



Centers for Medicare & Medicaid Services

**Healthcare Effectiveness Data and Information
Set (HEDIS®)**

**Measurement Year (MY) 2025 Patient-Level
Detail (PLD) Data File Specifications
File 2 of 2**

**Version 2.0
11/24/2025**

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1. Introduction

1.1 Purpose

This document describes the file-layout for "File 2 of 2" that will support the Centers for Medicare & Medicaid Services (CMS) annual collection of Healthcare Effectiveness Data and Information Set (HEDIS®¹) patient-level quality of care measures received from Medicare Advantage Organizations (MAOs), Cost Plans, and Demonstration Plans.

1.2 Scope

This specification document is intended to assist the participating Plans in understanding File 2 specifications.

- File 2 should be 245 in length.
- Each row should be 245 characters long.
- There are 26 fields in File 2.

The following change was made to the HEDIS Measurement Year (MY) 2025 Patient Level Detail Data File 2 of 2. For a more detailed explanation of change to the HEDIS MY 2025 Patient Level Detail Data File Specifications, participating Plans can refer to the 'HEDIS_MY_2024_to_2025_Patient-Level_Data_File_Specifications_Crosswalk'.

1.2.1 Removed Measures

No measures were removed from the HEDIS MY 2025 PLD Data File, File 2 of 2.

1.2.2 Changes to Existing Measures

The following change was made to the HEDIS MY 2025 Patient Level Detail Data File, File 2 of 2

- Updated the specification for the "Last Name," "First Name" and "City" fields. Double quotes are no longer allowed in these fields.

1.2.3 New Measures

No new measures were added to the HEDIS MY 2025 PLD Data File, File 2 of 2.

¹ HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

2. Important Technical Elements Regarding HEDIS MY 2025 Patient- Level Detail Data Submissions

2.1 Patient-Level and Summary-Level Data Must Match

The patient-level File 2 must match the summary-level PCR submission results. The patient-level File 2 data should be calculated following the same specifications as the summary-level data. To ensure an exact match, make a copy or “freeze” the database when the measures are calculated.

2.2 Inclusion of Contract Number

There should be no embedded spaces or other characters between the “H” or “R” and the four digits of the contract number.

2.3 Medicare Beneficiary Identifier (MBI) Format

The MBI has 11 characters that are a mix of numbers and upper-case letters. The MBI uses numbers 0-9 and all letters from A to Z, except for S, L, O, I, B, and Z. The MBI’s 2nd, 5th, 8th, and 9th positions will always be a letter, except for S, L, O, I, B, and Z. Positions 1st, 4th, 7th, 10th, and 11th will always be a number. The 3rd and 6th positions will be a letter or a number. MBIs do not have spaces or dashes.

Note: The first position in the MBI will be a numeric value 1 through 9 only. The MBIs should not start with a “0”.

Table 1: MBI Format

Position	1	2	3	4	5	6	7	8	9	10	11
Type	C	A	AN	N	A	AN	N	A	A	N	N

C – Numeric 1 through 9

N – Numeric 0 through 9

AN – Either A or N

A – Alphabetic Character (A... Z); Excluding (S, L, O, I, B, Z)

Table 2: MBI Examples

Valid MBI	Invalid MBI	Reason for Invalidity
2M30GF8DP56	0M3G0F8DP56	The first character cannot be 0
9G30ME7KT23	9g30me7kt23	All alpha characters should be upper-case
1W56QX2NT63	1W5-6QX-2NT-63	Dashes are present in the MBI
1GF6JX2DT72	1GF6JX2DT72	Embedded spaces in the beginning of the MBI
3VD0H35AT10	3VD0H35AT1	Valid MBIs are 11 characters long

Note: Participating Plans can only submit MBI. For more information regarding the MBIs please follow the link below: <https://www.cms.gov/Medicare/New-Medicare-Card/Understanding-the-MBI-with-Format.pdf>.

2.4 Plan All-Cause Re-Admissions (PCR)

Contracts that had no acute inpatient and observation stays (denominator) during the measurement year which in turn could not possibly have had any hospital re-admissions (numerator) must submit PLD File 2 with a header row and a blank row of data. Contracts that had no hospital readmissions (numerator) but did have acute inpatient and observation stays (denominator) should submit a PLD File 2 containing those denominator acute inpatient and observation stays.

NOTE: This file includes information for the HEDIS measure PCR only and is required to be submitted by all participating Plans that submit the HEDIS summary data. Participating Plans with zero enrollment during the entire measurement period do not have to submit File 2. The 1876 Cost contracts are not allowed to submit summary HEDIS PCR data, so they do not have to submit File 2.

3. File 2 Specifications

3.1 Header Record

Refer to the HEDIS_MY_2025_Patient_Level_Data_File_2_of_2

3.2 Detail Record

Refer to the HEDIS_MY_2025_Patient_Level_Data_File_2_of_2

4. Technical Support

For technical support regarding this document, contact the HEDIS PLD Help Desk by phone or by email.

HEDIS PLD Help Desk contact details are below:

Email: HEDISPLD_Helpdesk@cms.hhs.gov

Phone: 1-833-760-2116

Hours of Operation:

- March 2, 2026 – June 12, 2026,
M-F 9:00 AM to 5:00 PM ET
- June 15, 2026 – Last Day of the MY 2025 Annual Submission
9:00 AM to 9:00 PM ET
- May 25, 2026 – Closed for the Memorial Day Holiday

Participating Plan users may also contact the HEDIS PLD Help Desk by signing into the HEDIS PLD Web-Portal and submit a Technical Assistance Request (TAR).

5. References

- HEDIS_MY_2025_Patient-Level_Data_File_Submission_Instructions
- HEDIS_MY_2025_Patient_Level_Data_File_Specifications_File_1_of_2
- HEDIS_MY_2025_Patient_Level_Data_File_Specifications_File_2_of_2
- HEDIS_MY_2025_Patient_Level_Data_File_1_of_2
- HEDIS_MY_2025_Patient_Level_Data_File_2_of_2
- HEDIS_MY_2024_to_2025_Patient-Level_Data_File_Specifications_Crosswalk
- HEDIS MY 2025 Volume 2: Technical Specifications for Health Plans (visit <https://store.ncqa.org/index.php/performance-measurement.html#vol2>)
- [CMS Data Usage Agreement](#)
- [Medicare General Information, Eligibility, and Entitlement: Chapter 2 – Hospital Insurance and Supplementary Medical Insurance](#)
- [Understanding the Medicare Beneficiary Identifier \(MBI\) Format](#)
- [New Medicare Card](#)