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA	Jared Rich	8006683813	38069	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H7787_CAP Letter for Low Star ratings.pdf
S7230 - MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	Caidan Enterprises, Inc.			38083 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S7230_CAP Letter for Low Star ratings.pdf
H5141 - CLOVER INSURANCE COMPANY	Clover Health Holdings, Inc.	Wendy Richey	5512252014	38065	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H5141_CAP Letter for Low Star ratings.pdf
H0657 - FRIDAY HEALTH PLANS OF COLORADO, INC.	Colorado Choice Health Plans			38036	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H0657_CAP Letter for Low Star ratings.pdf
H3054 - CONSTELLATION HEALTH, LLC.	Constellation Health, LLC.			38051 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H3054_CAP Letter for Low Star ratings.pdf
H8266 - CONSTELLATION HEALTH, LLC.	Constellation Health, LLC.			38346 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H8266_CAP Letter for Low Star ratings.pdf
S0522 - SYMPHONIX HEALTH INSURANCE, INC.	Granite Creek FlexCap LLP			38073 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S0522_CAP Letter for Low Star ratings.pdf
S5904 - BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	Guidewell Mutual Holding Corporation	Medicare Mbr Svcs	8009266565	38084	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S5904_CAP Letter for Low Star ratings.pdf



H1666 - HCSC INSURANCE SERVICES COMPANY	Health Care Service Corporation	Customer Service	8778956448	38040	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H1666_CAP Letter for Low Star ratings.pdf
H3251 - HEALTH CARE SERVICE CORPORATION	Health Care Service Corporation	Customer Service	8778956448	38047	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H3251_CAP Letter for Low Star ratings.pdf
H3822 - HEALTH CARE SERVICE CORPORATION	Health Care Service Corporation	Customer Service	8778956448	38048	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H3822_CAP Letter for Low Star ratings.pdf
H6801 - GHS MANAGED HEALTH CARE PLANS, INC.	Health Care Service Corporation			38049 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H6801_CAP Letter for Low Star ratings.pdf
S1140 - Highmark Western and Northeastern New York Inc.	HealthNow New York Inc.	Customer Service	8773271395	38076	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S1140_CAP Letter for Low Star ratings.pdf
H3708 - OKLAHOMA SUPERIOR SELECT, INC.	Healthcare Investors, LLC	Jennifer Bridgeforth	6159055424	38052	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H3708_CAP Letter for Low Star ratings.pdf
S2874 - HUMANA INSURANCE OF PUERTO RICO, INC.	Humana Inc.	Michael Collins	8004486262	38074	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S2874_CAP Letter for Low Star ratings.pdf
H4227 - VISTA HEALTH PLAN, INC.	Independence Health Group, Inc.	Provider Services	8005216007	38063	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H4227_CAP Letter for Low Star ratings.pdf
H2241 - GOLDEN STATE MEDICARE HEALTH PLAN	MacArthur Court Acquisition Corp	Holly Brenier	9496911782	38062	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H2241_CAP Letter for Low Star ratings.pdf
H9122 - ALPHACARE OF NEW YORK, INC.	Magellan Health, Inc.			38066 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H9122_CAP Letter for Low Star ratings.pdf
H8130 - MOLINA HEALTHCARE OF FLORIDA, INC.	Molina Healthcare, Inc.,	Member Services	8665539494	38070	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H8130_CAP Letter for Low Star ratings.pdf
H5810 - MOLINA HEALTHCARE OF CALIFORNIA	Molina Healthcare, Inc.,	Member Services	8006650898	38081	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H5810_CAP Letter for Low Star ratings.pdf
H5985 - PHOENIX HEALTH PLANS, INC.	Tenet Healthcare Corporation			38082 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H5985_CAP Letter for Low Star ratings.pdf
S5580 - SILVERSCRIPT INSURANCE COMPANY	Torchmark Corporation			38050 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S5580_CAP Letter for Low Star ratings.pdf
S5755 - SILVERSCRIPT INSURANCE COMPANY	Torchmark Corporation			38061 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S5755_CAP Letter for Low Star ratings.pdf
H4213 - USABLE MUTUAL INSURANCE COMPANY	USABLE Mutual Insurance Company	Customer Service	8442014934	38054	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H4213_CAP Letter for Low Star ratings.pdf

S8841 - OPTUM INSURANCE OF OHIO, INC.	UnitedHealth Group, Inc.	Todd Summers	8664431095	38067	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S8841_CAP Letter for Low Star ratings.pdf
H0712 - WELLCARE OF CONNECTICUT, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	38037	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H0712_CAP Letter for Low Star ratings.pdf
H1112 - WELLCARE OF GEORGIA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	38038	08-DEC-2015	Health and Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H1112_CAP Letter for Low Star ratings.pdf
H1903 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	WellCare Health Plans, Inc.			38039 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H1903_CAP Letter for Low Star ratings.pdf
H3361 - WELLCARE OF NEW YORK, INC.	WellCare Health Plans, Inc.			38043 *	08-DEC-2015	Health Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H3361_CAP Letter for Low Star ratings.pdf
H9730 - WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, INC	WellCare Health Plans, Inc.	Website Inquiries	8888889355	38044	08-DEC-2015	Health and Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	H9730_CAP Letter for Low Star ratings.pdf
S5967 - WELLCARE PRESCRIPTION INSURANCE, INC.	WellCare Health Plans, Inc.			38045 *	08-DEC-2015	Drug Benefit	Star Ratings	Failure to achieve at least three stars for its 2016 overall star rating.	S5967_CAP Letter for Low Star ratings.pdf
H5508 - ADVANTAGE HEALTH SOLUTIONS, INC.	Advantage Health Solutions			36980 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5508_CAP Letter for Low Star ratings.pdf
H5969 - ALOHACARE	AlohaCare	AlohaCare Customer Service	8089736395	36968	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5969_CAP Letter for Low Star ratings.pdf

H9285 - ATLANTIS HEALTH PLAN, INC.	America's 1st Choice NY Holdings, LLC			36977 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H9285_CAP Letter for Low Star ratings.pdf
H1517 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.			36924 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H1517_CAP Letter for Low Star ratings.pdf
H7200 - AMERIGROUP TENNESSEE, INC.	Anthem Inc.			36972 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H7200_CAP Letter for Low Star ratings.pdf
H5746 - AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	Anthem Inc.	Customer Service	8882307338	36984	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5746_CAP Letter for Low Star ratings.pdf
H7811 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			36974 *	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H7811_CAP Letter for Low Star ratings.pdf

H5475 - MERIDIAN HEALTH PLAN OF MICHIGAN, INC.	Caidan Enterprises, Inc.	Website Inquiries	8888889355	36965	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5475_CAP Letter for Low Star ratings.pdf
H0908 - BUCKEYE COMMUNITY HEALTH PLAN, INC.	Centene Corporation	Provider Services	8662968731	36908	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H0908_CAP Letter for Low Star ratings.pdf
H2323 - FIDELIS SECURECARE OF MICHIGAN	Centene Corporation			36912 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H2323_CAP Letter for Low Star ratings.pdf
H5294 - SUPERIOR HEALTH PLAN, INC.	Centene Corporation	Member Services	8779358023	36964	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5294_CAP Letter for Low Star ratings.pdf
H8189 - MANAGED HEALTH SERVICES, WISCONSIN	Centene Corporation	Provider Services	8002229831	36976	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H8189_CAP Letter for Low Star ratings.pdf

H0621 - COLORADO ACCESS	Colorado Access			36906 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H0621_CAP Letter for Low Star ratings.pdf
H4866 - CUATRO LLC	Cuatro LLC.			36963 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H4866_CAP Letter for Low Star ratings.pdf
H2161 - UPPER PENINSULA HEALTH PLAN, LLC	DLP Marquette General Hospital, LLC	Maureen OMeara	9062251177	36911	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H2161_CAP Letter for Low Star ratings.pdf
H5528 - EmblemHealth, Inc.	EmblemHealth, Inc.	Priyank Pandey	6464477543	36981	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5528_CAP Letter for Low Star ratings.pdf
S0064 - MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT OF NY	Express Scripts Holding Company			37000 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	S0064_CAP Letter for Low Star ratings.pdf

H5932 - GATEWAY HEALTH PLAN, INC.	Gateway Health, LLC.	Josh Hartman	8006855209	36966	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5932_CAP Letter for Low Star ratings.pdf
H6801 - GHS MANAGED HEALTH CARE PLANS, INC.	Health Care Service Corporation			36971 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H6801_CAP Letter for Low Star ratings.pdf
S3474 - HEARTLAND FIDELITY INSURANCE COMPANY	Heartland Fidelity Insurance Company			37001 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	S3474_CAP Letter for Low Star ratings.pdf
H5685 - HAP MIDWEST HEALTH PLAN, INC.	Henry Ford Health System			36982 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5685_CAP Letter for Low Star ratings.pdf
H5887 - MMM HEALTHCARE, LLC.	InnovaCare Inc.			36986 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5887_CAP Letter for Low Star ratings.pdf

H3337 - LIBERTY HEALTH ADVANTAGE, INC.	Liberty Health Advantage, Inc.			36916 *	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H3337_CAP Letter for Low Star ratings.pdf
H0141 - MCLAREN HEALTH PLAN, INC.	McLaren Health Care Corporation			36903 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H0141_CAP Letter for Low Star ratings.pdf
H0490 - MOLINA HEALTHCARE OF OHIO, INC.	Molina Healthcare, Inc.,			36904 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H0490_CAP Letter for Low Star ratings.pdf
H7678 - MOLINA HEALTHCARE OF TEXAS, INC.	Molina Healthcare, Inc.,	Member Services	8664400012	36973	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H7678_CAP Letter for Low Star ratings.pdf
H5823 - MOLINA HEALTHCARE OF WASHINGTON, INC.	Molina Healthcare, Inc.,	Member Services	8006651029	36985	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5823_CAP Letter for Low Star ratings.pdf

H1659 - UNITEDHEALTHCARE INSURANCE CO. OF THE RIVER VALLEY	Piedmont Community Health Plan	Customer Service	8006434845	36925	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H1659_CAP Letter for Low Star ratings.pdf
H5943 - SCAN HEALTH PLAN	SCAN Health Plan	Kim McBeath	8777787226	36967	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5943_CAP Letter for Low Star ratings.pdf
H5985 - PHOENIX HEALTH PLANS, INC.	Tenet Healthcare Corporation			36969 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5985_CAP Letter for Low Star ratings.pdf
S5580 - SILVERSCRIPT INSURANCE COMPANY	Torchmark Corporation			37002 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	S5580_CAP Letter for Low Star ratings.pdf
H3327 - TOUCHSTONE HEALTH HMO, INC.	Touchstone Health Partnership, Inc			36915 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H3327_CAP Letter for Low Star ratings.pdf



H4213 - USABLE MUTUAL INSURANCE COMPANY	USable Mutual Insurance Company	Customer Service	8442014934	36962	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H4213_CAP Letter for Low Star ratings.pdf
H0084 - CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	UnitedHealth Group, Inc.			36901 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H0084_CAP Letter for Low Star ratings.pdf
H2111 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			36910 *	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H2111_CAP Letter for Low Star ratings.pdf
H2905 - SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	UnitedHealth Group, Inc.			36913 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H2905_CAP Letter for Low Star ratings.pdf
H3379 - UNITEDHEALTHCARE OF NEW YORK, INC.	UnitedHealth Group, Inc.	Customer Service	8006434845	36960	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H3379_CAP Letter for Low Star ratings.pdf

H3749 - UNITEDHEALTHCARE OF OKLAHOMA, INC.	UnitedHealth Group, Inc.	Customer Service	8009509355	36961	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H3749_CAP Letter for Low Star ratings.pdf
H6528 - CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	UnitedHealth Group, Inc.	Customer Service	8002041002	36970	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H6528_CAP Letter for Low Star ratings.pdf
H7949 - PACIFICARE OF NEVADA, INC.	UnitedHealth Group, Inc.			36975 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H7949_CAP Letter for Low Star ratings.pdf
R6801 - CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	UnitedHealth Group, Inc.	Customer Service	8002041002	36979	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	R6801_CAP Letter for Low Star ratings.pdf
S5921 - UNITEDHEALTHCARE INS. CO. & UHC INS. CO. OF NY	UnitedHealth Group, Inc.	Customer Service	8664608854	37003	20-JUL-2015	Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	S5921_CAP Letter for Low Star ratings.pdf

H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	36921	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H0913_CAP Letter for Low Star ratings.pdf
H1264 - WELLCARE OF TEXAS, INC.	WellCare Health Plans, Inc.			36922 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H1264_CAP Letter for Low Star ratings.pdf
H1903 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	WellCare Health Plans, Inc.			36926 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H1903_CAP Letter for Low Star ratings.pdf
H9730 - WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, INC	WellCare Health Plans, Inc.	Website Inquiries	8888889355	36978	20-JUL-2015	Health and Drug Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H9730_CAP Letter for Low Star ratings.pdf
H5698 - HARMONY HEALTH PLAN, INC.	WellCare Health Plans, Inc.			36983 *	20-JUL-2015	Health Benefit	Star Ratings	Organization's Star Rating score(s) established it as a poor performer, and CMS is requesting the organization develop and implement a corrective action plan designed to ensure that it will achieve at least an "average" star rating.	H5698_CAP Letter for Low Star ratings.pdf

H2354 - HEALTH ALLIANCE PLAN OF MICHIGAN	HealthPlus of Michigan	Christine Harder	8667664661	36201	15-JUL-2015	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2015 Inaccurate ANOC/EOC	ANOC EOC AdHocCap HealthPlus of MI H2354 (2015) REV.pdf
H5433 - ORANGE COUNTY HEALTH AUTHORITY	Orange County Health Authority	Customer Service	8774122734	36202	15-JUL-2015	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2015 Inaccurate ANOC/EOC	ANOC EOC AdHocCap Orange Co Hlth Auth H5433 (2015) REV.pdf
H6743 - ATRIO HEALTH PLANS	ATRIO Health Plans	Customer Service	8776728620	35630	29-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering.	H6743 - Atrio CAP.pdf
H7006 - ATRIO HEALTH PLANS	ATRIO Health Plans	Customer Service	8776728620	35460	18-MAY-2015	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2015 Inaccurate ANOC/EOC	ANOC EOC AdHocCap 2015 Atrio.pdf
H3660 - SUMMACARE INC.	Summa Health System	Donna Rank	3309968400	35461	18-MAY-2015	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2015 Inaccurate ANOC/EOC	ANOC EOC AdHocCap 2015 Summacare.pdf
H3832 - HAWAII MEDICAL SERVICE ASSOCIATION	Hawaii Medical Service Association	Kevin Unger	8089486186	35635	10-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering.	H3832 HMSA.pdf
H3335 - EXCELLUS HEALTH PLAN, INC. H3351 - EXCELLUS HEALTH PLAN, INC.	Lifetime Healthcare, Inc.	* Customer Service, Shannon Ridenour	8778839577	35636	10-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering.	H3335-H3351 Lifetime Healthcare - Excellus.pdf
H4922 - AGEWELL NEW YORK, LLC	AgeWell New York, LLC	Barbra Mukuka	7184845032	35633	08-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering.	H4922 AgeWell New York.pdf

H3916 - HIGHMARK SENIOR HEALTH COMPANY H3957 - HIGHMARK CHOICE COMPANY H5106 - HIGHMARK SENIOR SOLUTIONS COMPANY	Highmark Health	Provider Service	8665886967	35634	08-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering.	H3916-H3957-H5106 Highmark.pdf
H6609 - HUMANA INSURANCE COMPANY H8145 - HUMANA INSURANCE COMPANY	Humana Inc.	Michael Collins	8004486262	35632	08-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering. NOTE: CAP letter is dated May 5, 2015, and was emailed on May 8, 2015	H6609-H8145 Humana.pdf
H9859 - MVP HEALTH PLAN, INC.	MVP Health Care, Inc.			35631 *	08-MAY-2015	Drug Benefit	Bid Submission	This CAP deals with the failure to comply with CY2015 Part D bid submission requirements. In specific, the failure to offer a MAPD Basic offering.	H9859 MVP Health Plan Inc.pdf
H3152 - AETNA HEALTH INC. (NJ) H5521 - AETNA LIFE INSURANCE COMPANY H7306 - FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	Aetna Inc.	Aetna Customer Service	8006240756	34380	26-FEB-2015	Drug Benefit	Bid Submission	Failure to comply with CY2015 bid instructions.	CAP Aetna H3152 H5521 H7306 Aetna Feb 26 2015.pdf
H0318 - AETNA HEALTH, INC. (PA) H0523 - AETNA HEALTH OF CALIFORNIA INC. H0901 - AETNA HEALTH, INC. (PA) H1013 - COVENTRY HEALTH PLAN OF FLORIDA, INC. H1109 - AETNA HEALTH INC.(GA) H1419 - AETNA HEALTH, INC. (PA) H1608 - COVENTRY HEALTH AND LIFE INSURANCE COMPANY H1609 - AETNA HEALTH INC. (FL) H1692 - COVENTRY HEALTH CARE OF WEST VIRGINIA, INC. H2112 - AETNA HEALTH, INC. (PA)	Aetna Inc.	Aetna Customer Service	8002900190, 8005330367, 8006240756, 8667844916, 8667844918, 8669014692, 8883606626, 8883656052	34139	28-JAN-2015	Drug Benefit	Access to Services-- Pharmacies/Prescription Drug	Failure to adhere to Any Willing Pharmacy requirements, which resulted in substantial access issues at point of sale when beneficiaries, pharmacies, Aetna, and CMS were unclear on which pharmacies were included in the 2015 network.	AETNA CAP 01302015.pdf

H2611 - COVENTRY  
HEALTH AND LIFE  
INSURANCE COMPANY  
H2663 - COVENTRY  
HEALTH CARE OF  
MISSOURI, INC  
H2667 - COVENTRY  
HEALTH CARE OF  
MISSOURI, INC  
H2672 - COVENTRY  
HEALTH CARE OF  
KANSAS, INC.  
H3152 - AETNA HEALTH  
INC. (NJ)  
H3312 - AETNA HEALTH  
INC. (NY)  
H3597 - AETNA HEALTH  
INC. (ME)  
H3623 - AETNA HEALTH,  
INC. (PA)  
H3928 - AETNA HEALTH  
INC. (LA)  
H3931 - AETNA HEALTH  
INC. (PA)  
H3959 - AETNA HEALTH  
INC. (PA)  
H4523 - AETNA HEALTH  
INC. (TX)  
H4910 - AETNA HEALTH,  
INC. (PA)  
H5048 - COVENTRY  
HEALTH CARE OF  
TEXAS, INC.  
H5302 - AETNA HEALTH  
INC. (GA)  
H5414 - AETNA HEALTH  
INC. (FL)  
H5509 - COVENTRY  
HEALTH AND LIFE  
INSURANCE COMPANY  
H5521 - AETNA LIFE  
INSURANCE COMPANY  
H5522 -  
HEALTHASSURANCE  
PENNSYLVANIA, INC.  
H5793 - AETNA HEALTH  
INC. (CT)  
H5813 - AETNA HEALTH,  
INC. (PA)  
H5832 - AETNA HEALTH,  
INC. (PA)  
H6560 - COVENTRY  
HEALTH CARE OF  
VIRGINIA, INC.  
H6923 - AETNA HEALTH,  
INC. (PA)  
H7149 - AETNA HEALTH  
INC. (PA)  
H7301 - COVENTRY

HEALTH CARE OF ILLINOIS, INC. H7306 - FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY H7908 - AETNA HEALTH, INC. (PA) H8393 - COVENTRY HEALTH AND LIFE INSURANCE COMPANY H8649 - AETNA HEALTH OF UTAH INC H8980 - COVENTRY HEALTH AND LIFE INSURANCE COMPANY H9847 - COVENTRY HEALTH AND LIFE INSURANCE COMPANY S5569 - CAMBRIDGE LIFE INSURANCE COMPANY S5674 - FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY S5768 - WELLCARE PRESCRIPTION INSURANCE, INC. S5810 - WELLCARE PRESCRIPTION INSURANCE, INC.									
H5969 - ALOHACARE	AlohaCare	AlohaCare Customer Service	8089736395	33575	09-DEC-2014	Health and Drug Benefit	Marketing Materials--Advertising and Enrollment	CY 2014 Inaccurate ANOC/EOC	AlohaCare ANOC EOC CAP 12092014.pdf
H9302 - PREMIER BLUE CROSS	Catholic Health Initiatives	Kris Browne	4259184213	33594	09-DEC-2014	Health and Drug Benefit	Marketing Materials--Advertising and Enrollment	CY 2014 Inaccurate ANOC/EOC	CatholicHealthInitiatives ANOC EOC CAP 120914.pdf
H5932 - GATEWAY HEALTH PLAN, INC.	Gateway Health, LLC.	Josh Hartman	8006855209	33612	09-DEC-2014	Health and Drug Benefit	Marketing Materials--Advertising and Enrollment	CY 2014 Inaccurate ANOC/EOC	Gateway Health Plan ANOC EOC CAP 120914.pdf
H5050 - KAISER FOUNDATION HEALTH PLAN OF WASHINGTON	Group Health Cooperative	Provider Assistance Unit	8887674670	33613	09-DEC-2014	Health and Drug Benefit	Marketing Materials--Advertising and Enrollment	CY 2014 Inaccurate ANOC/EOC	Group Health Cooperative ANOC EOC CAP 120914.pdf
H9082 - MOLINA HEALTHCARE OF NEW MEXICO, INC.	Molina Healthcare, Inc.,	Member Services	8664400127	33634	09-DEC-2014	Health and Drug Benefit	Marketing Materials--Advertising and Enrollment	CY 2014 Inaccurate ANOC/EOC	MolinaHealthCare ANOC EOC CAP 120914.pdf

H7149 - AETNA HEALTH INC. (PA)	Aetna Inc.	Aetna Customer Service	8669014692	32633	07-AUG-2014	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2014 INACCURATE ANNUAL NOTICE OF CHANGE/EVIDENCE OF COVERAGE (ANOC/EOC)	Aetna ANOC EOC Ad Hoc Cap 080714.pdf
H1444 - TOTAL HEALTH CARE, INC.	Total Health Care, Inc.			32634 *	07-AUG-2014	Health and Drug Benefit	Marketing--ANOC/EOC Errata Inaccuracies	CY 2014 INACCURATE ANNUAL NOTICE OF CHANGE/EVIDENCE OF COVERAGE (ANOC/EOC)	Total Health Care ANOC EOC Ad Hoc Cap 080714.pdf
H8393 - COVENTRY HEALTH AND LIFE INSURANCE COMPANY	Aetna Inc.			32019 *	30-MAY-2014	Health and Drug Benefit	Marketing Materials--Member Communications	Corrective Action Required for inaccurate member materials	Aetna ANOC EOC Ad Hoc Cap 053014.pdf
H2810 - GROUP HEALTH OPTIONS	Group Health Cooperative			32020 *	30-MAY-2014	Health and Drug Benefit	Marketing Materials--Member Communications	Corrective Action Required for inaccurate member materials	Group Hlth Coop ANOC EOC Ad Hoc Cap 053014.pdf
R5826 - HUMANA INSURANCE COMPANY	Humana Inc.	Michael Collins	8004486262	32052	30-MAY-2014	Health and Drug Benefit	Marketing Materials--Member Communications	Corrective Action Required for inaccurate member materials	Humana ANOC EOC Ad Hoc Cap 053014.pdf
H4123 - MERCYCARE HMO, INC.	Mercy Alliance, Inc.			32021 *	30-MAY-2014	Health and Drug Benefit	Marketing Materials--Member Communications	Corrective Action Required for inaccurate member materials\n	Mercy Alliance ANOC EOC Ad Hoc Cap 053014.pdf
H3907 - UPMC HEALTH PLAN, INC. H4279 - UPMC FOR YOU, INC H5533 - UPMC HEALTH NETWORK, INC. H9670 - UPMC HEALTH BENEFITS, INC.	UPMC Health System	Medicare Marketing	8773813765	31912	28-MAY-2014	Health and Drug Benefit	Bid Submission	This CAP concerns Actuarial Compliance with the CY2014 bid submission.	OACT CAP - UPMC - 2014.pdf
H3923 - CAPITAL ADVANTAGE INSURANCE COMPANY H3962 - KEYSTONE HEALTH PLAN CENTRAL, INC.	Capital BlueCross	Gloria Yu	8666882242	31774	21-MAY-2014	Health and Drug Benefit	Bid Submission	This CAP concerns Actuarial Compliance with the CY2014 bid submission.	OACT CAP - Capital BlueCross - 2014.pdf
S8067 - AVALON INSURANCE COMPANY	Capital BlueCross	Gloria Yu	8666882242	34721	21-MAY-2014	Drug Benefit	Bid Submission	This CAP concerns Actuarial Compliance with the CY2014 bid submission.	31774_n2wm_05212014163803139_1.OACT CAP - Capital BlueCross - 2014.pdf
H0028 - CHA HMO, INC. H0108 - HUMANA HEALTH PLAN OF CALIFORNIA, INC. H0248 - HUMANA	Humana Inc.	Michael Collins	8004486262	31773	21-MAY-2014	Health and Drug Benefit	Bid Submission	This CAP concerns Actuarial Compliance with the CY2014 bid submission.	OACT CAP - HUMANA - 2014.pdf



INSURANCE COMPANY  
H0317 - HUMANA  
INSURANCE COMPANY  
H1019 - CAREPLUS  
HEALTH PLANS, INC.  
H1036 - HUMANA  
MEDICAL PLAN, INC.  
H1291 - HUMANA  
INSURANCE COMPANY  
OF NEW YORK  
H1406 - HUMANA  
HEALTH PLAN, INC.  
H1418 - HUMANA  
INSURANCE COMPANY  
H1468 - HUMANA  
BENEFIT PLAN OF  
ILLINOIS, INC.  
H1510 - HUMANA  
INSURANCE COMPANY  
H1681 - HUMANA  
INSURANCE COMPANY  
H1716 - HUMANA  
INSURANCE COMPANY  
H1906 - HUMANA  
HEALTH BENEFIT PLAN  
OF LOUISIANA, INC.  
H1951 - HUMANA  
HEALTH BENEFIT PLAN  
OF LOUISIANA, INC.  
H2012 - HUMANA  
HEALTH PLAN, INC.  
H2029 - HUMANA  
INSURANCE OF PUERTO  
RICO, INC.  
H2486 - HUMANA  
MEDICAL PLAN OF  
UTAH, INC.  
H2542 - HUMANA  
INSURANCE COMPANY  
H2649 - HUMANA  
HEALTH PLAN, INC.  
H2944 - HUMANA  
INSURANCE COMPANY  
H2949 - HUMANA  
HEALTH PLAN, INC.  
H3405 - HUMANA  
INSURANCE COMPANY  
H3533 - HUMANA  
HEALTH COMPANY OF  
NEW YORK, INC.  
H4007 - HUMANA  
HEALTH PLANS OF  
PUERTO RICO, INC.  
H4141 - HUMANA  
EMPLOYERS HEALTH  
PLAN OF GEORGIA, INC.  
H4145 - HUMANA  
REGIONAL HEALTH  
PLAN, INC.

H4408 - HUMANA  
INSURANCE COMPANY  
H4461 - CARITEN  
HEALTH PLAN INC.  
H4510 - HUMANA  
HEALTH PLAN OF  
TEXAS, INC.  
H4520 - HUMANA  
INSURANCE COMPANY  
H4606 - HUMANA  
INSURANCE COMPANY  
H4956 - HUMANA  
INSURANCE COMPANY  
H5041 - HUMANA  
INSURANCE COMPANY  
H5214 - HUMANA  
INSURANCE COMPANY  
H5216 - HUMANA  
INSURANCE COMPANY  
H5291 - HUMANA  
HEALTH PLAN, INC.  
H5415 - HUMANA  
HEALTH INSURANCE  
COMPANY OF FLORIDA,  
INC.  
H5416 - ARCADIAN  
HEALTH PLAN, INC.  
H5525 - HUMANA  
BENEFIT PLAN OF  
ILLINOIS, INC.  
H5619 - ARCADIAN  
HEALTH PLAN, INC.  
H5868 - HUMANA  
INSURANCE COMPANY  
H5970 - HUMANA  
INSURANCE COMPANY  
OF NEW YORK  
H6411 - HUMANA  
INSURANCE COMPANY  
H6609 - HUMANA  
INSURANCE COMPANY  
H6622 - HUMANA WI  
HEALTH  
ORGANIZATION  
INSURANCE CORP  
H6859 - HUMANA  
MEDICAL PLAN OF  
PENNSYLVANIA, INC.  
H7002 - HUMANA  
INSURANCE COMPANY  
H7188 - HUMANA  
INSURANCE COMPANY  
H8145 - HUMANA  
INSURANCE COMPANY  
H8644 - HUMANA  
INSURANCE COMPANY  
H8707 - HUMANA  
INSURANCE COMPANY  
H8908 - HUMANA

MEDICAL PLAN OF MICHIGAN, INC. H8953 - HUMANA HEALTH PLAN OF OHIO, INC. H9503 - HUMANA INSURANCE COMPANY R5826 - HUMANA INSURANCE COMPANY									
S2874 - HUMANA INSURANCE OF PUERTO RICO, INC. S5552 - HUMANA INSURANCE COMPANY OF NEW YORK S5884 - HUMANA INSURANCE COMPANY	Humana Inc.	Michael Collins	8004486262	34699	21-MAY-2014	Drug Benefit	Bid Submission	This CAP concerns Actuarial Compliance with the CY2014 bid submission.	31773_n2wm_05212014163603439_1.OACT CAP - HUMANA - 2014.pdf
H0901 - AETNA HEALTH, INC. (PA)	Aetna Inc.			31537 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0901.pdf
H1109 - AETNA HEALTH INC.(GA)	Aetna Inc.	Aetna Customer Service	8006240756	31541	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1109.pdf
H4523 - AETNA HEALTH INC. (TX)	Aetna Inc.	Aetna Customer Service	8006240756	31572	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4523.pdf
H0979 - AMERICA'S 1ST CHOICE INSURANCE COMPANY OF NC, INC.	America's 1st Choice Holdings of N.C., LLC			31539 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0979.pdf
H4268 - AMERICA'S 1ST CHOICE INSURANCE COMPANY OF NC, INC.	America's 1st Choice Holdings of N.C., LLC			31570 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4268.pdf
H3421 - AMERICA'S 1ST CHOICE HEALTH PLANS, INC.	America's 1st Choice Holdings of S.C., LLC			31557 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3421.pdf
H4738 - AMERICA'S 1ST CHOICE HEALTH PLANS, INC.	America's 1st Choice Holdings of S.C., LLC			31573 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4738.pdf
H3240 - AMERIGROUP NEW JERSEY, INC.	Anthem Inc.	Customer Service	8882307338	31552	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3240 (2).pdf
H3240 - AMERIGROUP NEW JERSEY, INC.	Anthem Inc.	Customer Service	8882307338	31553	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3240.pdf
H5896 - AMERIGROUP MARYLAND, INC.	Anthem Inc.	Dedicated Services Unit	8668054589	31596 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5896.pdf
H9947 - BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.	Anthem Inc.			31607 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H9947.pdf

S5960 - UNICARE LIFE & HEALTH INSURANCE COMPANY	Anthem Inc.	Customer Service	8882307338	31620	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5960.pdf
S1480 - AULTCARE INSURANCE COMPANY	Aultman Health Foundation			31612 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S1480.pdf
H4209 - BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	BlueCross BlueShield of South Carolina (BCBSSC)			31569 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4209.pdf
H4125 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			31567 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4125.pdf
H4125 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			31568 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4125 (2).pdf
H7787 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA	Jared Rich	8006683813	31603	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H7787.pdf
S5932 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			31619 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5932.pdf
S5601 - SILVERSCRIPT INSURANCE COMPANY	CVS Health Corporation	Kelly Devine	8662355660	31614	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5601.pdf
H5430 - ONECARE BY CARE1ST HEALTH PLAN OF ARIZONA INC.	Care1st Health Plan	Website Inquiries	8888889355	31581	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5430.pdf
H6178 - CARESOURCE	CareSource			31598 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H6178 (2).pdf
H6178 - CARESOURCE	CareSource			31599 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H6178.pdf
H0908 - BUCKEYE COMMUNITY HEALTH PLAN, INC.	Centene Corporation	Provider Services	8662968731	31538	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0908.pdf
H5294 - SUPERIOR HEALTH PLAN, INC.	Centene Corporation	Member Services	8779358023	31577	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5294.pdf
H5590 - Bridgeway Health Solutions of Arizona, Inc.	Centene Corporation	Provider Services	8773915921	31587	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5590.pdf
H8189 - MANAGED HEALTH SERVICES, WISCONSIN	Centene Corporation	Provider Services	8002229831	31605	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H8189.pdf

H4866 - CUATRO LLC	Cuatro LLC.			31575 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4866.pdf
H5608 - DENVER HEALTH MEDICAL PLAN, INC.	Denver Health and Hospital Authority	HealthPlan Services	3036022111	31588	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5608.pdf
H3347 - ELDERPLAN, INC.	Elderplan, Inc.	Doretha Alston	7189217979	31555	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3347 (2).pdf
H3347 - ELDERPLAN, INC.	Elderplan, Inc.	Doretha Alston	7189217979	31556	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3347.pdf
S7694 - ELIXIR INSURANCE COMPANY	Envision Topco Holdings, LLC	Customer Service	8662502005	31621	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S7694.pdf
H3818 - FAMILYCARE HEALTH PLANS, INC.	FamilyCare Incorporated			31558 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3818.pdf
H4011 - MMM HEALTHCARE, LLC	First Medical Health Plan, Inc.			31565 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4011.pdf
H5887 - MMM HEALTHCARE, LLC.	First Medical Health Plan, Inc.			31594 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5887 (2).pdf
H5887 - MMM HEALTHCARE, LLC.	First Medical Health Plan, Inc.			31595 *	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5887.pdf
S5840 - FIRST MEDICAL HEALTH PLAN, INC.	First Medical Health Plan, Inc.			31617 *	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5840.pdf
H6801 - GHS MANAGED HEALTH CARE PLANS, INC.	Health Care Service Corporation			31600 *	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H6801.pdf
H5439 - HEALTH NET LIFE INSURANCE COMPANY	Health Net, Inc.	Provider Services	8002754737	31582	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5439.pdf
H1681 - HUMANA INSURANCE COMPANY	Humana Inc.			31546 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1681.pdf
H5416 - ARCADIAN HEALTH PLAN, INC.	Humana Inc.			31580 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5416.pdf
H7188 - HUMANA INSURANCE COMPANY	Humana Inc.			31602 *	17- APR- 2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H7188.pdf
H5640 - IEHP HEALTH ACCESS	INLAND EMPIRE HEALTH PLAN			31589 *	17- APR- 2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5640.pdf

S2321 - QCC INSURANCE COMPANY	Independence Blue Cross			31613 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S2321.pdf
H4003 - MMM HEALTHCARE, LLC	InnovaCare Inc.	Myra Plumey	7876223000	31561	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4003.pdf
H4004 - MMM HEALTHCARE, LLC	InnovaCare Inc.	Myra Plumey	7876223000	31562	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4004.pdf
H2643 - LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNTY	Local Initiative Health Authority for LA County			31549 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H2643.pdf
H4006 - MCS ADVANTAGE, INC.	Medical Card System, Inc.			31564 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4006.pdf
H5580 - MERCY CARE	Mercy Care	Shannon Richardson	6024535592	31585	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5580.pdf
H5471 - SIMPLY HEALTHCARE PLANS, INC.	Simply Healthcare Holdings, Inc.	Customer Service	8882307338	31583	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5471.pdf
H5587 - HEALTH CHOICE ARIZONA, INC.	Steward Health Care System, LLC	Member Services	8006568991	31586	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5587.pdf
S5755 - SILVERSCRIPT INSURANCE COMPANY	Torchmark Corporation			31615 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5755.pdf
H3327 - TOUCHSTONE HEALTH HMO, INC.	Touchstone Health Partnership, Inc			31554 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3327.pdf
H4005 - TRIPLE S ADVANTAGE, INC.	Triple-S Management Corporation	Dorelisse Juarbe	7877494949	31563	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4005.pdf
H4012 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			31566 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4012.pdf
H5732 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			31592 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5732.pdf
H5732 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			31593 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5732 (2).pdf
S5775 - TRIPLE S SALUD, INC.	Triple-S Management Corporation			31616 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5775.pdf
S5907 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			31618 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_S5907.pdf

H0084 - CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	UnitedHealth Group, Inc.			31532 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0084.pdf
H0251 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.	Great Lakes Health Plan	8006901606	31533	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0251.pdf
H0624 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.	Customer Service	8664801086	31535	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0624.pdf
H1108 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			31540 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1108.pdf
H1111 - UNITEDHEALTHCARE OF GEORGIA, INC.	UnitedHealth Group, Inc.	Customer Service	8006434845	31542	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1111.pdf
H1717 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			31547 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1717.pdf
H2905 - SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	UnitedHealth Group, Inc.			31550 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H2905.pdf
H3209 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			31551 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3209.pdf
H3887 - UNITEDHEALTHCARE OF THE MIDWEST, INC.	UnitedHealth Group, Inc.			31559 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3887.pdf
H3921 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			31560 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H3921.pdf
H4406 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.			31571 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4406.pdf
H4837 - UNITEDHEALTHCARE OF WISCONSIN, INC.	UnitedHealth Group, Inc.			31574 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H4837.pdf
H6952 - UNITEDHEALTHCARE COMMUNITY PLAN, INC	UnitedHealth Group, Inc.			31601 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H6952.pdf
H7949 - PACIFICARE OF NEVADA, INC.	UnitedHealth Group, Inc.			31604 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H7949.pdf
H9011 - UNITEDHEALTHCARE OF FLORIDA, INC.	UnitedHealth Group, Inc.			31606 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H9011.pdf

R3444 - CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	UnitedHealth Group, Inc.	Customer Service	8002041002	31608	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_R3444.pdf
R3444 - CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	UnitedHealth Group, Inc.	Customer Service	8002041002	31609	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_R3444 (2).pdf
R6801 - CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	UnitedHealth Group, Inc.	Customer Service	8002041002	31610	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_R6801.pdf
R9896 - CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	UnitedHealth Group, Inc.			31611 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_R9896.pdf
H5378 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			31578 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5378 (2).pdf
H5378 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			31579 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5378.pdf
H6169 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			31597 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H6169.pdf
H0838 - UNIVERSAL CARE, INC.	Universal Care, Inc	Marcy Olney	8662554795	31536	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0838.pdf
H5549 - VNS CHOICE	Visiting Nurse Service of New York	Cindy Zanca	8667831444	31584	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5549.pdf
H0320 - WELLCARE OF TEXAS, INC.	WellCare Health Plans, Inc.			31534 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H0320.pdf
H1112 - WELLCARE OF GEORGIA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	31543	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1112.pdf
H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC.	WellCare Health Plans, Inc.			31544 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1216.pdf
H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC.	WellCare Health Plans, Inc.			31545 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1216 (2).pdf
H1903 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	WellCare Health Plans, Inc.			31548 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H1903.pdf
H5087 - WELLCARE OF CALIFORNIA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	31576	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5087.pdf



H5698 - HARMONY HEALTH PLAN, INC.	WellCare Health Plans, Inc.			31590 *	17-APR-2014	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5698.pdf
H5698 - HARMONY HEALTH PLAN, INC.	WellCare Health Plans, Inc.			31591 *	17-APR-2014	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2014.	Low Star Rating CAP_H5698 (2).pdf
H0117 - WELLCARE OF OHIO, INC. H0320 - WELLCARE OF TEXAS, INC. H0712 - WELLCARE OF CONNECTICUT, INC. H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC. H1032 - WELLCARE OF FLORIDA, INC. H1112 - WELLCARE OF GEORGIA, INC. H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC. H1264 - WELLCARE OF TEXAS, INC. H1416 - HARMONY HEALTH PLAN, INC. H1903 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC. H2491 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC. H3361 - WELLCARE OF NEW YORK, INC. H9730 - WELLCARE HEALTH INSURANCE COMPANY OF KENTUCKY, INC. S5967 - WELLCARE PRESCRIPTION INSURANCE, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	30830	27-FEB-2014	Drug Benefit	Plan Finder Data	Sponsor contracts listed above failed to comply with Part D requirements concerning the representation of its contracted pharmacy network in its marketing materials and in reports to CMS for use in populating the Medicare Plan Finder (MPF).	WellCarePartDPharmacyCAP022714.pdf
S7694 - ELIXIR INSURANCE COMPANY	Envision Pharmaceutical Holdings, Inc.	Customer Service	8662502005	31027	31-DEC-2013	Drug Benefit	Formulary Submission and Administration	Failure to appropriately implement a formulary transition policy. Failed to meet the threshold for both CY2012 and CY2013	S7694_Envision_TMPA CAP TM.pdf
H5587 - HEALTH CHOICE ARIZONA, INC.	Steward Health Care System, LLC	Member Services	8006568991	30572	31-DEC-2013	Drug Benefit	4Rx Submission and Accuracy Problems	Plan sponsor failed to submit 4Rx data for CMS generated enrollments in a timely manner.	4RxCAP_Letter_H5587.pdf

S5755 - SILVERSCRIPT INSURANCE COMPANY	Torchmark Corporation			30571 *	31-DEC-2013	Drug Benefit	4Rx Submission and Accuracy Problems	Plan sponsor failed to submit 4Rx data for CMS generated enrollments in a timely manner.	4RxCAP_Letter_S5755.pdf
S5967 - WELLCARE PRESCRIPTION INSURANCE, INC.	WellCare Health Plans, Inc.			31028 *	31-DEC-2013	Drug Benefit	Formulary Submission and Administration	Failure to appropriately implement a formulary transition policy. Failed to meet the threshold for both CY2012 and CY2013	S5967_WellCare_TMPA_CAP TM.pdf
H4005 - TRIPLE S ADVANTAGE, INC. H4012 - TRIPLE-S SALUD, INC. H5732 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation	Dorelisse Juarbe	7877494949	30282	26-DEC-2013	Health Benefit	Other	Triple S failed to comply with Part C requirements related to the credentialing and re-credentialing of contracted providers.	TRIPLE S CRED CAP12262013.pdf
H5928 - California Physicians' Service	Care1st Health Plan	Member Services	8007764466	28822	30-AUG-2013	Drug Benefit	Plan Corrections	Care1st received this CAP for requesting and needing to implement significant changes in the Plan Corrections arena.	Care1st - CAP FINAL Email Ready.pdf
H9003 - KAISER FOUNDATION HP OF THE N W	Kaiser Foundation Health Plan, Inc.	Member Services	8772218221	27789	02-JUL-2013	Health and Drug Benefit	Marketing Materials-- Member Communications	Inaccurate ANOC/EOC Documents	Kaiser_ANOC_EOC_CAP.pdf
H5577 - MCS ADVANTAGE, INC.	Medical Card System, Inc.	Ivette Rodriguez	7877582500	27786	02-JUL-2013	Health and Drug Benefit	Marketing Materials-- Member Communications	Inaccurate ANOC/EOC Documents	Med Card System_ANOC_EOC_CAP.pdf
H3810 - ALLCARE HEALTH PLAN, INC.	MidRogue AllCare Health Assurance, Inc.	Freddy Sennhauser	8884600185	27783	02-JUL-2013	Health and Drug Benefit	Marketing Materials-- Member Communications	Inaccurate ANOC/EOC Documents	Mid Rogue CHP_ANOC_EOC_CAP.pdf
H0108 - HUMANA HEALTH PLAN OF CALIFORNIA, INC. H0317 - HUMANA INSURANCE COMPANY H0623 - HUMANA INSURANCE COMPANY H1019 - CAREPLUS HEALTH PLANS, INC. H1036 - HUMANA MEDICAL PLAN, INC. H1406 - HUMANA HEALTH PLAN, INC. H1716 - HUMANA INSURANCE COMPANY H1951 - HUMANA HEALTH BENEFIT PLAN OF LOUISIANA, INC. H2012 - HUMANA HEALTH PLAN, INC. H2029 - HUMANA	Humana Inc.	Michael Collins	8004486262	27202	06-MAY-2013	Health and Drug Benefit	Bid Submission	Humana recieved this CAP due to various actuarial compliance issues regarding their bid submission.	Humana OACT CAP FINAL EMAIL READY.pdf

INSURANCE OF PUERTO RICO, INC. H2649 - HUMANA HEALTH PLAN, INC. H2944 - HUMANA INSURANCE COMPANY H2949 - HUMANA HEALTH PLAN, INC. H4007 - HUMANA HEALTH PLANS OF PUERTO RICO, INC. H4141 - HUMANA EMPLOYERS HEALTH PLAN OF GEORGIA, INC. H4510 - HUMANA HEALTH PLAN OF TEXAS, INC. H4606 - HUMANA INSURANCE COMPANY H5291 - HUMANA HEALTH PLAN, INC. H5416 - ARCADIAN HEALTH PLAN, INC. H5426 - HUMANA ADVANTAGECARE PLAN, INC. H5868 - HUMANA INSURANCE COMPANY H6609 - HUMANA INSURANCE COMPANY H7188 - HUMANA INSURANCE COMPANY H8145 - HUMANA INSURANCE COMPANY H8644 - HUMANA INSURANCE COMPANY R5826 - HUMANA INSURANCE COMPANY S2874 - HUMANA INSURANCE OF PUERTO RICO, INC.									
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H0117 - WELLCARE OF OHIO, INC. H0320 - WELLCARE OF TEXAS, INC. H0712 - WELLCARE OF CONNECTICUT, INC. H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC. H1112 - WELLCARE OF GEORGIA, INC. H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC. H1264 - WELLCARE OF TEXAS, INC. H1416 - HARMONY HEALTH PLAN, INC. H1903 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC. H2491 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC. H3361 - WELLCARE OF NEW YORK, INC. S5967 - WELLCARE PRESCRIPTION INSURANCE, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	27542	24-APR-2013	Health and Drug Benefit	Access to Services-- Pharmacies/Prescription Drug, Call Center Requirements	WellCare failed to meet its internal performance standards regarding access to mail order pharmacy. In addition WellCare failed to meet CMS' call center requirements. CMS is requesting a corrective action plan to address the identified instances of non-compliance.	NONC-CAP Request_call center and mail order.pdf
S0064 - MEDCO CONTAINMENT LIFE AND MEDCO CONTAINMENT OF NY	RCGM, LLC			26182 *	26-FEB-2013	Drug Benefit	Call Center Requirements, Oversight and Management Capabilities	Corrective Action Plan request for failure to operate a customer service call center that provides customer telephone service as well as failing to exercise oversight and control of the call center. This request is a result of the organization not having an operational toll-free customer service telephone number at the beginning of the year and its management's lack of awareness of this as and the resulting complaints from beneficiaries.	b5ws_02262013134833834_1.SmartD_Rx_CAP_Request_Call_Center_2013_.pdf
H0544 - BLUE CROSS OF CALIFORNIA	Anthem Inc.	Customer Service	8882307338	25410	28-DEC-2012	Drug Benefit	4Rx Submission and Accuracy Problems	Plan sponsor failed to submit 4Rx data for CMS generated enrollments in a timely manner.	m5nx_01092013111623297_1.2013 4RxCAP H0544.pdf

S5932 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			25408 *	28-DEC-2012	Drug Benefit	4Rx Submission and Accuracy Problems	Plan sponsor failed to submit 4Rx data for CMS generated enrollments in a timely manner.	m5nx_01092013111232945_1.2013 4RxCAP S5932.pdf
H7281 - BRAVO HEALTH PENNSYLVANIA, INC.	CIGNA			25409 *	28-DEC-2012	Drug Benefit	4Rx Submission and Accuracy Problems	Plan sponsor failed to submit 4Rx data for CMS generated enrollments in a timely manner.	m5nx_01092013111359011_1.2013 4RxCAP H7281.pdf
S5904 - BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC.	Blue Cross and Blue Shield of Florida	Medicare Mbr Svcs	8009266565	24954	19-DEC-2012	Drug Benefit	Bid Submission	Actuarial deficiencies regarding bid submission.	n2wm_12192012103146806_1.BCBS Florida OACT Letter - Final Version- Email Ready.pdf
H3240 - AMERIGROUP NEW JERSEY, INC.	AMERIGROUP Corporation	Customer Service	8882307338	25004	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25004_12192012135612823.LT32013_H3240C.pdf
H3240 - AMERIGROUP NEW JERSEY, INC.	AMERIGROUP Corporation	Customer Service	8882307338	25005	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25005_12192012135612823.LT32013_H3240.pdf
H5746 - AMERIGROUP COMMUNITY CARE OF NEW MEXICO, INC.	AMERIGROUP Corporation	Customer Service	8882307338	25084	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25084_12192012135612823.LT32013_H5746.pdf
H5817 - AMERIGROUP TEXAS, INC.	AMERIGROUP Corporation			25088 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25088_12192012135612823.LT32013_H5817.pdf
H5896 - AMERIGROUP MARYLAND, INC.	AMERIGROUP Corporation	Dedicated Services Unit	8668054589	25090 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25090_12192012135612823.LT32013_H5896.pdf
H6181 - AMERIGROUP NEW YORK, LLC	AMERIGROUP Corporation			25092 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25092_12192012135612823.LT32013_H6181.pdf
H7200 - AMERIGROUP TENNESSEE, INC.	AMERIGROUP Corporation			25095 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25095_12192012135612823.LT32013_H7200.pdf
H8991 - AMERIGROUP FLORIDA, INC.	AMERIGROUP Corporation			25100 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25100_12192012135612823.LT32013_H8991.pdf
H8822 - ADVANTAGE HEALTH SOLUTIONS, INC.	Advantage Health Solutions			24992 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24992_12192012135612823.LT3_2013_H8822.pdf
H5969 - ALOHACARE	AlohaCare	AlohaCare Customer Service	8089736395	24978	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24978_12192012135612823.LT3_2013_H5969.pdf
H4268 - AMERICA'S 1ST CHOICE INSURANCE COMPANY OF NC, INC.	America's 1st Choice Holdings of N.C., LLC			24988 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24988_12192012135612823.LT3_2013_H4268.pdf
H1607 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8882307338	25055	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25055_12192012135612823.LT32013_H1607.pdf

H1849 - ANTHEM HEALTH PLANS OF KENTUCKY, INC.	Anthem Inc.			25057 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25057_12192012135612823.LT32013_H1849.pdf
H5530 - ANTHEM HEALTH PLANS OF KENTUCKY, INC.	Anthem Inc.			25077 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25077_12192012135612823.LT32013_H5530.pdf
S5960 - UNICARE LIFE & HEALTH INSURANCE COMPANY	Anthem Inc.	Customer Service	8882307338	25113	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25113_12192012135612823.LT32013_S5960.pdf
S0043 - PREFERRED MEDICARE CHOICE, INC.	Aveta Inc.			25104 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25104_12192012135612823.LT32013_S0043.pdf
S5937 - LOUISIANA HEALTH SERVICE AND INDEMNITY COMPANY	BlueCross BlueShield of Louisiana			25111 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25111_12192012135612823.LT32013_S5937.pdf
H4209 - BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	BlueCross BlueShield of South Carolina (BCBSSC)			25067 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25067_12192012135612823.LT32013_H4209.pdf
S5953 - BLUECROSS AND BLUESHIELD OF SOUTH CAROLINA	BlueCross BlueShield of South Carolina (BCBSSC)	Provider Services	8003342583	25112	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25112_12192012135612823.LT32013_S5953.pdf
H5884 - BLUECROSS BLUESHIELD OF TENNESSEE	BlueCross BlueShield of Tennessee	Carol Troxell	8008417434	24990 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24990_12192012135612823.LT3_2013_H5884.pdf
H2165 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			24968 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24968_12192012135612823.LT3_2013_H2165.pdf
H7281 - BRAVO HEALTH PENNSYLVANIA, INC.	CIGNA			25032 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25032_12192012135612823.LT32013_H7281C.pdf
H7281 - BRAVO HEALTH PENNSYLVANIA, INC.	CIGNA			25033 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25033_12192012135612823.LT32013_H7281.pdf
H0150 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY	CIGNA			25047 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25047_12192012135612823.LT32013_H0150.pdf
H1355 - BRAVO HEALTH INSURANCE COMPANY, INC.	CIGNA			25054 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25054_12192012135612823.LT32013_H1355.pdf
H2108 - BRAVO HEALTH MID-ATLANTIC, INC.	CIGNA	Jared Rich	8006683813	25059	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25059_12192012135612823.LT32013_H2108.pdf
H3964 - BRAVO HEALTH PENNSYLVANIA, INC.	CIGNA			25063 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25063_12192012135612823.LT32013_H3964.pdf

H4407 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA	Jared Rich	8006683813	25068	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25068_12192012135612823.LT32013_H4407.pdf
S5932 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			25110 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25110_12192012135612823.LT32013_S5932.pdf
S5998 - BRAVO HEALTH INSURANCE COMPANY, INC.	CIGNA			25114 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25114_12192012135612823.LT32013_S5998.pdf
H4528 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			25116 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25116_12192012135612823.LT32013_H4528C.pdf
H4528 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	CIGNA			25117 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25117_12192012135612823.LT32013_H4528.pdf
H6178 - CARESOURCE	CareSource			25091 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25091_12192012135612823.LT32013_H6178.pdf
H5590 - Bridgeway Health Solutions of Arizona, Inc.	Centene Corporation	Provider Services	8773915921	25041	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25041_12192012135612823.LT32013_H5590.pdf
H5294 - SUPERIOR HEALTH PLAN, INC.	Centene Corporation	Member Services	8779358023	25072	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25072_12192012135612823.LT32013_H5294.pdf
H5649 - CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	Central Health Plan of California	Marketing Department	6263882390	25042	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25042_12192012135612823.LT32013_H5649.pdf
H0621 - COLORADO ACCESS	Colorado Access			24964 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24964_12192012135612823.LT3_2013_H0621.pdf
H2611 - COVENTRY HEALTH AND LIFE INSURANCE COMPANY	Coventry Health Care Inc.			25061 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25061_12192012135612823.LT32013_H2611.pdf
H5302 - AETNA HEALTH INC. (GA)	Coventry Health Care Inc.	Aetna Customer Service	8006240756	25073	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25073_12192012135612823.LT32013_H5302.pdf
H7306 - FIRST HEALTH LIFE & HEALTH INSURANCE COMPANY	Coventry Health Care Inc.			25096 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25096_12192012135612823.LT32013_H7306.pdf
H5608 - DENVER HEALTH MEDICAL PLAN, INC.	Denver Health and Hospital Authority	HealthPlan Services	3036022111	24974	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24974_12192012135612823.LT3_2013_H5608.pdf
H3347 - ELDERPLAN, INC.	Elderplan, Inc.	Doretha Alston	7189217979	24970	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24970_12192012135612823.LT3_2013_H3347.pdf

H4011 - MMM HEALTHCARE, LLC	First Medical Health Plan, Inc.			25010 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25010_12192012135612823.LT32013_H4011C.pdf
H4011 - MMM HEALTHCARE, LLC	First Medical Health Plan, Inc.			25011 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25011_12192012135612823.LT32013_H4011.pdf
H5887 - MMM HEALTHCARE, LLC.	First Medical Health Plan, Inc.			25026 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25026_12192012135612823.LT32013_H5887C.pdf
H5887 - MMM HEALTHCARE, LLC.	First Medical Health Plan, Inc.			25027 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25027_12192012135612823.LT32013_H5887.pdf
S5840 - FIRST MEDICAL HEALTH PLAN, INC.	First Medical Health Plan, Inc.			25108 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25108_12192012135612823.LT32013_S5840.pdf
H7015 - HEALTHFIRST HEALTH PLAN OF NEW JERSEY, INC.	HF Management Services, LLC			25044 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25044_12192012135612823.LT32013_H7015.pdf
H5685 - HAP MIDWEST HEALTH PLAN, INC.	Henry Ford Health System			25081 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25081_12192012135612823.LT32013_H5685.pdf
H5416 - ARCADIAN HEALTH PLAN, INC.	Humana Inc.			24973 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24973_12192012135612823.LT3_2013_H5416.pdf
H0320 - WELLCARE OF TEXAS, INC.	Humana Inc.			24982 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24982_12192012135612823.LT3_2013_H0320.pdf
H5041 - HUMANA INSURANCE COMPANY	Humana Inc.			24989 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24989_12192012135612823.LT3_2013_H5041.pdf
H2029 - HUMANA INSURANCE OF PUERTO RICO, INC.	Humana Inc.	Michael Collins	8004486262	24998	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24998_12192012135612823.LT32013_H2029C.pdf
H2029 - HUMANA INSURANCE OF PUERTO RICO, INC.	Humana Inc.	Michael Collins	8004486262	24999	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24999_12192012135612823.LT32013_H2029.pdf
H2899 - ARCADIAN HEALTH PLAN OF NORTH CAROLINA, INC.	Humana Inc.			25000 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25000_12192012135612823.LT32013_H2899C.pdf
H2899 - ARCADIAN HEALTH PLAN OF NORTH CAROLINA, INC.	Humana Inc.			25001 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25001_12192012135612823.LT32013_H2899.pdf
H4007 - HUMANA HEALTH PLANS OF PUERTO RICO, INC.	Humana Inc.	Michael Collins	8004486262	25008	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25008_12192012135612823.LT32013_H4007C.pdf
H4007 - HUMANA HEALTH PLANS OF PUERTO RICO, INC.	Humana Inc.	Michael Collins	8004486262	25009	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25009_12192012135612823.LT32013_H4007.pdf



H5578 - ARCADIAN HEALTH PLAN OF GEORGIA, INC.	Humana Inc.			25020 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25020_12192012135612823.LT32013_H5578C.pdf
H5578 - ARCADIAN HEALTH PLAN OF GEORGIA, INC.	Humana Inc.			25021 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25021_12192012135612823.LT32013_H5578.pdf
H5700 - ARKANSAS COMMUNITY CARE, INC.	Humana Inc.			25022 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25022_12192012135612823.LT32013_H5700C.pdf
H5700 - ARKANSAS COMMUNITY CARE, INC.	Humana Inc.			25023 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25023_12192012135612823.LT32013_H5700.pdf
H7179 - ARCADIAN HEALTH PLAN OF LOUISIANA, INC.	Humana Inc.			25030 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25030_12192012135612823.LT32013_H7179C.pdf
H7179 - ARCADIAN HEALTH PLAN OF LOUISIANA, INC.	Humana Inc.			25031 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25031_12192012135612823.LT32013_H7179.pdf
H4125 - HEALTHSPRING LIFE & HEALTH INSURANCE COMPANY, INC.	Humana Inc.			25040 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25040_12192012135612823.LT32013_H4125.pdf
H6411 - HUMANA INSURANCE COMPANY	Humana Inc.			25043 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25043_12192012135612823.LT32013_H6411.pdf
H5783 - ARCADIAN HEALTH PLAN, INC.	Humana Inc.			25086 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25086_12192012135612823.LT32013_H5783.pdf
H7731 - MD CARE, INC.	Humana Inc.			25118 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25118_12192012135612823.LT32013_H7731C.pdf
H7731 - MD CARE, INC.	Humana Inc.			25119 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25119_12192012135612823.LT32013_H7731.pdf
H3337 - LIBERTY HEALTH ADVANTAGE, INC.	Liberty Health Advantage, Inc.			25038 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25038_12192012135612823.LT32013_H3337.pdf
H2643 - LOCAL INITIATIVE HEALTH AUTHORITY FOR L.A. COUNTY	Local Initiative Health Authority for LA County			25036 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25036_12192012135612823.LT32013_H2643.pdf
H5821 - MAPFRE LIFE INSURANCE COMPANY	MAPFRE PRAICO CORPORATION	Edgardo Silva	7872506500	25089 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25089_12192012135612823.LT32013_H5821.pdf
H0141 - MCLAREN HEALTH PLAN, INC.	McLaren Health Care Corporation			24963 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24963_12192012135612823.LT3_2013_H0141.pdf

H4006 - MCS ADVANTAGE, INC.	Medical Card System, Inc.			25065 *	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25065_12192012135612823.LT32013_H4006.pdf
H5577 - MCS ADVANTAGE, INC.	Medical Card System, Inc.	Ivette Rodriguez	7877582500	25079	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25079_12192012135612823.LT32013_H5577.pdf
S5555 - MCS ADVANTAGE, INC.	Medical Card System, Inc.			25106 *	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25106_12192012135612823.LT32013_S5555.pdf
H5823 - MOLINA HEALTHCARE OF WASHINGTON, INC.	Molina Healthcare, Inc.,	Member Services	8006651029	24957	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24957_12192012135612823.LT3_2013_H5823.pdf
H5823 - MOLINA HEALTHCARE OF WASHINGTON, INC.	Molina Healthcare, Inc.,	Member Services	8006651029	24958	13- DEC- 2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24958_12192012135612823.LT3_2013_H5823C.pdf
H5628 - MOLINA HEALTHCARE OF UTAH, INC.	Molina Healthcare, Inc.,	Member Services	8886651328	24975	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24975_12192012135612823.LT3_2013_H5628.pdf
H5926 - MOLINA HEALTHCARE OF MICHIGAN, INC.	Molina Healthcare, Inc.,	Member Services	8006653072	24976	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24976_12192012135612823.LT3_2013_H5926.pdf
H5810 - MOLINA HEALTHCARE OF CALIFORNIA	Molina Healthcare, Inc.,	Member Services	8006650898	25087	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25087_12192012135612823.LT32013_H5810.pdf
H7678 - MOLINA HEALTHCARE OF TEXAS, INC.	Molina Healthcare, Inc.,	Member Services	8664400012	25098	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25098_12192012135612823.LT32013_H7678.pdf
H8130 - MOLINA HEALTHCARE OF FLORIDA, INC.	Molina Healthcare, Inc.,	Member Services	8665539494	25099	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25099_12192012135612823.LT32013_H8130.pdf
H9082 - MOLINA HEALTHCARE OF NEW MEXICO, INC.	Molina Healthcare, Inc.,	Member Services	8664400127	25102	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25102_12192012135612823.LT32013_H9082.pdf
H5162 - STERLING LIFE INSURANCE COMPANY	Munich American Holding Corporation			24972 *	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24972_12192012135612823.LT3_2013_H5162.pdf
H3410 - STERLING LIFE INSURANCE COMPANY	Munich American Holding Corporation			24986 *	13- DEC- 2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24986_12192012135612823.LT3_2013_H3410.pdf
H5006 - STERLING LIFE INSURANCE COMPANY	Munich American Holding Corporation			25071 *	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25071_12192012135612823.LT32013_H5006.pdf
H5698 - HARMONY HEALTH PLAN, INC.	Munich American Holding Corporation			25082 *	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25082_12192012135612823.LT32013_H5698.pdf
S2505 - HARMONY HEALTH PLAN, INC.	Munich American Holding Corporation			25105 *	13- DEC- 2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25105_12192012135612823.LT32013_S2505.pdf

H0423 - METROPLUS HEALTH PLAN, INC.	New York City Health and Hospitals Corporation	Kathryn Soman	2129088588	25050	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25050_12192012135612823.LT32013_H0423.pdf
S5775 - TRIPLE S SALUD, INC.	Pharmacy Insurance Corporation of America			25107 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25107_12192012135612823.LT32013_S5775.pdf
H4155 - PUBLIC HEALTH TRUST OF MIAMI-DADE COUNTY	Public Health Trust of Miami-Dade County			24987 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24987_12192012135612823.LT3_2013_H4155.pdf
H5943 - SCAN HEALTH PLAN	SCAN Health Plan	Kim McBeath	8777787226	24977	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24977_12192012135612823.LT3_2013_H5943.pdf
H9385 - SCAN HEALTH PLAN ARIZONA	SCAN Health Plan			24980 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24980_12192012135612823.LT3_2013_H9385.pdf
S5857 - PRIORITY HEALTH INSURANCE COMPANY	Spectrum Health System	Customer Service	8883896648	24981	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24981_12192012135612823.LT3_2013_S5857.pdf
H3328 - THE NEW YORK STATE CATHOLIC HEALTH PLAN, INC.	The New York State Catholic Health Plan, Inc.			25062 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25062_12192012135612823.LT32013_H3328.pdf
H7352 - UNIVERSITY CARE ADVANTAGE, LLC	The University of AZ Health Network, Inc.			25097 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25097_12192012135612823.LT32013_H7352.pdf
H3327 - TOUCHSTONE HEALTH HMO, INC.	Touchstone Health Partnership, Inc			25037 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25037_12192012135612823.LT32013_H3327.pdf
H1846 - MOUNT CARMEL HEALTH INSURANCE COMPANY	Trinity Health Corporation	Todd McCollough	6145463802	24967	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24967_12192012135612823.LT3_2013_H1846.pdf
H4005 - TRIPLE S ADVANTAGE, INC.	Triple-S Management Corporation	Dorelisse Juarbe	7877494949	25064	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25064_12192012135612823.LT32013_H4005.pdf
H4012 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			25066 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25066_12192012135612823.LT32013_H4012.pdf
H5732 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			25083 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25083_12192012135612823.LT32013_H5732.pdf
H5774 - TRIPLE S ADVANTAGE, INC.	Triple-S Management Corporation	Dorelisse Juarbe	7877494949	25085	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25085_12192012135612823.LT32013_H5774.pdf
S5907 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			25109 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25109_12192012135612823.LT32013_S5907.pdf
H9670 - UPMC HEALTH BENEFITS, INC.	UPMC Health System			24993 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24993_12192012135612823.LT3_2013_H9670.pdf

H4213 - USABLE MUTUAL INSURANCE COMPANY	USABLE Mutual Insurance Company	Customer Service	8442014934	24971	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24971_12192012135612823.LT3_2013_H4213.pdf
H0624 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.	Customer Service	8664801086	24965	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24965_12192012135612823.LT3_2013_H0624.pdf
H3107 - OXFORD HEALTH PLANS (NJ), INC.	UnitedHealth Group, Inc.			24985 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24985_12192012135612823.LT3_2013_H3107.pdf
H0251 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.	Great Lakes Health Plan	8006901606	24994	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24994_12192012135612823.LT32013_H0251C.pdf
H0251 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.	Great Lakes Health Plan	8006901606	24995	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24995_12192012135612823.LT32013_H0251.pdf
H3164 - AMERICHoice OF NEW JERSEY, INC	UnitedHealth Group, Inc.			25002 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25002_12192012135612823.LT32013_H3164C.pdf
H3164 - AMERICHoice OF NEW JERSEY, INC	UnitedHealth Group, Inc.			25003 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25003_12192012135612823.LT32013_H3164.pdf
H3387 - UNITEDHEALTHCARE OF NEW YORK, INC.	UnitedHealth Group, Inc.	UHC Dual Complete	8005144912	25006	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25006_12192012135612823.LT32013_H3387C.pdf
H3387 - UNITEDHEALTHCARE OF NEW YORK, INC.	UnitedHealth Group, Inc.	UHC Dual Complete	8005144912	25007	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25007_12192012135612823.LT32013_H3387.pdf
H4406 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.			25012 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25012_12192012135612823.LT32013_H4406C.pdf
H4406 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.			25013 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25013_12192012135612823.LT32013_H4406.pdf
H6952 - UNITEDHEALTHCARE COMMUNITY PLAN, INC	UnitedHealth Group, Inc.			25028 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25028_12192012135612823.LT32013_H6952C.pdf
H6952 - UNITEDHEALTHCARE COMMUNITY PLAN, INC	UnitedHealth Group, Inc.			25029 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25029_12192012135612823.LT32013_H6952.pdf
H3920 - UNITEDHEALTHCARE OF PENNSYLVANIA, INC.	UnitedHealth Group, Inc.			25039 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25039_12192012135612823.LT32013_H3920.pdf
R5674 - SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	UnitedHealth Group, Inc.			25045 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25045_12192012135612823.LT32013_R5674.pdf

H0084 - CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	UnitedHealth Group, Inc.			25046 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25046_12192012135612823.LT32013_H0084.pdf
H0151 - UNITEDHEALTHCARE OF ALABAMA, INC.	UnitedHealth Group, Inc.			25048 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25048_12192012135612823.LT32013_H0151.pdf
H0321 - ARIZONA PHYSICIANS IPA, INC.	UnitedHealth Group, Inc.	UHC Customer Service	8776140623	25049	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25049_12192012135612823.LT32013_H0321.pdf
H1108 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			25051 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25051_12192012135612823.LT32013_H1108.pdf
H1111 - UNITEDHEALTHCARE OF GEORGIA, INC.	UnitedHealth Group, Inc.	Customer Service	8006434845	25052	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25052_12192012135612823.LT32013_H1111.pdf
H1717 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			25056 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25056_12192012135612823.LT32013_H1717.pdf
H2182 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			25060 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25060_12192012135612823.LT32013_H2182.pdf
H4514 - UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	UnitedHealth Group, Inc.	Customer Service	8006434845	25069	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25069_12192012135612823.LT32013_H4514.pdf
H4837 - UNITEDHEALTHCARE OF WISCONSIN, INC.	UnitedHealth Group, Inc.			25070 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25070_12192012135612823.LT32013_H4837.pdf
H5407 - CITRUS HEALTH CARE, INC.	UnitedHealth Group, Inc.			25075 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25075_12192012135612823.LT32013_H5407.pdf
H5440 - UNITEDHEALTHCARE INSURANCE COMPANY	UnitedHealth Group, Inc.			25076 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25076_12192012135612823.LT32013_H5440.pdf
H6528 - CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	UnitedHealth Group, Inc.	Customer Service	8002041002	25093	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25093_12192012135612823.LT32013_H6528.pdf
H9011 - UNITEDHEALTHCARE OF FLORIDA, INC.	UnitedHealth Group, Inc.			25101 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25101_12192012135612823.LT32013_H9011.pdf
R6801 - CARE IMPROVEMENT PLUS OF TEXAS INSURANCE COMPANY	UnitedHealth Group, Inc.	Customer Service	8002041002	25103	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25103_12192012135612823.LT32013_R6801.pdf
R9896 - CARE IMPROVEMENT PLUS SOUTH CENTRAL INSURANCE CO.	UnitedHealth Group, Inc.			25115 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25115_12192012135612823.LT32013_R9896.pdf

H6169 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			24959 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24959_12192012135612823.LT3_2013_H6169C.pdf
H6169 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			24960 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24960_12192012135612823.LT3_2013_H6169.pdf
H5378 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			25014 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25014_12192012135612823.LT32013_H5378C.pdf
H5378 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			25015 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25015_12192012135612823.LT32013_H5378.pdf
H5421 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			25016 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25016_12192012135612823.LT32013_H5421C.pdf
H5421 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			25017 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25017_12192012135612823.LT32013_H5421.pdf
H5656 - SELECTCARE HEALTH PLANS, INC.	Universal American Corp.			25080	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25080_12192012135612823.LT32013_H5656.pdf
H0838 - UNIVERSAL CARE, INC.	Universal Care, Inc	Marcy Olney	8662554795	24983	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24983_12192012135612823.LT3_2013_H0838.pdf
H8098 - UNIVERSAL HEALTH CARE INSURANCE COMPANY	Universal Health Care Group, Inc.	Francoise Culley-Trotman	8666904842	24961 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24961_12192012135612823.LT3_2013_H8098.pdf
H8098 - UNIVERSAL HEALTH CARE INSURANCE COMPANY	Universal Health Care Group, Inc.	Francoise Culley-Trotman	8666904842	24962 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24962_12192012135612823.LT3_2013_H8098C.pdf
H6705 - UNIVERSAL HEALTH CARE OF NEVADA, INC.	Universal Health Care Group, Inc.	Francoise Culley-Trotman	8666904842	24979 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24979_12192012135612823.LT3_2013_H6705.pdf
H5429 - UNIVERSAL HEALTH CARE, INC.	Universal Health Care Group, Inc.			25018 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25018_12192012135612823.LT32013_H5429C.pdf
H5429 - UNIVERSAL HEALTH CARE, INC.	Universal Health Care Group, Inc.			25019 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25019_12192012135612823.LT32013_H5429.pdf
H5820 - UNIVERSAL HEALTH CARE INSURANCE COMPANY	Universal Health Care Group, Inc.	Francoise Culley-Trotman	8666904842	25024 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25024_12192012135612823.LT32013_H5820C.pdf
H5820 - UNIVERSAL HEALTH CARE INSURANCE COMPANY	Universal Health Care Group, Inc.	Francoise Culley-Trotman	8666904842	25025 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25025_12192012135612823.LT32013_H5820.pdf
H5404 - UNIVERSAL HEALTH CARE, INC.	Universal Health Care Group, Inc.			25074 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25074_12192012135612823.LT32013_H5404.pdf

H6642 - UNIVERSAL HMO OF TEXAS, INC.	Universal Health Care Group, Inc.	Francoise Culley-Trotman	8666904842	25094 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25094_12192012135612823.LT32013_H6642.pdf
H5985 - PHOENIX HEALTH PLANS, INC.	Vanguard Health Systems			24991 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24991_12192012135612823.LT3_2013_H5985.pdf
H5549 - VNS CHOICE	Visiting Nurse Service of New York	Cindy Zanca	8667831444	25078	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25078_12192012135612823.LT32013_H5549.pdf
H3361 - WELLCARE OF NEW YORK, INC.	WellCare Health Plans, Inc.			24955 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24955_12192012135612823.LT3_2013_H3361.pdf
H3361 - WELLCARE OF NEW YORK, INC.	WellCare Health Plans, Inc.			24956 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24956_12192012135612823.LT3_2013_H3361C.pdf
H0712 - WELLCARE OF CONNECTICUT, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	24966	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24966_12192012135612823.LT3_2013_H0712.pdf
H2491 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	24969	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24969_12192012135612823.LT3_2013_H2491.pdf
H1112 - WELLCARE OF GEORGIA, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	24984	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24984_12192012135612823.LT3_2013_H1112.pdf
H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC.	WellCare Health Plans, Inc.			24996 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24996_12192012135612823.LT32013_H1216C.pdf
H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC.	WellCare Health Plans, Inc.			24997 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	24997_12192012135612823.LT32013_H1216.pdf
H0117 - WELLCARE OF OHIO, INC.	WellCare Health Plans, Inc.			25034 *	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25034_12192012135612823.LT32013_H0117.pdf
H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	25035	13-DEC-2012	Health Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25035_12192012135612823.LT32013_H0913.pdf
H1264 - WELLCARE OF TEXAS, INC.	WellCare Health Plans, Inc.			25053 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25053_12192012135612823.LT32013_H1264.pdf
H1903 - WELLCARE HEALTH INSURANCE OF ARIZONA, INC.	WellCare Health Plans, Inc.			25058 *	13-DEC-2012	Drug Benefit	Star Ratings	Organization achieved a less than 3 star plan rating for 2013.	25058_12192012135612823.LT32013_H1903.pdf
H1016 - AVMED, INC.	AvMed, Inc.	Catherine Lojko	3523728400	23570	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012112019275.SII_2012_H1016.pdf
H4152 - BLUE CROSS & BLUE SHIELD OF RHODE ISLAND	Blue Cross & Blue Shield of Rhode Island	Customer Service Department	4012772958	23995	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet Interpreter Availability threshold in 2010, 2011 and 2012	b5ws_09242012150554217_1.SII_2012_H4152.pdf

S5937 - LOUISIANA HEALTH SERVICE AND INDEMNITY COMPANY	BlueCross BlueShield of Louisiana			23999 *	16-AUG-2012	Drug Benefit	Call Center Requirements	Failed to meet Interpreter Availability threshold in 2010, 2011 and 2012	b5ws_09242012151116236_1.SII_2012_S5937.pdf
H0571 - CHINESE COMMUNITY HEALTH PLAN	Chinese Hospital Association	Wil Yu	6282283241	23569	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012111846173.SII_2012_H0571.pdf
H5826 - COMMUNITY HEALTH PLAN OF WASHINGTON	Community Health Plan of Washington	Customer Care	8009420247	23998	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet Interpreter Availability threshold in 2010, 2011 and 2012	b5ws_09242012150937066_1.SII_2012_H5826.pdf
S5877 - EDUCATORS MUTUAL INSURANCE ASSOCIATION	Educators Mutual Insurance Association	Nathan Gedge	8012702974	23577	16-AUG-2012	Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012130232110.SII_2012_S5877.pdf
H5887 - MMM HEALTHCARE, LLC.	First Medical Health Plan, Inc.			23574 *	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012125403109.SII_2012_H5887.pdf
S5840 - FIRST MEDICAL HEALTH PLAN, INC.	First Medical Health Plan, Inc.			23576 *	16-AUG-2012	Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012130031674.SII_2012_S5840.pdf
H4011 - MMM HEALTHCARE, LLC	First Medical Health Plan, Inc.			23599 *	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012121605091.SII_2012_H4011.pdf
H5821 - MAPFRE LIFE INSURANCE COMPANY	MAPFRE PRAICO CORPORATION	Edgardo Silva	7872506500	23997 *	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet Interpreter Availability threshold in 2010, 2011 and 2012	b5ws_09242012150741281_1.SII_2012_H5821.pdf
S5555 - MCS ADVANTAGE, INC.	Medical Card System, Inc.			23575 *	16-AUG-2012	Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012125625185.SII_2012_S5555.pdf
H4006 - MCS ADVANTAGE, INC.	Medical Card System, Inc.			23598 *	16-AUG-2012	Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012121418714.SII_2012_H4006.pdf
H2701 - NEW WEST HEALTH SERVICES	New West Health Services			23571 *	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012112327708.SII_2012_H2701.pdf
H0423 - METROPLUS HEALTH PLAN, INC.	New York City Health and Hospitals Corporation	Kathryn Soman	2129088588	23568	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012111610656.SII_2012_H0423.pdf



H3327 - TOUCHSTONE HEALTH HMO, INC.	Touchstone Health Partnership, Inc			23572 *	16-AUG-2012	Health and Drug Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012112535255.SII_2012_H3327.pdf
H4005 - TRIPLE S ADVANTAGE, INC.	Triple-S Management Corporation	Dorelisse Juarbe	7877494949	23573	16-AUG-2012	Health Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012112737435.SII_2012_H4005.pdf
H4012 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			23600 *	16-AUG-2012	Health Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012121913399.SII_2012_H4012.pdf
H5732 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			23601 *	16-AUG-2012	Health Benefit	Call Center Requirements	Failed to meet TTY service threshold in 2009, 2010, 2011 and 2012	b5ws_09052012122047140.SII_2012_H5732.pdf

H0318 - AETNA HEALTH, INC. (PA) H0523 - AETNA HEALTH OF CALIFORNIA INC. H0901 - AETNA HEALTH, INC. (PA) H1109 - AETNA HEALTH INC.(GA) H1110 - AETNA LIFE INSURANCE COMPANY H1419 - AETNA HEALTH, INC. (PA) H2112 - AETNA HEALTH, INC. (PA) H3152 - AETNA HEALTH INC. (NJ) H3312 - AETNA HEALTH INC. (NY) H3597 - AETNA HEALTH INC. (ME) H3623 - AETNA HEALTH, INC. (PA) H3931 - AETNA HEALTH INC. (PA) H4523 - AETNA HEALTH INC. (TX) H4524 - AETNA LIFE INSURANCE COMPANY H4910 - AETNA HEALTH, INC. (PA) H5414 - AETNA HEALTH INC. (FL) H5521 - AETNA LIFE INSURANCE COMPANY H5793 - AETNA HEALTH INC. (CT) H5813 - AETNA HEALTH, INC. (PA) H5832 - AETNA HEALTH, INC. (PA) H5950 - AETNA HEALTH, INC. (PA) H6923 - AETNA HEALTH, INC. (PA) H7908 - AETNA HEALTH, INC. (PA) H8684 - AETNA LIFE INSURANCE COMPANY S5810 - WELLCARE PRESCRIPTION INSURANCE, INC.	Aetna Inc.	Aetna Customer Service	8006240756	23401	19-JUL-2012	Drug Benefit	Formulary Submission and Administration	Jan.-Mar. 2012 Audit of Aetna's formulary administration revealed significant compliance problems regarding formulary and benefit administration including transition policy implementation failures.	s2k1_08162012122327527.AetnaCAP-corrected-07192012.pdf
H0151 - UNITEDHEALTHCARE OF ALABAMA, INC. H0251 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.	UnitedHealth Group, Inc.	Customer Service, Great Lakes Health Plan, UHC Customer Service,	8003930993, 8004578506, 8005144912, 8006434845, 8006901606, 8007110646, 8007116088,	22921	19-JUN-2012	Drug Benefit	Formulary Submission and Administration	United failed to follow CMS requirements in regard to formulary and benefit administration.	s2k1_07092012160153424.United Corrective Action Plan Request 06-19-12.pdf

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H3749 - UNITEDHEALTHCARE OF OKLAHOMA, INC.  
H3805 - UNITEDHEALTHCARE OF OREGON, INC.  
H3812 - UNITEDHEALTHCARE INSURANCE COMPANY  
H3887 - UNITEDHEALTHCARE OF THE MIDWEST, INC.  
H3912 - UNITEDHEALTHCARE INSURANCE COMPANY  
H3920 - UNITEDHEALTHCARE OF PENNSYLVANIA, INC.  
H3921 - UNITEDHEALTHCARE INSURANCE COMPANY  
H4102 - UNITEDHEALTHCARE OF NEW ENGLAND, INC.  
H4406 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.  
H4456 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.  
H4514 - UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.  
H4522 - UNITEDHEALTHCARE INSURANCE COMPANY  
H4527 - PHYSICIANS HEALTH CHOICE OF TEXAS, LLC  
H4590 - UNITEDHEALTHCARE BENEFITS OF TEXAS, INC.  
H4604 - UNITEDHEALTHCARE OF UTAH, INC.  
H4837 - UNITEDHEALTHCARE OF WISCONSIN, INC.  
H4971 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5005 - UNITEDHEALTHCARE OF WASHINGTON, INC.

H5008 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5253 - UNITEDHEALTHCARE OF WISCONSIN, INC.  
H5407 - CITRUS HEALTH CARE, INC.  
H5417 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5424 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5435 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5440 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5507 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5516 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5532 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5652 - SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.  
H5749 - UNITEDHEALTHCARE INSURANCE COMPANY  
H5998 - UNITEDHEALTHCARE PLAN OF THE RIVER VALLEY, INC.  
H6952 - UNITEDHEALTHCARE COMMUNITY PLAN, INC  
H7187 - UNITEDHEALTHCARE OF WISCONSIN, INC.  
H7949 - PACIFICARE OF NEVADA, INC.  
H8748 - UNITEDHEALTHCARE INSURANCE COMPANY  
H9011 - UNITEDHEALTHCARE OF FLORIDA, INC.  
R3175 - UNITEDHEALTHCARE INSURANCE COMPANY  
R5287 - UNITEDHEALTHCARE INSURANCE COMPANY

R5342 - UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK R5674 - SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC. R7444 - UNITEDHEALTHCARE INSURANCE COMPANY S5805 - UNITEDHEALTHCARE INSURANCE COMPANY OF NEW YORK S5820 - UNITEDHEALTHCARE INSURANCE COMPANY S5921 - UNITEDHEALTHCARE INS. CO. & UHC INS. CO. OF NY									
H1419 - AETNA HEALTH, INC. (PA)	Aetna Inc.			23263 *	31-MAY-2012	Health and Drug Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012151933297.LPI_H1419.pdf
H4524 - AETNA LIFE INSURANCE COMPANY	Aetna Inc.			23268 *	31-MAY-2012	Health and Drug Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012155516457.LPI_H4524.pdf
H5414 - AETNA HEALTH INC. (FL)	Aetna Inc.			23269 *	31-MAY-2012	Health and Drug Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012161829836.LPI_H5414.pdf
H5649 - CENTRAL HEALTH PLAN OF CALIFORNIA, INC.	Central Health Plan of California	Marketing Department	6263882390	23274	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012163753657.LPI_H5649.pdf
H7015 - HEALTHFIRST HEALTH PLAN OF NEW JERSEY, INC.	HF Management Services, LLC			23306 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012171605592.LPI_H7015.pdf

S3440 - ALLIANCE HEALTH AND LIFE INSURANCE COMPANY	Health Alliance Plan (HAP)			23309 *	31-MAY-2012	Drug Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012173001622.LPI_S3440.pdf
H2899 - ARCADIAN HEALTH PLAN OF NORTH CAROLINA, INC.	Humana Inc.			23264 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012152541317.LPI_H2899.pdf
H5578 - ARCADIAN HEALTH PLAN OF GEORGIA, INC.	Humana Inc.			23273 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012163453459.LPI_H5578.pdf
H5700 - ARKANSAS COMMUNITY CARE, INC.	Humana Inc.			23303 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012170248796.LPI_H5700.pdf
H7179 - ARCADIAN HEALTH PLAN OF LOUISIANA, INC.	Humana Inc.			23307 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012172306657.LPI_H7179.pdf
H7731 - MD CARE, INC.	Humana Inc.			23308 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012172547760.LPI_H7731.pdf
H3337 - LIBERTY HEALTH ADVANTAGE, INC.	Liberty Health Advantage, Inc.			23265 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012153210040.LPI_H3337.pdf
H5810 - MOLINA HEALTHCARE OF CALIFORNIA	Molina Healthcare, Inc.,	Member Services	8006650898	23305	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012171041326.LPI_H5810.pdf



H5698 - HARMONY HEALTH PLAN, INC.	Munich American Holding Corporation			23302 *	31-MAY-2012	Health and Drug Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012165954152.LPI_H5698.pdf
H4012 - TRIPLE-S SALUD, INC.	Triple-S Management Corporation			23267 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012155142282.LPI_H4012.pdf
H5774 - TRIPLE S ADVANTAGE, INC.	Triple-S Management Corporation	Dorelisse Juarbe	7877494949	23304	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012170710989.LPI_H5774.pdf
H3164 - AMERICHoice OF NEW JERSEY, INC	UnitedHealth Group, Inc.			23141 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	b5i2_07262012160038425.LPI_H3164.pdf
H3920 - UNITEDHEALTHCARE OF PENNSYLVANIA, INC.	UnitedHealth Group, Inc.			23142 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	b5i2_07262012160737275.LPI_H3920.pdf
R5674 - SIERRA HEALTH AND LIFE INSURANCE COMPANY, INC.	UnitedHealth Group, Inc.			23143 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	b5i2_07262012161112074.LPI_R5674.pdf
H5407 - CITRUS HEALTH CARE, INC.	UnitedHealth Group, Inc.			23144 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	b5i2_07262012161339808.LPI_H5407.pdf
H4514 - UNITEDHEALTHCARE COMMUNITY PLAN OF TEXAS, L.L.C.	UnitedHealth Group, Inc.	Customer Service	8006434845	23145	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	b5i2_07262012161520554.LPI_H4514.pdf
H3706 - GLOBALHEALTH, INC.	Universal American Corp.	Daniel Thomas	4052805626	23266	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012154933798.LPI_H3706.pdf

H5421 - THE PYRAMID LIFE INSURANCE COMPANY	Universal American Corp.			23270 *	31-MAY-2012	Health and Drug Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012162239548.LPI_H5421.pdf
H5656 - SELECTCARE HEALTH PLANS, INC.	Universal American Corp.			23301	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012165432944.LPI_H5656.pdf
H5429 - UNIVERSAL HEALTH CARE, INC.	Universal Health Care Group, Inc.			23271 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	b5i2_08062012163059347.LPI_H5429.pdf
H5549 - VNS CHOICE	Visiting Nurse Service of New York	Cindy Zanca	8667831444	23272	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C and/or D summary rating of at least three stars for at least three consecutive years.	LPI_H5549.pdf
H0117 - WELLCARE OF OHIO, INC.	WellCare Health Plans, Inc.			23261 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	LPI_H0117.pdf
H1216 - HARMONY HEALTH PLAN OF ILLINOIS, INC.	WellCare Health Plans, Inc.			23262 *	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	LPI_H1216.pdf
H0913 - WELLCARE HEALTH PLANS OF NEW JERSEY, INC.	WellCare Health Plans, Inc.	Website Inquiries	8888889355	23281	31-MAY-2012	Health Benefit	Star Ratings	The organization has failed to achieve a Part C or D summary rating of at least three stars for at least three consecutive years.	LPI_H0913.pdf

H0564 - BLUE CROSS OF CALIFORNIA H1517 - ANTHEM INSURANCE COMPANIES, INC. H1607 - ANTHEM INSURANCE COMPANIES, INC. H1849 - ANTHEM HEALTH PLANS OF KENTUCKY, INC. H2836 - ANTHEM HEALTH PLANS, INC. H2997 - ROCKY MOUNTAIN HOSPITAL AND MEDICAL SERVICES, INC. H3342 - EMPIRE HEALTHCHOICE ASSURANCE, INC. H3370 - EMPIRE HEALTHCHOICE HMO, INC. H3655 - COMMUNITY INSURANCE COMPANY H4036 - ANTHEM INSURANCE COMPANIES, INC. H4909 - ANTHEM INSURANCE COMPANIES, INC. H5422 - BLUE CROSS BLUE SHIELD HEALTHCARE PLAN OF GEORGIA H5529 - COMMUNITY INSURANCE COMPANY H5530 - ANTHEM HEALTH PLANS OF KENTUCKY, INC. H5679 - HMO COLORADO, INC. H5854 - ANTHEM HEALTH PLANS, INC. H8552 - ANTHEM BLUE CROSS LIFE AND HEALTH INS COMPANY H9947 - BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC. R5941 - ANTHEM INSURANCE COMPANIES, INC.	Anthem Inc.	Customer Service	8882307338	21826	28-FEB-2012	Health and Drug Benefit	Bid Submission	Actuarial deficiencies regarding bids submission.	n2wm_02292012170344352.OACT 2012 - Wellpoint Final Email Ready.pdf
H4155 - PUBLIC HEALTH TRUST OF MIAMI-DADE COUNTY	Public Health Trust of Miami-Dade County			21824 *	28-FEB-2012	Health and Drug Benefit	Bid Submission	Actuarial issues regarding bids.	n2wm_02292012165555843.OACT 2012 - Public Health Trust of Miami-Dade County Final Email Ready.pdf

H5590 - Bridgeway Health Solutions of Arizona, Inc.	Centene Corporation	Provider Services	8773915921	20980	06-JAN-2012	Drug Benefit	4Rx Submission and Accuracy Problems	Failure to submit 4Rx data in a timely manner for the 2012 plan year.	m5nx_01122012094621597.FinalCAP 4Rx letter 162012 H5590.pdf
<div> <div>Report Created: 8/1/2021</div> <div>Report Sorted: Descending by Date Letter Sent</div> </div> <div> Compliance Issue IDs followed by an asterisk (*) indicate that all contracts assigned to the issue have been terminated as of the report creation date </div> <div> Ad-Hoc CAPs refers to CAPs issued by CMS that are not included in audit reports </div>									