

Computer Based Training (CBT) Health Plan Curriculum

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| <i>Health Plan and Drug Plan Sponsor Acronym List</i> | |
| Course Description | A list of acronyms for health plans and drug plan sponsors. |
| <i>Connect Tutorial</i> | |
| Course Description | The Computer Based Training (CBT) modules are delivered tracked and managed using a Learning Management System (LMS). The Connect Tutorial course is designed for new LMS users. It provides the foundation for using the LMS and accessing the CBT modules. |
| Duration | 8 minutes |
| <i>Health Plan Curriculum Overview</i> | |
| Course Description | The Medicare Advantage Organization (MAO) Curriculum Overview course explains why this curriculum was developed, its purpose and the courses that are included. |
| Duration | 11 minutes |
| <i>Webinar Introduction</i> | |
| Course Description | A recording of the introductory remarks made at the “Introduction to Medicare Secondary Payer (MSP) for Health Plans” webinar held on November 17, 2009. This webinar provided a high-level overview on important MSP topics and Coordination of Benefits. |
| Duration | 4 minutes |
| <i>Webinar Presentation</i> | |
| Course Description | The training materials from the “Introduction to Medicare Secondary Payer (MSP) for Health Plans” webinar held on November 17, 2009 have been produced into a course. The following topics were covered and are included in this module: Medicare Secondary Payer (MSP), the Coordination of Benefits Contractor (COBC), and the Electronic Correspondence Referral System (ECRS). Introductory remarks and PowerPoint presentation are provided. |
| Duration | 31 minutes |
| <i>Introduction to Medicare</i> | |
| Course Description | The Introduction to Medicare course provides background and history on Medicare, a comparison of Medicare and Medicaid, an explanation of entitlement, including age, disability and End Stage Renal Disease (ESRD), and concludes with the parts of Medicare. |
| Duration | 14 minutes |

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| <i>MSP Overview</i> | |
| Course Description | This course provides information on how employer size relates to the MSP requirements for Working Aged, Disability and End Stage Renal Disease (ESRD) and provides examples on how to correctly determine employer size. It also defines a multi-employer/multiple employer plan and explains when a single employer falls under the multi-employer/multiple employer rules for MSP. |
| Duration | 16 minutes |
| <i>Working Aged MSP</i> | |
| Course Description | This course provides an overview of the MSP provisions of the Social Security Act for beneficiaries entitled to Medicare based on age, provide guidelines for the small employer exception, provide examples showing when Medicare would be the secondary payer, and provide employer and Group Health Plan (GHP) guidelines for Working Aged MSP. |
| Duration | 21 minutes |
| <i>Medicare Secondary Payer Disability</i> | |
| Course Description | This course provides an overview on the MSP provisions of the Social Security Act for beneficiaries entitled to Medicare based on a disability, provide guidelines in regards to employer size considerations, provide examples showing when Medicare would be secondary payer, and provide employer and Group Health Plan (GHP) guidelines. |
| Duration | 16 minutes |
| <i>MSP End Stage Renal Disease (ESRD)</i> | |
| Course Description | This course will provide an in-depth discussion of the MSP Guidelines for persons entitled to Medicare because of End Stage Renal Disease (ESRD). Multiple examples of ESRD MSP situations are provided. The course then addresses MSP as it relates to those individuals that have dual entitlement to Medicare, (i.e., entitled to Medicare for more than one reason), e.g., ESRD and Working Aged, or ESRD and Disability. Again, multiple examples are provided to assure clarity of the guidelines. |
| Duration | 20 minutes |

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| <i>MSP Employer Size Guidelines</i> | |
| Course Description | The Employer Size course explains how the employer size is determined for Working Aged, Disability and End Stage Renal Disease (ESRD) Medicare Secondary Payer. For Working Aged, it addresses the twenty or more employee requirement, multi-employer/multiple-employers, and the small employer exception. Additionally, it addresses the one hundred or more employee requirement and multi-employer/multiple-employers for Disability. It also discusses employer size as it relates to ESRD Medicare Secondary Payer and provides examples of how employer size would be determined in various situations. |
| Duration | 24 minutes |
| <i>NGHP MSP</i> | |
| Course Description | This course addresses the three main groupings of insurance that fall under the category of non-group health plan (NGHP) MSP: Liability Insurance (including self-insurance), No-Fault Insurance and Workers' Compensation. This course provides definitions and lists types of insurance for each. |
| Duration | 12 minutes |
| <i>MSP Records, MSP Occurrence and ECRS</i> | |
| Course Description | This course provides a brief overview on Medicare Secondary Payer (MSP) records, the MSP Occurrence, and the Electronic Correspondence Referral System (ECRS). |
| Duration | 12 minutes |
| <i>ECRS Connectivity, Data Transmission and Testing Information</i> | |
| Course Description | This course provides details on how to obtain access to ECRS, discusses the data transmission options available, and provides a testing overview. |
| Duration | 22 minutes |
| <i>ECRS Transaction Examples</i> | |
| Course Description | This learning module provides a high-level overview on when a Health Plan should submit an ECRS Inquiry and an ECRS Assistance Request. It also provides examples to assist in understanding how and when to report the different transactions. |
| Duration | 20 minutes |

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| <i>ECRS Flat File Data Elements</i> | |
| Course Description | The topics covered in this course are the data formatting standards that must be adhered to when inputting data into the ECRS Flat File, the three record types included in the ECRS Flat File (Header, Detail and Trailer records) and the required data elements for each record type including the required data elements for the ECRS Inquiry Detail Records and ECRS Assistance Request Detail Records. |
| Duration | 23 minutes |
| <i>ECRS Inquiry – Online</i> | |
| Course Description | The ECRS Inquiry Online course provides an overview on the ECRS Inquiry transaction and identifies all of the fields present on the ECRS Inquiry online screen. It provides information on the required data elements, as well as those data elements not used by the Health Plans. |
| Duration | 24 minutes |
| <i>ECRS Assistance Request – Online</i> | |
| Course Description | The ECRS Assistance Request Online course provides an overview on the ECRS Assistance Request transaction and identifies all of the fields present on the ECRS Assistance Request online screen. It provides information on the required data elements as well as those data elements not used by Health Plans. |
| Duration | 28 minutes |
| <i>ECRS Transaction Processing</i> | |
| Course Description | The ECRS Transaction Processing course provides information on the data exchange between the Health Plan and the Coordination of Benefits Contractor (COBC), the procedures the COBC follows when processing ECRS transactions, how the Health Plan will view responses received, and options for Customer Service. |
| Duration | 28 minutes |
| <i>ECRS Flat File Data Editing and Response Records</i> | |
| Course Description | This module explains the ECRS Response File and discusses the importance of the Status, Reason and Error Code fields. It also reviews the editing that is performed on the Header and Trailer records as well as the types of editing that will be done on the Detail Records. |
| Duration | 18 minutes |