

Q&A: Access to refills during a declared emergency

Question: Will beneficiaries be able to obtain early refills on their Part D medications that were lost or misplaced during a declared emergency?

Answer: We expect that Part D plans would guarantee immediate refills of Part D medications to any beneficiary located in an “emergency area” defined as the area in which there has been a Stafford Act or National Emergencies Act declaration and a public health emergency declaration. In addition, we would expect all “refill too soon edits” to be removed beginning with any voluntary or mandatory state or federal evacuations and lasting for the period of the emergency declaration. Additionally, with the possibility of only a limited number of operational pharmacies, limitations on transportation and travel and the disruption of US Mail, we expect plans to allow the beneficiary to obtain the maximum plan extended day supply, if requested and available at time of refill.