

Agenda

Medicare Managed Care Manual Training

5/17/06

1:00 – 3:00 P.M. (E.D.T.)
Conf. Rm. D (Central Office)
Teleconference (ROs)

Type of meeting:	Teleconference Call Access Information: Toll Free #1-800-857-8153 Pass Code is "CHAPTER"
Moderator:	Rick Julian, Division of Plan Policy (DPP), Center for Beneficiary Choices
Facilitator:	Jessie McCarthy, Division of Training
Attendees:	MA Plans, Cost Plans, PACE Plans and HCPPs
Download:	Chapters are available: http://www.cms.hhs.gov/Manuals/IOM/itemdetail.asp?filterType=none&filterByDID=-99&sortByDID=1&sortOrder=ascending&itemID=CMS019326

Opening Remarks	David A. Lewis, Acting Director, Medicare Advantage Group
Chapter Updates:	
Chapter 5 – Quality Assessment	Sandra Bastinelli, Division of Plan Policy
Chapter 11 – Medicare Advantage Application Procedures and Contract Requirements	Chris McClintick, Division of Plan Policy
Chapter 13 – Medicare Managed Care Beneficiary Grievances, Organization Determinations and Appeals,	Beverly Sgroi, Medicare Enrollment and Appeals Group
Qs and As Session	Panel
Closing Remarks	Rick Julian, DPP



Go to mcomanual@cms.hhs.gov to send Questions on the updated chapters. To request a CD recording please email them to: Nannette.Hardouin@cms.gov or Jessie.McCarthy@cms.hhs.gov