

HPMS E-Mail

Date: August 25, 2014

Subject: 2015 Part C and Part D Star Ratings - Removal of Call Center Measures

The first plan preview for the Part C and D Star Ratings ended last week. Prior to the second plan preview that will begin in early September, we are announcing that the Part C and D Call Center - Foreign Language Interpreter and TTY Availability measures are being removed from the 2015 Star Ratings, due to concerns over the accuracy of this year's data. We will be sending an HPMS memo next week announcing timing for the second plan preview.