

HPMS E-Mail

Date: March 25, 2014

Subject: Clarification of Required Non-English Languages for Translation for California Medicare-Medicaid Plans for CY 2014

In our September 18, 2013 HPMS Memorandum entitled "Contract Year 2014 Translated Marketing Materials Requirements and Methodology," we announced the release of updated information in the Material Language Lookup Module in HPMS for CY 2014. For Medicare-Medicaid Plan (MMP) contracts, the Material Language Lookup provides information on required languages for translation of key marketing materials and represents the most stringent of either the CMS or state translation requirement.

Medi-Cal has recently clarified the threshold languages list, which impacts the listing of languages for contracts operating in three California counties - Orange, San Bernardino, and Santa Clara. Until such time as the Material Language Lookup Module in HPMS can be updated in fall of 2014, MMPs operating in these counties will be subject to the following revised language requirements.

Orange County: Farsi and Korean will no longer be required. Following are the remaining requirements for CY 2014:

- * Spanish
- * Vietnamese

San Bernardino County: Vietnamese will no longer be required. Following are the remaining requirements for CY 2014:

- * Spanish

Santa Clara County: Chinese will no longer be required. Following are the remaining requirements for CY 2014:

- * Spanish
- * Vietnamese

Please contact the Medicare-Medicaid Coordination Office at mmcocapsmodel@cms.hhs.gov if you have any questions about these requirements.