

**MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP**

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DATE: December 17, 2014

TO: Current and Future Medicare Advantage Organizations that offer Special Needs Plans

FROM: Kathryn A. Coleman, Acting Director

SUBJECT: Industry Training and Technical Assistance for Contract Year 2016 Model of Care Submissions

The purpose of this memorandum is to provide information about upcoming contract year (CY) 2016 Model of Care (MOC) submission training and technical assistance calls for Medicare Advantage organizations (MAOs) that will offer a Special Needs Plan (SNP) in CY2016. These calls will provide MAOs with information about the MOC submission process. MOC submissions are due **February 18, 2015**.

SNPs operating under a 1-year MOC approval, SNPs with multi-year MOC approvals that expire December 31, 2015, and SNPs requesting service area expansions will be required to submit a new MOC in February 2015.

These trainings will be conducted via WebEx as outlined below:

**Training on MOC Elements 1 – 2:**

Tuesday, January 13, 2015, 3:00 – 4:30 EST  
Participant Dial-In Information: (866) 628-7188  
*Conference Id#: 40357959*

WebEx Information:

Host: Delia Ponce  
Location: <https://ncqaevents.webex.com/ncqaevents>  
Password: *Approval2015*

**Training on MOC Elements 3 – 4:**

Thursday, January 15, 2015 3:00 - 4:30 EST  
Participant Dial-In Information: (866) 628-7188  
*Conference Id#: 40361496*

**WebEx Information:**

Host: Delia Ponce

Location: <https://ncqaevents.webex.com/ncqaevents>

Password *Approval2015*

**Technical Assistance Training**

Tuesday, February 3, 2015, 3:00 – 4:30 EST

Participant Dial-In Information: (866) 628-7188

*Conference Id#:* 40363471

**Technical Assistance Training**

Thursday, April 23 2015, 3:00 – 4:30 EST

Participant Dial-In Information: (866) 628-7188

*Conference Id#:* 40389520

If you any questions, please contact Susan Radke at 410-786-4450.