

## HPMS E-Mail

**Date:** April 23, 2014

**Subject:** Quality Improvement Project and Chronic Care Improvement Program  
Information

### Message:

The purpose of this email is to notify Medicare Advantage Organizations (MAOs) that CMS will be holding an Open Door Forum (ODF) on **Tuesday, May 6 from 1:00-2:30 p.m., EST** to provide updated information on the CY 2013 Quality Improvement Project (QIP) and Chronic Care Improvement Program (CCIP) initiatives.

As a result of the technical difficulties experienced during our previous ODF (March 6, 2014), we were unable to have open dialogue and obtain direct feedback from MAOs regarding their QIP/CCIP initiatives. The focus of this ODF is on obtaining feedback and answering questions from the industry.

Prior to the upcoming ODF we encourage MAOs to review the slide presentation that was provided during the March 6<sup>th</sup> ODF, and think about questions, as well as lessons learned and best practices to share. That slide presentation can be found at <http://www.cms.gov/Medicare/Health-Plans/Medicare-Advantage-Quality-Improvement-Program/Overview.html>.

The logistical details are outlined below.

**Topic: Open Door Forum Call: QIP and CCIP Annual Updates: First Year Experience-Feedback from the Industry**

**Date and Time: Tuesday, May 6, 2014 1:00 – 2:30 p.m., Eastern Standard Time**

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### Audio Conference Information

1. Please call the following number:  
WebEx: 1-877-267-1577

2. Follow the instructions you hear on the phone.  
Your WebEx Meeting Number: 991 335 062

If you have any questions about the information outlined in this memorandum, please send an email to the Medicare Advantage Quality Mailbox at [MAQuality@cms.hhs.gov](mailto:MAQuality@cms.hhs.gov).