

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Center for Beneficiary Choices
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR BENEFICIARY CHOICES

DATE: May 13, 2006
TO: All Part D Sponsors
FROM: Gary A. Bailey
Deputy Director
SUBJECT: May 15 Enrollment Deadline

As the May 15 deadline for enrollment nears, we are again asking plans to take additional measures to ensure that enrollments over the next few days are handled smoothly. As you are aware, you may need to ensure that extra customer service representatives are available. Enrollment center hours may need to be extended as well.

We also want to request that you keep your regional office (RO) representatives aware of any problems that you encounter. We recently sent you a list of RO mailbox addresses. Our ROs will be checking both voicemail boxes and e-mail addresses over the next few days to ensure that we are aware of issues that you may face.

We very much appreciate all the work that plans have done to ensure that Part D continues to function smoothly. Your diligence has been appreciated.