



**MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP**

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DATE: January 15, 2014

TO: Medicare Advantage Organizations  
Medicare-Medicaid Plans

FROM: Danielle R. Moon, J.D., M.P.A.  
Director

SUBJECT: Industry Training and Technical Assistance Teleconference Calls for Contract Year 2015 Model of Care Submissions

The purpose of this memorandum is to provide information about contract year (CY) 2015 Model of Care (MOC) submission training and technical assistance calls for Medicare Advantage organizations (MAOs) that currently offer, or will offer in CY 2015, a Special Needs Plan (SNP) or Medicare-Medicaid Plan (MMP). The goal of the training and technical assistance calls is to provide MAOs, SNPs and MMPs with detailed information about the MOC and an overview of the MOC submissions process. MOC submissions are due by the same date as the CY 2015 Applications, February 25, 2014.

SNPs operating under a 1-year MOC approval or whose multi-year MOC approval expires before CY 2015, as well as those SNPs requesting service area expansions will be required to submit a new MOC in February.

**Training: SNPs and MMPs - MOC Elements 1 and 2**

**Tuesday, January 21, 2014, 2:00 – 4:00 EST**  
Participant Dial-In Information: 1-877-229-1823  
Confirmation ID#: 28818541

**WebEx Information:**

Event: SNP Approval MOC 1-2 Training  
Event address: <https://ncqaevents.webex.com/ncqaevents/onstage/g.php?t=a&d=662834320>  
Event password: Approval2014

**Training: SNPs and MMPs - MOC Elements 3 and 4**

**Thursday, January 23, 2014, 2:00 - 4:00 EST**  
Participant Dial-In Information: 1-877-229-1823  
Confirmation Id#: 28824756

**WebEx Information:**

Event: SNP Approval MOC 3-4 Training

Event address: <https://ncqaevents.webex.com/ncqaevents/onstage/g.php?t=a&d=662239392>

Event password: Approval2014

**Technical Assistance Calls for SNPs and MMPs**

**Tuesday, February 11, 2013, 2:00 - 3:30 EST**

Participant Dial-In Information: 1-877-229-1823

Confirmation Id#: 28825914

**Technical Assistance Call for MMPs Scoring < 70**

**Tuesday, March 18, 2014, 2:00 -3:30pm EST**

Participant Dial-In Information: 1-877-229-1823

Confirmation Id#: 28827167

**Technical Assistance Call for MA/SNPs & MMPs Scoring < 70**

**Wednesday, April 30, 2014, 2:00 - 3:30 EST**

Participant Dial-In Information: 1-877-229-1823

Confirmation Id#: 28828428

If you have any questions regarding the training and technical assistance calls, please contact Susan Radke at (410)786-4450.