



**OFFICE OF INFORMATION SERVICES**

---

**DATE:** June 26, 2006

**TO:** All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations Systems Staff

**FROM:** Henry Chao /s/  
MA/Part D Implementation Manager

**SUBJECT:** **Special TRR Communication – Week-at-a-Glance  
June 26<sup>th</sup> through June 30<sup>th</sup> (REVISED)**

As stated in the initial Week-at-a-Glance, dated June 21, 2006, Plans were advised that the Target dates for the Special TRRs provided might be altered due to system resources and other factors. It was also stated that the MMAHelp Desk would communicate any changes to the schedule that occur after the memo was published to Plans.

**Plans are advised that there have been modifications to the Special TRR schedule and content this week. Revision information is included in this memo. Plans should disregard the initial Week-at-a-Glance June 26<sup>th</sup> through June 30<sup>th</sup> communication that was sent out on Wednesday, June 21, 2006.**

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of June 26, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

***Monday, June 26, 2006***

**Special Cleanup TRR**

This TRR will address a number of conditions, some of which have been the subject of the regular Monday “cleanup” TRRs in the past. This TRR will follow normal naming conventions: e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D26.TRWEEKD

1. Locked Beneficiaries – transactions receiving TRC165, because of beneficiary records being locked by CMS, were reprocessed. Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC. Plans should not receive TRC165.
2. Blank TRC codes – transactions receiving blank TRCs because of beneficiary records being locked were reprocessed.

- a) For beneficiaries where no subsequent transactions have been processed, Plans should see transactions on the TRR with an accepted or rejected status with a legitimate TRC.
- b) For beneficiaries with subsequent transactions, the reprocessing resulted in TRC199, which will be sent to the Plans on June 27th.

***Tuesday, June 27, 2006***

**Special Reject TRR**

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D27.TRWEEKD

As has been the process in the past, CMS will produce a Special Reject TRR as referred to above. Some transactions that were pended in the system are for beneficiaries who have since had other actions performed on their records. These prior transactions cannot be released back into the system and will be rejected back to plans with a TRC199 - Rejected, Returned to Plan for additional research. After examining these returned transactions, if a plan believes the transaction should be re-run, the plan should re-submit the transaction. This may require use of the retro process.

***Wednesday, June 28, 2006 (REVISED)***

**Special TRR – TRC 165s for MCO Correction and Plan Change Transactions**

***This TRR was moved from Friday, June 23, 2006. A final analysis of the records in the TRR is in progress and the file will be transmitted to the Plans once the analysis is complete. This push is tentatively scheduled for Wednesday, June 28, 2006.***

In a continuing effort to address Plan transactions that received TRC165 - system delay in processing the transaction - CMS is preparing a Special TRR that focuses on the reprocessing of Plan Change transactions (Transaction Type 72) and MCO Corrections (Transaction Type 01) that have received this response.

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D28.TRWEEKD

As a result of the reprocessing, Plans will receive replies for 72 and 01 transactions with legitimate acceptance and rejection Transaction Reply Codes (TRCs). For 01 transactions, some examples of legitimate TRCs would be TRC 075 – Institutional Status Set or TRC 077 – Medicaid Status Set; for 72 transactions, some legitimate TRCs would be TRC 140 – Segment Change Accepted or TRC 139 – EGHP Flag Change Accepted. In addition, for 72 transactions submitted with premium withhold information that does not represent a change to what CMS has on file, Plans will receive a TRC 179 - No Change to Premium Record. Plans will not receive TRC165.

Please note – CMS recently implemented a policy whereby payment withhold requests, for more than three months of retroactive payments, will be rejected and not sent to SSA; these beneficiaries will remain in a Direct Bill status. Given this direction, any 72 transactions in this cleanup that represent a premium withhold request more than 3 months old, will be rejected with TRC 144 (Premium Withhold Change Requested by SSA) and the beneficiary will remain in direct bill status. Plans are advised to work with the beneficiary to determine the appropriate withhold option and submit a new 72 transaction for future payment.

**Special TRR – Reprocessing of Enrollment Transactions with TRC 165**

***This TRR was previously scheduled for Wednesday, June 28, 2006 and has been REMOVED FROM THIS WEEK'S SCHEDULE.***

CMS has addressed the underlying issues that caused a number of Enrollment Transactions (Code 60 and 61) to reject with TRC 165 - system delay in processing the transaction. These transactions will be reprocessed and sent to Plans in this Special TRR. Plans should expect to receive TRCs indicating that the transactions have been accepted (i.e. TRC 011 – Enrollment Accepted) or a legitimate reject code. Multiple TRCs may be assigned to a transaction, but Plans will not receive TRC 165.

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200606.D28.TRWEEKD

Please direct questions or concerns to the MMAHelp Desk at 1-800-927-8069 or via email to [mmahelp@csm.hhs.gov](mailto:mmahelp@csm.hhs.gov).