

Centers for Medicare and Medicaid Services
Questions and Answers:
Home Health, Hospice and DME Open Door Forum
Wednesday, May 22, 2024

1. Question: Is there was a secondary way to reach the Home Health QRP. I've emailed them three times now regarding a problem that I found, and I've never heard back. It's been weeks.
 - a. Answer: We wanted to confirm that the HHQHD has received 2 of the 3 emails that you have sent but would like to ask if there are any other emails you have not received a response for to resend them and include the following email address: cmshomehealthquestions@oasisanswers.com.
2. Question: Last month, CMS indicated the next major update of risk adjustment models is planned to take effect in calendar year 2025. During that update, risk adjustment models will be based on refresh data, and all risk factors will be retested for inclusion. At that time, no specific date was announced for posting of the new risk adjustment models. So, I'm curious, do you have an estimated time frame or preferably a specific date for posting the new risk adjustment models? Previously, when model updates were made in December, technical documentation was not made available until mid Q1. We're just curious if it's possible for CMS to please provide the technical specs further in advance so vendors have sufficient time to implement the changes. This is in regards to OASIS risk adjustment generally for home health.
 - a. We thank you for your comment and we will take that into consideration. You should be seeing something that's more updated in reference to risk adjustment.
3. Question: I've had a lot of complaints from patients when they do get the survey—that the—for patient satisfaction—of the length of the questions, the detail of the questions. Is there any, at any time will be considered to decrease the number of questions for the elderly patients that are receiving these questionnaires?
 - a. Answer: There is actually a proposal in this fiscal year 2025 rule that talks about possibly decreasing the amount of items that are currently on the survey in addition to addressing a possible web-based mail mode for the survey as well. It might be beneficial and a little more informational to just take a look at that proposal in that rule. And if you have any comments, please feel free to put them in. Comments are due to close as of 5/28/2024.

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