

DEPARTMENT OF HEALTH & HUMAN SERVICES  
Centers for Medicare & Medicaid Services  
Center for Medicare  
7500 Security Boulevard, Mail Stop C4-21-26  
Baltimore, Maryland 21244-1850



**MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP**

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DATE: February 24, 2014

TO: Medicare Advantage Organizations

FROM: Danielle R. Moon, J.D., M.P.A., Director

SUBJECT: Quality Improvement Project and Chronic Care Improvement Program Information

The purpose of this memorandum is to notify Medicare Advantage Organizations (MAOs) that CMS will be holding an Open Door Forum on **Thursday, March 6 from 1:00-2:00 pm, EST** to discuss the results of the CY 2013 Quality Improvement Project (QIP) and Chronic Care Improvement Program (CCIP) Annual Update submissions and our expectations regarding these ongoing initiatives.

This open door forum aims to benefit all MAO employees who play a role in the development, implementation and ongoing activities related to the QIP and CCIP initiatives. There will be ample opportunity for organizations to provide feedback on the 2013 Annual Update submissions and ask questions. For organizations that cannot participate at the scheduled time, please note that the webinar will be recorded and subsequently made available. Participants must register prior to the scheduled webinar in order to participate. Registration information and logistical details are outlined below.

Topic: **Open Door Forum Call: QIP and CCIP Annual Updates: First Year Experience**  
Date and Time: **Thursday, March 6, 2014 1:00 – 2:00 pm, Eastern Standard Time**

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To register for the online event  
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1. Go to [https://webinar.cms.hhs.gov/e9og27cgjdx/event/event\\_info.html](https://webinar.cms.hhs.gov/e9og27cgjdx/event/event_info.html)
2. Click "Register Now".
3. On the registration form, enter your information and then click "Submit".

Once the host approves your registration, you will receive a confirmation email message with instructions on how to join the event. Slides will be available for download prior to the presentation.

If you have any questions about the information outlined in this memorandum, please send an email to the Medicare Advantage Quality Mailbox at [MAQuality@cms.hhs.gov](mailto:MAQuality@cms.hhs.gov).