

HPMS E-Mail

Date: August 22, 2014

Subject: CY 2015 Medicare & You Handbook Preview - Missing CAHPS Data

CMS has identified a bug with the Contract Year (CY) 2015 Medicare & You Handbook Preview. The Consumer Assessment of Healthcare Providers and Systems (CAHPS) data was not displaying.

This issue has now been resolved. All organizations should re-verify their Medicare & You Handbook data by navigating to Plan Bids > Bene Education Data Previews > Handbook Preview > CY2015.

As a reminder, this preview period closes on Monday, August 25 at 6:00 p.m., EDT.

Thank you for your attention to this matter.